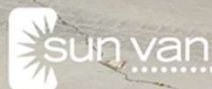
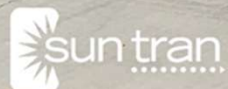




MONTHLY OPERATIONS REPORT

JULY 2021



JULY 2021 HIGHLIGHTS

STUDENT RIDERS



Sun Tran teamed up with the Tucson Unified School District in hosting a media event with information on back-to-school transportation. Sun Tran General Manager Steve Spade explained the various transportation options that make getting to school convenient for students and staff, and highlighted how free rides are available on all Sun Tran routes. Cholla High School Principal Frank Armenta detailed the benefits of public transportation for students. After the joint media briefing, a

group of teens from the Cholla High School Student Council learned how to navigate the bus system and about new route options that will be available this school year, specifically for their campus.



NEW WEBSITE LAUNCH



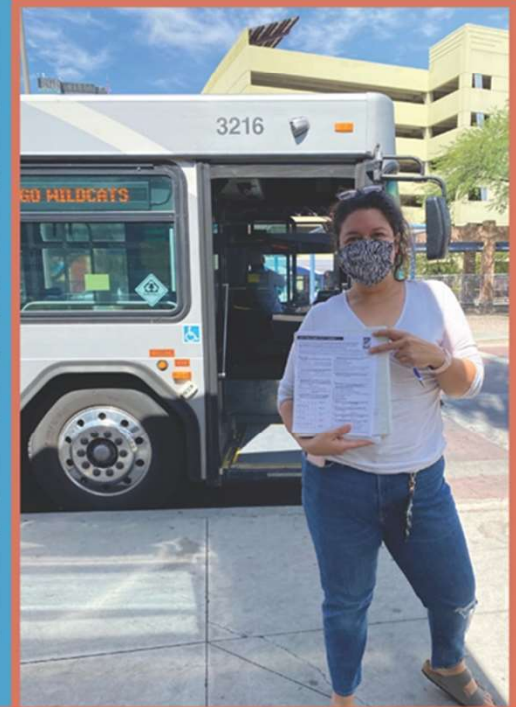
Sun Tran unveiled a complete website redesign in July, which consolidated Tucson area transit system information for a streamlined user experience. The new site serves as the cyber home for Sun Tran, Sun Link, Sun Van, Sun On Demand and Sun Shuttle. The goal of the upgrade is to provide an easy to

use, interconnected and reliable website for the community. Check out the new site by visiting: suntran.com.



FARE ANALYSIS SURVEY

A public survey was launched at the end of July to help plan for the future of fares on Sun Tran, Sun Van, Sun Link and Sun Shuttle services. Transit fares were suspended in March 2020 due to COVID-19 safety concerns and are scheduled to return in January 2022. The Sun Tran Fare Study will explore different ways to improve options for riders in the future, including changes to how much riders pay and how they pay. The survey was conducted onboard buses, at transit centers and online from July 26th through August 13th.



ASYLUM SEEKERS

The City of Tucson and Pima County continue efforts to temporarily house and transport asylum seekers arriving in Tucson. For the initiative, Sun Tran provides a shuttle from area shelters to the airport. Demand for the service nearly doubled from June to July.



SUN TRAN EMPLOYEE UPDATES

July New Hires

Senior Buyer
Custodian
3 - Coach Operators

July Promotions

Director of Marketing & Communications
2 - Coach Operators



Cindy Glysson was formally appointed to the position of Director of Marketing and Communications for Sun Tran, Sun Van and Sun Link in July. She joined Sun Tran in 2017 as the Assistant Director of Marketing and Communications and assumed the duties of the interim Director in January 2021. In her 17-year marketing career Cindy has been responsible for developing and implementing marketing plans, managing digital and traditional media, organizing large special events and building community partnerships. This skillset coupled with Cindy's collaborative nature and proven ability to coordinate team members amidst the pandemic foretells of success in projects to come.

REGIONAL TRANSIT JOB FAIR

Sun Tran, Sun Van and Sun Link joined Sun Shuttle, the Tucson Unified School District and the University of Arizona in a hiring blitz event. The pandemic affected many frontline workers, including transit drivers. The organizations participating in the Regional Transit Job Fair on July 24 were seeking new hires to meet renewed ridership demand as our community recovers and as we approached the start of school. Despite a heavy weather period the morning of the event, the job fair still drew 29 applicants.



SUN VAN NEW HIRES

July

5 - Van Operators
2 - Reservationists
2 - Operations Supervisors

SUN VAN SAFETY AWARD



Sun Van was recognized by RATP Dev after coming in 2nd out of 34 participants in a safety challenge. The leadership team along with Operations Supervisors successfully set up, trained staff and began utilizing a Mirror Grid Station. The space is arranged to assist operators with proper mirror alignment prior to leaving the yard. Industry leaders report improvement in

safety performance with the implementation of mirror check stations. In recognition of their accomplishment, Sun Van was rewarded with a Smart TV for their facility.



SUN VAN FACILITY IMPROVEMENTS



Sun Van employees are enjoying upgrades to their facility on East Ajo Way. Several improvement projects were completed in June and July including:

- Surface treatment and striping of the facility parking lots.
- Interior renovation, painting and office furniture upgrades for multiple departments.
- Air Conditioning chiller replacement and other system improvements.



RAIL SAFETY TRAINING

Twelve Sun Link, Sun Tran and Sun Van employees attended Transit Rail System Safety training conducted by the Transportation Safety Institute. The primary purpose of the training was to provide participants with the knowledge and skills needed to successfully implement the Federal Transit Administration's Safety Rules, guidance and principles at their transit agencies. Upon completion, six of the participants received their full TSSP - Rail certification. The other six will finalize other courses before receiving the certification.



Jose Ortiz
Sun Link Supervisor

SUN ON DEMAND APP

Micro-transit rides in Tucson just got easier with the launch of a new ride booking and tracking app. The Sun On Demand mobile app rivals technology used by ridesharing providers. Working with Spare, Sun On Demand implemented the platform to simplify the transit experience for passengers. The technology is also used for driver assignments and gathering service metrics. An app demo event was held to help riders set up their app profiles and take a ride through service Zone 2. You are invited to download the Sun On Demand app now, available for Apple and Android devices.



HAPPY BIRTHDAY SUN LINK!

July 25th marked Sun Link's 7th anniversary of operation. While no official celebration was held, a group of leaders in the initial project met at Main Gate Square to observe the occasion. The streetcar is projected to welcome its 6 millionth rider in the next few months.



Left to Right: Marwan Al-Mukhtar (2014 Safety & Security Officer), Cleve Cleveland (2014 Operations Manager), John Kortekaas (2014 Maintenance Manager, now Assistant General Manager), and Steve Bethel (2014 General Manager).

SUN LINK FIREWORKS

Every year Sun Link goes big for Independence Day. Instead of cutting hours for the holiday, the streetcar remains in service to offer rides for families ready to watch the annual fireworks show. In 2020, the celebrations were canceled due to the pandemic but were able to resume this year. The streetcar recorded 1,246 riders on July 4th, with over half riding between 6 p.m. and 11 p.m.

1,246
riders on July 4th



July 2021 - 1,102,688

July 2020 - 796,241



20
Passengers per Hour



15
Customer Compliments



July 2021 - 42,682

July 2020 - 15,989



Weekend: July 17 - 1,673 riders

Weekday: July 30 - 1,847

98%
on time performance



19
Passengers per Hour



July 2021 - 32,136

July 2020 - 19,235



2
Passengers per Hour



895
Calls answered per day



+15%
Month to Month Ridership

July 2021:
368 TRIPS

June 2021:
321 TRIPS



0.55
Passengers per Hour



99%
on time performance

253
Calls



Sun Family All-Stars

We like to recognize our employees who go the extra mile to help our passengers become *Raving Fans*.



Stephanie Braxton
Sun Tran Driver

"Thank you for having someone like her be one of the drivers. She's always friendly when I see her and hop aboard to ride on a daily basis and we need more drivers like her."



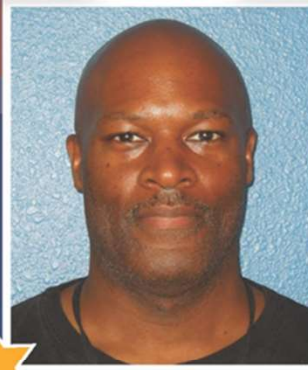
Steven Machado
Sun Tran Driver

"The other passengers and I were very happy and thankful for having this bus driver. He is a super kind person and always there to help his passengers. He looks out for all of them."



Bud Parga
Sun Van Reservationist

"Bud was very cooperative, efficient and very pleasant to speak with. He always provides good customer service and is one of my favorite people to speak with at Sun Van."



Gary Parker
Sun Van Driver

"I left my purse on the van by mistake. Gary graciously returned to the store so I could retrieve my purse. I am very grateful for his kindness."



Theron Davis
Sun Tran Driver

"Theron did an amazing job today being courteous and friendly."

Sun Tran

System Summary 10

Performance Indicators 11

Route Performance 12

Route Productivity By Route 13

SunLink

System Summary 15

Performance Indicators 16

Sun Van

System Summary 18-19

Performance Indicators 20

Sun Tran Appendix

Ridership 23

Annual Ridership 24

Ridership Charts 25

Revenue	26
Expenses	27
Preventable Accidents	28
Customer Service	29

Sun Link Appendix

Ridership	31
Ridership Charts	32
Daily Passenger Counts	33
Expenses	34
Preventable Accidents	35
Customer Service	36

Sun Van Appendix

Ridership	38
Annual Ridership	39
Ridership Charts	40
Expenses	41
Preventable Accidents	42
Customer Service	43

Glossary of Terms

Glossary of Terms	44-45
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System Summary



Month to Date	JULY		Prior Year	Variance		JULY Budget	Variance	
	2021	Current		Amount	Percent		Amount	Percent
Ridership								
Total Route Passengers		1,102,688	796,241	306,447	38%	1,191,667	(88,979)	-7%
Revenue								
Total Route Passenger Revenue	\$	-	\$ 2,309	\$ (2,309)	0%	\$ 930,651	\$ (930,651)	0%
Expenses								
Total Expenses	\$	4,849,720	\$ 4,649,651	\$ (200,070)	-4%	\$ 5,428,700	\$ 578,980	11%
Miles								
Revenue Miles		643,752	686,276	(42,524)	-6%	724,261	80,509	11%
Deadhead Miles		75,596	80,483	(4,887)	-6%	99,811	24,215	24%
Total Service Miles		719,348	766,759	(47,411)	-6%	824,072	104,724	13%
Non-Route Miles		13,567	37,305	(23,738)	-64%	9,325	(4,242)	-45%
Total Miles		732,915	804,064	(71,149)	-9%	833,397	100,482	12%
Revenue Hours								
		53,500	57,737	(4,237)	-7%	60,530	7,030	12%
Service Hours								
		56,726	61,325	(4,599)	-7%	64,666	7,940	12%

Year to Date	JULY YTD		Variance		JULY YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	
Ridership								
Total Route Passengers	1,102,688	796,241	306,447	38%	1,191,667	(88,979)	-7%	
Revenue								
Total Route Passenger Revenue	\$ -	\$ 2,309	\$ (2,309)	0%	\$ 930,651	\$ (930,651)	0%	
Expenses								
Total Expenses	\$ 4,849,720	\$ 4,649,651	\$ (200,070)	-4%	\$ 5,428,700	\$ 578,980	11%	
Miles								
Revenue Miles	643,752	686,276	(42,524)	-6%	724,261	80,509	11%	
Deadhead Miles	75,596	80,483	(4,887)	-6%	99,811	24,215	24%	
Total Service Miles	719,348	766,759	(47,411)	-6%	824,072	104,724	13%	
Non-Route Miles	13,567	37,305	(23,738)	-64%	92,489	78,922	85%	
Total Miles	732,915	804,064	(71,149)	-9%	916,561	183,646	20%	
Revenue Hours	53,500	57,737	(4,237)	-7%	60,530	7,030	12%	
Service Hours	56,726	61,325	(4,599)	-7%	64,666	7,940	12%	

Performance Indicators



	System Indicator	Current Month	Prior Year	FY22 YTD	FY21 YTD
1.	Ridership	1,102,688	796,241	1,102,688	796,241
2.	Passenger Revenue	\$ -	\$ 2,309	\$ -	2,309
3.	Passenger per Revenue Mile	1.71	1.16	1.71	1.16
4.	Passenger per Revenue Hour	20.61	13.79	20.61	13.79
5.	Revenue per Passenger	-	-	-	-
6.	Revenue per Revenue Mile	-	-	-	-
7.	Revenue per Revenue Hour	-	-	-	-
8.	Farebox Recovery Ratio	-	0.0%	-	0.0%
9.	Cost per Passenger	4.40	5.84	4.40	5.84
10.	Cost per Revenue Mile	7.53	6.78	7.53	6.78
11.	Cost per Revenue Hour	90.65	80.53	90.65	80.53
12.	Net Cost per Revenue Hour	90.65	80.49	90.65	80.49
13.	Miles Between Road Calls	15,327	26,802	15,327	26,802
14.	Miles Between Bus Inspections	5,845	5,825	5,845	5,825
15.	Vehicle Accidents per 100,000 Miles	0.68	1.87	0.68	1.87
16.	Complaints per 100,000 Passengers	22.40	37.80	22.40	37.80
17.	Vehicles Operated in Maximum Service	154	170	154	170

Route Performance



ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER REVENUE HOUR	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
1	33,083	\$ -	19,954	1,745	\$ 147,806	\$ 88.40	1.83	19.79	\$ -	\$ -	\$ 4.47
2	23,812	-	20,286	1,684	143,400	86.28	1.19	14.33	-	-	6.02
3	33,339	-	36,204	2,794	239,946	90.44	1.04	12.57	-	-	7.20
4	68,852	-	47,058	4,019	341,219	90.23	1.67	18.21	-	-	4.96
5	14,008	-	17,910	1,421	121,680	88.73	0.83	10.22	-	-	8.69
6	49,870	-	16,997	1,777	147,906	85.46	3.10	28.81	-	-	2.97
7	43,789	-	39,453	2,730	237,647	93.45	1.25	17.22	-	-	5.43
8	84,823	-	47,215	3,876	330,527	92.14	2.12	23.65	-	-	3.90
9	46,640	-	33,352	2,414	208,963	91.78	1.53	20.49	-	-	4.48
10	29,357	-	14,354	1,213	103,082	86.81	2.11	24.72	-	-	3.51
11	82,339	-	46,653	3,667	314,243	89.79	1.91	23.53	-	-	3.82
12	38,073	-	20,067	1,625	138,819	88.26	2.00	24.21	-	-	3.65
15	20,578	-	20,642	1,583	136,077	88.40	1.05	13.37	-	-	6.61
16	105,440	-	35,008	2,972	252,490	87.76	3.21	36.65	-	-	2.39
17	47,699	-	45,895	3,198	278,156	93.52	1.19	16.04	-	-	5.83
18	90,829	-	22,244	2,278	189,937	85.97	2.74	41.14	-	-	3.62
19	22,734	-	9,038	995	82,403	85.97	2.74	23.72	-	-	3.62
21	14,875	-	10,305	896	75,921	87.83	1.55	17.21	-	-	5.10
22	8,373	-	5,675	470	40,012	87.43	1.54	18.30	-	-	4.78
23	28,231	-	20,063	1,667	142,002	87.57	1.50	17.41	-	-	5.03
24	14,893	-	8,428	579	50,427	90.58	1.85	26.75	-	-	3.39
25	37,785	-	22,216	1,826	155,668	88.84	1.83	21.56	-	-	4.12
26	20,797	-	17,161	1,118	98,134	90.40	1.25	19.16	-	-	4.72
27	20,718	-	21,523	1,355	119,484	90.66	1.00	15.72	-	-	5.77
29	28,940	-	20,647	1,610	138,068	89.27	1.50	18.71	-	-	4.77
34	56,089	-	37,370	3,049	260,158	90.85	1.70	19.59	-	-	4.64
37	10,984	-	14,975	1,135	97,691	95.98	0.92	10.79	-	-	8.89
50	14,200	-	6,232	675	56,026	86.20	2.48	21.85	-	-	3.95
61	7,779	-	11,862	920	78,935	87.41	0.67	8.61	-	-	10.15
Total Non-Express Route	1,098,929	-	688,784	55,289	4,726,827	89.64	1.75	20.84	-	-	4.30

ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER TRIP	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
101X	672	\$ -	2,699	123	\$ 11,402	\$211.27	0.61	8.00	\$ -	\$ -	\$16.97
102X	315	-	1,746	78	7,284	167.57	0.32	7.50	-	-	23.12
103X	168	-	946	76	6,514	112.80	0.23	4.00	-	-	38.77
104X	315	-	1,320	51	4,931	176.54	0.51	7.50	-	-	15.65
105X	189	-	1,372	70	6,355	183.39	0.31	4.50	-	-	33.62
107X	273	-	1,998	104	9,406	113.97	0.18	3.25	-	-	34.45
108X	252	-	1,289	66	5,971	189.57	0.49	6.00	-	-	23.70
109X	105	-	1,386	71	6,493	247.35	0.20	2.50	-	-	61.84
110X	336	-	1,835	60	5,954	130.65	0.22	4.00	-	-	17.72
201X	336	-	4,212	184	17,247	165.91	0.15	4.00	-	-	51.33
203X	462	-	5,565	206	19,945	158.29	0.14	5.50	-	-	43.17
204X	336	-	6,195	218	21,392	157.94	0.10	2.67	-	-	63.67
Total Express Route	3,759	-	30,563	1,307	122,894	160	0.22	4.71	\$ -	\$ -	\$ 32.69
Total Service	1,102,688	-	719,348	56,595	4,849,720	\$ 90.65	1.71		\$ -	\$ -	\$ 4.40

Route Productivity By Route



Rank	Route Number	Route Description	Passengers per Hour
1	1	GLENN/SWAN	41.1
2	2	CHERRYBELL	36.7
3	4	SPEEDWAY	28.8
4	3	6TH STREET / WILMOT	26.8
5	11	ALVERNON	24.7
6	12	10TH / 12TH AVENUE	24.2
7	6	EUCLID/ NORTH FIRST AVENUE	23.7
8	5	PIMA STREET / WEST SPEEDWAY	23.6
9	7	22ND STREET	23.5
10	34	CRAYCROFT / FT LOWELL	21.8
11	10	FLOWING WELLS	21.6
12	9	GRANT ROAD	20.5
13	18	S. 6TH AVENUE	19.8
14	16	ORACLE / INA	19.6
15	21	WEST CONGRESS / SILVERBELL	19.2
16	17	COUNTRY CLUB / 29TH STREET	18.7
17	61	LA CHOLLA	18.3
18	8	BROADWAY	18.2
19	22	GRANDE	17.4
20	19	STONE	17.2
21	23	MISSION ROAD	17.2
22	15	CAMPBELL AVENUE	16.0
23	25	S. PARK AVENUE	15.7
24	26	BENSON HIGHWAY	14.3
25	29	VALENCIA	13.4
26	24	12TH AVENUE	12.6
27	37	PANTANO	10.8
28	50	AJO	10.2
29	27	MIDVALE PARK	8.6
FIXED ROUTE SYSTEM AVERAGE			20.8

Rank	ROUTE NUMBER	ROUTE DESCRIPTION	PASSENGERS PER TRIP
1	104X	JULYANA EXPRESS	8.0
2	101X	GOLF LINKS EXPRESS	7.5
3	102X	INA ROAD EXPRESS	7.5
4	103X	OLDFATHER EXPRESS	6.0
5	107X	ORO VALLEY/DOWNTOWN EXPRESS	5.5
6	108X	BROADWAY EXPRESS	4.5
7	105X	SUNRISE EXPRESS	4.0
8	201X	SPEEDWAY/AEROPARK EXPRESS	4.0
9	204X	NW / AEROPARK EXPRESS	4.0
10	203X	ORO VALLEY/AEROPARK EXPRESS	3.3
11	110X	RITA RANCH/DOWNTOWN EXPRESS	2.7
12	109X	TANQUE VERDE EXPRESS	2.5
EXPRESS ROUTE SYSTEM AVERAGE			4.7

SUN LINK 



System Summary



Month to Date	July 2021	Current	Prior Year	Variance Amount	Variance Percent	July Budget	Variance Amount	Variance Percent
Ridership								
Total Route Passengers		42,682	15,989	26,693	166.9%	43,219	(537)	-1.2%
Revenue								
Total Route Passenger Revenue	\$	-	\$ -	\$ -	0.0%	\$ -	\$ -	0.0%
Expenses								
Total Expenses	\$	273,885	\$ 216,087	\$ (57,798)	-26.7%	\$ 216,087	\$ 57,798	26.7%
Miles								0.0%
Revenue Miles		17,473	16,849	624	3.7%	18,008	(535)	-3.0%
Deadhead Miles		248	248	0	0.0%	248	0	0.0%
Total Service Miles		17,721	17,097	624	3.6%	18,256	(535)	-2.9%
Revenue Hours		2,240	2,160	80	3.7%	2,237	3	0.1%

Year to Date	July YTD Current	July YTD Prior Year	Variance Amount	Variance Percent	July YTD Budget	Variance Amount	Variance Percent
Ridership							
Total Route Passengers	42,682	15,989	26,693	166.9%	43,219	(537)	-1.2%
Revenue							
Total Route Passenger Revenue	\$ -	\$ -	\$ -	0.0%	\$ -	\$ -	0.0%
Expenses							
Total Expenses	\$ 273,885	\$ 216,087	\$ (57,798)	-26.7%	\$ 384,218	\$ (110,333)	-28.7%
Miles							
Revenue Miles	17,473	16,849	624	3.7%	18,008	(535)	-3.0%
Deadhead Miles	248	248	0	0.0%	248	0	0.0%
Total Service Miles	17,721	17,097	624	3.6%	18,256	(535)	-2.9%
Revenue Hours	2,240	2,160	80	3.7%	2,237	3	0.1%

System Indicator		Current Month	Prior Year	FY22 YTD	FY21 YTD
1.	Ridership	42,682	15,989	42,682	15,989
2.	Passengers per Revenue Mile	2.44	0.95	2.44	0.95
3.	Passengers per Revenue Hour	19.05	7.40	19.05	7.40
4.	Cost per Passenger	\$ 6.42	\$ 13.51	6.42	13.51
5.	Cost per Revenue Mile	\$ 15.67	\$ 12.82	15.67	12.82
6.	Cost per Revenue Hour	\$ 122.27	\$ 100.04	122.27	100.04
7.	Miles Between Road Calls	N/A	N/A	N/A	N/A
8.	Miles Between Streetcar Inspection	951	924	951	924
9.	Total Preventable Accidents per 100,000 Miles	0	0	0	0
10.	Total Complaints per 100,000 Passengers	11.71	6.25	11.71	6.25



System Summary



Month to Date	July		Variance		July Budget	Variance	
	2021	Current Year	Prior Year	Amount	Percent	Amount	Percent
Ridership							
Total Demand		44,676	29,442	15,234	51.7%	60,970	(16,294) -26.7%
Denials		-	-	-	0.0%	-	- 0.0%
Missed Trips		1	-	1	0.0%	-	1 0.0%
Cancellations		9,827	8,464	1,363	16.1%	11,500	(1,673) -14.5%
No Shows		2,712	1,743	969	55.6%	3,300	(588) -17.8%
Total Passengers		<u>32,136</u>	<u>19,235</u>	<u>12,901</u>	<u>67.1%</u>	<u>46,170</u>	<u>(14,034) -30.4%</u>
ADA Passengers		30,382	18,342	12,040	65.6%		
Optional ADA		<u>1,754</u>	<u>893</u>	<u>861</u>	<u>96.4%</u>		
Percentage of Optional		5.5%	4.6%				
Trips							
ADA Trips		28,273	16,977	11,296	66.5%		
Optional ADA Trips		<u>1,654</u>	<u>814</u>	<u>840</u>	<u>103.2%</u>		
Total Trips		<u>29,927</u>	<u>17,791</u>	<u>12,136</u>	<u>68.2%</u>	<u>42,830</u>	<u>(12,903) -30.1%</u>
Revenue							
Regular Fare Revenue		(0)	-	(0)	-	40,180	(40,180) -100.0%
Economy Fare Revenue		-	-	-	-	54,030	(54,030) -100.0%
Total Fares Collected		<u>\$ (0)</u>	<u>\$ -</u>	<u>\$ (0)</u>	<u>-</u>	<u>\$ 94,210</u>	<u>\$ (94,210) -100.0%</u>
Expenses							
Total Expenses		\$ 1,202,999	\$ 1,232,407	\$ 29,408	2.4%	\$ 1,588,904	\$ (385,905) -24.3%
Miles							
Revenue Miles		227,555	161,646	65,909	40.8%	311,420	(83,865) -26.9%
Deadhead Miles		<u>40,774</u>	<u>32,406</u>	<u>8,368</u>	<u>25.8%</u>	<u>66,790</u>	<u>(26,016) -39.0%</u>
Total Service Miles		268,329	194,052	74,277	38.3%	378,210	(109,881) -29.1%
Non-Route Miles		<u>4,642</u>	<u>1,225</u>	<u>3,417</u>	<u>278.9%</u>	<u>1,840</u>	<u>2,802 152.3%</u>
Total Miles		<u>272,971</u>	<u>195,277</u>	<u>77,694</u>	<u>39.8%</u>	<u>380,050</u>	<u>(107,079) -28.2%</u>
Revenue Hours		15,905	11,568	4,338	37.5%	23,690	(7,785) -32.9%
Service Hours		18,284	13,376	4,907	36.7%	27,970	(9,686) -34.6%

System Summary



Year to Date	July YTD		Variance		July YTD Budget	Variance	
	2021	Current Year	Prior Year	Amount	Percent	Amount	Percent
Ridership							
Total Demand		44,676	29,442	15,234	51.7%	60,970	(16,294) -26.7%
Denials		-	-	-	0.0%	-	- 0.0%
Missed Trips		1	-	1	0.0%	-	1 0.0%
Cancellations		9,827	8,464	1,363	16.1%	11,500	(1,673) -14.5%
No Shows		2,712	1,743	969	55.6%	3,300	(588) -17.8%
Total Passengers		<u>32,136</u>	<u>19,235</u>	<u>12,901</u>	<u>67.1%</u>	<u>46,170</u>	<u>(14,034) -30.4%</u>
ADA Passengers		30,382	18,342	12,040	65.6%		
Optional ADA		<u>1,754</u>	<u>893</u>	<u>861</u>	<u>96.4%</u>		
Percentage of Optional		5.5%	4.6%				
Trips							
ADA Trips		28,273	16,977	11,296	66.5%		
Optional ADA Trips		<u>1,654</u>	<u>814</u>	<u>840</u>	<u>103.2%</u>		
Total Trips		<u>29,927</u>	<u>17,791</u>	<u>12,136</u>	<u>68.2%</u>	<u>42,830</u>	<u>(12,903) -30.1%</u>
Revenue							
Regular Fare Revenue		(0)	-	(0)	0.0%	40,180	(40,180) -100.0%
Economy Fare Revenue		-	-	-	0.0%	54,030	(54,030) -100.0%
Total Fares Collected		<u>\$ (0)</u>	<u>\$ -</u>	<u>\$ (0)</u>	<u>0.0%</u>	<u>\$ 94,210</u>	<u>\$ (94,210) -100.0%</u>
Expenses							
Total Expenses		\$ 1,202,999	\$ 1,232,407	\$ 29,408	2.4%	\$ 1,500,142	\$ (297,142) -19.8%
Miles							
Revenue Miles		227,555	161,646	65,909	40.8%	311,420	(83,865) -26.9%
Deadhead Miles		<u>40,774</u>	<u>32,406</u>	<u>8,368</u>	<u>25.8%</u>	<u>66,790</u>	<u>(26,016) -39.0%</u>
Total Service Miles		<u>268,329</u>	<u>194,052</u>	<u>74,277</u>	<u>38.3%</u>	<u>378,210</u>	<u>(109,881) -29.1%</u>
Non-Route Miles		<u>4,642</u>	<u>1,225</u>	<u>3,417</u>	<u>278.9%</u>	<u>1,840</u>	<u>2,802 152.3%</u>
Total Miles		<u>272,971</u>	<u>195,277</u>	<u>77,694</u>	<u>39.8%</u>	<u>380,050</u>	<u>(107,079) -28.2%</u>
Revenue Hours		15,905	11,568	4,338	37.5%	23,690	(7,785) -32.9%
Service Hours		18,284	13,376	4,907	36.7%	27,970	(9,686) -34.6%

Performance Indicators



System Indicator		Current Month	Prior Year	FY22 YTD	FY21 YTD
1.	Ridership	32,136	19,235	32,136	19,235
2.	Demand	44,676	29,442	44,676	29,442
3.	Cancellations	9,827	8,464	9,827	8,464
4.	No-Shows	2,712	1,743	2,712	1,743
5.	Passengers per Revenue Hour	2.02	1.66	2.02	1.66
6.	Passengers per Service Hour	1.76	1.44	1.76	1.44
7.	Revenue per Trip	\$ (0.00)	\$ -	\$ (0.00)	\$ -
8.	Cost per Trip	\$ 40.20	\$ 69.27	\$ 40.20	\$ 69.27
9.	Vehicles Operated in Maximum Service	86	65	86	83
10.	Trip Time, Sun Tran	87.14%	90.58%	87.14%	90.58%
11.	Trip Time 110% + 5 Minutes	92.88%	94.63%	92.88%	94.63%
12.	Pick-Ups	93.85%	96.86%	93.85%	96.86%
13.	Pick-Ups Before Significantly Late	99.95%	100.00%	99.95%	100.00%

Appendices – Additional Data

A. Sun Tran

B. Sun Link

C. Sun Van

D. Glossary





Month to Date	JULY		Variance		JULY		Variance	
	2021	Current	Prior Year	Amount	Percent	Budget	Amount	Percent

Total Passengers		1,102,688	796,241	306,447	38.5%	1,191,667	(88,979)	-7.5%
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Month to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

Weekdays	21	23	Current	Prior Year	Weekdays	42,713	30,058
Saturdays	5	3	0	0	Saturdays	23,555	15,229
Sundays	4	4			Sundays	16,489	11,700
Holidays	1	1			Holidays	21,985	12,421
Total	31	31			Total	35,571	25,685

Year to Date	JULY YTD		Variance		JULY YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	

Total Passengers		1,102,688	796,241	(9,792,072)	-89.9%	1,191,667	(88,979)	-7%
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Year to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

Weekdays	21	23	0	0	Weekdays	42,713	30,058
Saturdays	5	3			Saturdays	23,555	15,229
Sundays	4	4			Sundays	16,489	11,700
Holidays	1	1			Holidays	21,985	12,421
Total	31	31			Total	35,571	25,685

Annual Ridership



Current Year	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Fixed Routes	1,098,929												1,098,929
Express Routes	3,759												3,759
Total	1,102,688	0	0	0	0	0	0	0	0	0	0	0	1,102,688

Previous Year	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	YTD FY 2021
Fixed Routes	792,339												792,339
Express Routes	3,902												3,902
Total	796,241	-	-	-	-	-	-	-	-	-	-	-	796,241

Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2022
Fixed Routes	306,590												306,590
Express Routes	(143)												(143)
Total	306,447	-	-	-	-	-	-	-	-	-	-	-	306,447

% Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2022
Fixed Routes	38.7%												38.7%
Express Routes	-3.7%												-3.7%
Total	38.5%	-	-	-	-	-	-	-	-	-	-	-	38.5%

Totals By:	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Weekday	896,973												896,973
Saturday	117,775												117,775
Sunday	65,955												65,955
Holiday	21,985												21,985
Total	1,102,688	-	-	-	-	-	-	-	-	-	-	-	1,102,688

Averages By:	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Weekday	42,713												42,713
Saturday	23,555												23,555
Sunday	16,489												16,489
Holiday	21,985												21,985
Total	35,571												35,571

Ridership Charts

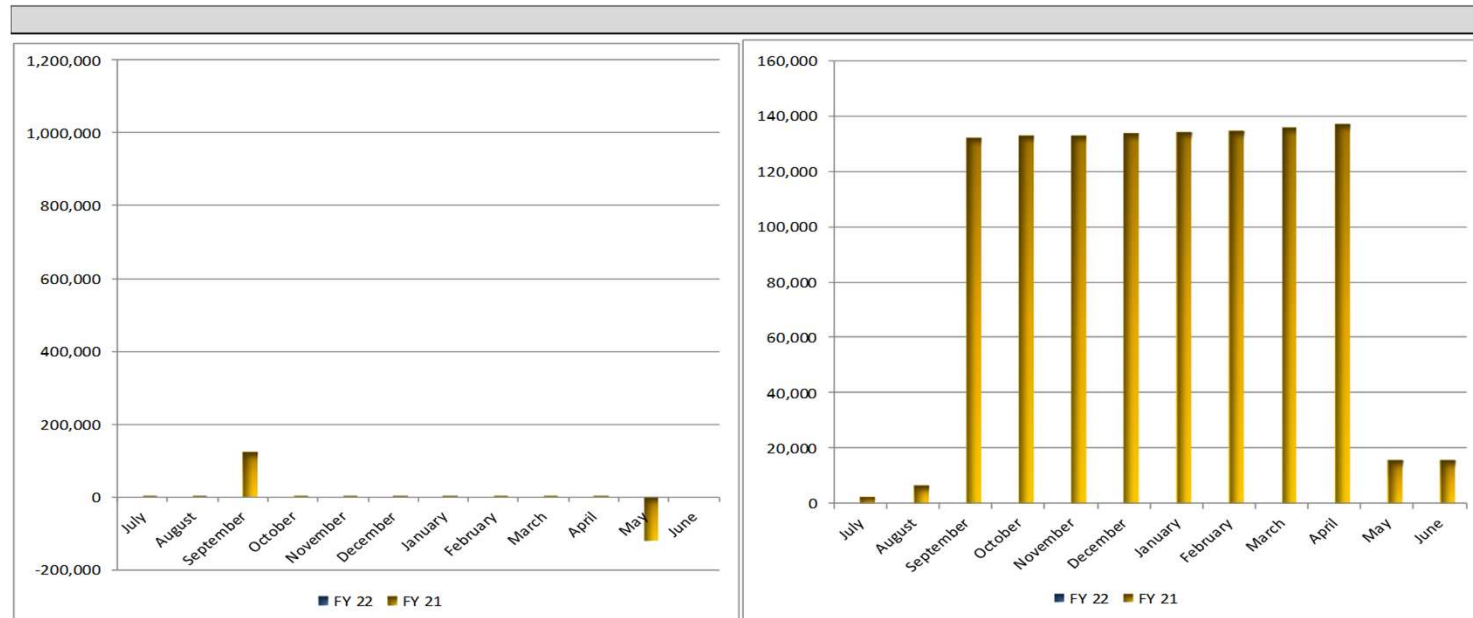


Revenue



Month to Date	2021	Current	JULY Prior Year	Variance Amount	Variance Percent	JULY Budget	Variance Amount	Variance Percent
Route Passenger Revenue								
Full Fare	\$	-	\$ 512	(512)	0.0%	\$ 619,750	(619,750)	0.00%
Economy Fare		-	(23)	23	0.0%	195,087	(195,087)	0.00%
Express Fare		-	-	0	0.0%	57,928	(57,928)	0.00%
Day Pass		-	1,819	(1,819)	0.0%	50,645	(50,645)	0.00%
Other		-	-	0	0.0%	47,983	(47,983)	0.00%
Route Passenger Revenue	\$	-	2,309	(2,309)	0.0%	\$ 971,392	(971,392)	0.00%

Year to Date	Current	JULY Prior Year	YTD Prior Year	Variance Amount	Variance Percent	JULY Budget	YTD Budget	Variance Amount	Variance Percent
Route Passenger Revenue									
Full Fare	\$	-	\$ 512	(512)	0.0%	\$ 619,750	(619,750)	0.0%	0.0%
Economy Fare		-	(23)	23	0.0%	195,087	(195,087)	0.0%	0.0%
Express Fare		-	-	0	0.0%	57,928	(57,928)	0.0%	0.0%
Day Pass		-	1,819	(1,819)	0.0%	50,645	(50,645)	0.0%	0.0%
Other		-	-	0	0.0%	47,983	(47,983)	0.0%	0.0%
Route Passenger Revenue	\$	-	\$ 2,309	(2,309)	0.0%	\$ 971,392	(971,392)	0.0%	0.0%



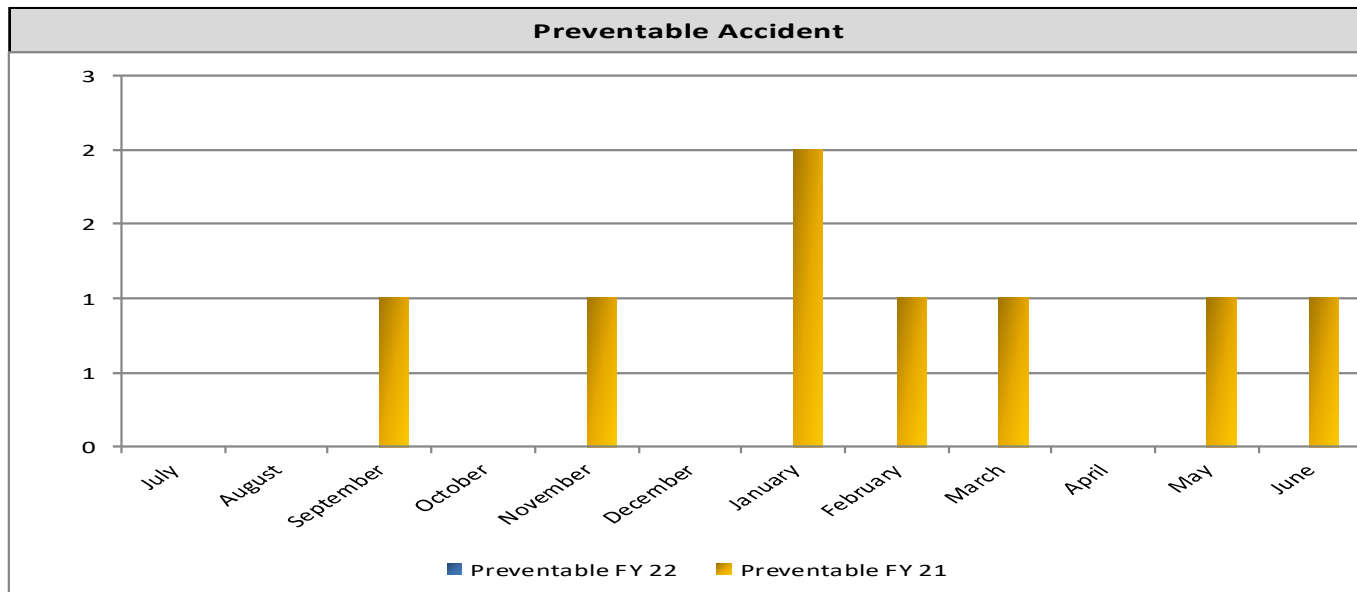
Expenses



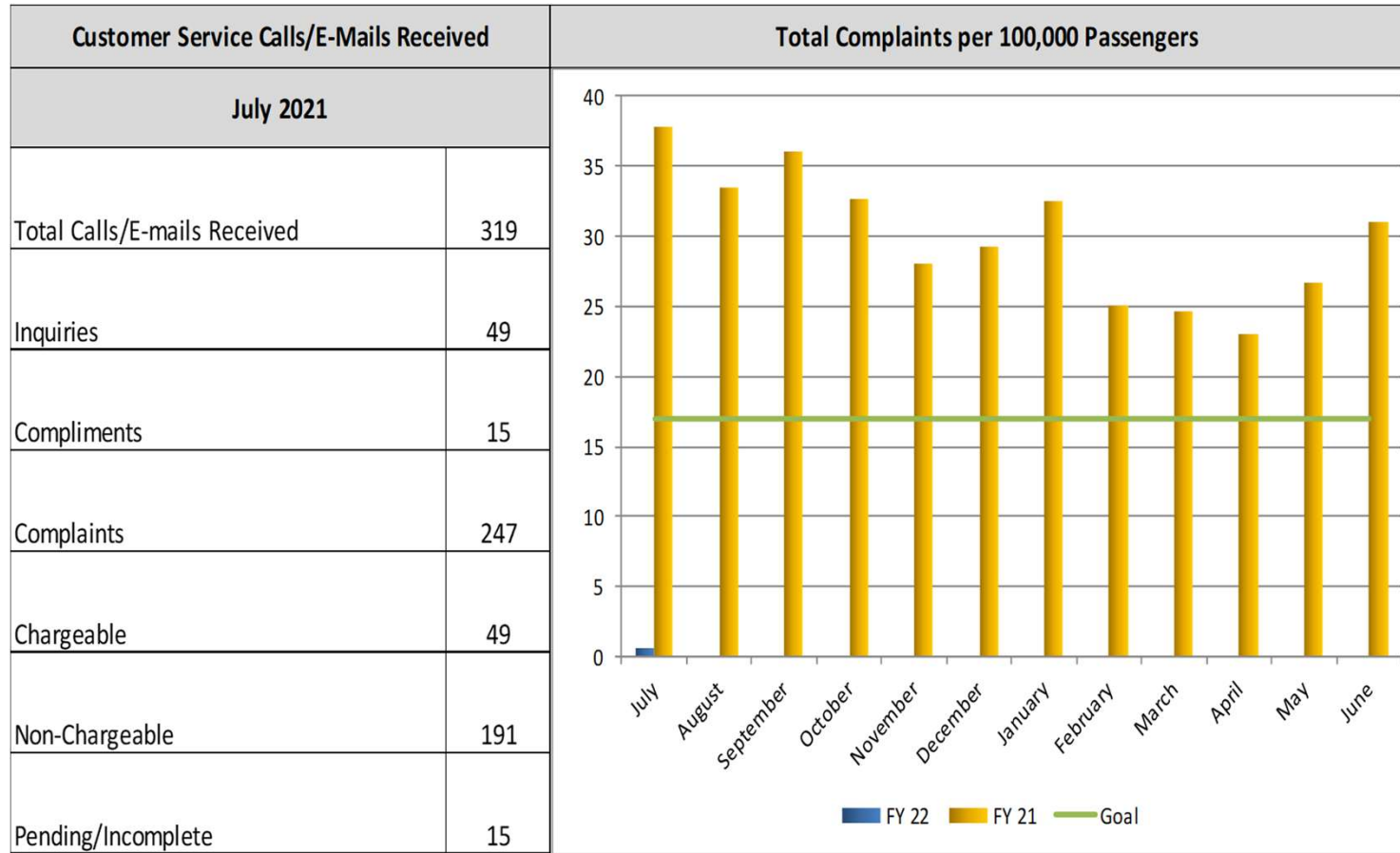
Month to Date	JULY		Prior Year	Variance		Monthly Budget	Variance	
	2021	Current		Amount	Percent		Amount	Percent
Operator Wages	\$	1,262,193	\$ 1,359,129	\$ 96,936	7%	\$ 1,503,376	\$ 241,183	16%
Maintenance Wages		352,212	328,667	(23,545)	-7%	443,814	91,602	21%
Salaries		329,749	353,447	23,698	7%	427,210	97,461	23%
Fringe Benefits		1,218,826	902,217	(316,609)	-35%	1,150,383	(68,442)	-6%
Services		90,048	10,535	(79,514)	-755%	507,822	417,773	82%
Utilities		83,674	66,886	(16,788)	-25%	78,342	(5,332)	-7%
Vehicle Maintenance		339,127	260,652	(78,474)	-30%	424,501	85,374	20%
Materials and Supplies		(192,703)	171,381	364,083	212%	193,171	385,874	200%
CNG Fuel		16,346	80,859	64,513	0%	71,667	55,321	77%
Diesel Fuel		254,287	49,817	(204,469)	-410%	414,850	160,563	39%
Unleaded Fuel		11,044	7,591	(3,452)	-45%	12,875	1,831	14%
Capital Outlay		12,482	0	(12,482)	0%	106,663	94,181	88%
Insurance		1,073,852	1,052,404	(21,448)	-2%	88,233	(985,619)	-1117%
Labor Credits/Expense Transfers		(1,416)	6,067	7,482	123%	125,167	126,582	101%
Total Expenses	\$	4,849,720	\$ 4,649,651	\$ (200,070)	-4.3%	\$ 5,548,073	\$ 698,352	12.6%

Year to Date	JULY YTD		Prior Year	Variance		Annual Budget	Budget Balance	
		Current Year		Amount	Percent		Amount	Percent
Operator Wages	\$	1,262,193	\$ 1,359,129	\$ 96,936	7%	\$ 18,040,510	\$ 16,778,317	93%
Maintenance Wages		352,212	328,667	(23,545)	-7%	5,325,770	4,973,558	93%
Salaries		329,749	353,447	23,698	7%	5,126,520	4,796,771	94%
Fringe Benefits		1,218,826	902,217	(316,609)	-35%	13,804,600	12,585,774	91%
Services		90,048	10,535	(79,514)	-755%	6,165,480	6,075,432	99%
Utilities		83,674	66,886	(16,788)	-25%	940,100	856,426	91%
Vehicle Maintenance		339,127	260,652	(78,474)	-30%	5,094,010	4,754,883	93%
Materials and Supplies		(192,703)	171,381	364,083	212%	2,039,300	2,232,003	109%
CNG Fuel		16,346	80,859	64,513	80%	860,000	843,654	98%
Diesel Fuel		254,287	49,817	(204,469)	-410%	4,978,200	4,723,913	95%
Unleaded Fuel		11,044	7,591	(3,452)	-45%	154,500	143,456	93%
Capital Outlay		12,482	0	(12,482)	0%	1,499,080	1,486,598	99%
Insurance		1,073,852	1,052,404	(21,448)	-2%	1,058,800	(15,052)	-1%
Labor Credits/Expense Transfers		(1,416)	6,067	7,482	123%	1,502,000	1,503,416	100%
Total Expenses	\$	4,849,720	\$ 4,649,651	\$ (200,070)	-4.3%	\$ 66,588,870	\$ 61,739,150	92.7%

Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July		5	5	0	1	1
August			0	0	2	2
September			0	1	4	5
October			0	0	4	4
November			0	1	2	3
December			0	0	3	3
January			0	2	4	6
February			0	1	4	5
March			0	1	8	9
April			0	0	3	3
May			0	1	2	3
June			0	1	4	5



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



SUN LINK 



Month to Date	July		Variance		July	Variance	
	2021	Current	Prior Year	Amount	Budget	Amount	Percent

Route Passengers		42,682	15,989	(26,693)	-166.9%	43,219	(537)	-1.2%
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Month to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

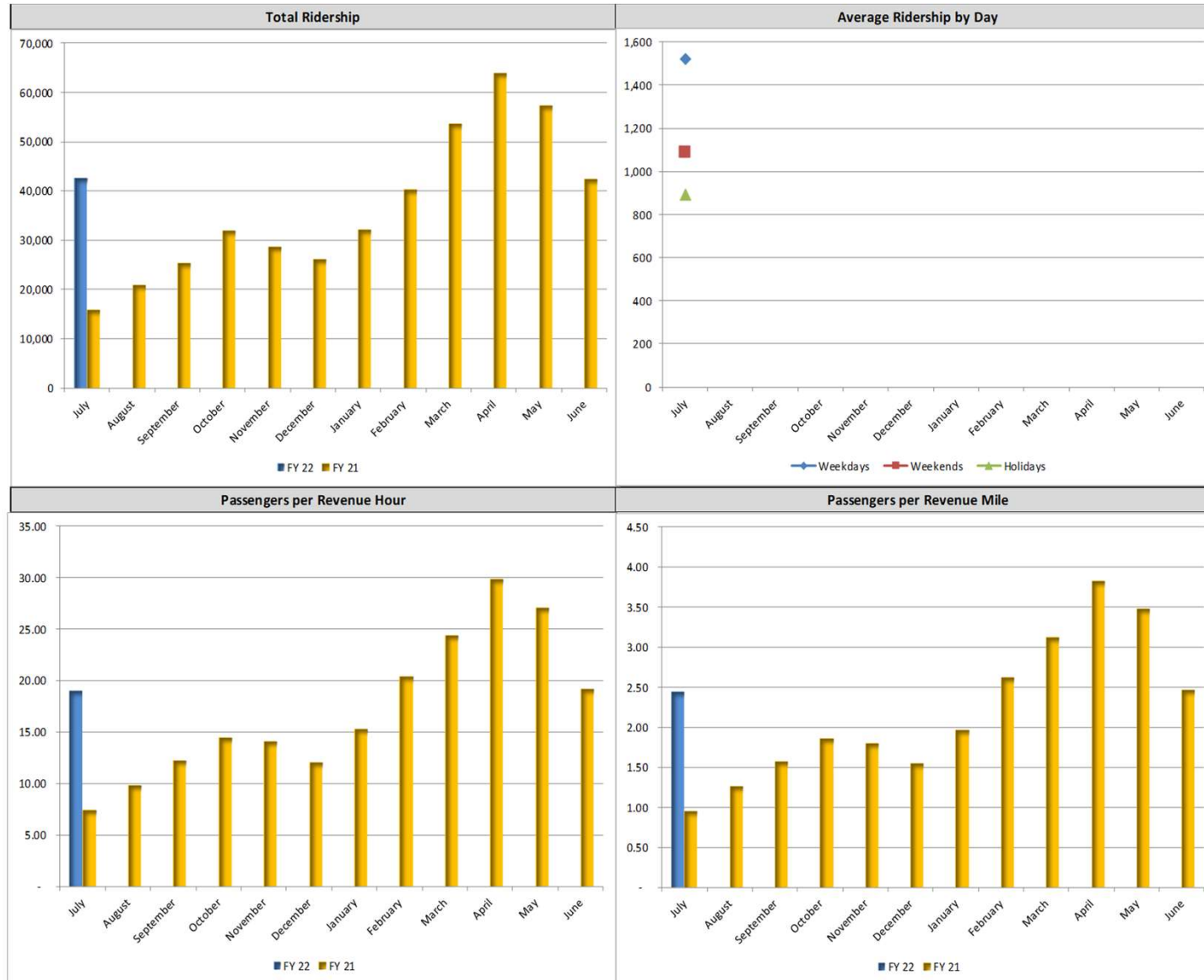
Weekdays	21	23	0	0	Weekdays	1,523	585
Weekends	9	7			Weekends	1,088	334
Holidays	1	1			Holidays	894	202
Total	31	31			Total	1,377	516

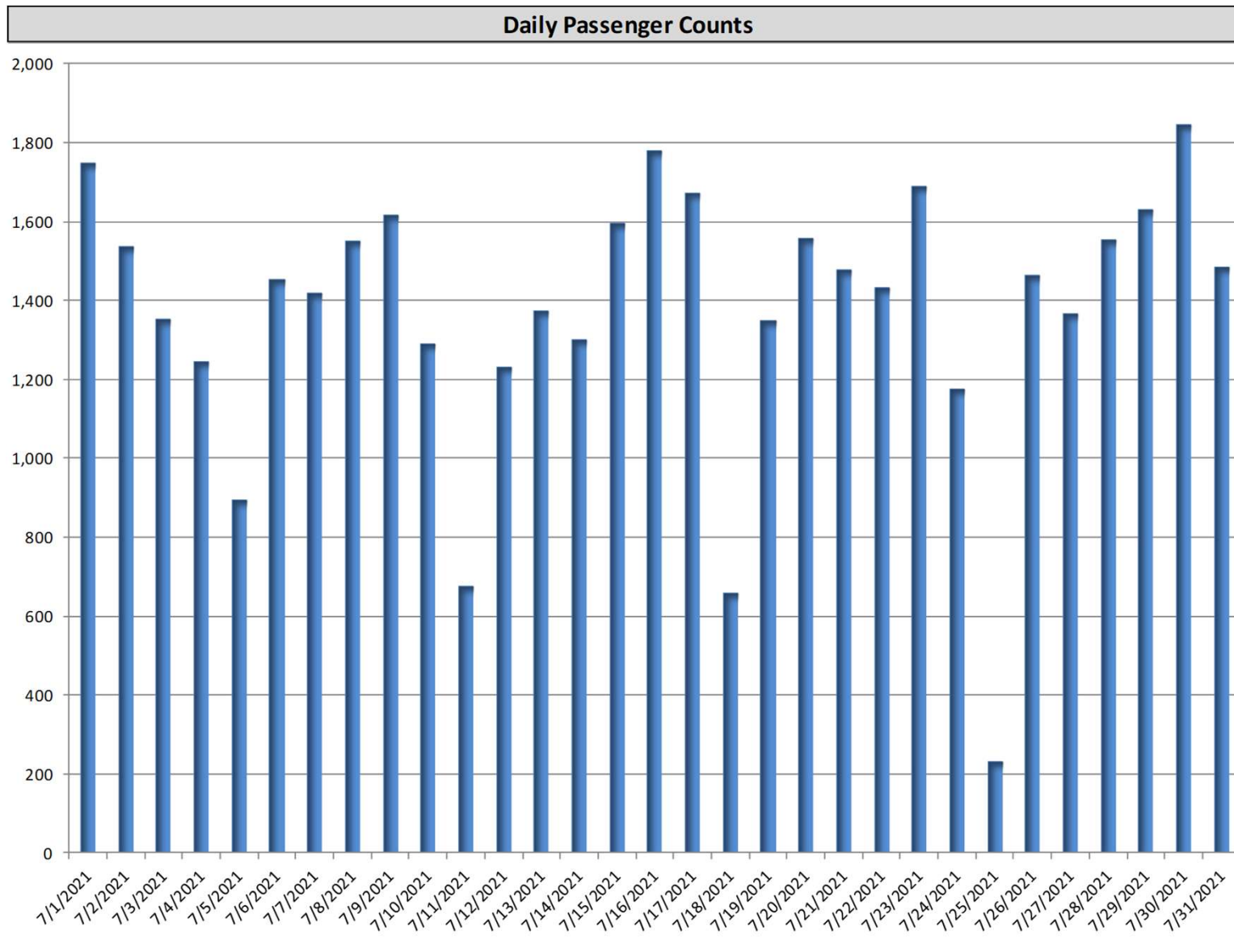
Year to Date	July YTD		Variance		July YTD	Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent

Route Passengers		42,682	15,989	(26,693)	-166.9%	43,219	(537)	-1.2%
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Year to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

Weekdays	21	23	0	0	Weekdays	1,523	585
Weekends	9	7			Weekends	1,088	334
Holidays	1	1			Holidays	894	202
Total	31	31			Total	1,377	516





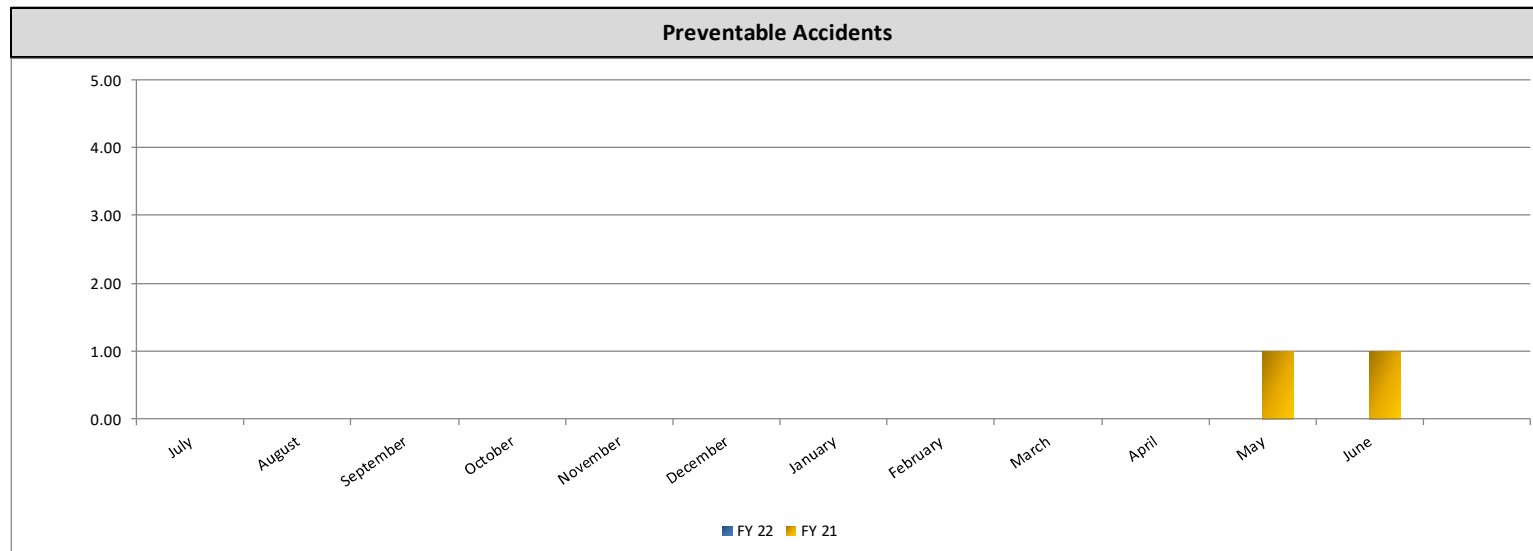
Expenses



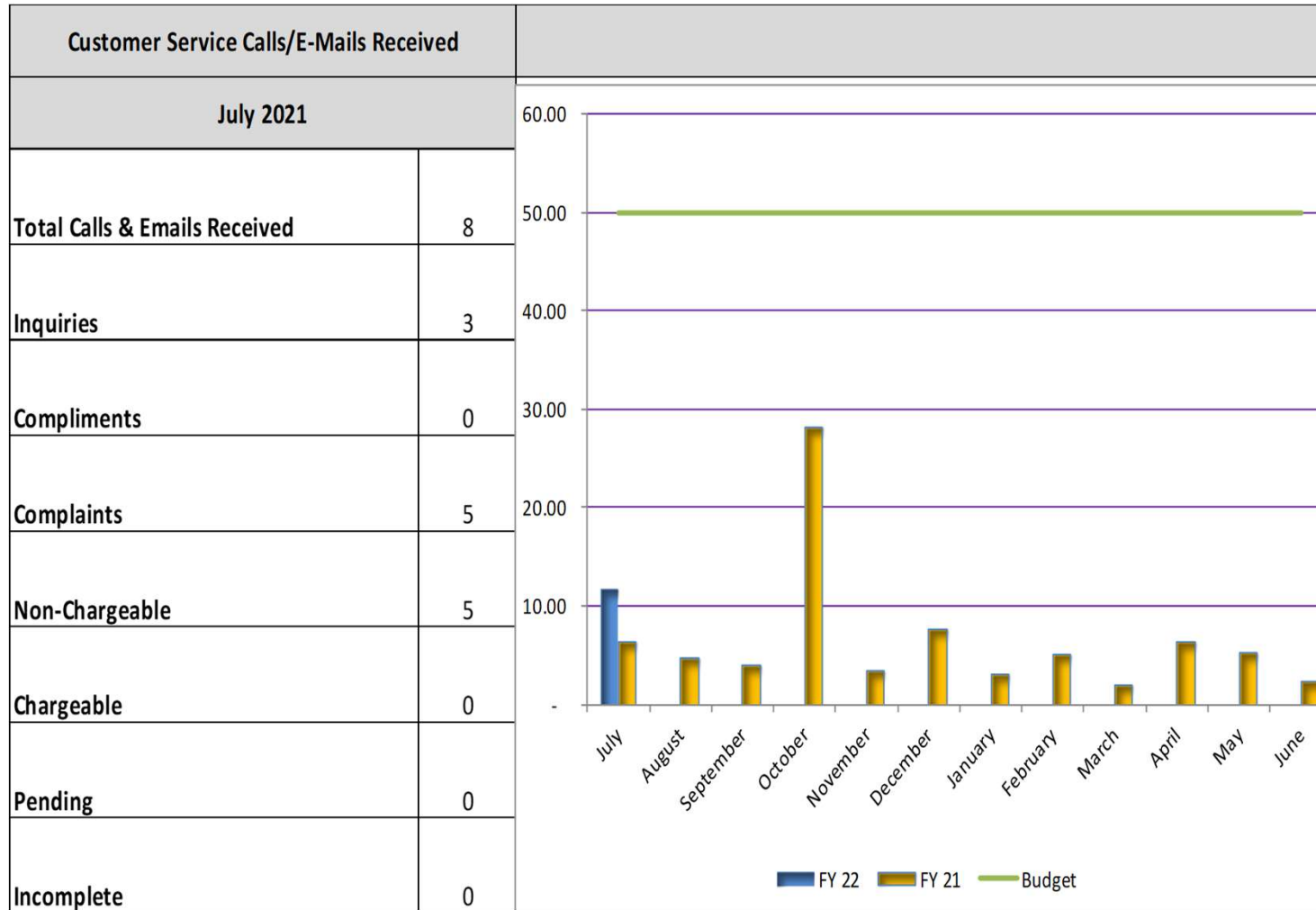
Month to Date	July		Variance		Monthly	Variance	
	2021	Current	Prior Year	Amount		Amount	Percent
Contracts	\$	(19,000)	\$ 24,139	\$ 43,139	178.7%	\$ 20,833	\$ 39,833 191.2%
Administration Wages		39,065	21,284	(17,781)	-83.5%	25,274	(13,790) -54.6%
Maintenance Wages		16,872	13,809	(3,063)	-22.2%	28,616	11,744 41.0%
Operations Wages		34,646	25,084	(9,561)	-38.1%	90,361	55,715 61.7%
Fringe Benefits		75,476	48,289	(27,188)	-56.3%	46,374	(29,102) -62.8%
Taxes		0	0	-	0.0%	-	- 0.0%
Staffing Costs		0	0	-	0.0%	167	167 100.0%
Supplies		5,311	9,542	4,230	44.3%	7,093	1,782 25.1%
Information Technology		0	0	-	0.0%	5,917	5,917 100.0%
Maintenance Supplies		8,740	9,615	874	9.1%	31,850	23,110 72.6%
NRV Maintenance		588	49	(539)		1,667	1,079 64.7%
Fuel		611	584	(27)	-4.7%	625	14 2.2%
Utilities		32,483	27,474	(5,009)	-18.2%	34,158	1,675 4.9%
Public Education/Marketing		(1,726)	2,106	3,832		5,492	7,217 131.4%
Miscellaneous		80,819	34,113	(46,706)	-136.9%	85,792	4,973 5.8%
Total Expenses	\$	273,885	\$ 216,087	(57,798)	-26.7%	\$ 384,218	\$ 110,333 28.7%

Year to Date	July		Variance		Annual	Budget Variance	
	Current Year	Prior Year	Amount	Percent		Amount	Percent
Contracts	\$	(19,000)	\$ 24,139	\$ 43,139	178.7%	\$ 250,000	\$ 269,000 107.6%
Administration Wages		39,065	21,284	(17,781)	-83.5%	303,290	264,225 87.1%
Maintenance Wages		16,872	13,809	(3,063)	-22.2%	343,390	326,518 95.1%
Operations Wages		34,646	25,084	(9,561)	-38.1%	1,084,330	1,049,684 96.8%
Fringe Benefits		75,476	48,289	(27,188)	-56.3%	556,490	481,014 86.4%
Taxes		-	-	-	0.0%	-	- 0.0%
Staffing Costs		-	-	-	0.0%	2,000	2,000 100.0%
Supplies		5,311	9,542	4,230	44.3%	85,120	79,809 93.8%
Information Technology		-	-	-	0.0%	71,000	71,000 100.0%
Maintenance Supplies		8,740	9,615	874	9.1%	382,200	373,460 97.7%
NRV Maintenance		588	49	(539)	-1108.2%	20,000	19,412 97.1%
Fuel		611	584	(27)	-4.7%	7,500	6,889 91.8%
Utilities		32,483	27,474	(5,009)	-18.2%	409,900	377,417 92.1%
Public Education/Marketing		(1,726)	2,106	3,832	181.9%	65,900	67,626 102.6%
Miscellaneous		80,819	34,113	(46,706)	-136.9%	1,029,500	948,681 92.1%
Total Expenses	\$	273,885	\$ 216,087	(57,798)	-26.7%	\$ 4,610,620	\$ 4,336,735 94.1%

Accidents						
FY 2022				FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July					1	1
August					1	1
September						
October						
November					2	2
December						
January						
February						
March					2	2
April						
May				1		1
June				1		1



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.





Month to Date	July		Variance		July Budget	Variance	
	2021	Current	Prior Year	Amount	Percent	Amount	Percent
Passengers							
Regular Fare Passengers		10,833	6,130	4,703	76.7%	12,030	(1,197) -10.0%
Economy Fare Passengers		19,797	12,066	7,731	64.1%	31,640	(11,843) -37.4%
Revenue Passengers		30,630	18,196	12,434	68.3%	43,670	(13,040) -29.9%
Other Passengers (PCA)		1,506	1,039	467	44.9%	2,500	(994) -39.8%
Total Passengers		32,136	19,235	12,901	67.1%	46,170	(14,034) -30.4%

Month to Date	Calendar Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year
Weekdays	21	23	1,330	743
Saturdays	5	3	453	296
Sundays	4	4	376	241
Holidays	1	1	441	296
Total	31	31	1,037	620

Year to Date	June YTD		Variance		June YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
Passengers							
Regular Fare Passengers	10,833	6,130	4,703	76.7%	12,030	(1,197)	-10.0%
Economy Fare Passengers	19,797	12,066	7,731	64.1%	31,640	(11,843)	-37.4%
Revenue Passengers	30,630	18,196	12,434	68.3%	43,670	(13,040)	-29.9%
Other Passengers (PCA)	1,506	1,039	467	44.9%	2,500	(994)	-39.8%
Total Passengers	32,136	19,235	12,901	67.1%	46,170	(14,034)	-30.4%

Year to Date	Calendar Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year
Weekdays	21	23	1,330	743
Saturdays	5	3	453	296
Sundays	4	4	376	241
Holidays	1	1	441	296
Total	31	31	1,037	620

Annual Ridership



CURRENT YEAR	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Demand Response	32,136	-	-	-	-	-	-	-	-	-	-	-	32,136
TOTAL	32,136	-	-	-	-	-	-	-	-	-	-	-	32,136

PREVIOUS YEAR	JULY 2020	AUGUST 2020	SEPTEMBER 2020	OCTOBER 2020	NOVEMBER 2020	DECEMBER 2020	JANUARY 2021	FEBRUARY 2021	MARCH 2021	APRIL 2021	MAY 2021	JUNE 2021	YTD FY 2021
Demand Response	19,235												19,235
TOTAL	19,235	-	-	-	-	-	-	-	-	-	-	-	19,235

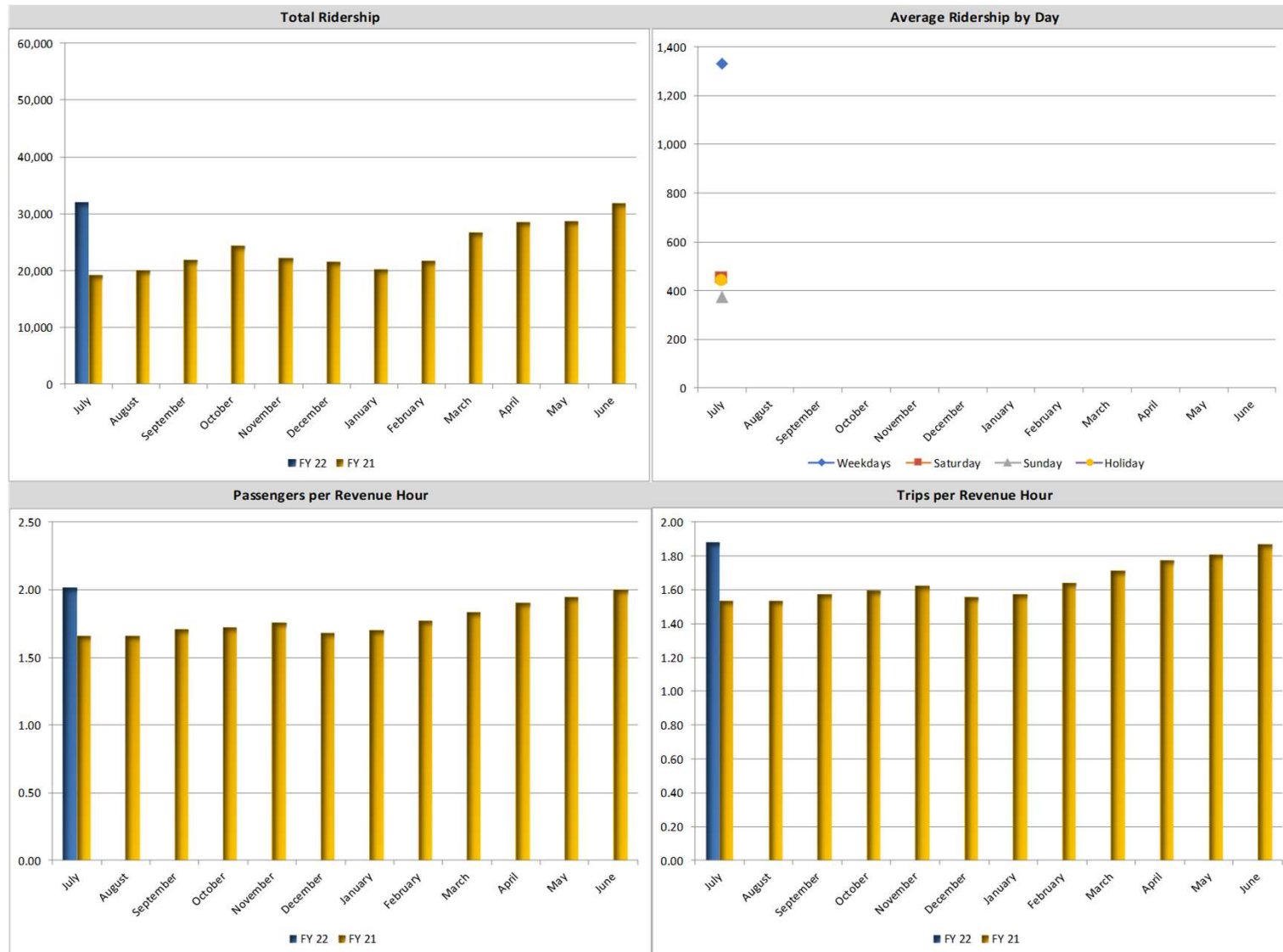
VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	12,901												12,901
TOTAL	12,901	-	-	-	-	-	-	-	-	-	-	-	12,901

% VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	67.1%												15.0%
TOTAL	67.1%	-	-	-	-	-	-	-	-	-	-	-	15.0%

TOTALS BY:	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Weekday	27,928												27,928
Saturday	2,264												2,264
Sunday	1,503												1,503
Holiday	441												441
TOTAL	32,136	-	-	-	-	-	-	-	-	-	-	-	32,136

AVERAGES BY:	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Weekday	1,330												1,330
Saturday	453												453
Sunday	376												376
Holiday	441												441
TOTAL	1,037												1,037

Ridership Charts



Expenses



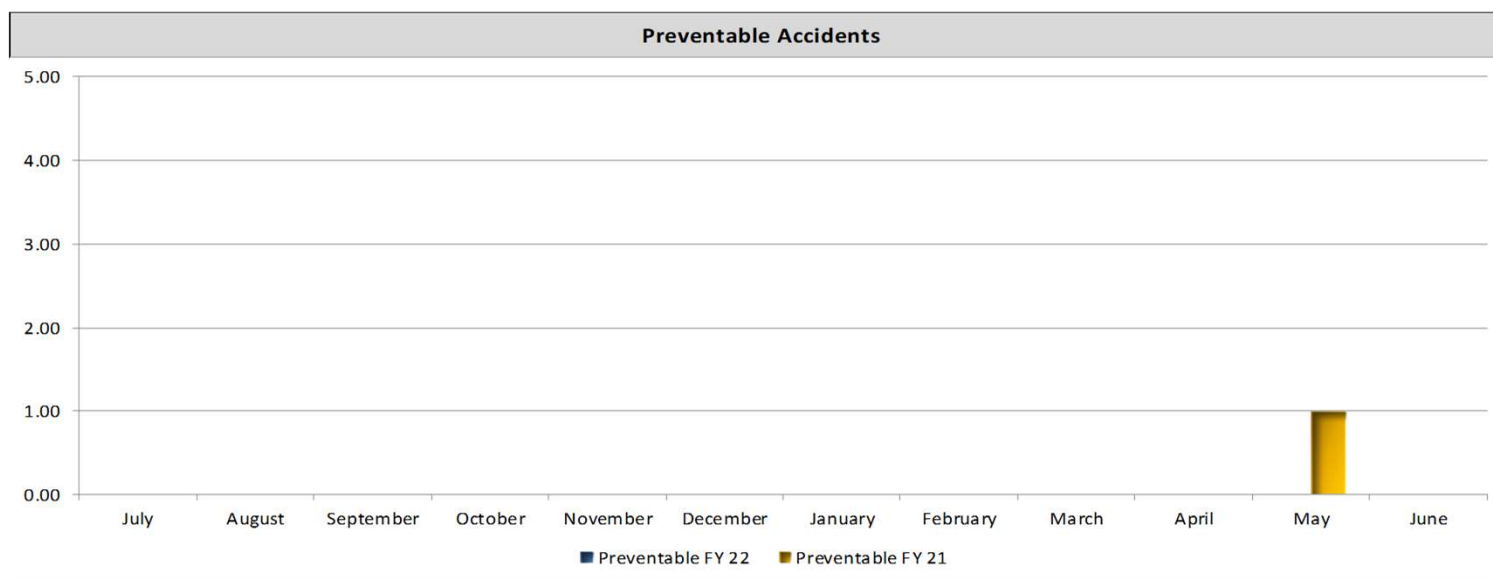
Month to Date	July		Variance		Monthly Budget	Variance	
	2021	Current Year	Prior Year	Amount	Percent	Amount	Percent
OPERATOR WAGES	\$	324,934	\$ 353,020	\$ 28,086	8.0%	\$ 504,603	\$ 179,669 35.6%
OTHER BU WAGES		78,291	82,410	4,118	5.0%	99,751	21,459 21.5%
SALARIES		62,801	69,577	6,776	9.7%	98,320	35,519 36.1%
FRINGE BENEFITS		279,484	241,294	(38,190)	-15.8%	313,568	34,083 10.9%
SERVICES		15,908	37,649	21,741	57.7%	104,867	88,959 84.8%
CONTRACT VEHICLE MAINT.		132,358	99,248	(33,110)	-33.4%	158,333	25,975 16.4%
UTILITIES		16,777	694	(16,083)	-2318.8%	19,333	2,556 13.2%
MATERIALS AND SUPPLIES		(84,792)	(16,350)	68,442	-419%	23,483	108,275 461.1%
DIESEL FUEL		-	0	0	0.0%	500	500 100.0%
UNLEADED FUEL		(28,357)	28,677	57,033	198.9%	146,550	174,907 119.3%
CAPITAL OUTLAY		-	-	-	0.0%	3,333	3,333 100.0%
LIABILITY INSURANCE		405,594	336,189	(69,405)	-20.6%	47,500	(358,094) -753.9%
LABOR CREDITS/EXP TRANSFERS		-	-	-	0.0%	(20,000)	(20,000) 100.0%
TOTAL EXPENSES	\$	1,202,999	\$ 1,232,407	\$ 29,408	2.4%	\$ 1,500,142	\$ 297,142 19.8%

Year to Date	July YTD		Variance		YTD	Variance						
	Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent					
OPERATOR WAGES	\$	324,934	\$	353,020	\$	28,086	8.0%	\$	6,055,240	\$	5,730,306	94.6%
OTHER BU WAGES		78,291		82,410		4,118	5.0%		1,197,010		1,118,719	93.5%
SALARIES		62,801		69,577		6,776	9.7%		1,179,840		1,117,039	94.7%
FRINGE BENEFITS		279,484		241,294		(38,190)	-15.8%		3,762,810		3,483,326	92.6%
SERVICES		15,908		37,649		21,741	57.7%		1,258,400		1,242,492	98.7%
CONTRACT VEHICLE MAINT.		132,358		99,248		(33,110)	-33.4%		1,900,000		1,767,642	93.0%
UTILITIES		16,777		694		(16,083)	-2318.8%		232,000		215,223	92.8%
MATERIALS AND SUPPLIES		(84,792)		(16,350)		68,442	-418.6%		281,800		366,592	130.1%
DIESEL FUEL		-		-		0	0.0%		6,000		6,000	100.0%
UNLEADED FUEL		(28,357)		28,677		57,033	198.9%		1,758,600		1,786,957	101.6%
CAPITAL OUTLAY		-		-		-	0.0%		40,000		40,000	100.0%
LIABILITY INSURANCE		405,594		336,189		(69,405)	-20.6%		570,000		164,406	28.8%
LABOR CREDITS/EXP TRANSFERS		-		-		-	0.0%		(240,000)		-	0.0%
TOTAL EXPENSES	\$	1,202,999	\$	1,232,407	\$	29,408	2.4%	\$	18,001,700	\$	16,798,701	93.3%

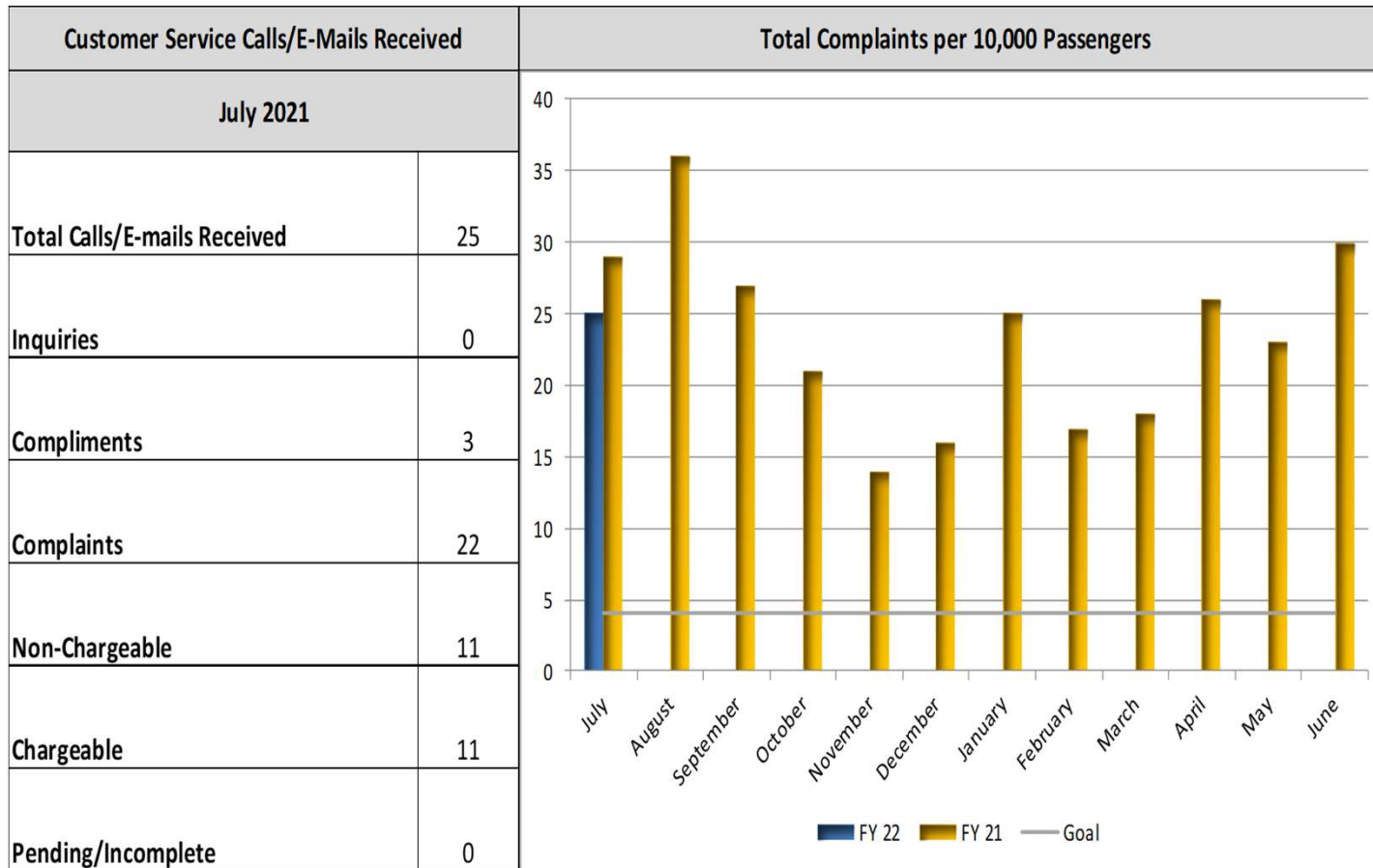
Accidents



Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July		1	1	0	1	1
August			0	0	0	0
September			0	0	0	0
October			0	0	0	0
November			0	0	0	0
December			0	0	1	1
January			0	0	0	0
February			0	0	0	0
March			0	0	1	1
April			0	0	0	0
May			0	1	1	2
June			0	0	2	2



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



Glossary of Terms

Cancellations (Sun Van)	When the passenger or the passenger's representative cancels the reservation two or more hours prior to the beginning of the scheduled pick-up time.
Complaints per 100,000 Passengers	Equals total complaints divided by total passengers times 100,000.
Cost per Mile	Equals total operating expenditures divided by total miles.
Cost per Service Hour	Equals total operating expenditures divided by total service hours.
Cost per Trip (Sun Van)	Total operating expenses divided by total trips.
Deadhead Miles and Hours	Miles that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes or when there is no expectation of carrying revenue passengers. Deadhead does not include operator or maintenance training.
Denial (Sun Van)	An ADA-eligible trip requested that is not scheduled by Sun Van within the permissible scheduled window of one hour before or one hour after the requested pick up time.
MDBF (Sun Link)	Mean distance between failure is the distance between failures of any of the major sub-systems of the streetcar that cause significant delays or disruptions of service and/or cause the streetcar to be removed from service.
No-Shows (Sun Van)	When the passenger does not board the Sun Van vehicle when the vehicle arrives at the pick-up location within the pick-up window and the driver waits two minutes, or when the customer does not cancel the reservation within two the scheduled pick-up time.
On-Time	Sun Tran: A bus may be up to 5 minutes late, but less than 1 minute early and be classified as on-time. Sun Link: Regularly scheduled streetcars arriving at their last station stop less than six minutes behind schedule. Sun Van: The vehicle is considered on-time if it arrives between 15 minutes before or 15 minutes after the requested pick-up time.
Optional ADA (Sun Van)	Passenger trips outside 3/4-mile corridors around Sun Tran fixed routes or beyond times available on a Sun Tran fixed route, a same day request, and will calls.
Passengers per Mile	Equals total passengers divided by total revenue miles.
Passengers per Service Hour	Equals total ridership divided by total service hours.
Passenger Revenue	Equals revenue collected from passengers (includes farebox revenue and revenue from pass sales).

Glossary of Terms

Pick-Ups Before Significantly Late (Sun Van)	Pick-ups 30 minutes outside of the originally scheduled pick-up window.
Revenue Miles and Hours	The miles and hours that vehicles travel while in revenue service. Vehicle revenue miles and hours (VRM and VRH) include layover/recovery time but exclude deadhead, operator training and maintenance testing.
Revenue per Mile	Equals total passenger revenue divided by total miles.
Revenue per Passenger	Equals total passenger revenue divided by total passengers.
Revenue per Service Hour	Equals passenger revenue divided by service hours.
Revenue per Trip (Sun Van)	Total passenger revenue divided by trips.
Ridership (Unlinked Passenger Trips)	The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.
Ridership (Unlinked Passenger Trips) Sun Van	Equals Total passengers actually transported. A one-way trip taken by an ADA paratransit-eligible passenger, a personal care attendant (PCA) or companions from the pick-up point to the destination.
Road Calls	A road call is defined as a mechanical failure of a vehicle in revenue service that necessitates removing the vehicle from service until repairs are made.
Service Miles and Hours	Miles and hours that vehicles travel while in revenue service plus deadhead miles/hours. Service miles/hours does not include operator or maintenance traing.
Total Demand (Sun Van)	Total number of passenger trips requested.
Total Cost per Passenger	Equals total operating expenditures divided by total passengers.
Trip (Sun Van)	A one-way trip taken by an ADA paratransit-eligible passenger from the pick-up point to the destination (excludes PCA's and companions).
Trip Time (Sun Van)	The percentage of ADA trips with a trip time less than the comparable Sun Tran fixed route trip.
Trip Time 110% + 5 Minutes (Sun Van)	When an ADA trip length exceed 110% + 5 minutes of the comparable Sun Tran fixed route trip.