

Sun Tran...driven to go the extra mile!



CLAIMS COORDINATOR

OPENING DATE: May 26, 2026
CLOSING DATE: Open Until Filled
SALARY: \$17.60/hr-\$26.40/hr

Sun Tran is seeking a detail-oriented Claims Coordinator to support the organization's risk management and insurance operations. This position coordinates the full lifecycle of insurance claims and works closely with internal departments, insurance carriers and third-party administrators to ensure accurate, timely and compliant claims handling.

ESSENTIAL FUNCTIONS:

- Coordinate insurance claims from intake through investigation, documentation and resolution.
- Serve as the primary liaison between internal departments (Safety, Legal, Maintenance, Operations), insurance carriers, TPAs and adjusters.
- Ensure timely reporting of claims to insurers and regulatory agencies.
- Analyze claims data to identify trends and support loss prevention efforts.
- Prepare routine reports on claims activity, reserves and trends for management.
- Maintain accurate, confidential records and support audits or inquiries as needed.

MINIMUM QUALIFICATIONS:

- High school diploma or equivalent.
- Minimum of three years of experience insurance claims coordination, claims management or a related field.

PREFERRED QUALIFICATIONS:

- Experience in transportation, transit, fleet or public-sector claims.
- Strong analytical, organizational and communication skills.

BENEFITS:

Comprehensive benefits package including health insurance for employees and dependents, paid vacation, sick leave, holidays and a generous retirement plan.

HOW TO APPLY:

Apply by downloading an application at www.suntran.com and emailing it to suntranhr@tucsonaz.gov, or apply in person at 3910 N. Sun Tran Blvd., Monday-Friday, 9am-4pm.

If selected for any of the positions, the company requires a background investigation and a pre-employment drug screen. We are an Equal Opportunity/Reasonable Accommodation Employer.

