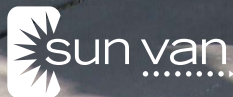
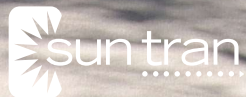




MONTHLY OPERATIONS REPORT

MAY 2022



MAY 2022 HIGHLIGHTS

EXEMPLARY SERVICE AWARD

The Tucson Fire Department recognized Sun Tran Customer Service Representatives Amber Sipe and Juan Rojas, Assistant General Manager Jeff Rock and General Manager Steve Spade for their volunteer work at the Tucson Convention Center Vaccination Clinic in 2021. The staff members are among personnel from 10 city departments and 16 local agencies who are being honored for their crucial role in the success of the clinic.



TSA TRAINING EXERCISE

Members from Sun Tran, Sun Link and Sun Van participated in a training exercise alongside several local agencies, which was facilitated by the Federal Department of Homeland Security and the Transportation Security Administration (TSA). The participants worked through a variety of crisis scenarios and sharpened best practices. The exercise leaders awarded Sun Tran Supervisor Eduardo Hernandez with a commemorative coin for his outstanding participation throughout the training.

TPD AWARD

Six Sun Tran drivers and five supervisors received Community Member Service Awards from the Tucson Police Department at a special ceremony. The honor was for their exceptional work as part of a Rapid Response Team in 2020.



New Transit Schedules May 29! Route changes:
¡Nuevos horarios de tránsito el 29 de mayo! Cambios de ruta:

1 2 9 10 11 15 16 23
25 26 27 29 101X 110X



3 ways to view schedule changes:

- Visit: SunTran.com/Summer-Schedule
- Pick up a ride guide
- Contact customer service to request an emailed or mailed copy of your route schedules

3 formas de ver cambios de horario:

- Visite: SunTran.com/Summer-Schedule
- Recoger una Guía de Viaje
- Contacte Servicio al Cliente

4 ways to plan your trip:

- Google maps
- Sun Tran app
- Visit: Tripplan.SunTran.com
- Customer service

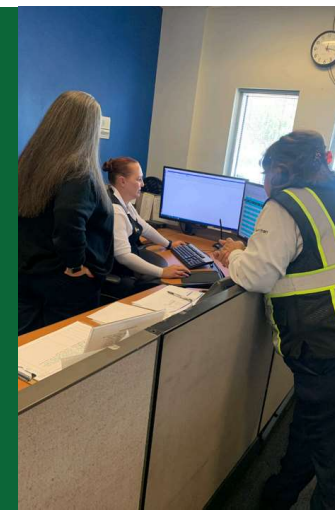
4 formas de planificar tu viaje:

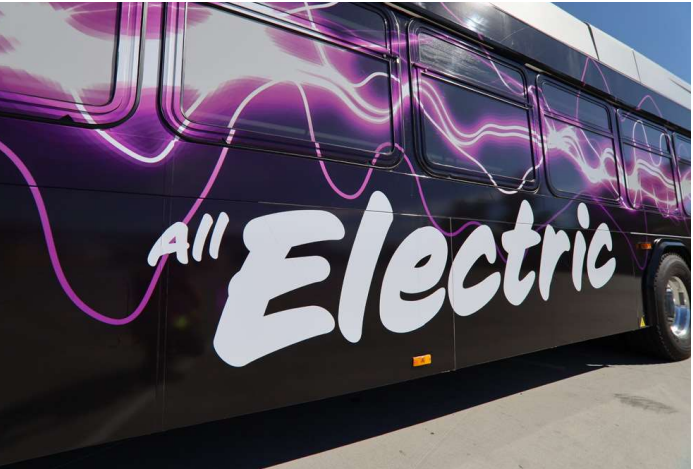
- Mapas de Google
- Aplicación Sun Tran
- Visite: Tripplan.SunTran.com
- Servicio al Cliente

Online only
Solo online
(520)792-9222 TDD: (520)628-1565

SUMMER SCHEDULES

Summer bus schedules started Sunday, May 29 with minor time changes for 12 regular Sun Tran routes and two Sun Express routes. The adjustments coincided with a new schedule bid for drivers, maintenance and operations staff. The public can find current schedule information at SunTran.com, by calling customer service at (520) 792-9222, or by picking up a printed ride guide at transit centers and onboard buses.





AIR QUALITY AWARENESS WEEK

Sun Tran participated in Air Quality Awareness Week by hosting a transit workshop with the Pima County Department of Environmental Quality. Staff highlighted Sun Tran's sustainability efforts, the environmental benefits of public transportation and ways participants can utilize transit service in Tucson.

EXPRESS SURVEY

Sun Tran is collecting feedback from the public regarding Sun Express service. The information will be used to evaluate optimal schedules. Feedback received through the survey could also be implemented in the future. Surveyors gathered information from riders on a variety of Sun Express routes. The public can also submit feedback through an online survey.

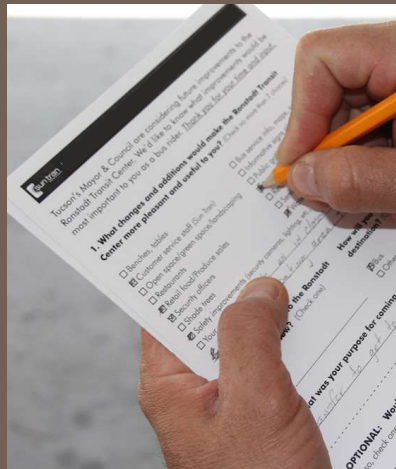


PARKING LOT IMPROVEMENTS

The final phases of an extensive improvement project was completed in the employee parking lot at the northwest maintenance and operations facility. Some of the improvements included eliminating tripping hazards and pot-holes, addressing water ponding and sediment accumulation, seal coat application and restriping.

NON-RIDER SURVEY

A transit survey aimed at gathering information from non-riders was mailed to select households in May. The packets included an online survey link where the recipient could provide feedback on the transit system in Tucson. The project gathers crucial data on system perception, the transit needs of the community and potential ways to attract riders. The survey will provide important data that will be used in shaping future projects and plans, and can be compared to data from a similar survey conducted in 2019.



SAFETY MESSAGE

In honor of Motorcycle Awareness Month, Sun Tran promoted the subject as the May Safety Message. Employees were reminded to look twice and to share the road with motorcyclists.

LOOK TWICE - SAVE A LIFE!
SHARE THE ROAD WITH MOTORCYCLES



MAY MOTORCYCLE AWARENESS MONTH

SUMMER SERVICE HOURS MAY 16, 2022 - AUGUST 14, 2022

HORARIO DE SERVICIO DE VERANO 16 MAYO 2022 - 14 AGOSTO 2022

MONDAY - THURSDAY

LUNES - JUEVES

7 A.M. - 10 P.M.

FRIDAY

VIERNES

7 A.M. - 12 A.M.

SATURDAY

SÁBADO

8 A.M. - 12 A.M.

SUNDAY

DOMINGO

8 A.M. - 8 P.M.



HOLIDAY HOURS

HORARIO DE VACACIONES

MEMORIAL DAY, MAY 30:

Día de los Caídos, 30 de mayo

8 A.M. - 8 P.M.

INDEPENDENCE DAY, JULY 4:

Service starts at 8 a.m. and will conclude approximately 30 minutes after the annual fireworks show.

Día de Independencia, 4 de julio

El servicio comienza a las 8 a.m. y concluirá aproximadamente 30 minutos después del espectáculo anual de fuegos artificiales.

Streetcars service varies from every 10 to 30 minutes. Check signage at the platform for streetcar arrival times.

El servicio de tranvías varía de cada 10 a 30 minutos. Verifique la señalización en la plataforma para conocer los horarios de llegada del tranvía.

STREETCAR SUMMER SCHEDULE

Sun Link moved to summer hours on May 16. The change coincides with the drop in student ridership while the University of Arizona and Tucson High School are on break. The summer schedule will stay in effect through August 14. Schedule and route information is available at: SunTran.com/SunLink

SUN VAN VACCINE CLINIC

Sun Van worked with the Pima County Health Department to host a COVID-19 vaccine and booster clinic on May 11. An estimated 35 vaccines were administered at the clinic.

SUN VAN VACCINATION CLINIC

WEDNESDAY, MAY 11
10 a.m. to 1 p.m.

SUN VAN
3401 E. Ajo Way
Tucson, AZ 85713

FREE VACCINES FOR EMPLOYEES and THEIR FAMILIES
PFIZER, MODERNA, and JOHNSON & JOHNSON AVAILABLE
CONVENIENTLY HOSTED AT YOUR WORKPLACE!

DOWNTOWN DETOURS

Construction and road closures in the downtown area triggered a three month detour for five regular bus routes and four Sun Express routes. The detours are expected to remain in place through the end of August. Riders can review detour information at: SunTran.com/Alerts



DOWNTOWN DETOURS

RESOURCE FAIR

Sun Tran explained the benefits of public transportation and transit basics for students at the Apollo Middle School resource fair.



EMPLOYEE COOKOUT

Sun Link leadership fired up the grill and cooked a meal for employees on the Friday of Memorial Day weekend. The cookout served as a thank-you to staff who do an excellent job keeping the streetcar running smoothly and safely, as well as a chance to highlight the team atmosphere at the facility.



RECRUITMENT

Sun Tran, Sun Link and Sun Van human resources staff are recruiting applicants for a variety of open positions. An advertising campaign highlighting our frontline workers is featured on the back panel of five electric buses. Sun Tran also participated in southern Arizona's largest job fair hosted by KVOA on May 10 to recruit potential applicants. The next hiring event will be the Tucson Job Fair hosted by Jobertising. Applicants are invited to visit the Sun Tran booth at the DoubleTree Hotel at 280 S Church Avenue on June 22 from 11 a.m. to 1 p.m. Open position information is available at: SunTran.com/Careers

GRADUATION RIDERSHIP

The Sun Link streetcar is increasingly becoming an iconic part of the Tucson experience for residents, visitors and University of Arizona students. More than 100 graduating UA students and 16 faculty and staff members used the streetcar as a backdrop and transportation method to travel to key locations for commemorative photos. Overall ridership also increased for graduation weekend, and significantly over 2019 numbers.

2022 Sun Link Ridership

Day	Date	Ridership
Friday	5/13/22	5,737
Saturday	5/14/22	5,010
Sunday	5/15/22	1,195
Total		11,942

2019 Sun Link Ridership

Day	Date	Ridership
Friday	5/10/19	2,648
Saturday	5/11/19	1,506
Sunday	5/12/19	651
Total		4,805

NEW HIRES

Sun Tran

8 - Coach Operators
2 - Bus Stop Cleaners
1 - Service Island Attendant
1 - Parts Clerk Promotion

Sun Link

1 - Streetcar Operator
1 - Maintenance Technician

Sun Van

11 - Van Operator Trainees
3 - Van Operators completed training



May 2022 — 1,133,592
May 2021 — 966,338
+17% Year to Year Ridership



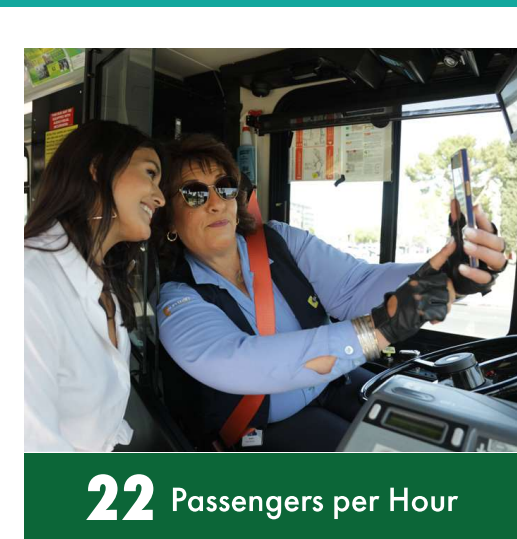
May 2022 — 98,970
May 2021 — 57,308
+73% Year to Year Ridership



May 2022 — 36,808
May 2021 — 28,814
+28% Year to Year Ridership



May 2022 — 786
May 2021 — 771
+2% Year to Year Ridership



22 Passengers per Hour

91% On Time Performance
15 Customer Compliments



47 Passengers per Hour

95% On Time Performance



2 Passengers per Hour

87% On Time Performance



88% On Time Performance

Sun Family All-Stars

We like to recognize our employees who go the extra mile to help our passengers become *Raving Fans*.



Samuel Cartwright
Sun Tran Coach Operator

"Samuel is doing a great job. Thank you!"



Bradley Miller
Sun Tran Coach Operator

"Bradley is an outstanding driver. He is very helpful to all his passengers."



Ernesto Hinojosa
Sun Tran Coach Operator

"Ernesto was very caring and helpful. He even gave me some of his food when he found out I wasn't feeling well. I am very thankful and had to let you know Ernesto is an amazing human being."



Ron Hubbard
Sun Van Operator

"Ron is friendly and professional. I enjoyed my trip."



Nino Ramos
Sun Van Operator

"Nino went above and beyond to locate a fellow client for pickup, helped the woman board the van and assisted with her belongings. I am really impressed with how courteous and helpful he was."



Edna Miranda
Sun Van Operator

"Edna has great customer service. She is so professional and assists clients in wheelchairs with care and courtesy."

Sun Tran

System Summary 11

Performance Indicators 12

Route Performance 13

Route Productivity By Route 14

SunLink

System Summary 16

Performance Indicators 17

Sun Van

System Summary 19-20

Performance Indicators 21

On Demand

System Summary 23

Performance Indicators 24

Customer Service 25

Electric Bus

System Summary 26

Sun Tran Appendix	
Ridership	30
Annual Ridership	31
Ridership Charts	32
Revenue	33
Expenses	34
Preventable Accidents	35
Customer Service	36
Sun Link Appendix	
Ridership	38
Ridership Charts	39
Daily Passenger Counts	40
Expenses	41
Preventable Accidents	42
Customer Service	43
Sun Van Appendix	
Ridership	45
Annual Ridership	46
Ridership Charts	47
Expenses	48
Preventable Accidents	49
Customer Service	50
Glossary of Terms	
Glossary of Terms	51-52



Month to Date	2022	May Current	Prior Year	Variance Amount	Variance Percent	May Budget	Variance Amount	Variance Percent
Ridership								
Total Route Passengers		1,133,592	966,338	167,254	17%	1,211,202	(77,610)	-6%
Revenue								
Total Route Passenger Revenue	\$	-	\$ (121,472)	\$ 121,472	0%	\$ -	\$ -	0%
Expenses								
Total Expenses	\$	4,684,624	\$ 4,821,875	\$ 137,252	3%	\$ 7,348,464	\$ 2,663,841	36%
Miles								
Revenue Miles		617,956	642,797	(24,841)	-4%	689,467	71,511	10%
Deadhead Miles		72,971	79,189	(6,218)	-8%	97,125	24,154	25%
Total Service Miles		690,926	721,986	(31,060)	-4%	786,592	95,666	12%
Non-Route Miles		13,567	15,099	(1,532)	-10%	9,325	(4,242)	-45%
Total Miles		704,493	737,085	(32,592)	-4%	795,917	91,424	11%
Revenue Hours		52,562	54,049	(1,487)	-3%	57,224	4,662	8%
Service Hours		56,217	57,415	(1,198)	-2%	61,193	4,976	8%

Year to Date	May YTD Current	Prior Year	Variance Amount	Variance Percent	May YTD Budget	Variance Amount	Variance Percent
Ridership							
Total Route Passengers	11,966,003	9,938,135	2,027,868	20%	13,108,333	(1,142,330)	-9%
Revenue							
Total Route Passenger Revenue	\$ -	\$ 15,620	\$ (15,620)	0%	\$ -	\$ -	0%
Expenses							
Total Expenses	\$ 55,965,124	\$ 55,347,855	\$ (617,269)	-1%	\$ 80,833,106	\$ 24,867,982	31%
Miles							
Revenue Miles	6,913,115	7,255,357	(342,242)	-5%	7,615,917	702,802	9%
Deadhead Miles	833,675	945,555	(111,880)	-12%	1,071,826	238,151	22%
Total Service Miles	7,746,790	8,200,912	(454,121)	-6%	8,687,743	940,953	11%
Non-Route Miles	151,636	200,189	(48,554)	-24%	92,489	(59,147)	-64%
Total Miles	7,898,426	8,401,101	(502,675)	-6%	8,780,232	881,806	10%
Revenue Hours	579,753	615,649	(35,897)	-6%	632,993	53,240	8%
Service Hours	614,598	654,107	(39,509)	-6%	676,955	62,357	9%

	System Indicator	Current Month	Prior Year	FY22 YTD	FY21 YTD
1.	Ridership	1,133,592	966,338	11,966,003	9,938,135
2.	Passenger Revenue	\$ -	\$ (121,472)	\$ -	15,620
3.	Passenger per Revenue Mile	1.83	1.50	1.73	1.37
4.	Passenger per Revenue Hour	21.57	18.47	20.64	16.14
5.	Revenue per Passenger		-		-
6.	Revenue per Revenue Mile		-		-
7.	Revenue per Revenue Hour	-	-	-	-
8.	Farebox Recovery Ratio	-	-	-	-
9.	Cost per Passenger	4.13	4.99	4.68	5.57
10.	Cost per Revenue Mile	7.58	7.50	8.10	7.63
11.	Cost per Revenue Hour	89.13	89.21	96.53	89.90
12.	Net Cost per Revenue Hour	89.13	91.46	96.53	89.88
13.	Miles Between Road Calls	22,887	22,957	20,462	23,080
14.	Miles Between Bus Inspections	5,852	5,852	5,875	5,843
15.	Vehicle Accidents per 100,000 Miles	0.71	0.28	0.62	1.27
16.	Complaints per 100,000 Passengers	19.94	26.70	24.04	29.59
17.	Vehicles Operated in Maximum Service	147	154	165	174

Route Performance

ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER REVENUE HOUR	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
1	32,100	-	20,298	1,781	\$ 149,744	\$ 88	1.77	18.77	\$ -	\$ -	\$ 4.66
2	21,669	-	20,738	1,709	144,194	85	1.07	12.84	-	-	6.65
3	47,177	-	38,808	2,795	237,630	90	1.42	17.92	-	-	5.04
4	88,916	-	46,990	4,081	343,322	89	2.17	23.12	-	-	3.86
5	17,778	-	17,951	1,446	122,184	88	1.05	12.74	-	-	6.87
6	40,402	-	16,195	1,989	164,800	85	2.65	20.86	-	-	4.08
7	49,768	-	31,157	2,193	186,768	91	1.80	24.33	-	-	3.75
8	93,637	-	45,812	3,851	324,528	90	2.36	25.98	-	-	3.47
9	49,565	-	32,848	2,410	204,715	90	1.66	21.82	-	-	4.13
10	28,933	-	14,382	1,231	103,653	86	2.08	23.99	-	-	3.58
11	91,411	-	46,772	3,664	309,953	89	2.13	26.16	-	-	3.39
12	29,505	-	16,676	1,412	118,927	86	1.85	21.46	-	-	4.03
15	19,470	-	21,202	1,602	135,838	87	0.97	12.51	-	-	6.98
16	97,594	-	35,081	3,236	271,437	87	2.99	31.16	-	-	2.78
17	66,019	-	45,724	3,249	276,496	91	1.65	21.79	-	-	4.19
18	86,739	-	18,035	1,926	160,430	86	3.01	46.24	-	-	2.96
19	24,641	-	8,692	872	72,866	86	3.01	29.09	-	-	2.96
21	11,996	-	10,303	921	77,372	87	1.25	13.49	-	-	6.45
22	3,682	-	5,706	476	40,148	87	0.68	7.95	-	-	10.90
23	28,011	-	20,073	1,690	142,414	87	1.49	17.03	-	-	5.08
24	14,640	-	8,434	587	50,041	88	1.83	25.89	-	-	3.42
25	40,338	-	22,230	1,854	156,283	88	1.97	22.69	-	-	3.87
26	18,999	-	17,172	1,088	93,272	88	1.14	17.97	-	-	4.91
27	16,520	-	19,204	1,391	118,223	87	0.90	12.20	-	-	7.16
29	28,034	-	21,187	1,546	131,331	88	1.42	18.86	-	-	4.68
34	55,124	-	29,654	2,465	207,853	89	2.08	23.62	-	-	3.77
37	11,762	-	15,045	1,156	97,874	94	0.98	11.35	-	-	8.32
50	7,177	-	6,098	552	46,370	87	1.28	13.52	-	-	6.46
61	7,323	-	11,892	933	78,931	86	0.63	8.00	-	-	10.78
Total Non-Express Route	1,128,930	-	664,361	54,106	4,567,598	88	1.86	21.84	-	-	4.05

ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER TRIP	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
101X	693	\$ -	2,759	115	\$ 10,193	\$ 218	0.63	8.66	\$ -	\$ -	\$14.71
102X	441	-	1,746	78	6,911	166	0.45	11.03	-	-	15.67
103X	189	-	1,093	72	6,194	115	0.26	4.73	-	-	32.77
104X	252	-	1,325	45	4,104	190	0.41	6.30	-	-	16.29
105X	357	-	1,397	69	6,000	178	0.59	8.93	-	-	16.81
107X	378	-	1,957	104	9,018	109	0.25	4.73	-	-	23.86
108X	189	-	1,418	62	5,459	211	0.37	4.73	-	-	28.88
109X	231	-	1,391	72	6,303	230	0.43	5.78	-	-	27.29
110X	357	-	1,841	59	5,441	120	0.24	4.46	-	-	15.24
201X	378	-	4,485	209	18,335	155	0.17	4.73	-	-	48.51
203X	483	-	5,583	209	18,770	146	0.15	6.04	-	-	38.86
204X	714	-	6,171	225	20,296	142	0.21	5.95	-	-	28.43
Total Express Route	4,662	-	31,167	1,319	117,026	152	0.27	6.13	\$ -	\$ -	\$ 25.10
Total Service	1,133,592	-	695,527	55,424	4,684,624	\$ 89.28	1.82		\$ -	\$ -	\$ 4.13

Rank	Route Number	Route Description	Passengers per Hour
1	18	S. 6TH AVENUE	46.2
2	16	ORACLE / INA	31.2
3	19	STONE	29.1
4	11	ALVERNON	26.2
5	8	BROADWAY	26.0
6	24	12TH AVENUE	25.9
7	7	22ND STREET	24.3
8	10	FLOWING WELLS	24.0
9	34	CRAYCROFT / FT LOWELL	23.6
10	4	SPEEDWAY	23.1
11	25	S. PARK AVENUE	22.7
12	9	GRANT ROAD	21.8
13	17	COUNTRY CLUB / 29TH STREET	21.8
14	12	10TH / 12TH AVENUE	21.5
15	6	EUCLID/ NORTH FIRST AVENUE	20.9
16	29	VALENCIA	18.9
17	1	GLENN/SWAN	18.8
18	26	BENSON HIGHWAY	18.0
19	3	6TH STREET / WILMOT	17.9
20	23	MISSION ROAD	17.0
21	50	AJO	13.5
22	21	WEST CONGRESS / SILVERBELL	13.5
23	2	CHERRYBELL	12.8
24	5	PIMA STREET / WEST SPEEDWAY	12.7
25	15	CAMPBELL AVENUE	12.5
26	27	MIDVALE PARK	12.2
27	37	PANTANO	11.3
28	61	LA CHOLLA	8.0
29	22	GRANDE	7.9
FIXED ROUTE SYSTEM AVERAGE			21.8

Rank	ROUTE NUMBER	ROUTE DESCRIPTION	PASSENGERS PER TRIP
1	102X	INA ROAD EXPRESS	11.0
2	105X	SUNRISE EXPRESS	8.9
3	101X	GOLF LINKS EXPRESS	8.7
4	104X	mayANA EXPRESS	6.3
5	203X	ORO VALLEY/AEROPARK EXPRESS	6.0
6	204X	NW / AEROPARK EXPRESS	6.0
7	109X	TANQUE VERDE EXPRESS	5.8
8	103X	OLDFATHER EXPRESS	4.7
9	107X	ORO VALLEY/DOWNTOWN EXPRESS	4.7
10	108X	BROADWAY EXPRESS	4.7
11	201X	SPEEDWAY/AEROPARK EXPRESS	4.7
12	110X	RITA RANCH/DOWNTOWN EXPRESS	4.5
EXPRESS ROUTE SYSTEM AVERAGE			6.1

SUN LINK 



Month to Date	May		Variance		May		Variance	
	2022	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Ridership								
Total Route Passengers		98,970	57,308	41,662	72.7%	58,300	40,670	69.8%
Revenue								
Total Route Passenger Revenue	\$	-	\$	-	0.0%	\$	-	0.0%
Expenses								
Total Expenses	\$	534,221	\$	337,020	58.5%	\$	382,552	39.6%
Miles								
Revenue Miles		16,495	16,480	15	0.1%	16,782	(287)	-1.7%
Deadhead Miles		248	248	0	0.0%	248	0	0.0%
Total Service Miles		16,743	16,728	15	0.1%	17,030	(287)	-1.7%
Revenue Hours		2,115	2,113	2	0.1%	2,208	(93)	-4.2%

Year to Date	May YTD			Variance YTD		May YTD			Variance YTD	
	Current		Prior Year	Amount	Percent	Budget		Amount	Percent	
Ridership										
Total Route Passengers	1,218,506		396,308	822,198	207.5%	702,736		515,770	73.4%	
Revenue										
Total Route Passenger Revenue	\$	-	\$	-	0.0%	\$	-	\$	-	0.0%
Expenses										
Total Expenses	\$	3,815,092	\$	3,336,308	14.4%	\$	4,208,068	\$	(392,977)	-9.3%
Miles										
Revenue Miles	182,226		181,660	566	0.3%	185,013		(2,787)	-1.5%	
Deadhead Miles	2,680		2,680	0	0.0%	2,680		0	0.0%	
Total Service Miles	184,906		184,340	566	0.3%	187,693		(2,787)	-1.5%	
Revenue Hours										
	23,361		23,288	73	0.3%	22,965		396	1.7%	


System Indicator		Current Month	Prior Year	FY22 YTD	FY21 YTD
1.	Ridership	98,970	57,308	1,218,506	396,308
2.	Passengers per Revenue Mile	6.00	3.48	6.69	2.18
3.	Passengers per Revenue Hour	46.79	27.12	52.16	17.02
4.	Cost per Passenger	\$ 5.40	5.88	\$ 3.13	\$ 9.42
5.	Cost per Revenue Mile	\$ 32.39	20.45	\$ 20.94	\$ 18.36
6.	Cost per Revenue Hour	\$ 252.59	159.50	\$ 163.31	\$ 143.25
7.	Miles Between Road Calls	N/A	N/A	N/A	N/A
8.	Miles Between Streetcar Inspection	944	970	952	904
9.	Total Preventable Accidents per 100,000 Miles	0	6	0	3
10.	Total Complaints per 100,000 Passengers	3	5	5	7



Month to Date	May		Variance		May Budget	Variance	
	2022	Current Year	Prior Year	Amount	Percent	Amount	Percent
Ridership							
Total Demand		52,457	40,058	12,399	31.0%	62,600	(10,143) -16.2%
Denials		-	-	-	0.0%	-	- 0.0%
Missed Trips		1	-	1	0.0%	-	1 0.0%
Cancellations		12,189	8,954	3,235	36.1%	11,810	379 3.2%
No Shows		3,459	2,290	1,169	51.0%	3,390	69 2.0%
Total Passengers		36,808	28,814	7,994	27.7%	47,400	(10,592) -22.3%
ADA Passengers		34,885	27,084	7,801	28.8%		
Optional ADA		1,923	1,730	193	11.2%		
Percentage of Optional		5.2%	6.0%				
Trips							
ADA Trips		32,499	25,098	7,401	29.5%		
Optional ADA Trips		1,846	1,612	234	14.5%		
Total Trips		34,345	26,710	7,635	28.6%	44,140	(9,795) -22.2%
Revenue							
Regular Fare Revenue		-	-	-	-	42,850	(42,850) -100.0%
Economy Fare Revenue		-	-	-	-	54,720	(54,720) -100.0%
Total Fares Collected	\$	-	\$	-	\$	97,570	\$ (97,570) -100.0%
Expenses							
Total Expenses	\$	1,059,110	\$	737,908	\$	(321,202)	-43.5% \$ 1,588,904 \$ (529,794) -33.3%
Miles							
Revenue Miles		254,005	211,635	42,370	20.0%	315,820	(61,815) -19.6%
Deadhead Miles		42,345	38,500	3,845	10.0%	66,900	(24,555) -36.7%
Total Service Miles		296,350	250,135	46,215	18.5%	382,720	(86,370) -22.6%
Non-Route Miles		6,305	5,332	973	18.2%	1,840	4,465 242.7%
Total Miles		302,655	255,467	47,188	18.5%	384,560	(81,905) -21.3%
Revenue Hours		17,774	14,784	2,990	20.2%	23,720	(5,946) -25.1%
Service Hours		20,315	17,109	3,206	18.7%	27,970	(7,655) -27.4%

Year to Date	May YTD		Variance		May YTD Budget	Variance		
	2022	Current Year	Prior Year	Amount		Percent	Amount	Percent
Ridership								
Total Demand		537,811	363,629	174,182	47.9%	674,110	(136,299)	-20.2%
Denials		-	-	-	0.0%	-	-	0.0%
Missed Trips		12	2	10	500.0%	-	12	0.0%
Cancellations		121,935	85,511	36,424	42.6%	127,170	(5,235)	-4.1%
No Shows		34,829	22,528	12,301	54.6%	36,490	(1,661)	-4.6%
Total Passengers		381,035	255,588	125,447	49.1%	510,450	(129,415)	-25.4%
ADA Passengers		359,873	241,300	118,573	49.1%			
Optional ADA		21,162	14,288	6,874	48.1%			
Percentage of Optional		5.6%	5.6%					
Trips								
ADA Trips		335,190	223,665	111,525	49.9%			
Optional ADA Trips		20,136	13,245	6,891	52.0%			
Total Trips		355,326	236,910	118,416	50.0%	475,810	(120,484)	-25.3%
Revenue								
Regular Fare Revenue		-	-	-	0.0%	457,280	(457,280)	-100.0%
Economy Fare Revenue		-	-	-	0.0%	592,780	(592,780)	-100.0%
Total Fares Collected	\$	-	\$ -	\$ -	0.0%	\$ 1,050,060	\$ (1,050,060)	-100.0%
Expenses								
Total Expenses	\$	13,823,734	\$ 11,985,250	\$ (1,838,484)	-15.3%	\$ 16,501,558	\$ (2,677,824)	-16.2%
Miles								
Revenue Miles		2,674,706	1,967,045	707,661	36.0%	3,429,710	(755,004)	-22.0%
Deadhead Miles		479,106	407,329	71,777	17.6%	718,900	(239,794)	-33.4%
Total Service Miles		3,153,813	2,374,375	779,438	32.8%	4,148,610	(994,797)	-24.0%
Non-Route Miles		45,828	41,015	4,813	11.7%	20,240	25,588	126.4%
Total Miles		3,199,641	2,415,390	784,251	32.5%	4,168,850	(969,209)	-23.2%
Revenue Hours		188,543	144,644	43,899	30.3%	258,280	(69,737)	-27.0%
Service Hours		215,816	171,053	44,763	26.2%	304,110	(88,294)	-29.0%

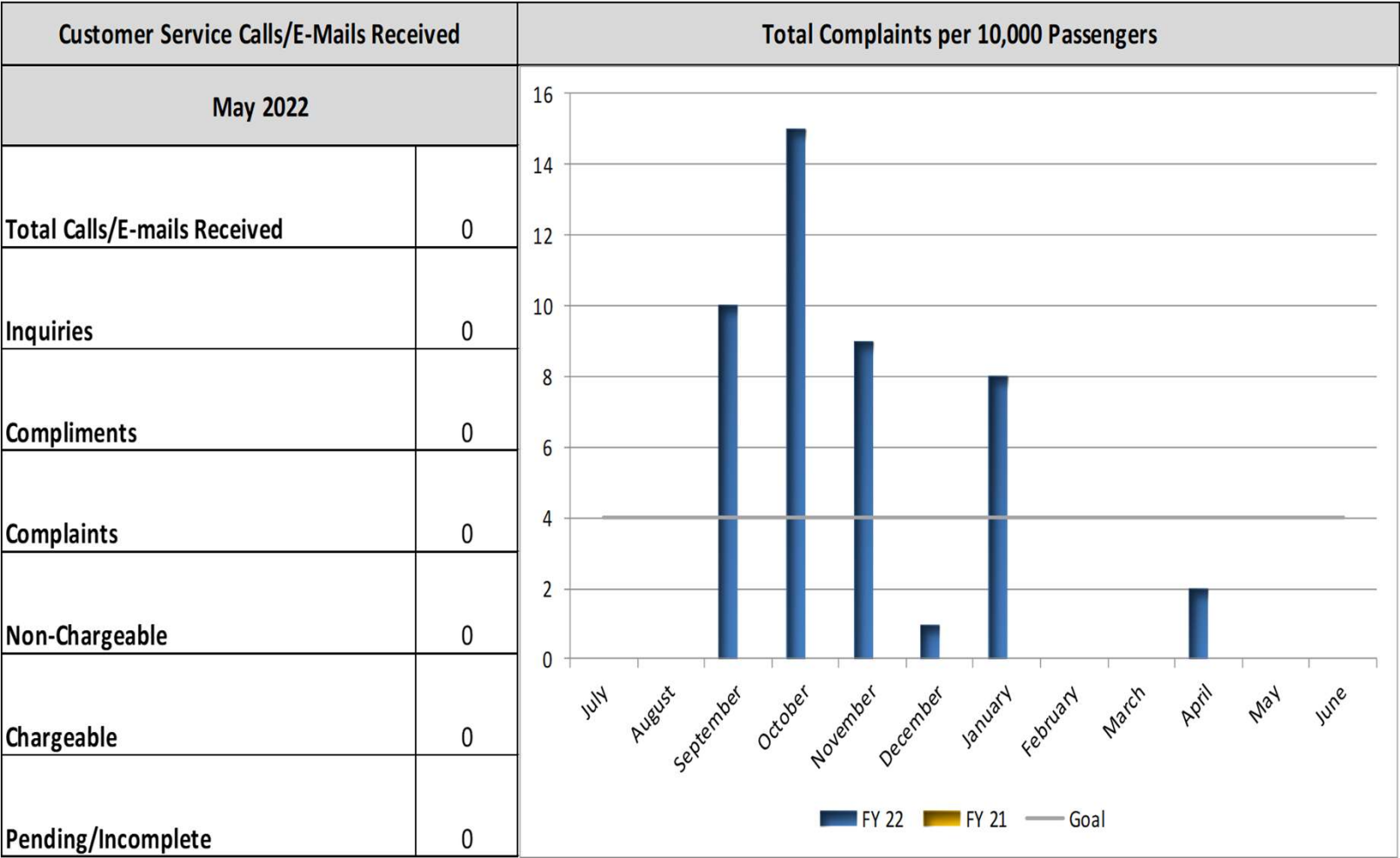
System Indicator		Current Month		Prior Year		FY22 YTD		FY21 YTD	
1.	Ridership		36,808		28,814		381,035		255,588
2.	Demand		52,457		40,058		537,811		363,629
3.	Cancellations		12,189		8,954		121,935		85,511
4.	No-Shows		3,459		2,290		34,829		22,528
5.	Passengers per Revenue Hour		2.07		1.95		2.02		1.77
6.	Passengers per Service Hour		1.81		1.68		1.77		1.49
7.	Revenue per Trip	\$	-	\$	-	\$	-	\$	-
8.	Cost per Trip	\$	30.84	\$	27.63	\$	38.90	\$	50.59
9.	Vehicles Operated in Maximum Service		92		80		94		83
10.	Trip Time,Sun Tran		80.57%		87.96%		82.31%		88.75%
11.	Trip Time 110% + 5 Minutes		88.62%		92.94%		89.65%		93.30%
12.	Pick-Ups		83.52%		94.75%		87.90%		96.21%
13.	Pick-Ups Before Significantly Late		98.67%		99.96%		99.36%		99.97%

 **ON DEMAND**



Month to Date	May		Variance	
	2022	Current Year	Prior Year	Amount Percent
Ridership				
Total Demand		1,011	967	44 4.6%
Denials		-	-	- 0.0%
Missed Trips		-	-	- 0.0%
Cancellations		209	133	76 57.1%
No Shows		16	63	(47) -74.6%
Total Passengers		<u>786</u>	<u>771</u>	<u>15</u> <u>1.9%</u>
Trips				
Total Trips		<u>646</u>	<u>698</u>	<u>(52)</u> <u>-7.4%</u>
Revenue				
Regular Fare Revenue		-	-	- -
Economy Fare Revenue		-	-	- -
Total Fares Collected		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u> <u>-</u>
Miles				
Revenue Miles		3,195	3,409	(214) -6.3%
Deadhead Miles		<u>384</u>	<u>1,582</u>	<u>(1,198)</u> <u>-75.7%</u>
Total Service Miles		3,579	4,991	(1,412) -28.3%
Non-Route Miles		<u>432</u>	<u>333</u>	<u>99</u> <u>29.7%</u>
Total Miles		<u>4,011</u>	<u>5,324</u>	<u>(1,313)</u> <u>-24.7%</u>
Revenue Hours		382	364	18 5.1%
Service Hours		518	662	(144) -21.8%

Year to Date	May YTD		Variance	
	2022	Current Year	Prior Year	Amount Percent
Ridership				
Total Demand		8,503	4,202	4,301 102.4%
Denials		-	-	- 0.0%
Missed Trips		-	-	- 0.0%
Cancellations		1,885	556	1,329 239.0%
No Shows		363	246	117 47.6%
Total Passengers		6,255	3,400	2,855 84.0%
Trips				
Total Trips		5,184	3,212	1,972 61.4%
Revenue				
Regular Fare Revenue		-	-	- 0.0%
Economy Fare Revenue		-	-	- 0.0%
Total Fares Collected		\$ -	\$ -	\$ - 0.0%
Expenses				
Total Expenses		\$ -	\$ -	\$ - 0.0%
Miles				
Revenue Miles		26,026	15,416	10,611 68.8%
Deadhead Miles		7,049	14,568	(7,519) -51.6%
Total Service Miles		33,076	29,984	3,091 10.3%
Non-Route Miles		8,833	6,606	2,227 33.7%
Total Miles		41,909	36,590	5,319 14.5%
Revenue Hours		3,400	2,350	1,050 44.7%
Service Hours		5,852	5,067	785 15.5%





Month to Date	Month to Date		Variance	Month to Date	Variance
		Prior			
2022	Current	Year	Amount Percent	Budget	Amount Percent

Expenses

Parts	-
Electricity	-
Total Expenses	\$ -

Miles

Total Miles	5,204
-------------	-------

KWH

27,368

**KWH include April & May 2022

**The calculation for cost is still an open item with TEP.

Year to Date	Year to Date		Variance	Year to Date	Variance
		Prior			
	Current	Year	Amount Percent	Budget	Amount Percent

Expenses

Parts	14,938
Electricity	2,430
Total Expenses	17,368

Miles

Total Miles	16,396
-------------	--------

KWH

47,616

Appendices – Additional Data

- A. Sun Tran
- B. Sun Link
- C. Sun Van
- D. Glossary





Month to Date	May		Variance		May		Variance	
	2022	Current	Prior Year	Amount	Percent	Budget	Amount	Percent

Total Passengers		1,133,592	966,338	167,254	17.3%	1,191,667	(58,075)	-4.9%
------------------	--	-----------	---------	---------	-------	-----------	----------	-------

Month to Date	Calendar Days		School Days		Average Route Ridership		
	Current	Prior Year	Current	Prior Year	Current	Prior Year	

Weekdays	21	20	Current	Prior Year	Weekdays	44,766	38,282
Saturdays	4	5	19	15	Saturdays	22,731	21,038
Sundays	5	5			Sundays	16,561	15,606
Holidays	1	1			Holidays	19,777	19,777
Total	31	31			Total	36,598	31,172

Year to Date	May YTD		Variance		May YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	

Total Passengers		11,966,003	9,938,135	2,027,868	20.4%	13,108,333	(1,142,330)	-8.7%
------------------	--	------------	-----------	-----------	-------	------------	-------------	-------

Year to Date	Calendar Days		School Days		Average Route Ridership		
	Current	Prior Year	Current	Prior Year	Current	Prior Year	

Weekdays	234	234	187	183	Weekdays	43,124	35,229
Saturdays	47	47			Saturdays	22,549	19,553
Sundays	48	48			Sundays	16,382	14,549
Holidays	6	6			Holidays	11,812	12,853
Total	335	335			Total	35,719	29,666

Current Year	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Fixed Routes	1,098,929	1,266,795	1,104,679	1,066,594	1,053,006	972,004	1,017,665	994,332	1,122,563	1,092,785	1,128,930		11,918,282
Express Routes	3,759	4,334	4,326	4,179	4,190	3,717	3,927	4,240	5,221	5,166	4,662		47,721
Total	1,102,688	1,271,129	1,109,005	1,070,773	1,057,196	975,721	1,021,592	998,572	1,127,784	1,097,951	1,133,592		11,966,003

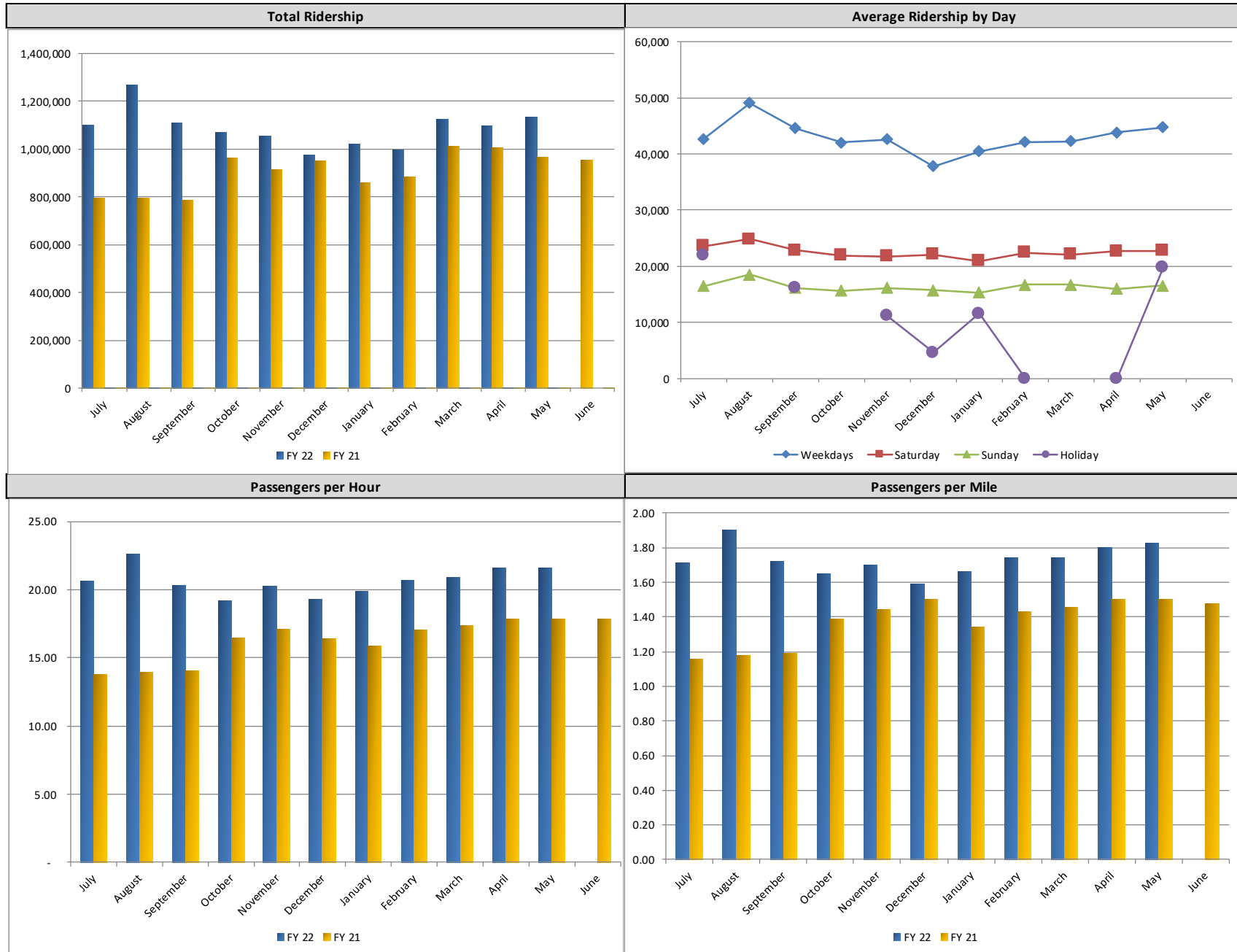
Previous Year	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	YTD FY 2021
Fixed Routes	792,339	790,413	784,754	955,733	915,496	946,637	858,124	879,253	1,011,040	1,000,606	961,473		9,895,868
Express Routes	3,902	3,591	3,638	5,119	2,519	2,896	3,253	3,854	4,129	4,501	4,865		42,267
Total	796,241	794,004	788,392	960,852	918,015	949,533	861,377	883,107	1,015,169	1,005,107	966,338		9,938,135

Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2022
Fixed Routes	306,590	476,382	319,925	110,861	137,510	25,367	159,541	115,079	111,523	92,179	167,457		2,022,414
Express Routes	(143)	743	688	(940)	1,671	821	674	386	1,092	665	(203)		5,454
Total	306,447	477,125	320,613	109,921	139,181	26,188	160,215	115,465	112,615	92,844	167,254		2,027,868

% Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2022
Fixed Routes	38.7%	60.3%	40.8%	11.6%	15.0%	2.7%	18.6%	13.1%	11.0%	9.2%	17.4%		20.4%
Express Routes	-3.7%	20.7%	18.9%	-18.4%	66.3%	28.3%	20.7%	10.0%	26.4%	14.8%	-4.2%		12.9%
Total	38.5%	60.1%	40.7%	11.4%	15.2%	2.8%	18.6%	13.1%	11.1%	9.2%	17.3%		20.4%

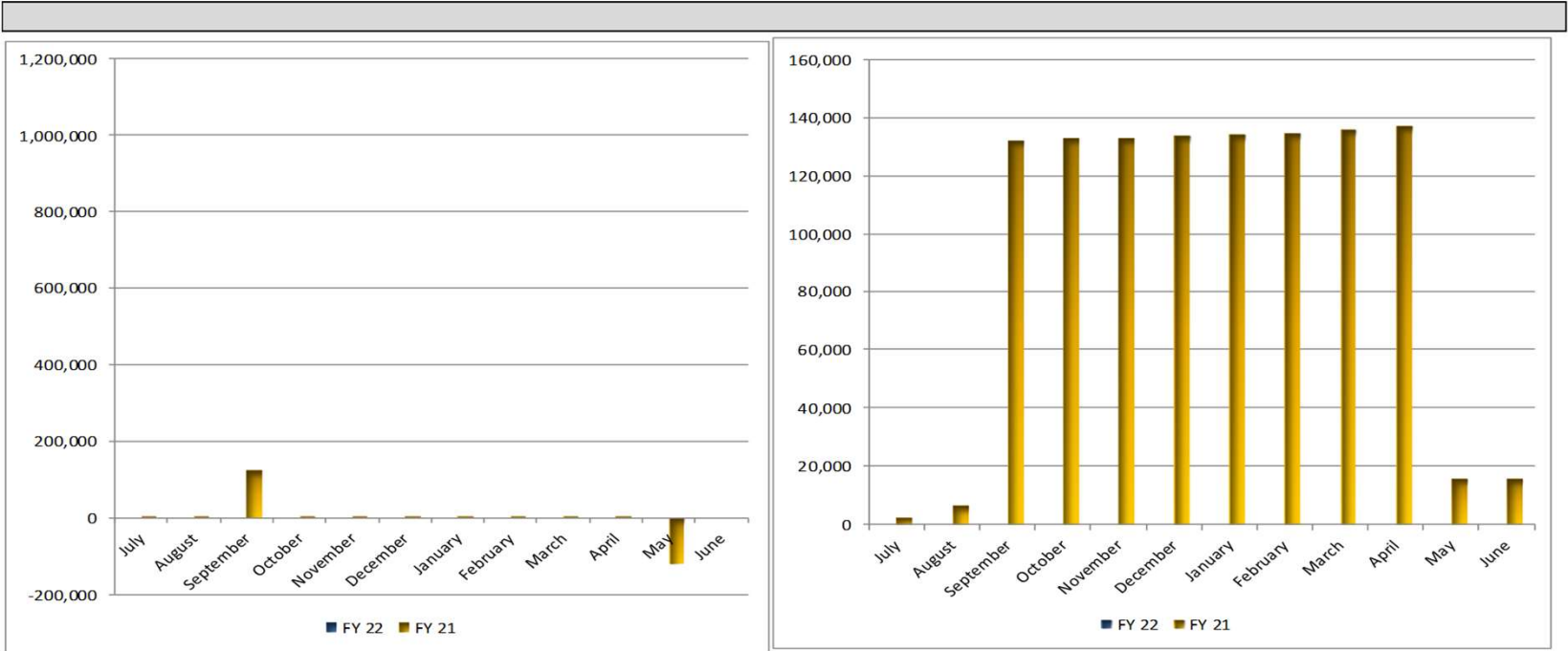
Totals By:	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Weekday	896,973	1,079,298	936,789	882,903	894,285	832,650	849,681	841,900	972,532	920,808	940,086		10,047,905
Saturday	117,775	99,296	91,476	109,455	87,020	66,294	83,648	89,672	88,384	113,315	90,924		1,037,259
Sunday	65,955	92,535	64,592	78,415	64,684	62,952	76,710	67,000	66,868	63,828	82,805		786,344
Holiday	21,985		16,148		11,207	13,825	11,553				19,777		94,495
Total	1,102,688	1,271,129	1,109,005	1,070,773	1,057,196	975,721	1,021,592	998,572	1,127,784	1,097,951	1,133,592	-	11,966,003

Averages By:	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Weekday	42,713	49,059	44,609	42,043	42,585	37,848	40,461	42,095	42,284	43,848	44,766		43,124
Saturday	23,555	24,824	22,869	21,891	21,755	22,098	20,912	22,418	22,096	22,663	22,731		22,549
Sunday	16,489	18,507	16,148	15,683	16,171	15,738	15,342	16,750	16,717	15,957	16,561		16,382
Holiday	21,985		16,148		11,207	4,608	11,553				19,777		11,812
Total	35,571	41,004	36,967	34,541	35,240	30,491	32,955	35,663	36,380	36,598	35,567		35,719



Month to Date	2022		May		Variance		May		Variance	
	Current		Prior Year		Amount	Percent	Budget		Amount	Percent
Route Passenger Revenue										
Full Fare	\$	-	\$	(112,160)	112,160	0.0%			-	0.00%
Economy Fare		-		-	0	0.0%			-	0.00%
Express Fare		-		(9,120)	9,120	0.0%			-	0.00%
Day Pass		-		(192)	192	0.0%			-	0.00%
Other		-		-	0	0.0%			-	0.00%
Route Passenger Revenue	\$	-		(121,472)	121,472	0.0%	\$	-	-	0.00%

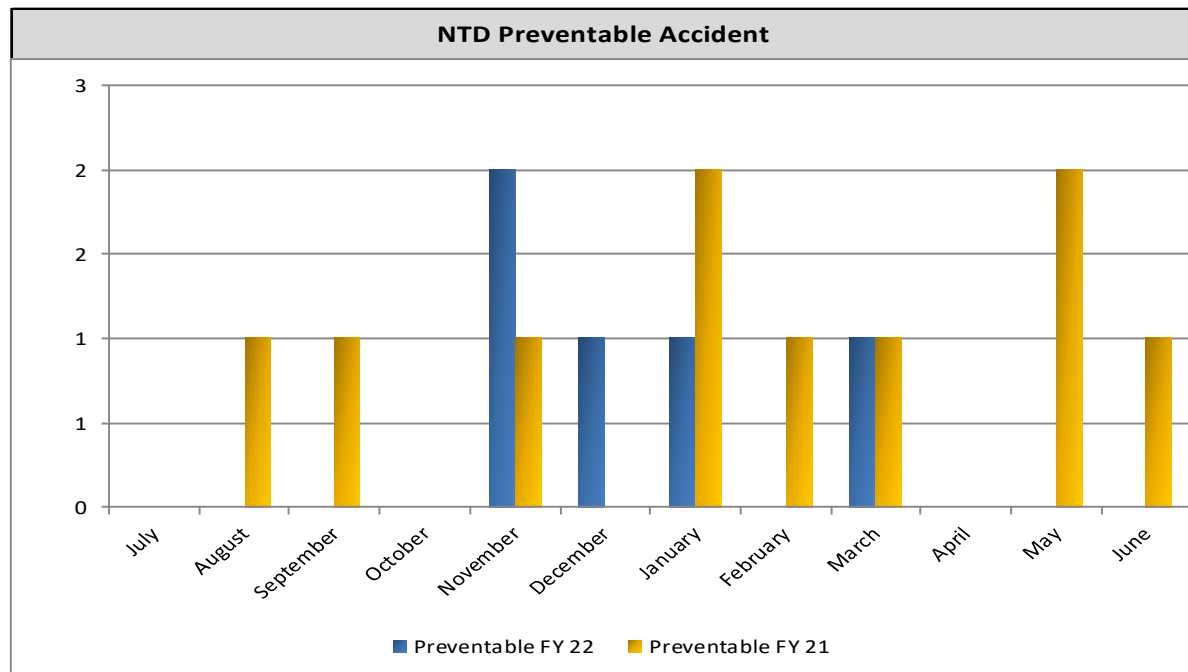
Year to Date	May YTD		May YTD		Variance		May YTD		Variance	
	Current		Prior Year		Amount	Percent	Budget		Amount	Percent
Route Passenger Revenue										
Full Fare	\$	-	\$	7,288	(7,288)	0.0%			-	0.0%
Economy Fare		-		225	(225)	0.0%			-	0.0%
Express Fare		-		448	(448)	0.0%			-	0.0%
Day Pass		-		5,739	(5,739)	0.0%			-	0.0%
Other		-		1,920	(1,920)	0.0%			-	0.0%
Route Passenger Revenue	\$	-	\$	15,620	(15,620)	0.0%	\$	-	-	0.0%



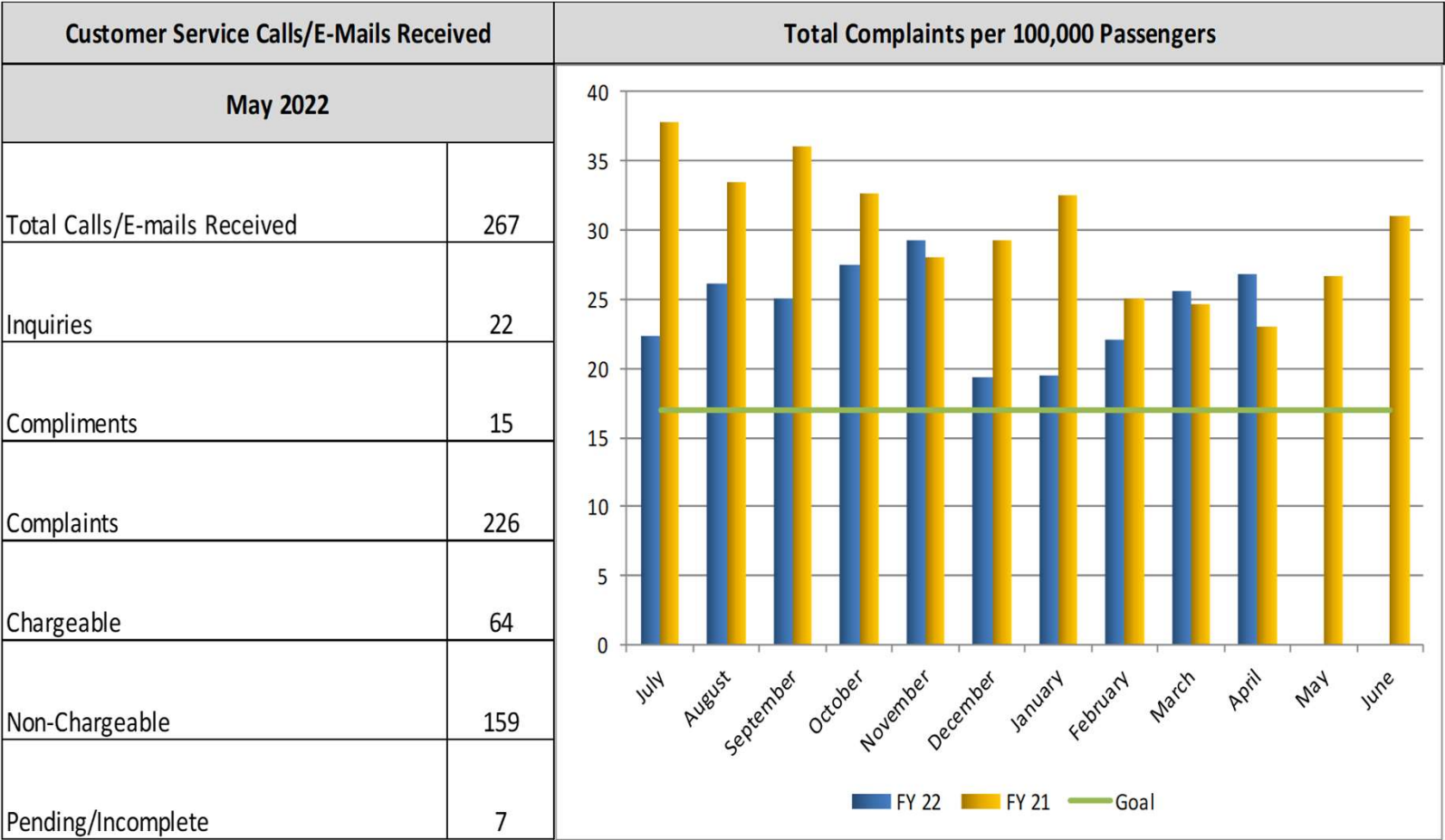
Month to Date	May		Variance		Monthly	Variance						
	2022	Current	Prior Year	Amount	Percent	Budget	Amount	Percent				
Operator Wages	\$	1,549,238	\$	1,428,314	\$	(120,924)	-8%	\$	1,497,428	\$	(51,809)	-3%
Maintenance Wages		405,906		376,644		(29,262)	-8%		450,917		45,011	10%
Salaries		438,560		351,736		(86,823)	-25%		459,668		21,109	5%
Fringe Benefits		1,108,647		1,085,499		(23,147)	-2%		1,188,701		80,054	7%
Services		354,461		328,607		(25,854)	-8%		492,276		137,815	28%
Utilities		68,248		75,280		7,032	9%		99,500		31,252	31%
Vehicle Maintenance		481,641		476,277		(5,364)	-1%		541,500		59,859	11%
Materials and Supplies		96,312		63,177		(33,135)	-52%		125,618		29,306	23%
CNG Fuel		-		64,909		64,909	0%		62,250		62,250	100%
Diesel Fuel		138,785		303,895		165,111	54%		351,720		212,935	61%
Unleaded Fuel		16,549		8,512		(8,037)	-94%		12,875		(3,674)	-29%
Capital Outlay		12,614		241,202		228,588	247%		51,950		39,336	76%
Insurance		21,250		20,833		(417)	-2%		113,333		92,083	81%
Labor Credits/Expense Transfers		(7,586)		(3,010)		4,575	-152%		1,900,728		1,908,313	100%
Total Expenses	\$	4,684,624	\$	4,821,875	\$	137,252	2.8%	\$	7,348,464	\$	2,663,841	36.3%

Year to Date	May YTD		Variance		Annual	Budget Balance	
	Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent
Operator Wages	\$ 17,924,296	\$ 17,662,946	\$ (261,350)	-1%	\$ 17,969,140	\$ 44,844	0%
Maintenance Wages	4,981,874	4,837,505	(144,368)	-3%	5,411,000	429,126	8%
Salaries	4,932,897	5,018,399	85,502	2%	5,516,020	583,123	11%
Fringe Benefits	12,530,164	12,158,893	(371,271)	-3%	14,264,410	1,734,246	12%
Services	4,108,171	4,537,362	429,192	9%	5,907,310	1,799,139	30%
Utilities	1,005,540	951,645	(53,895)	-6%	1,194,000	188,460	16%
Vehicle Maintenance	4,291,434	4,485,908	194,475	4%	6,498,000	2,206,566	34%
Materials and Supplies	627,533	799,934	172,400	22%	1,507,420	879,887	58%
CNG Fuel	846,293	560,531	(285,762)	-51%	747,000	(99,293)	-13%
Diesel Fuel	3,098,745	2,362,138	(736,607)	-31%	4,220,640	1,121,895	27%
Unleaded Fuel	131,269	79,875	(51,394)	-64%	154,500	23,231	15%
Capital Outlay	260,618	631,002	370,384	0%	623,400	362,782	58%
Insurance	1,282,017	1,281,584	(433)	0%	1,360,000	77,983	6%
Labor Credits/Expense Transfers	(55,726)	(19,868)	35,858	-180%	22,808,730	22,864,456	100%
Total Expenses	\$ 55,965,124	\$ 55,347,855	\$ (617,269)	-1.1%	\$ 88,181,570	\$ 32,216,446	36.5%

Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	5	5	0	1	1
August	0	8	8	1	2	3
September	0	1	1	1	4	5
October	0	4	4	0	4	4
November	2	3	5	1	2	3
December	1	4	5	0	3	3
January	1	4	5	2	4	6
February	0	0	0	1	4	5
March	1	4	5	1	8	9
April	0	5	5	0	3	3
May	0	5	5	2	2	4
June	0	0	0	1	3	4



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



SUN LINK 



Month to Date	May 2022	Current	Prior Year	Variance Amount	Percent	May Budget	Variance Amount	Percent
---------------	-------------	---------	------------	--------------------	---------	---------------	--------------------	---------

Route Passengers		98,970	57,308	41,662	72.7%	58,300	40,670	69.8%
------------------	--	--------	--------	--------	-------	--------	--------	-------

Month to Date	Current	Prior Year	School Days Current	Prior Year	Average Route Ridership Current	Prior Year
---------------	---------	------------	------------------------	------------	------------------------------------	------------

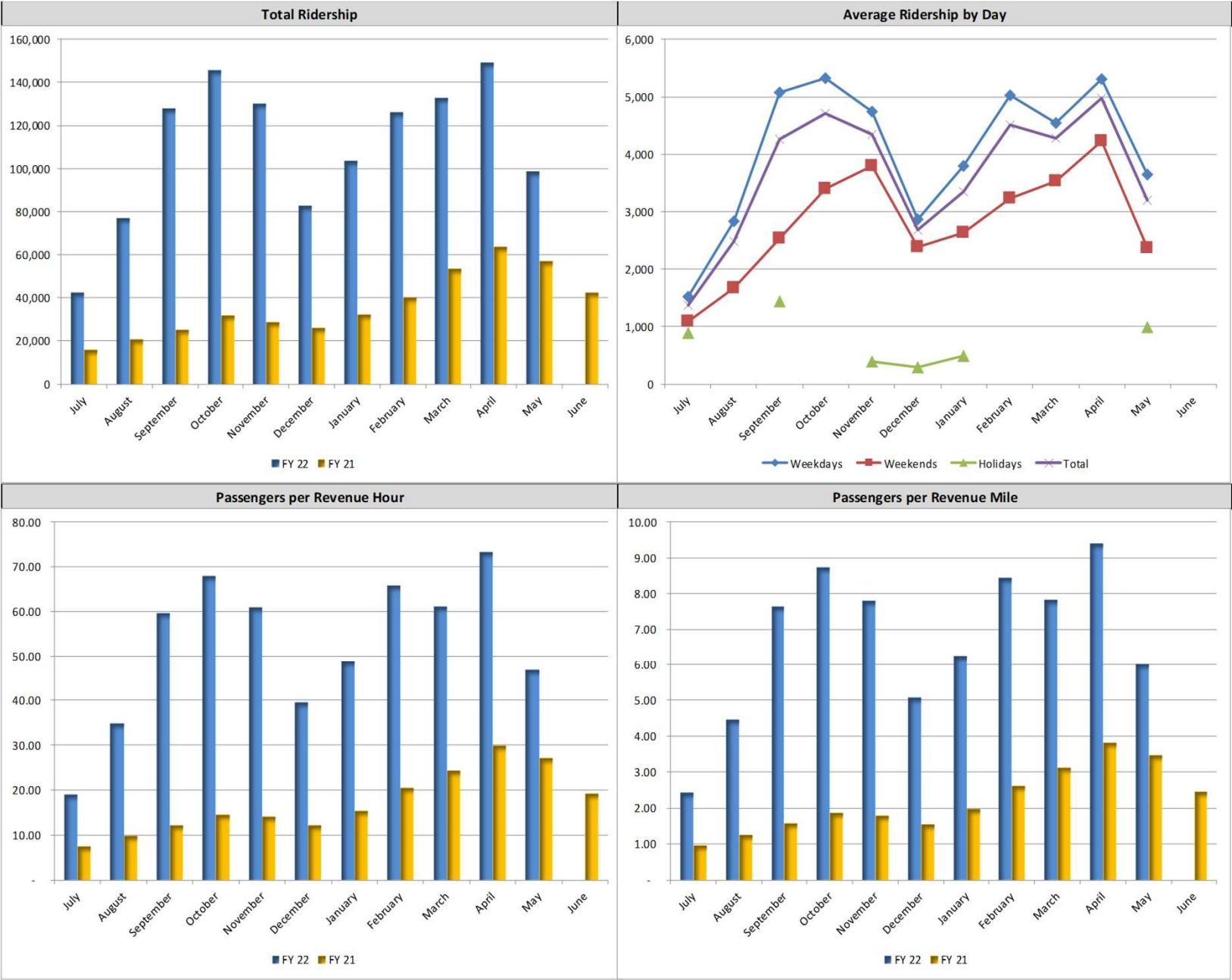
Weekdays	21	20	3	10	Weekdays	3,650	1,958
Weekends	9	10			Weekends	2,371	1,741
Holidays	1	1			Holidays	989	742
Total	31	31			Total	3,193	1,849

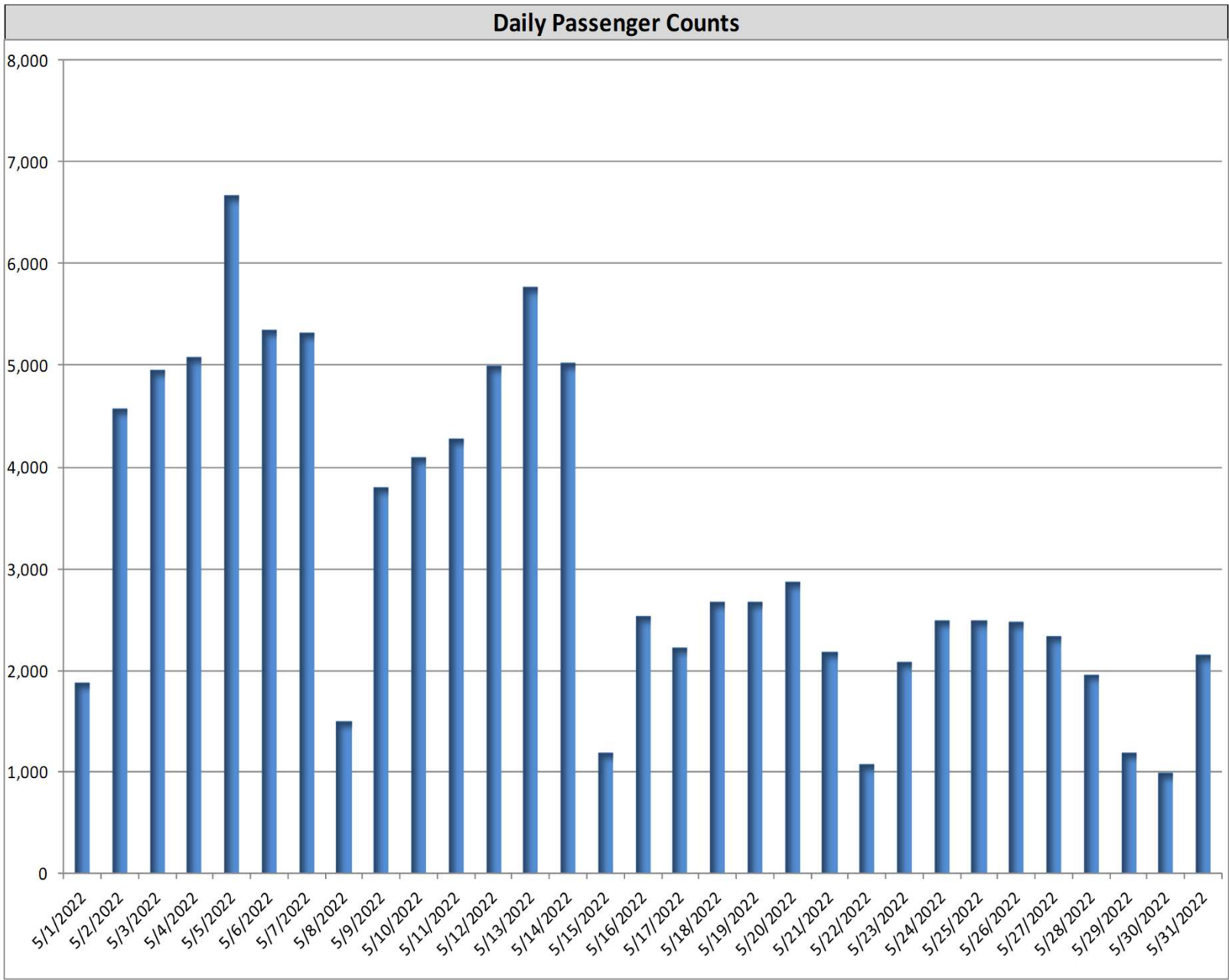
Year to Date	May YTD Current	Prior Year	Variance Amount	Percent	May YTD Budget	Variance Amount	Percent
--------------	--------------------	------------	--------------------	---------	-------------------	--------------------	---------

Route Passengers	1,218,506	396,308	822,198	207.5%	702,736	515,770	73.4%
------------------	-----------	---------	---------	--------	---------	---------	-------

Year to Date	Calendar Days Current	Prior Year	School Days Current	Prior Year	Average Route Ridership Current	Prior Year
--------------	--------------------------	------------	------------------------	------------	------------------------------------	------------

Weekdays	235	233	157	174	Weekdays	4,046	1,255
Weekends	94	96			Weekends	2,799	1,057
Holidays	6	6			Holidays	747	384
Total	335	335			Total	3,637	1,183

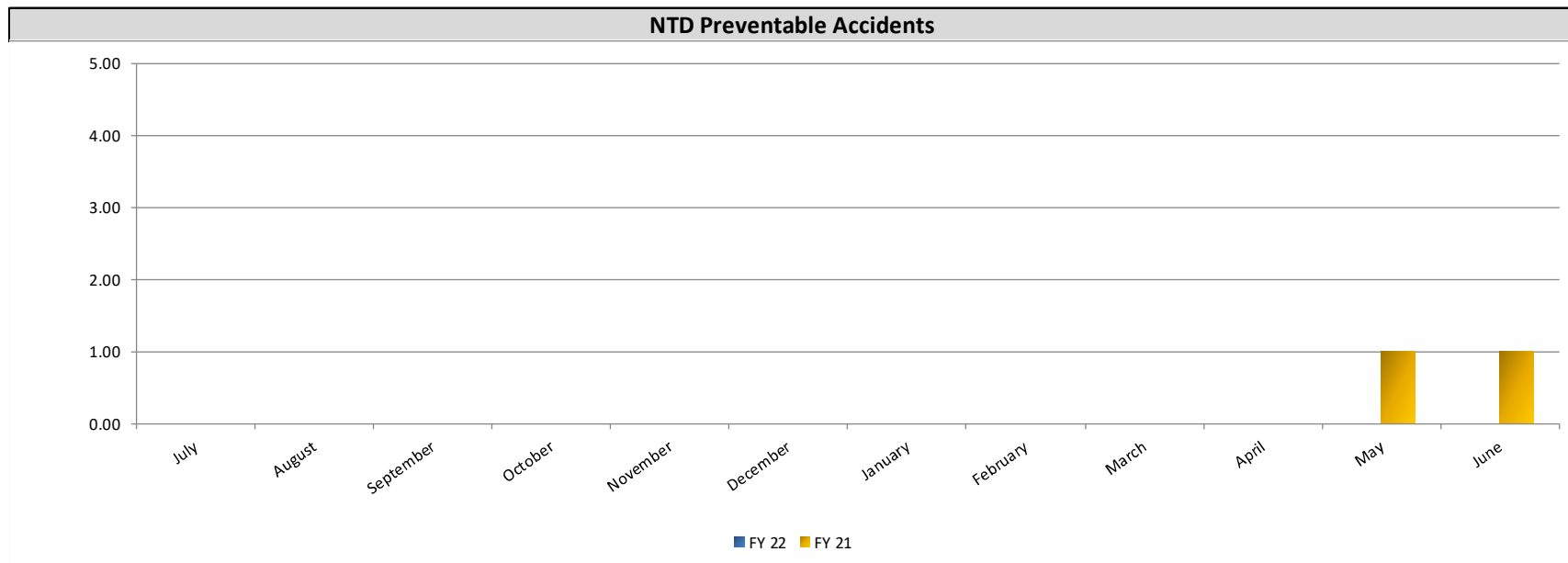




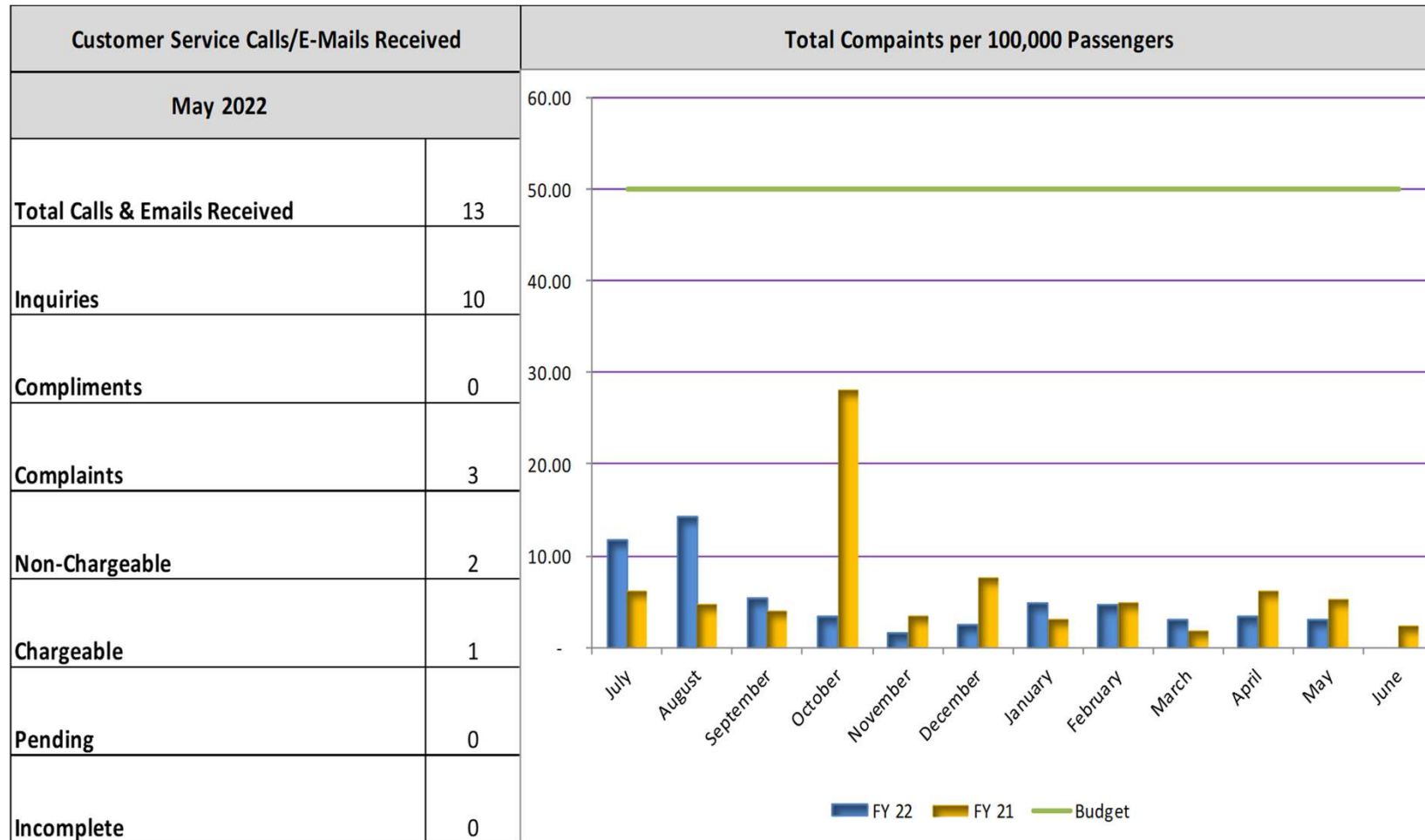
Month to Date	May			Variance		Monthly	Variance	
2022	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	
Contracts	\$ 18,950	\$ -	\$ (18,950)	0.0%	\$ 20,833	\$ 1,884	9.0%	
Administration Wages	62,544	(57,975)	(120,519)	207.9%	25,274	(37,270)	-147.5%	
Maintenance Wages	24,604	135,138	110,534	81.8%	28,616	4,011	14.0%	
Operations Wages	57,976	48,055	(9,921)	-20.6%	90,361	32,385	35.8%	
Fringe Benefits	41,569	36,701	(4,868)	-13.3%	46,374	4,805	10.4%	
Taxes	0	-	-	0.0%	-	-	0.0%	
Staffing Costs	0	-	-	0.0%	167	167	100.0%	
Supplies	15,289	5,603	(9,687)	-172.9%	7,093	(8,196)	-115.5%	
Information Technology	0	-	-	0.0%	5,917	5,917	100.0%	
Maintenance Supplies	26,325	99,976	73,651	73.7%	31,850	5,525	17.3%	
NRV Maintenance	3,636	1,493	(2,144)	-143.6%	1,667	(1,970)	-118.2%	
Fuel	1,340	520	(819)	-157.4%	625	(715)	-114.3%	
Utilities	24,201	23,858	(343)	-1.4%	34,158	9,957	29.2%	
Public Education/Marketing	130	-	(130)	0.0%	5,492	5,362	97.6%	
Miscellaneous	257,657	43,650	(214,006)	-490.3%	84,125	(173,532)	-206.3%	
Total Expenses	\$ 534,221	\$ 337,020	\$ (197,201)	-58.5%	\$ 382,552	\$ (151,669)	-39.6%	

Year to Date	May			Variance		Annual	Budget Variance	
Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent		
Contracts	\$ 189,383	\$ 169,634	\$ (19,749)	-11.6%	\$ 250,000	\$ 60,617	24.2%	
Administration Wages	719,438	309,852	(409,585)	-132.2%	303,290	(416,148)	-137.2%	
Maintenance Wages	282,659	510,865	228,206	44.7%	343,390	60,731	17.7%	
Operations Wages	682,028	582,062	(99,966)	-17.2%	1,084,330	402,302	37.1%	
Fringe Benefits	540,618	419,755	(120,863)	-28.8%	556,490	15,872	2.9%	
Taxes	-	-	-	0.0%	-	-	0.0%	
Staffing Costs	200	-	(200)	0.0%	2,000	1,800	90.0%	
Supplies	107,993	63,993	(44,001)	-68.8%	85,120	(22,873)	-26.9%	
Information Technology	9,936	31,816	21,880	68.8%	71,000	61,064	86.0%	
Maintenance Supplies	213,820	346,815	132,995	38.3%	382,200	168,380	44.1%	
NRV Maintenance	9,691	25,032	15,341	61.3%	20,000	10,309	51.5%	
Fuel	9,593	5,665	(3,928)	-69.3%	7,500	(2,093)	-27.9%	
Utilities	301,087	293,935	(7,152)	-2.4%	409,900	108,813	26.5%	
Public Education/Marketing	45,743	24,660	(21,082)	-85.5%	65,900	20,157	30.6%	
Miscellaneous	702,904	552,224	(150,680)	-27.3%	1,009,500	306,596	30.4%	
Total Expenses	\$ 3,815,092	\$ 3,336,308	\$ (478,784)	-14.4%	\$ 4,590,620	\$ 775,528	16.9%	

Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	0	0	0	1	1
August	0	0	0	0	1	1
September	0	0	0	0	0	0
October	0	1	1	0	0	0
November	0	0	0	0	2	2
December	0	1	1	0	0	0
January	0	0	0	0	0	0
February	0	3	3	0	0	0
March	0	0	0	0	2	2
April	0	0	0	0	0	0
May	0	0	0	1	0	1
June	0	0	0	1	0	1



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.





Month to Date	May		Variance		May Budget	Variance	
	2022	Current	Prior Year	Amount	Percent	Amount	Percent
Passengers							
Regular Fare Passengers		14,350	9,919	4,431	44.7%	12,820	1,530 11.9%
Economy Fare Passengers		20,884	17,443	3,441	19.7%	32,040	(11,156) -34.8%
Revenue Passengers		35,234	27,362	7,872	28.8%	44,860	(9,626) -21.5%
Other Passengers (PCA)		1,574	1,452	122	8.4%	2,540	(966) -38.0%
Total Passengers		36,808	28,814	7,994	27.7%	47,400	(10,592) -22.3%

Month to Date	Calendar Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year
Weekdays	21	20	1,482	1,173
Saturdays	4	5	489	445
Sundays	5	5	468	384
Holidays	1	1	1,394	1,196
Total	31	31	1,187	929

Year to Date	May YTD		Variance		May YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
Passengers							
Regular Fare Passengers	141,145	84,621	56,524	66.8%	136,930	4,215	3.1%
Economy Fare Passengers	223,482	157,608	65,874	41.8%	347,140	(123,658)	-35.6%
Revenue Passengers	364,627	242,229	122,398	50.5%	484,070	(119,443)	-24.7%
Other Passengers (PCA)	16,408	13,359	3,049	22.8%	26,380	(9,972)	-37.8%
Total Passengers	381,035	255,588	125,447	49.1%	510,450	(129,415)	-25.4%

Year to Date	Calendar Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year
Weekdays	233	234	1,432	939
Saturdays	46	47	479	375
Sundays	48	48	422	315
Holidays	8	6	624	507
Total	335	335	1,137	763

CURRENT YEAR	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Demand Response	32,136	34,423	34,563	35,663	33,917	33,181	31,635	32,769	38,541	37,399	36,808		381,035
TOTAL	32,136	34,423	34,563	35,663	33,917	33,181	31,635	32,769	38,541	37,399	36,808		381,035

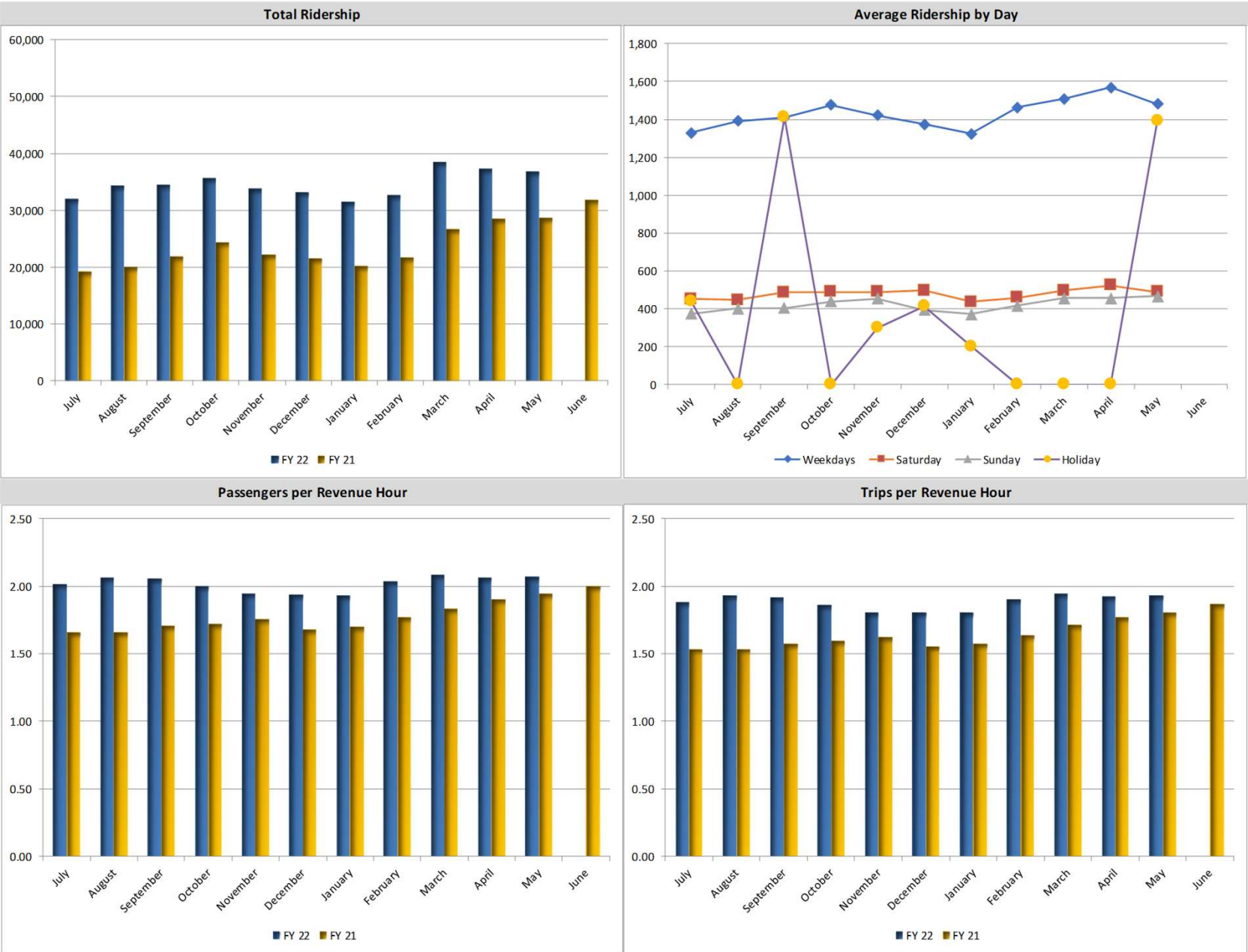
PREVIOUS YEAR	JULY 2020	AUGUST 2020	SEPTEMBER 2020	OCTOBER 2020	NOVEMBER 2020	DECEMBER 2020	JANUARY 2021	FEBRUARY 2021	MARCH 2021	APRIL 2021	MAY 2021	JUNE 2021	YTD FY 2021
Demand Response	19,235	20,121	21,967	24,487	22,293	21,529	20,186	21,677	26,689	28,590	28,814		85,810
TOTAL	19,235	20,121	21,967	24,487	22,293	21,529	20,186	21,677	26,689	28,590	28,814		85,810

VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	12,901	14,302	12,596	11,176	11,624	11,652	11,449	11,092	11,852	8,809	7,994		125,447
TOTAL	12,901	14,302	12,596	11,176	11,624	11,652	11,449	11,092	11,852	8,809	7,994		125,447

% VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	67.1%	71.1%	57.3%	45.6%	52.1%	54.1%	56.7%	51.2%	44.4%	30.8%	27.7%		146.2%
TOTAL	67.1%	71.1%	57.3%	45.6%	52.1%	54.1%	56.7%	51.2%	44.4%	30.8%	27.7%		146.2%

TOTALS BY:	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Weekday	27,928	30,629	29,586	31,016	29,839	28,863	27,818	29,264	34,723	32,947	31,122		333,735
Saturday	2,264	1,786	1,949	2,450	1,960	1,491	1,749	1,838	1,987	2,627	1,954		22,055
Sunday	1,503	2,008	1,616	2,197	1,819	1,584	1,866	1,667	1,831	1,825	2,338		20,254
Holiday	441	-	1,412		299	1,243	202	-			1,394		4,991
TOTAL	32,136	34,423	34,563	35,663	33,917	33,181	31,635	32,769	38,541	37,399	36,808		381,035

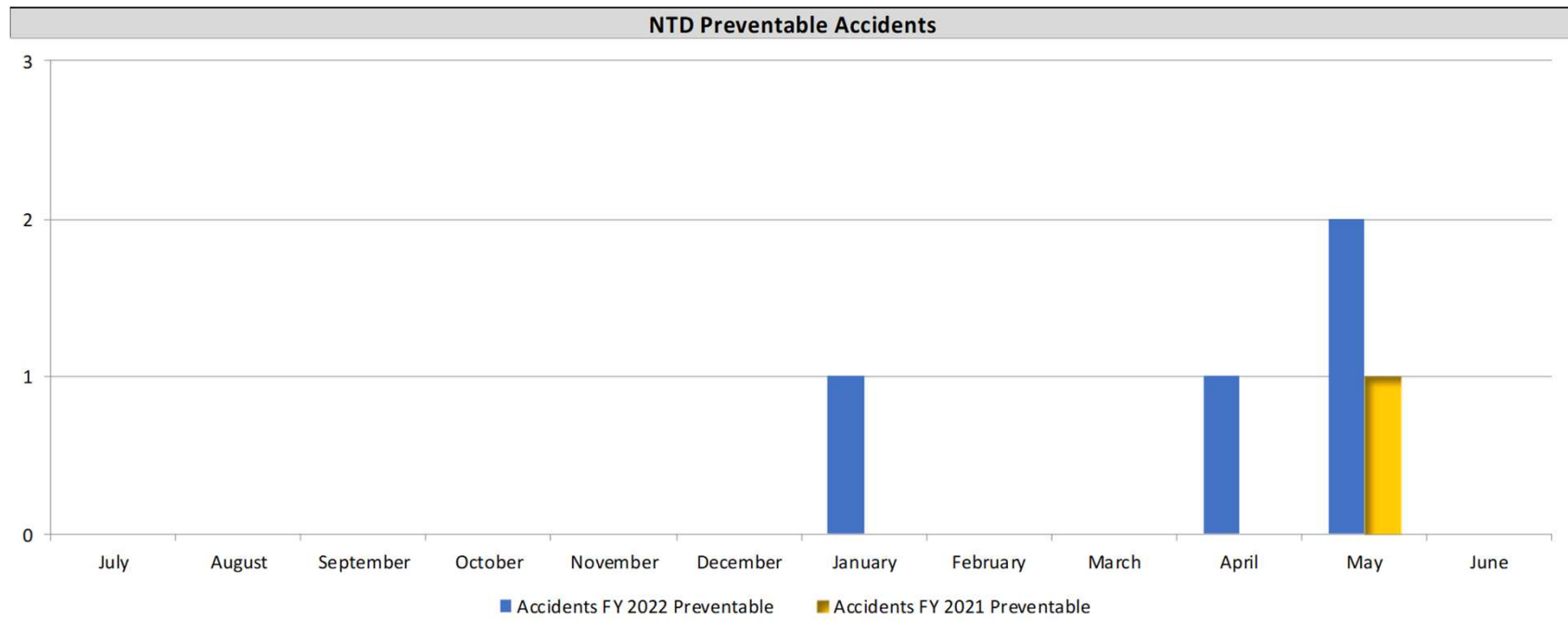
AVERAGES BY:	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Weekday	1,330	1,392	1,409	1,477	1,421	1,374	1,325	1,463	1,510	1,568.90	1,482		1,432
Saturday	453	447	487	490	490	497	437	460	497	525.40	489		479
Sunday	376	402	404	439	455	396	373	417	458	456.25	468		422
Holiday	441	-	1,412	-	299	414	202	-	-		1,394		624
TOTAL	1,037	1,110	1,152	1,150	1,131	1,070	1,020	1,170	1,243	1,246.63	1,187		1,137



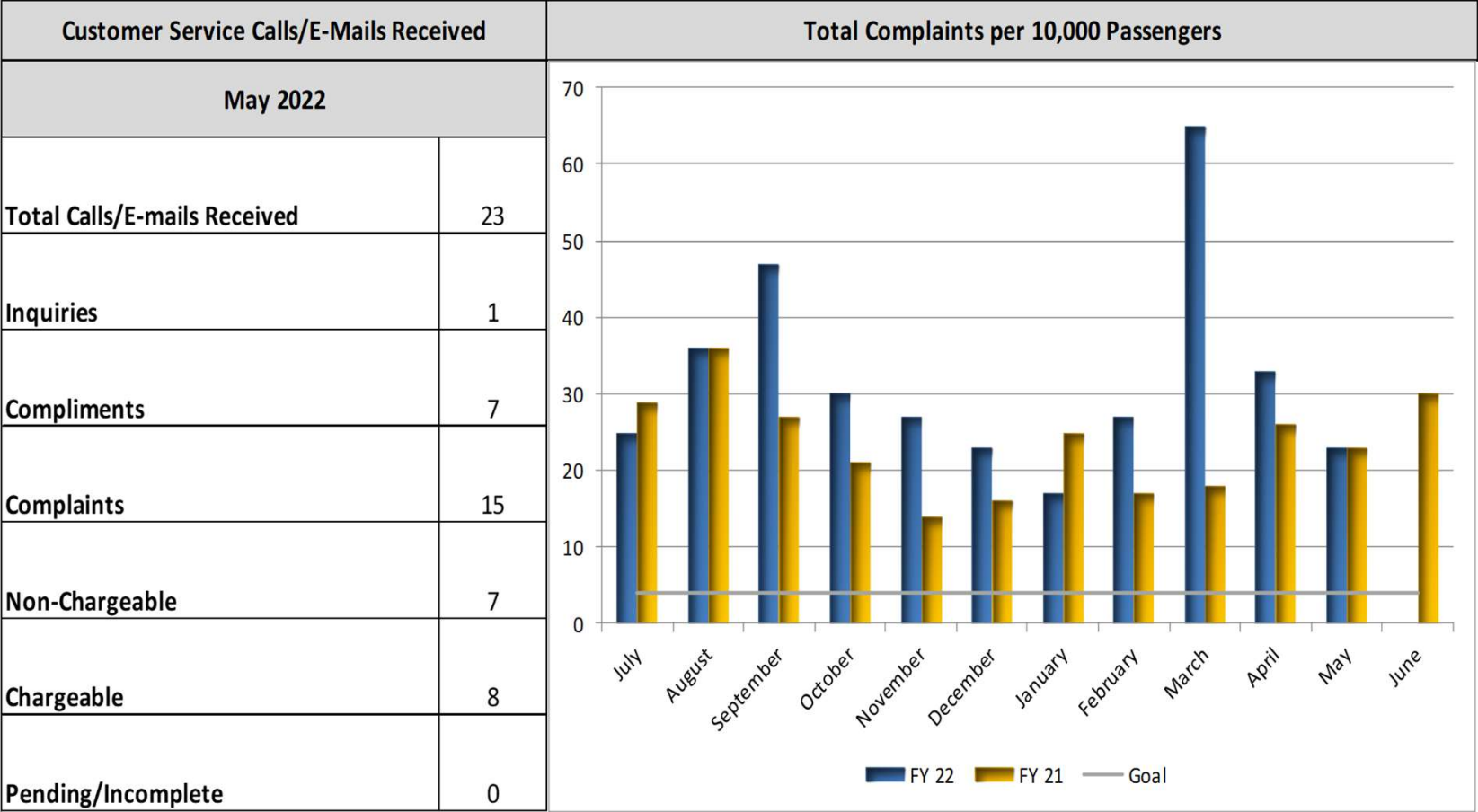
Month to Date	May		Variance		Monthly Budget	Variance	
	2022	Current Year	Prior Year	Amount		Amount	Percent
OPERATOR WAGES	\$	446,777	\$ 360,338	\$ (86,439)	-24.0%	\$ 504,603	\$ 57,827 11.5%
OTHER BU WAGES		86,348	82,622	(3,727)	-4.5%	99,751	13,402 13.4%
SALARIES		63,159	76,218	13,059	17.1%	98,320	35,161 35.8%
FRINGE BENEFITS		230,298	178,430	(51,868)	-29.1%	313,568	83,270 26.6%
SERVICES		71,213	5,124	(66,090)	-1289.9%	104,908	33,695 32.1%
CONTRACT VEHICLE MAINT.		4,650	20,776	16,127	77.6%	158,333	153,684 97.1%
UTILITIES		16,934	15,564	(1,371)	-8.8%	19,333	2,399 12.4%
MATERIALS AND SUPPLIES		5,065	15,482	10,417	67%	23,483	18,419 78.4%
DIESEL FUEL		-	0	0	0.0%	500	500 100.0%
UNLEADED FUEL		122,166	(29,141)	(151,307)	519.2%	146,550	24,384 16.6%
CAPITAL OUTLAY		-	-	-	0.0%	3,333	3,333 100.0%
LIABILITY INSURANCE		12,500	12,495	(5)	0.0%	47,500	35,000 73.7%
LABOR CREDITS/EXP TRANSFE		-	-	-	0.0%	(20,000)	(20,000) 100.0%
TOTAL EXPENSES	\$	1,059,110	\$ 737,908	\$ (321,202)	-43.5%	\$ 1,500,183	\$ 441,073 29.4%

Year to Date	May YTD		Variance		YTD Budget	Variance	
	Current Year	Prior Year	Amount	Percent		Amount	Percent
OPERATOR WAGES	\$ 5,144,647	\$ 4,368,780	\$ (775,867)	-17.8%	\$ 6,055,240	\$ 910,593	15.0%
OTHER BU WAGES	1,106,225	1,062,661	(43,564)	-4.1%	1,197,010	90,785	7.6%
SALARIES	841,589	920,103	78,514	8.5%	1,179,840	338,251	28.7%
FRINGE BENEFITS	2,695,682	2,424,672	(271,009)	-11.2%	3,762,810	1,067,129	28.4%
SERVICES	646,624	637,402	(9,222)	-1.4%	1,258,900	612,276	48.6%
CONTRACT VEHICLE MAINT.	1,378,478	1,321,370	(57,108)	-4.3%	1,900,000	521,522	27.4%
UTILITIES	162,159	159,187	(2,972)	-1.9%	232,000	69,841	30.1%
MATERIALS AND SUPPLIES	23,505	109,577	86,072	78.5%	281,800	258,295	91.7%
DIESEL FUEL	-	-	-	0.0%	6,000	6,000	100.0%
UNLEADED FUEL	1,286,724	509,857	(776,867)	-152.4%	1,758,600	471,876	26.8%
CAPITAL OUTLAY	7,507	19,519	12,012	61.5%	40,000	32,493	81.2%
LIABILITY INSURANCE	530,594	461,139	(69,455)	-15.1%	570,000	39,406	6.9%
LABOR CREDITS/EXP TRANSFE	-	(9,018)	(9,018)	100.0%	(240,000)	-	0.0%
TOTAL EXPENSES	\$ 13,823,734	\$ 11,985,250	\$ (1,838,484)	-15.3%	\$ 18,002,200	\$ 4,178,466	23.2%

Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	1	1	0	1	1
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	1	1	0	0	0
November	0	0	0	0	0	0
December	0	2	2	0	1	1
January	1	0	1	0	0	0
February	0	0	0	0	0	0
March	0	0	0	0	1	1
April	1	0	1	0	0	0
May	2	0	2	1	1	2
June	0	0	0	0	2	2



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



Glossary of Terms

Cancellations (Sun Van)	When the passenger or the passenger's representative cancels the reservation two or more hours prior to the beginning of the scheduled pick-up time.
Complaints per 100,000 Passengers	Equals total complaints divided by total passengers times 100,000.
Cost per Mile	Equals total operating expenditures divided by total miles.
Cost per Service Hour	Equals total operating expenditures divided by total service hours.
Cost per Trip (Sun Van)	Total operating expenses divided by total trips.
Deadhead Miles and Hours	Miles that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes or when there is no expectation of carrying revenue passengers. Deadhead does not include operator or maintenance training.
Denial (Sun Van)	An ADA-eligible trip requested that is not scheduled by Sun Van within the permissible scheduled window of one hour before or one hour after the requested pick up time.
MDBF (Sun Link)	Mean distance between failure is the distance between failures of any of the major sub-systems of the streetcar that cause significant delays or disruptions of service and/or cause the streetcar to be removed from service.
No-Shows (Sun Van)	When the passenger does not board the Sun Van vehicle when the vehicle arrives at the pick-up location within the pick-up window and the driver waits two minutes, or when the customer does not cancel the reservation within two the scheduled pick-up time.
On-Time	<p>Sun Tran: A bus may be up to 5 minutes late, but less than 1 minute early and be classified as on-time.</p> <p>Sun Link: Regularly scheduled streetcars arriving at their last station stop less than six minutes behind schedule.</p> <p>Sun Van: The vehicle is considered on-time if it arrives between 15 minutes before or 15 minutes after the requested pick-up time.</p>
Optional ADA (Sun Van)	Passenger trips outside 3/4-mile corridors around Sun Tran fixed routes or beyond times available on a Sun Tran fixed route, a same day request, and will calls.
Passengers per Mile	Equals total passengers divided by total revenue miles.
Passengers per Service Hour	Equals total ridership divided by total service hours.
Passenger Revenue	Equals revenue collected from passengers (includes farebox revenue and revenue from pass sales).

Glossary of Terms

Pick-Ups Before Significantly Late (Sun Van)	Pick-ups 30 minutes outside of the originally scheduled pick-up window.
Revenue Miles and Hours	The miles and hours that vehicles travel while in revenue service. Vehicle revenue miles and hours (VRM and VRH) include layover/recovery time but exclude deadhead, operator training and maintenance testing.
Revenue per Mile	Equals total passenger revenue divided by total miles.
Revenue per Passenger	Equals total passenger revenue divided by total passengers.
Revenue per Service Hour	Equals passenger revenue divided by service hours.
Revenue per Trip (Sun Van)	Total passenger revenue divided by trips.
Ridership (Unlinked Passenger Trips)	The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.
Ridership (Unlinked Passenger Trips) Sun Van	Equals Total passengers actually transported. A one-way trip taken by an ADA paratransit-eligible passenger, a personal care attendant (PCA) or companions from the pick-up point to the destination.
Road Calls	A road call is defined as a mechanical failure of a vehicle in revenue service that necessitates removing the vehicle from service until repairs are made.
Service Miles and Hours	Miles and hours that vehicles travel while in revenue service plus deadhead miles/hours. Service miles/hours does not include operator or maintenance traing.
Total Demand (Sun Van)	Total number of passenger trips requested.
Total Cost per Passenger	Equals total operating expenditures divided by total passengers.
Trip (Sun Van)	A one-way trip taken by an ADA paratransit-eligible passenger from the pick-up point to the destination (excludes PCA's and companions).
Trip Time (Sun Van)	The percentage of ADA trips with a trip time less than the comparable Sun Tran fixed route trip.
Trip Time 110% + 5 Minutes (Sun Van)	When an ADA trip length exceed 110% + 5 minutes of the comparable Sun Tran fixed route trip.