

MONTHLY OPERATIONS REPORT

FEBRUARY 2026



Leading the Line: Our All Start Team



Ivan X., Coach Operator

“You showed the highest level of professional courtesy, kindness and control when a rude passenger was being aggressive towards you. You diffused a difficult incident multiple times and help up the safe, stable ride that makes Sun Tran great. Thank you so much for everything you do each day.” Thank you!”



Edward B., Coach Operator

“You did a great job remaining calm and responding professionally when a rude man was on your bus. Thank you for everything you do!”



Morris A., Sun Van Driver

“You were very professional and kind during our interactions. Thank you for all you do.”



Lisa F., Sun Van Driver

“I was very happy with your service. Thank you for being polite and attentive.”



25

Customer Compliments

Are you a raving fan? Let us know how your driver went above and beyond. Call (520) 792-9222 or email SunTranInfo@tucsonaz.gov

Mission:

Working together to improve the community’s quality of life by providing safe, secure, efficient, and reliable customer-focused public transportation.

Vision:

Sun Tran, Sun Link, and Sun Van enhancing lives through mobility.

Driven By The Numbers

sun tran -5.42%
Year to Year Ridership

February 2025 - 1,351,624

February 2026 - 1,280,183

SUN LINK -25.15%
Year to Year Ridership

February 2025 - 172,512

February 2026 - 133,968

sun van -0.71%
Year to Year Ridership

February 2025 - 42,792

February 2026 - 42,488

ON DEMAND +8.63%
Year to Year Ridership

February 2025 - 1,873

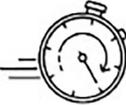
February 2026 - 2,042



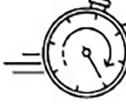
86.63%
On time performance 

Passengers per Revenue Hour:
27.55

 7,559
App Unique Users

98%
On time performance 

Passengers per Revenue Hour:
 82.54

87.46%
On time performance 

Passengers per Revenue Hour:
 1.62

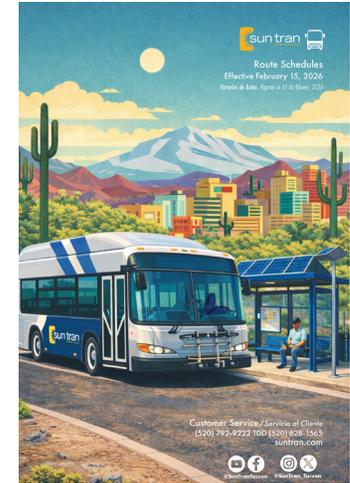
77.42%
On time performance 

Trips Booked through App:
 66.06%

Monthly Operations Snapshot

New Transit Schedules!

On February 15, Sun Tran and Sun Shuttle updated their schedules and routes to keep the community moving smoothly. Routes 6, 10, 11, 25, 29, 401, 412, 413, 421X, 430, 440, 450 and 486 had schedule changes. Additionally, Sun Tran Routes 2 and 15 received route changes. Route 22 was permanently discontinued. Riders who relied on transit in this area have other transit options such as Route 5, 9, 21 and Sun On Demand service. The discontinuation comes from the recommendation in the 2023 Comprehensive Operational Analysis (COA). Route 22 was one of the system's lower-performing routes that operated from Ronstadt Transit Center to El Rio Golf Course. Full details and February Ride Guide can be found at Suntran.com/february-2026-service-changes.



Sun Tran Operator Job Fair

Sun Tran hosted a Coach Operator hiring event on Saturday, February 7, providing job seekers with the opportunity to interview on the spot and for some to begin the hiring process that same day. A total of 17 applicants attended the event with some candidate offered the Coach Operator position on the spot. Attendees reported learning about the event through a variety of sources including community contacts, current Sun Tran employees, online job websites, social media, radio and the Sun Tran website. In addition to special hiring events, Sun Tran continues its recruitment efforts by hosting weekly open houses on Tuesdays and Fridays from 9 a.m. to 11 a.m. and Thursdays from 1 p.m. to 3 p.m., giving interested applicants more chances to learn about a coach operator career. To learn more about transit career opportunities visit Suntran.com/opportunities/jobs.

New Sun Van Hiring Open Houses

Sun Van launched new weekly open house hiring event for interested applicants wanting to become a Sun Van driver. The first open house on February 4 saw a strong turnout, with 35 attendees ready to learn more about the position, speak with Sun Van staff, and tour vehicles. As a result, 20 candidates moved to the next steps of the hiring process. Participants reported learning about the event through many sources such as word of mouth, online, and news coverage. These new events are designed to boost recruitment efforts and connect dedicated individuals with a meaningful career providing paratransit service to the community.

Monthly Operations Snapshot

New Sun Link Assistant General Manager

Meet Ruben, newly appointed Assistant General Manager of Sun Link, where he will oversee Tucson's streetcar operations. He brings over 20 years of experience in public transportation, specializing in rail and streetcar operations, safety management, system start-ups, and regulatory compliance. Ruben has held senior leadership roles with major streetcar systems, including General Manager of the Kansas City Streetcar and leading operations for the Port of Los Angeles Waterfront Red Car Line. Most recently, he led system-wide safety initiatives for a large regional transit authority, strengthening safety programs and oversight. Welcome Ruben to the Sun Link team!



New MIS Director

Sean brings over 30 years of experience in enterprise technology leadership across government and private sectors. He spent 31 years with the Pima County Clerk of the Court, rising to Director of Information Technology and leading major modernization efforts, including case management, financial systems, and preservation of historical records. Most recently, he served as Chief Strategy Officer and Chief Technology Officer for Michigan Mobility & Logistics, leading international teams and strategic technology initiatives. Sean looks forward to strengthening Sun Tran's technology operations, supporting teams, and advancing innovative solutions for the community.



Sun Tran Claims Coordinator

Dustin recently joined Sun Tran as Claims Coordinator, bringing experience in claims processing and customer service from his previous role as a Claim Specialist with GEICO. In that role, he handled reports, reviewed claims documentation, and assisted customers through the claims process. Now at Sun Tran, Dustin will support the Risk Management team by reviewing incidents, utilize onboard camera footage to assess accidents, and help coordinate recovery efforts.



Monthly Operations Snapshot



Safety Training Coordinator

Autumn now serves as Sun Tran’s Safety Training Coordinator, where she is one of the two dedicated members of the training team responsible for preparing and developing new drivers. She is no stranger to Sun Tran, in previous years she worked in Customer Service, as an Operator and as a Supervisor. Now with her return she brings more knowledge with a commitment to fostering a safe, skilled and confident workforce.

Sun Van Employee of the Month

Sun Van recognized Anna as Sun Van’s Employee of the Month during their Monthly Safety Meeting. Anna has been a dedicated Sun Van driver since 2009, and her commitment to excellence truly shows. She maintains an impressive 98% on-time performance and has achieved an incredible 16 years of accident-free driving. Known for her availability, positive attitude, and outstanding customer service, Anna consistently goes above and beyond to make every ride a great experience for her passengers. If you’d like to give your driver a shout-out, we’d love to hear from you! Please call Customer Service at (520) 792-9222 or email SunTranInfo@tucsonaz.gov to share your appreciation.



Recruitment

	New Hires	Promotions
Sun Tran	13- Coach Operators 1- MIS Director 2 - Bus Stop Maintenance 1- Claims Coordinator 1- Training Coordinator	4- Operator Trainees to Full Time Coach Operator
Sun Link	0-Hires	0- Promotions
Sun Van	30- Van Operator Trainees 1- Senior HR Analyst 1-Dispatch	3- Van Operator Trainees to Full Time Van Operator

February CDL Graduates

5 new hires earned their Commercial Driver License (CDL) through Sun Tran’s paid in-house training. Sun Tran provides classroom and behind-the-wheel training and cover licensing costs. No CDL is needed to apply! Start your driving career in as little as 3-7 weeks. Learn more about job opportunities at Suntran.com/opportunities/jobs.

Connecting Our Community

Valentine's Day Community Celebration

This Valentine's Day, Sun Tran embraced the spirit of the season by bringing a touch of appreciation to the transit experience. To delight riders on February 14, mini sweethearts were placed aboard five different buses, a small gesture that reminded the community that public transit is a shared journey. Additionally, February 13 and 14, riders were invited to express their gratitude to transit operators through the Sun Tran app via Rate-My-Ride Valentines. The responses were overwhelmingly heartfelt: 128 valentines were submitted. Beyond the valentines, riders submitted over 2,000 Rate-My-Ride responses over those two days, providing valuable feedback on everything from stop amenities to on-time performance.

Staff Connect with Old Pueblo Trolley Museum

More than 20 employees from Sun Tran, Sun Link, and Sun Van visited the Old Pueblo Trolley Museum in South Tucson, which preserves the history of public transportation. Staff received a presentation on Tucson's transit history from CEO Gene Caywood, followed by a guided tour of historic buses and streetcars, including vehicles that once served local riders. Employees had the chance to step inside and sit in restored vehicles, offering a look at how transit has evolved. For many, it was their first visit. The museum has long partnered with Sun Tran for community events, and Sun Tran has donated retired buses. Experiences like this help staff connect with Tucson's transit heritage and better understand its role in the community.



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System Indicator		Current Month	Prior Year	FY26 YTD	FY25 YTD
1	Ridership	1,280,183	1,351,624	10,725,983	11,223,233
2	Passenger per Revenue Mile	2.31	2.38	2.22	2.31
3	Passenger per Revenue Hour	27.55	29.24	26.68	28.50
4	Cost per Passenger	\$ 3.72	\$ 4.08	\$ 4.32	\$ 4.06
5	Cost per Revenue Mile	\$ 8.60	\$ 9.70	\$ 9.60	\$ 9.36
6	Cost per Revenue Hour	\$ 102.37	\$ 119.24	\$ 115.15	\$ 115.62
7	Miles Between Road Calls	15,813	20,283	16,318	18,487
8	Miles Between Bus Inspections	5,867	6,055	5,837	6,025
9	Vehicle Accidents per 100,000 Miles	-	0.31	0.14	0.67
10	Complaints per 100,000 Passengers	18.51	19.71	21.00	20.72
11	Vehicles Operated in Maximum Service	145	143	146	143

Month to Date	February		Variance		February		Variance	
	2025	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Ridership								
	Weekday	1,073,600	1,152,700	\$ (79,100)	-6.9%	1,027,161	(46,439)	-4.5%
	Saturday	117,812	111,112	6,700	6.0%	198,882	81,070	40.8%
	Sunday	88,771	87,812	959	1.1%	198,882	110,111	55.4%
	Holiday	0	0	0	0.0%	0	0	0.0%
	Total Route Passengers	1,280,183	1,351,624	(71,441)	-5.3%	1,424,925	144,742	10.2%

Expenses								
	Total Expenses	\$ 4,756,873	\$ 5,511,064	754,191	13.7%	\$ 5,237,168	\$ 480,294	9.2%

Miles								
	Revenue Miles	553,442	567,911	(14,469)	-2.5%	577,288	23,846	4.1%
	Deadhead Miles	63,687	62,248	1,439	2.3%	65,159	1,472	2.3%
	Total Service Miles	617,129	630,160	(13,030)	-2.1%	642,447	25,318	3.9%
	Non-Route Miles	19,317	11,912	7,404	62.2%	7,325	(11,992)	-163.7%
	Total Miles	636,446	642,072	(5,626)	-0.9%	649,772	13,326	2.1%

	Revenue Hours	46,469	46,219	250	0.5%	48,224	1,755	3.6%
	Service Hours	49,215	49,321	(106)	-0.2%	51,003	1,788	3.5%

Year to Date	February YTD		Variance		February YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	

Ridership								
	Weekday	8,912,246	9,430,096	(517,850)	-5.5%	8,183,950	(728,296)	-8.9%
	Saturday	981,870	972,885	8,985	0.9%	1,711,202	729,332	42.6%
	Sunday	732,292	721,920	10,372	1.4%	1,662,290	929,998	55.9%
	Holiday	99,575	98,332	1,243	1.3%	236,343	136,768	57.9%
	Total Route Passengers	10,725,983	11,223,233	(497,250)	-4.4%	11,793,784	1,067,801	9.1%

Expenses								
	Total Expenses	\$ 46,292,869	\$ 45,525,066	\$ (767,803)	-1.7%	41,897,341	(4,395,529)	-10.5%

Miles								
	Revenue Miles	4,821,825	4,865,552	(43,726)	-0.9%	4,903,468	81,643	1.7%
	Deadhead Miles	541,316	529,860	11,456	2.2%	543,257	1,941	0.4%
	Total Service Miles	5,363,141	5,395,412	(32,271)	-0.6%	5,446,725	83,584	1.5%
	Non-Route Miles	187,201	113,716	73,485	64.6%	58,600	(128,601)	-219.5%
	Total Miles	5,550,342	5,509,128	41,214	0.7%	5,505,325	(45,017)	-0.8%

	Revenue Hours	402,027	393,757	8,270	2.1%	408,404	6,377	1.6%
	Service Hours	425,613	420,177	5,436	1.3%	435,033	9,420	2.2%

FIXED ROUTE	Ridership					
	Weekdays	Saturdays	Sundays	Holiday	Totals	
1	GLENN/SWAN	26,720	2,296	2,200		31,216
2	CHERRYBELL	24,180	4,328	1,347		29,855
3	6TH STREET / WILMOT	48,320	4,016	2,808		55,144
4	SPEEDWAY	85,600	10,068	7,648		103,316
5	PIMA STREET / WEST SPEEDWAY	24,020	1,608	1,176		26,804
6	EUCLID/ NORTH FIRST AVENUE	44,880	5,560	3,324		53,764
7	22ND STREET	50,000	4,800	3,448		58,248
8	BROADWAY	86,060	12,192	8,968		107,220
9	GRANT ROAD	44,800	3,744	3,060		51,604
10	FLOWING WELLS	29,460	2,744	2,120		34,324
11	ALVERNON	87,440	9,040	7,388		103,868
12	10TH / 12TH AVENUE	34,400	2,708	3,068		40,176
15	CAMPBELL AVENUE	21,940	1,896	1,524		25,360
16	ORACLE / INA	128,040	16,912	13,616		158,568
17	COUNTRY CLUB / 29TH STREET	68,220	6,636	5,376		80,232
19	STONE	21,100	3,076	1,920		26,096
21	WEST CONGRESS / SILVERBELL	11,380	1,748	1,368		14,496
22	GRANDE	4,360	500	308		5,168
23	MISSION ROAD	27,760	2,756	2,052		32,568
25	S. PARK AVENUE	31,140	3,840	2,336		37,316
26	BENSON HIGHWAY	19,160	1,976	1,356		22,492
27	MIDVALE PARK	20,360	2,456	1,800		24,616
29	VALENCIA	41,420	4,488	3,568		49,476
34	CRAYCROFT / FT LOWELL	48,920	4,472	3,740		57,132
37	PANTANO	12,780	1,300	1,104		15,184
61	LA CHOLLA	9,620	924	916		11,460
62	INA RD.	16,120	1,728	1,232		19,080
AVERAGE TOTAL		1,068,200	117,812	88,771		1,274,783
EXPRESS ROUTE						
101X	GOLF LINKS EXPRESS	840				840
102X	INA ROAD EXPRESS	460				460
103X	OLDFATHER EXPRESS	520				520
104X	MARANA EXPRESS	120				120
105X	SUNRISE EXPRESS	600				600
107X	ORO VALLEY/DOWNTOWN EXPRESS	440				440
108X	BROADWAY EXPRESS	520				520
109X	TANQUE VERDE EXPRESS	240				240
110X	RITA RANCH/DOWNTOWN EXPRESS	400				400
203X	ORO VALLEY/AEROPARK EXPRESS	600				600
204X	NW / AEROPARK EXPRESS	660				660
AVERAGE TOTAL		5,400				5,400
TOTAL S		1,073,600	117,812	88,771		1,280,183

FIXED ROUTE	WEEKDAY PRODUCTIVITY			SATURDAY PRODUCTIVITY			SUNDAY PRODUCTIVITY			HOLIDAY PRODUCTIVITY		
	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip
1 GLENN/SWAN	24.3	2.0	23.4	22.7	1.6	19.1	21.9	1.5	18.3			
2 CHERRYBELL	28.6	2.2	20.5	53.7	3.6	33.8	0.3	0.0	0.3			
3 6TH STREET / WILMOT	31.3	2.2	39.6	24.8	1.7	31.4	21.4	1.5	27.0			
4 SPEEDWAY	37.5	2.7	34.5	44.4	3.2	40.6	39.2	2.8	36.1			
5 PIMA STREET / WEST SPEEDWAY	28.1	1.9	23.6	20.5	1.2	14.9	15.5	0.9	11.3			
6 EUCLID/ NORTH FIRST AVENUE	52.8	4.2	26.4	49.2	3.9	24.4	56.3	4.4	27.7			
7 22ND STREET	38.4	2.1	29.8	53.7	2.8	40.0	43.9	2.3	33.2			
8 BROADWAY	45.9	3.3	35.6	40.8	2.6	28.8	37.5	2.6	28.0			
9 GRANT ROAD	29.1	1.9	25.5	38.0	2.3	31.2	34.4	2.1	28.3			
10 FLOWING WELLS	41.5	2.8	24.2	40.7	2.6	22.9	33.6	2.2	19.0			
11 ALVERNON	42.8	2.8	35.6	48.4	3.0	37.7	40.7	2.5	31.9			
12 10TH / 12TH AVENUE	35.0	2.5	55.5	31.1	1.9	42.3	40.1	2.5	54.8			
15 CAMPBELL AVENUE	25.1	1.6	18.6	22.7	1.3	15.8	21.1	1.2	14.7			
16 ORACLE / INA	60.9	5.2	53.4	50.4	4.0	41.1	50.9	4.0	41.5			
17 COUNTRY CLUB / 29TH STREET	34.9	2.2	53.3	37.7	2.3	55.3	35.2	2.1	51.7			
19 STONE	45.5	3.5	17.3	40.8	3.1	15.4	46.1	3.5	17.1			
21 WEST CONGRESS / SILVERBELL	24.6	1.8	10.0	20.3	1.3	7.3	17.5	1.1	6.3			
22 GRANDE	17.6	1.2	4.1	19.4	1.2	4.0	13.4	0.9	2.8			
23 MISSION ROAD	28.2	2.0	22.4	31.8	2.2	24.6	23.0	1.6	17.7			
25 S. PARK AVENUE	36.6	2.5	24.0	25.4	1.6	15.5	32.0	2.1	19.5			
26 BENSON HIGHWAY	26.7	1.4	16.0	26.6	1.4	15.5	19.4	1.0	11.3			
27 MIDVALE PARK	25.7	1.4	16.4	31.7	1.7	19.2	24.6	1.3	15.0			
29 VALENCIA	20.9	1.4	24.4	29.2	1.9	33.0	27.0	1.7	30.8			
34 CRAYCROFT / FT LOWELL	32.6	2.3	29.1	43.3	2.9	37.3	41.3	2.8	36.0			
37 PANTANO	19.2	1.1	11.6	16.7	1.0	9.9	14.5	0.8	8.6			
61 LA CHOLLA	19.2	1.1	8.6	19.0	1.0	8.3	19.9	1.1	8.8			
62 INA RD.	27.7	1.5	12.8	34.0	1.8	14.9	24.4	1.3	10.6			
AVERAGE TOTAL	34.9	2.4	27.3	36.8	2.4	26.3	33.0	2.1	24.1			
EXPRESS ROUTE												
101X GOLF LINKS EXPRESS	17.5	0.8	10.5									
102X INA ROAD EXPRESS	11.4	0.5	11.5									
103X OLDFATHER EXPRESS	11.3	0.7	13.0									
104X MARANA EXPRESS	5.5	0.2	3.0									
105X SUNRISE EXPRESS	15.8	1.0	15.0									
107X ORO VALLEY/DOWNTOWN EXPRESS	7.8	0.3	5.5									
108X BROADWAY EXPRESS	20.0	1.1	13.0									
109X TANQUE VERDE EXPRESS	7.6	0.5	6.0									
110X RITA RANCH/DOWNTOWN EXPRESS	6.3	0.3	5.0									
203X ORO VALLEY/AEROPARK EXPRESS	5.8	0.2	7.5									
204X NW / AEROPARK EXPRESS	6.1	0.2	5.5									
AVERAGE TOTAL	8.5	0.3	7.7									

Month to Date	February		Variance		Monthly		Variance				
	2025	Current	Prior Year	Amount	Percent	Budget	Amount	Percent			
OPERATOR WAGES	\$	1,899,648	\$	1,724,193	\$	(175,455)	-10.2%	1,687,675	(211,973)	-12.6%	
MAINTENANCE WAGES		430,460		386,883		(43,577)	-11.3%	730,667	300,207	41.1%	
SALARIES		535,831		613,535		77,704	12.7%	610,663	74,832	12.3%	
FRINGE BENEFITS		1,224,973		1,246,504		21,531	1.7%	2,312,000	1,087,028	47.0%	
SERVICES		10,594		607,746		597,153	98.3%	619,750	609,156	98.3%	
UTILITIES		91,847		81,692		(10,155)	-12.4%	93,458	1,611	1.7%	
VEHICLE MAINTENANCE		169,771		421,893		252,122	59.8%	736,333	566,562	76.9%	
MATERIALS AND SUPPLIES		48,871		79,830		30,959	38.8%	66,975	18,104	27.0%	
CNG FUEL		150,242		132,376		(17,866)	-13.5%	126,345	(23,897)	-18.9%	
DIESEL FUEL		67,562		87,753		20,191	23.0%	133,324	65,763	49.3%	
UNLEADED FUEL		10,729		10,270		(459)	-4.5%	14,167	3,438	24.3%	
ELECTRICITY FUEL		5,615		10,884		5,269	48.4%	13,750	8,135	59.2%	
CAPITAL OUTLAY		-		0		0	0.0%	0	0	0.0%	
INSURANCE		110,732		107,506		(3,225)	-3.0%	108,333	(2,398)	-2.2%	
LABOR CREDITS/EXP TRANSFERS		-		0		0	0.0%	9,167	9,167	100.0%	
Total Expenses	\$	4,756,873	\$	5,511,064	\$	754,191	13.7%	7,262,608	\$	2,505,734	34.5%

Year to Date	February YTD		Variance		Annual Budget	Budget Balance					
	Current Year	Prior Year	Amount	Percent		Amount	Percent				
OPERATOR WAGES	\$	16,703,039	\$	15,272,200	\$	(1,430,839)	-9.4%	\$	20,252,100	3,549,061	17.5%
MAINTENANCE WAGES		3,856,954		3,343,319		(513,636)	-15.4%		4,351,000	494,046	11.4%
SALARIES		4,708,674		4,810,500		101,826	2.1%		6,032,960	1,324,286	22.0%
FRINGE BENEFITS		9,516,519		9,863,914		347,395	3.5%		22,973,921	13,457,402	58.6%
SERVICES		4,063,781		4,713,254		649,472	13.8%		7,437,000	3,373,219	45.4%
UTILITIES		687,695		708,620		20,925	3.0%		1,121,500	433,805	38.7%
VEHICLE MAINTENANCE		3,186,924		3,294,574		107,650	3.3%		5,140,000	1,953,076	38.0%
MATERIALS AND SUPPLIES		425,728		491,417		65,689	13.4%		803,700	377,972	47.0%
CNG FUEL		1,107,984		1,048,728		(59,256)	-5.7%		1,516,140	408,156	26.9%
DIESEL FUEL		879,383		826,017		(53,366)	-6.5%		1,599,890	720,507	45.0%
UNLEADED FUEL		97,291		103,509		6,218	6.0%		170,000	72,709	42.8%
ELECTRICITY FUEL		63,255		78,651		15,396	19.6%		165,000	101,745	61.7%
CAPITAL OUTLAY		16,764		22,263		5,499	24.7%		0	(16,764)	0.0%
INSURANCE		885,772		860,051		(25,721)	-3.0%		1,300,000	414,228	31.9%
LABOR CREDITS/EXP TRANSFERS		93,103		88,049		(5,055)	-5.7%		110,000	16,897	15.4%
Total Expenses	\$	46,292,869	\$	45,525,066	\$	(767,803)	-1.7%	\$	72,973,211	26,680,342	36.6%

Month to Date	February		Variance		February		Variance	
	2026	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Expenses								
Vehicle Maintenance	\$	-		\$ -	0.0%	-	-	0%
Services		634	907	273	30.1%	833	199	24%
Materials & Supplies		-	-	-	0.0%	-	-	0%
Electricity		5,615	10,884	5,269	48.4%	13,750	8,135	59%
Total Expenses		6,249	11,791	5,542	47.0%	14,583	8,334	57%
Miles								
Total Miles		13,746	21,528	7,782	36%			
KWH								
		19,467	31,819	12,352	39%			

Year to Date	February YTD		Variance		February YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	
Expenses								
Vehicle Maintenance	\$	69	-	\$ (69)	0.0%	0	(69)	0%
Services		33,829	9,643	(24,186)	-250.8%	10,000	(23,829)	-238%
Materials & Supplies		-	-	-	0.0%	-	-	0%
Electricity		63,255	78,651	15,396	19.6%	165,000	101,745	62%
Total Expenses		97,153	88,294	(8,859)	-10.0%	175,000	77,847	44%
Miles								
Total Miles		143,877	172,941	29,064	17%			
KWH								
		190,787	233,406	42,619	18%			

System Indicator	Current Month	Prior Year	FY26 YTD	FY25 YTD
1. Ridership	133,968	172,512	961,375	1,185,626
2. Passengers per Revenue Mile	11.21	12.50	9.33	9.70
3. Passengers per Revenue Hour	82.54	95.10	69.80	73.29
4. Cost per Passenger	2.71	2.70	3.78	3.12
5. Cost per Revenue Mile	30.35	33.74	35.23	30.26
6. Cost per Revenue Hour	223.42	256.75	263.59	228.75
7. Miles Between Streetcar Inspection	962	945	953	952
8. Total Preventable Accidents per 100,000 Miles	-	-	0.95	0.80
9. Total Complaints per 100,000 Passengers	2.24	0.58	0.31	0.08

Month to Date	February		Variance		February		Variance	
	2026	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Ridership								
WEEKDAYS	103,735	138,317	(34,582)	-25.0%	139,700	(35,965)	-25.7%	
SATURDAY	22,557	24,346	(1,789)	-7.3%	24,589	(2,032)	-8.3%	
SUNDAY	7,676	9,849	(2,173)	-22.1%	9,947	(2,271)	-22.8%	
HOLIDAY	-	-	0	0.0%	-	-	0.0%	
Total Route Passengers	133,968	172,512	(38,544)	-22.3%	174,237	(40,269)	-23.1%	

Expenses								
Total Expenses	\$362,615.29	\$465,737.62	\$ (103,122)	-22.1%	\$ 465,738	\$ (103,122)	-22.1%	

Miles								
Revenue Miles	11,947	13,803	(1,856)	-13.4%	13,803	(1,856)	-13.4%	
Deadhead Miles	224	224	-	0.0%	224	-	0.0%	
Total Service Miles	12,171	14,027	(1,856)	-13.2%	14,027	(1,856)	-13.2%	

Revenue Hours	1,623	1,814	(191)	-10.5%	1,814	(191)	-10.5%
Service Hours	1,651	1,842	(191)	-10.4%	1,842	(191)	-10.4%

Year to Date	February		Variance YTD		February YTD		Variance YTD	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	
Ridership								
WEEKDAYS	746,770	948,456	(201,686)	-21.3%	957,941	(211,171)	-22.0%	
SATURDAY	148,549	165,976	(17,427)	-10.5%	167,636	(19,087)	-11.4%	
SUNDAY	60,582	65,047	(4,465)	-6.9%	65,697	(5,115)	-7.8%	
HOLIDAY	5,474	6,147	(673)	-10.9%	6,208	(734)	-11.8%	
Total Route Passengers	961,375	1,185,626	(224,251)	-18.9%	1,197,482	(236,107)	-19.7%	

Expenses								
Total Expenses	\$ 3,630,621	\$3,700,447.59	\$ (69,826)	-1.9%	\$ 3,700,448	\$ (69,826)	-1.9%	

Miles								
Revenue Miles	103,043	122,292	(19,249)	-15.7%	122,292	(19,249)	-15.7%	
Deadhead Miles	1,944	1,944	-	0.0%	1,944	-	0.0%	
Total Service Miles	104,987	124,236	(19,249)	-15.5%	124,236	(19,249)	-15.5%	

Revenue Hours	13,774	16,177	(2,403)	-14.9%	16,177	(2,403)	-14.9%
Service Hours	14,017	16,420	(2,403)	-14.6%	16,420	(2,403)	-14.6%

Month to Date	February	Prior Year	Variance	Percent	Monthly	Variance	Percent	
	2026		Current		Amount	Budget		Amount
OPERATOR WAGES		\$78,099	\$81,589	\$3,490	4.3%	\$81,589	\$3,490	4.3%
MAINTENANCE WAGES		44,623	33,759	(10,864)	-32.2%	33,759	(10,864)	-32.2%
SALARIES		75,082	93,165	18,084	19.4%	93,165	18,084	19.4%
FRINGE BENEFITS		80,726	72,343	(8,382)	-11.6%	72,343	(8,382)	-11.6%
SERVICES		32,607	63,430	30,823	48.6%	63,430	30,823	48.6%
UTILITIES		11,583	14,000	2,416	17.3%	14,000	2,416	17.3%
VEHICLE MAINTENANCE		533	3,703	3,170	85.6%	3,703	3,170	85.6%
MATERIALS AND SUPPLIES		1,621	7,503	5,882	78.4%	7,503	5,882	78.4%
FUEL-ELECTRICITY		12,613	8,797	(3,816)	-43.4%	8,797	(3,816)	-43.4%
CAPITAL OUTLAY		-	63,047	63,047	0.0%	63,047	63,047	100.0%
INSURANCE		25,128	24,401	(727)	-3.0%	24,401	(727)	-3.0%
TOTAL EXPENSES		\$362,615	\$465,738	\$103,122	22.1%	\$465,738	\$103,122	22.1%

Year to Date	February	Prior Year	Variance	Percent	Annual	Budget Variance	Percent
	Current Year		Amount		Budget	Amount	
OPERATOR WAGES	\$705,889	\$711,021	\$5,133	0.7%	\$1,086,156	\$380,267	35.0%
MAINTENANCE WAGES	415,560	313,167	(102,393)	-32.7%	447,360	31,800	7.1%
SALARIES	659,391	752,984	93,593	12.4%	1,121,204	461,813	41.2%
FRINGE BENEFITS	644,704	566,273	(78,431)	-13.9%	858,407	213,703	24.9%
SERVICES	505,421	533,258	27,837	5.2%	812,212	306,791	37.8%
UTILITIES	121,144	120,824	(320)	-0.3%	177,669	56,525	31.8%
VEHICLE MAINTENANCE	100,733	238,737	138,004	57.8%	287,145	186,412	64.9%
MATERIALS AND SUPPLIES	89,510	66,196	(23,314)	-35.2%	117,683	28,174	23.9%
FUEL-ELECTRICITY	114,813	139,733	24,920	17.8%	206,447	91,634	44.4%
CAPITAL OUTLAY	72,429	63,047	(9,382)	-14.9%	72,205	(224)	-0.3%
INSURANCE	201,027	195,208	(5,820)	-3.0%	294,994	93,967	31.9%
TOTAL EXPENSES	\$3,630,621	\$3,700,448	\$69,826	1.9%	\$5,481,483	\$1,850,862	33.8%

System Indicator		Current Month	Prior Year	FY26 YTD	FY25 YTD
1.	Ridership	42,488	42,792	356,890	360,032
2.	Demand	59,348	59,163	507,783	501,741
3.	Cancellations	13,026	12,135	115,664	104,717
4.	No-Shows	3,826	4,234	35,211	36,985
5.	Passengers per Revenue Hour	1.80	1.93	1.84	1.90
6.	Passengers per Service Hour	1.62	1.65	1.62	1.64
7.	Cost per Trip	\$ 45.87	\$ 45.34	\$ 45.73	\$ 45.46
8.	Vehicles Operated in Maximum Service	124	122	124	123
9.	Trip Time,Sun Tran	84.49%	83.07%	80.80%	81.89%
10.	Trip Time 110% + 5 Minutes	92.07%	90.65%	88.62%	89.89%
11.	Pick-Ups	87.46%	83.62%	86.79%	84.69%
12.	Pick-Ups Before Significantly Late	99.56%	98.77%	99.44%	98.92%

Month to Date	February		Variance		February Budget	Variance						
	2026	Current Year	Prior Year	Amount		Percent	Amount	Percent				
Ridership												
Weekday		37,228	37,500	(272)		-0.7%						
Saturday		2,668	2,812	(144)		-5.1%						
Sunday		2,592	2,480	112		4.5%						
Holiday		0	0	0								
Total Passengers		42,488	42,792	(304)		-0.7%						
Total Booked Passengers		59,348	59,163	185	51,330	8,018	15.6%					
Missed Trips		8	2	6	-	8	0.0%					
Cancellations		13,026	12,135	891	11,630	1,396	12.0%					
No Shows		3,826	4,234	(408)	2,780	1,046	37.6%					
Total Passengers		42,488	42,792	(304)	36,370	6,118	16.8%					
ADA Passengers		38,916	39,566	(650)		-1.6%						
Optional ADA Passengers		3,572	3,226	346		10.7%						
Percentage of Optional		8.4%	7.5%									
Trips												
ADA Trips		36,150	36,628	(478)		-1.3%						
Optional ADA Trips		3,285	2,976	309		10.4%						
Total Trips		39,435	39,604	(169)	32,160	7,275	22.6%					
Expenses												
Total Expenses	\$	1,808,961	\$	1,795,687	\$	(13,274)	-0.7%	\$	1,947,843	\$	(138,881)	-7.1%
Miles												
Revenue Miles		296,378	299,006	(2,628)		-0.9%			261,287		35,091	13.4%
Deadhead Miles		49,236	53,446	(4,210)		-7.9%			44,683		4,553	10.2%
Total Service Miles		345,614	352,452	(6,838)		-1.9%			305,970		39,644	13.0%
Non-Route Miles		1,306	5,713	(4,407)		-77.1%			3,201		(1,895)	-59.2%
Total Miles		346,920	358,165	(11,245)		-3.1%			309,171		37,749	12.2%
Revenue Hours		23,620	22,168	1,451		6.5%			18,652		4,968	26.6%
Service Hours		26,173	25,888	285		1.1%			21,428		4,745	22.1%

Year to Date	February YTD				February YTD			
	2026	Current Year	Prior Year	Variance Amount	Variance Percent	Budget	Variance Amount	Variance Percent
Ridership								
Weekday		309,462	312,479	-3017	-1%			
Saturday		23,493	23,811	-318	-1%			
Sunday		21,674	21,643	31	0%			
Holiday		2,261	2,099	162	8%			
Total Passengers		356,890	360,032	(3,142)	-0.9%			
Total Booked Passengers		507,783	501,741	6,042	1.2%	51,330	456,453	889.3%
Missed Trips		18	7	11	157.1%	-	18	0.0%
Cancellations		115,664	104,717	10,947	10.5%	11,630	104,034	894.5%
No Shows		35,211	36,985	(1,774)	-4.8%	2,780	32,431	1166.6%
Total Passengers		356,890	360,032	(3,142)	-0.9%	36,920	319,970	866.7%
ADA Passengers		328,447	334,141	(5,694)	-1.7%			
Optional ADA		28,443	25,891	2,552	9.9%			
Percentage of Optional		8.0%	7.2%					
Trips								
ADA Trips		303,798	309,203	(5,405)	-1.7%			
Optional ADA Trips		26,082	23,964	2,118	8.8%			
Total Trips		329,880	333,167	(3,287)	-1.0%	262,600	67,280	25.6%
Expenses								
Total Expenses		\$ 13,277,174	\$ 15,144,713	\$ (1,867,539)	-12.3%	\$ 23,374,110	\$ (10,096,936)	-43.2%
Miles								
Revenue Miles		2,476,210	2,555,954	(79,744)	-3.1%	234,400	2,241,810	956.4%
Deadhead Miles		425,299	458,963	(33,664)	-7.3%	42,800	382,499	893.7%
Total Service Miles		2,901,509	3,014,917	(113,408)	-3.8%	277,200	2,624,309	946.7%
Non-Route Miles		20,438	19,607	831	4.2%	1,800	18,638	1035.4%
Total Miles		2,921,947	3,034,524	(112,577)	-3.7%	279,000	2,642,947	947.3%
Revenue Hours		194,159	189,729	4,430	2.3%	16,700	177,459	1062.6%
Service Hours		220,381	219,517	864	0.4%	19,200	201,181	1047.8%

Month to Date	February		Variance		Monthly Budget	Variance						
	2025	Current Year	Prior Year	Amount		Percent	Amount	Percent				
OPERATOR WAGES	\$	796,536	\$	611,745	\$	(184,790)	-30.2%	\$	663,288	\$	(133,247)	-20.1%
OTHER BU WAGES		124,395		266,528		142,133	53.3%		101,883		(22,511)	-22.1%
SALARIES		107,384		119,176		11,792	9.9%		84,583		(22,801)	-27.0%
FRINGE BENEFITS		362,954		321,475		(41,479)	-12.9%		584,620		221,666	37.9%
SERVICES		28,476		67,647		39,171	57.9%		76,942		48,466	63.0%
CONTRACT VEHICLE MAINT.		176,550		199,571		23,021	11.5%		162,083		(14,466)	-8.9%
UTILITIES		13,297		18,557		5,260	28.3%		18,075		4,778	26.4%
MATERIALS AND SUPPLIES		52,653		25,519		(27,134)	-106%		9,725		(42,928)	-441.4%
UNLEADED FUEL		85,689		113,333		27,644	24.4%		200,393		114,704	57.2%
CAPITAL OUTLAY		-		-		0	0.0%		-		-	0.0%
LIABILITY INSURANCE		61,029		52,138		(8,891)	-17.1%		46,250		(14,779)	-32.0%
TOTAL EXPENSES	\$	1,808,961	\$	1,795,687	\$	(13,274)	-0.7%	\$	1,947,843	\$	138,881	7.1%

Year to Date	February YTD		Variance		YTD Budget	Variance						
	Current Year	Prior Year	Amount	Percent		Amount	Percent					
OPERATOR WAGES	\$	6,318,901	\$	5,334,892	\$	(984,009)	-18.4%	\$	7,959,460	\$	1,640,559	20.6%
OTHER BU WAGES		1,029,763		2,331,945		1,302,182	55.8%		1,222,600		192,837	15.8%
SALARIES		938,272		884,630		(53,642)	-6.1%		1,015,000		76,728	7.6%
FRINGE BENEFITS		2,921,689		2,484,587		(437,101)	-17.6%		7,015,440		4,093,751	58.4%
SERVICES		605,985		813,296		207,310	25.5%		923,300		317,315	34.4%
CONTRACT VEHICLE MAINT.		1,545,209		1,502,996		(42,213)	-2.8%		1,945,000		399,791	20.6%
UTILITIES		127,394		139,556		12,161	8.7%		216,900		89,506	41.3%
MATERIALS AND SUPPLIES		125,966		119,142		(6,824)	-5.7%		116,700		(9,266)	-7.9%
UNLEADED FUEL		984,724		1,116,568		131,844	11.8%		2,404,710		1,419,986	59.1%
CAPITAL OUTLAY		-		-		-	0.0%		-		-	0.0%
LIABILITY INSURANCE		488,232		417,101		(71,131)	-17.1%		555,000		66,768	12.0%
TOTAL EXPENSES	\$	15,086,135	\$	15,144,713	\$	58,577	0.4%	\$	23,374,110	\$	8,287,975	35.5%

Month to Date	February		Variance		
	2026	Current Year	Prior Year	Amount	Percent
Ridership					
Weekday		1,698	1,120	578	51.6%
Saturday		193	387	(194)	-50.1%
Sunday		151	366	(215)	-58.7%
Holiday		0	-	0	0.0%
Total Passengers		2,042	1,873	169	9.0%
Ridership					
Total Demand		3,229	2,672	557	20.8%
Missed Trips		-	-	-	0.0%
Cancellations		1,024	737	287	38.9%
No Shows		163	62	101	162.9%
Total Passengers		2,042	1,873	169	9.0%
Trips					
Total Trips		1,745	1,585	160	10.1%
Miles					
Revenue Miles		8,138	8,421	(283)	-3.4%
Deadhead Miles		1,500	1,696	(195)	-11.5%
Total Service Miles		9,638	10,116	(478)	-4.7%
Non-Route Miles		347	(42)	389	-925.4%
Total Miles		9,985	10,074	(89)	-0.9%
Revenue Hours		709	688	21	3.0%
Service Hours		834	838	(5)	-0.5%

Year to Date	February YTD		Variance		
	2026	Current Year	Prior Year	Amount	Percent
Ridership					
Weekday		15,750	13,526	2,224	16.4%
Saturday		1,985	1,915	70	3.7%
Sunday		1,555	1,695	(140)	-8.3%
Holiday		222	160	62	38.8%
Total Passengers		19,512	17,296	2,216	12.8%
Total Demand		29,661	25,460	4,201	16.5%
Missed Trips		-	-	-	0.0%
Cancellations		9,062	7,564	1,498	19.8%
No Shows		1,087	600	487	81.2%
Total Passengers		19,512	17,296	2,216	12.8%
Trips					
Total Trips		16,334	14,716	1,618	11.0%
Miles					
Revenue Miles		73,914	74,784	(870)	-1.2%
Deadhead Miles		13,236	14,803	(1,567)	-10.6%
Total Service Miles		87,149	89,586	(2,437)	-2.7%
Non-Route Miles		325	(2,112)	2,437	-115.4%
Total Miles		87,475	87,474	1	0.0%
Revenue Hours		6,247	6,042	205	3.4%
Service Hours		7,478	7,336	142	1.9%

SUN TRAN CUSTOMER INFORMATION CENTER	
February 2026	
Total Calls/E-mails Received	305
Inquiries	36
Compliments	26
Complaints	237
Chargeable	63
Non-chargeable	171
Pending/Incomplete	9

SUN LINK CUSTOMER INFORMATION CENTER	
February 2026	
Total Calls/E-mails Received	9
Inquiries	6
Compliments	0
Complaints	3
Chargeable	0
Non-chargeable	3
Pending/Incomplete	0

SUN VAN CUSTOMER INFORMATION CENTER	
February 2026	
Total Calls/E-mails Received	27
Inquiries	1
Compliments	8
Complaints	18
Chargeable	2
Non-chargeable	16
Pending/Incomplete	0

ON DEMAND CUSTOMER INFORMATION CENTER	
February 2026	
Total Calls/E-mails Received	0
Inquiries	0
Compliments	0
Complaints	0
Chargeable	0
Non-chargeable	0
Pending/Incomplete	0

Cancellations (Sun Van)	When the passenger or the passenger's representative cancels the reservation two or more hours prior to the beginning of the scheduled pick-up time.
Complaints per 100,000 Passengers	Equals total complaints divided by total passengers times 100,000.
Cost per Mile	Equals total operating expenditures divided by total miles.
Cost per Service Hour	Equals total operating expenditures divided by total service hours.
Cost per Trip (Sun Van)	Total operating expenses divided by total trips.
Deadhead Miles and Hours	Miles that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes or when there is no expectation of carrying revenue passengers. Deadhead does not include operator or maintenance training.
No-Shows (Sun Van)	When the passenger does not board the Sun Van vehicle when the vehicle arrives at the pick-up location within the pick-up window and the driver waits two minutes, or when the customer does not cancel the reservation within two hours of the scheduled pick-up time.
Optional ADA (Sun Van)	Passenger trips outside 3/4-mile corridors around Sun Tran fixed routes or beyond times available on a Sun Tran fixed route, a same day request, and will calls.
Passengers per Mile	Equals total passengers divided by total revenue miles.
Passengers per Service Hour	Equals total ridership divided by total service hours.

Pick-Ups Before Significantly Late (Sun Van)	Pick-ups 30 minutes outside of the originally scheduled pick-up window.
Revenue Miles and Hours	The miles and hours that vehicles travel while in revenue service. Vehicle revenue miles and hours (VRM and VRH) include layover/recovery time but exclude deadhead, operator training and maintenance testing.
Ridership (Unlinked Passenger Trips)	The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.
Ridership (Unlinked Passenger Trips) Sun Van	Equals Total passengers actually transported. A one-way trip taken by an ADA paratransit-eligible passenger, a personal care attendant (PCA) or companions from the pick-up point to the destination.
Service Miles and Hours	Miles and hours that vehicles travel while in revenue service plus deadhead miles/hours. Service miles/hours does not include operator or maintenance traing.
Total Demand (Sun Van)	Total number of passenger trips requested.
Total Cost per Passenger	Equals total operating expenditures divided by total passengers.
Trip (Sun Van)	A one-way trip taken by an ADA paratransit-eligible passenger from the pick-up point to the destination (excludes PCA's and companions).
Trip Time (Sun Van)	The percentage of ADA trips with a trip time less than the comparable Sun Tran fixed route trip.
Trip Time 110% + 5 Minutes (Sun Van)	When an ADA trip length exceed 110% + 5 minutes of the comparable Sun Tran fixed route trip.