

UCSON! GET READY

MONTHLY OPERATIONS REPORT

JUNE 2022



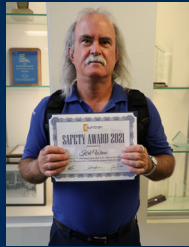
JUNE 2022 HIGHLIGHTS

SAFETY AWARDS

RATP Dev recognized five exceptional operators with distinguished safety awards:

Sun Tran Coach Operators Michael Ross and Carol Barry, Sun Van Operator Timothy Grant and Sun Link Streetcar Operators Kim Estrada and Felix Morelos.

Sun Tran presented safety awards and bonuses to more than 370 employees who met a set of driving and safety record criteria in 2021. Sun Van honored 83 operators for having no preventable accidents or unsafe work practices.

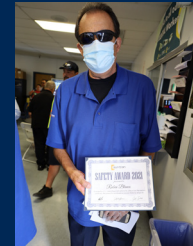


TPD PARTNERSHIP

Sun Tran provided a 40-foot bus for a field training exercise conducted by the Tucson Police Department at the local Public Safety Academy.

ELECTRIC BUS DELIVERY

An electric bus delivery completed Sun Tran's five-bus order with manufacturer Gillig. Sun Tran now has 10 all-electric buses. Since implementation of alternative fuel electric buses in September of 2021, Sun Tran has averted more than 2,500 gallons of diesel.



HUMAN TRAFFICKING AWARENESS

Sun Tran is taking a stand against human trafficking with the implementation of the #WeSeeYou awareness campaign. This initiative offers help to potential victims and educates transit workers, along with the public, on ways to recognize and report human trafficking in Tucson. The Federal Transit Administration (FTA) awarded Sun Tran \$221,100 in grant funds in 2020 for public safety initiatives, including human trafficking awareness and training opportunities. To learn more, visit SunTran.com/we-see-you.



QUANTUM SURVEY

Riders using mobility devices can now enjoy an enhanced experience on Sun Tran buses. Quantum Automatic Securement Stations are currently available in 79 buses, or 40 percent of the active fleet. These new stations can be used instead of the strap system to secure mobility devices.



Researchers from the University of Arizona created a survey about the technology that riders can take online now through the end of September. The survey is offered in both English and Spanish and can be accessed at: SunTran.com/Quantum.

FARES

The Tucson Mayor and Council voted to extend free transit fares through the end of the calendar year. City leaders are gathering system data, transit agency comparisons and public input in preparation for their next fare-related vote. Sun Tran in collaboration with the City of Tucson is hosting a series of public input meetings and conducting a fares survey to give folks the opportunity to provide feedback.



RAIL CONFERENCE

The APTA Rail Conference held in San Diego, California in June invited Sun Link Operations Manager Nelson Hall to speak alongside Marwan Al-Mukhtar, a representative from DC Streetcar. The duo focused on fare-free systems during the presentation at the Streetcar Subcommittee meeting.

TEMPE STREETCAR TOUR



Sun Link Operations Manager Nelson Hall, Lead Streetcar Technician Carlos Perez, and Rail Supervisors Ray Tautimer and Vicki Platt visited Tempe to tour the Valley Metro rail facility. The transit system just launched its first streetcar, which services three miles of rail near downtown Tempe and the Arizona State University campus. Sun Link staff learned about industry advancements, shared operational knowledge with Valley Metro workers and showed support to onsite staff as they gear up for a busy fall.



STREETCAR TOUR



Twenty members of Project Amor and 13 staff were given a guided tour on the Sun Link streetcar. The group learned about the system by riding the entire route then stopping at the streetcar maintenance facility for a behind the scenes look at Sun Link operations.



SAFETY MEETINGS

Sun Tran Coach Operators attended safety meetings that included education about the Quantum Automatic Securement Stations, traditional wheelchair securement procedures, safe driving principles, verbal communication strategies and situational awareness tactics by employing the "OHNO" method of observing, initiating a hello, navigating risks and obtaining help.

BEACON TRAINING

Sun Van Supervisor Deiter Taylor and Sun Tran Community Outreach Manager, Luz Navarrete, conducted a transit training with ten Beacon Group clients. The participants learned about transit options for getting around Tucson and were also able to explore a Sun Tran bus. Later in the month, 30 Beacon Group clients who had previously participated in the training put their knowledge to the test by hopping on a Sun Tran bus. Assisted by Sun Van Supervisor Otha Taylor and Navarrete, the group traveled from the Beacon's headquarters to the Tohono transit center. The group identified various landmarks along the route during an educational game of bus bingo.



All Sun Tran employees learn the Run, Hide, Fight technique during the onboarding process. In June, 94 administrative employees, supervisors and maintenance staff received refresher training on the method, which is used for surviving an active shooter scenario or similar crisis. Staff watched an informative video produced by the FBI as part of ongoing education for crisis response.

NEW HIRES

SUN TRAN

2 - Coach Operators
2 - Service Island Attendants
1 - Supervisor/Dispatch
1 - Parts Clerk

SUN VAN

11 - Van Operators
1 - Dispatcher

SUN LINK

2 - Streetcar Operators

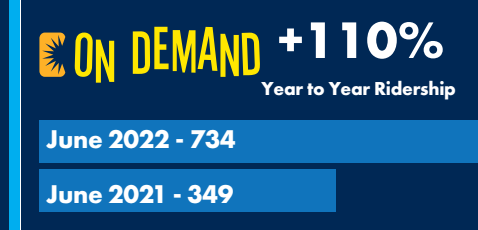
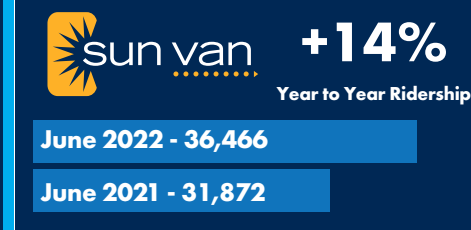
SUN TRAN PROMOTIONS:

6 - Students to Full time Coach Operator
1 - Service Island to Custodian

PAVEMENT REPAIR



Crews repaired cracked and uneven pavement due to exposed tree roots at the south end of the Ronstadt Transit Center, eliminating trip hazards.



92%
On Time
Performance



28 Passengers
per Hour



88%
On Time
Performance



13 Customer
Compliments



Sun Family All-Stars

We like to recognize our employees who go the extra mile to help our passengers become *Raving Fans*.



Efrain Espinoza-Casillas
Sun Tran Coach Operator

"Efrain is very caring, professional and cordial to all passengers. He is an outstanding hire."

Madison Lucas
Sun Van Reservationist

"Madison was so kind, bubbly and wonderful. I was a first-time rider and Madison was so helpful."



Latoya Moorehouse
Sun Tran Coach Operator

"I want to report the great job Latoya is doing. She is very polite, an excellent driver and has a great personality."

Robert Block
Sun Tran Coach Operator

"I left my bag on the bus with important items in it. When I went back, it was still there and I explained to the driver what I was dealing with. He took the time to speak with me and showed there is some good out there. He treated me with human respect and care. Thank you."



Cornelius Graeve
Sun Tran Coach Operator

"He is a saint. Cornelius waited a minute for me to reach the stop so I wouldn't miss the bus. Thank you for being a great driver."

William Dost
Sun Tran Coach Operator

"William always thanks me for riding and is so helpful with the bike rack. He is always very courteous."

