











BIKEGRIDE

June Safety Meeting

Sun Tran held its quarterly Safety Meeting for all operators, covering a range of important topics including passengers in scooters, backing safety, passing bicyclist, de-escalation and the Employee Assistance Program. These meetings are part of Sun Tran's ongoing commitment to keeping both operators and passengers safe on the road. To encourage engagement, operators who actively participated were chosen to win a prize. Three lucky winners walked away with a new Starbucks cup filled with goodies! Congratulations to Allen R., Wilbur C. and Alan G. for their enthusiasm and involvement in making safety a top priority!



Bike & Ride

As part of Sun Tran's ongoing Bike & Ride program, you may notice a new light blue decals serve as a friendly reminder for riders to retrieve their bikes before exiting and to notify the driver when doing so, ensuring a safe and smooth process. This initiative supports Sun Tran's continued efforts to promote bike safety and encourage multi-modal transportation. The decals are visible from the front of the bus by the bike rack, and inside the bus by the back door. Riders can visit Suntran.com to learn more about how to bike and ride with Sun Tran.



TALK WITH GENERAL MANAGER

Talk with General Manager Mikel

During the week of June 10, General Manager Mikel Oglesby continued his employee engagement efforts by hosting another round of "Talk with Mikel" events across Sun Tran, Sun Link and Sun Van. These sessions provided a valuable opportunity for employees to ask questions, share comments, and raise ideas or concerns. By creating a space for open dialogue, the events help strengthen communication across departments and reinforce Sun Tran, Sun Link and Sun Van's commitment to transparency and continuous improvement.



Sun Tran is proud to recognize Michael Jarrett for reaching an incredible milestone – 51 years of service as of June 10. Michael began his career in 1974 as a driver, then transitioned in 1980 to maintaining bus stops and transit centers. In 1992, he became a facilities technician, a position he continues to hold with dedication and expertise. His decades long commitment and valuable contributions have played an important role in keeping our system running smoothly. Thank you, Michael for your outstanding service to Sun Tran and the Tucson Community.





	Recruitme	nt
	New Hires	Promotions
Sun Tran	10 - Coach Operator (s) 1 - Parts Clerk 1 - Human Resources Tech 1 - Service Island Attendant	11 – Trainees to Full time coach operators 1 – Supervisor/dispatch to Operations Manager
Sun Van	15 - Van Operator Trainees	10 - Van Operator Trainee to Full-Time Van Operator
Sun Link	1 – Streetcar Operator	0- Promotions

ACM RETIREMENT & NEW HIRE

Celebrating Sun Van's AGM Retirement!

The Sun Van team hosted a festive retirement party in honor of Assistant General Manager (AGM) Shawn Mangan. Shawn began his career at Sun Van as a driver, later advancing to Operations Manager in 2013, and ultimately becoming AGM in 2019. Throughout his career, he demonstrated strong leadership and a commitment to service, safety and supporting his team. His retirement celebration was a heartfelt send-off filled with laughter and appreciation. Thank you, Shawn for your years of dedication!



New Operations Manager - Holly Rosson

Holly Rosson was promoted to Operations Manager this month. Since joining Sun Tran in February 2024 as an Operations Supervisor, she has brought strong leadership and a commitment to public service, building on her 23-year career in law enforcement. A Tucson native, Holly is focused on enhancing operational efficiency and safety through teamwork and collaboration. Outside of work, Holly enjoys hiking in the Arizona outdoors and riding motorcycles.



STATS



Year to Year Ridership

June 2024 - 1,212,100

June 2025 - 1,239,051



Year to Year Ridership

June 2024 - 61,687

June 2025 - 66,218



45.51%

Year to Year Ridership

June 2024 - 41,309

June 2025 - 43,653



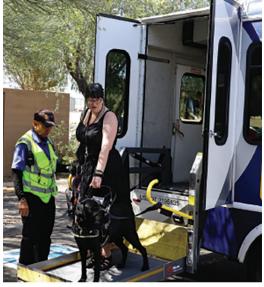
Year to Year Ridership

June 2024 - 2,183

June 2025 - 2,260









©1.33% On time performance



91% On time performance



©7,34,9% On time performance



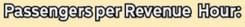
On time performance

37.33%

Passengers per Revenue Hour

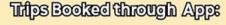


33.12





1.92





60.31%



Customer Compliments

Passengers per Revenue Hour

25,19

TRANSIT STARS



Michael T., Sun Link Operator

"I went on the streetcar and when returning to get back on the driver acknowledged me which I thought was very professional. It was nice to have him as an operator."



Daniel A. L, Coach Operator

"His bus was very clean, I was impressed. He was also nice to me and all his passengers."



Juanita M., Coach Operator

"The driver was so thoughtful, kind and caring. I enjoyed her great service and her treatment towards other passengers was excellent."



Johnny S., Coach Operator

"He was amazing and friendly. He greeted and said goodbye to every passenger. He is a perfect representative of the transportation



All Sun Van

"Thank you so much for your wonderful service. I appreciate you all getting me from one place to another. The drivers do an amazing job helping me and getting my things into the vehicle. Every one of you is so helpful, friendly, and respectful."

Mission:

Working together to improve the community's quality of life by providing safe, secure, efficient, and reliable customer-focused public transportation.

Vision:

Sun Tran, Sun Link, and Sun Van enhancing lives through mobility.

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Performance Indicators – Sun Tran



System In	dicator	Cur	rent Month	Prior Year	FY25 YTD	FY24 YTD
1	Ridership		1,239,051	1,212,100	16,597,658	15,792,573
2	Passenger per Revenue Mile		2.08	2.05	2.28	2.16
3	Passenger per Revenue Hour		25.19	25.41	27.95	26.66
4	Cost per Passenger	\$	6.16	\$ 5.76	\$ 4.28	\$ 4.22
5	Cost per Revenue Mile	\$	12.80	\$ 11.82	\$ 9.74	\$ 9.11
6	Cost per Revenue Hour	\$	155.15	\$ 146.29	\$ 119.60	\$ 112.57
7	Miles Between Road Calls		14,546	15,136	18,707	18,503
8	Miles Between Bus Inspections		5,823	6,122	5,973	6,106
9	Vehicle Accidents per 100,000 Miles		0.29	0.45	0.53	0.55
10	Complaints per 100,000 Passengers		25.02	16.91	16.85	16.62
11	Vehicles Operated in Maximum Service		145	142	145	155

System Summary - Sun Tran



Month to Date		June			Varian	ce	June	Varian	ce
	2025	Current	Prior Year	Amou	ınt	Percent	Budget	Amount	Percent
RIDERSHIP									
	Weekday	1,031,478	979,200	\$	52,278	5.3%	941,094	(90,384)	-9.6%
	Saturday	107,548	133,420		25,872)	-19.4%	172,363	64,815	37.6%
	Sunday	100,025	99,480	,	545	0.5%	215,454	115,429	53.6%
	Holiday	0	0		0	0.0%	0	0	0.0%
Total Route Passengers		1,239,051	1,212,100		26,951	2.2%	1,328,912	89,861	6.8%
Expenses									
Total Expenses		\$ 7,631,830	\$ 6,979,268	(6	52,562)	9.4% \$	5,568,033	\$ (2,063,797)	-37.1%
Miles									
Revenue Miles		596,383	590,303		6,080	1.0%	602,000	5,617	0.9%
Deadhead Miles		65,373	64,073		1,300	2.0%	99,811	34,438	34.5%
Total Service Miles	-	661,757	654,376		7,380	1.1%	701,811	40,054	5.7%
Non-Route Miles		22,611	12,502		10,110	80.9%	7,325	(15,286)	-208.7%
Total Miles		684,368	666,878		17,490	2.6%	709,136	24,768	3.5%
Revenue Hours		49,189	47,709		1,480	3.1%	49,000	(189)	-0.4%
Service Hours		52,445	50,909		1,536	3.0%	52,000	(445)	-0.9%
		June YTD			Varian	re.	June YTD	Variano	ce
Year to Date		Julie 11D			• ai iaii	LE	Julie 11D		
Year to Date		Current	Prior Year	Amou		Percent	Budget	Amount	Percent
			Prior Year	Amou					
RIDERSHIP	Weekday	Current			ınt	Percent	Budget	Amount	Percent
	Weekday Saturday	Current 13,890,945	13,232,122		int 58,823	Percent 5.0%	Budget 11,213,107	(2,677,838)	-23.9%
	Saturday	13,890,945 1,476,678	13,232,122 1,470,115	\$ 6	58,823 6,563	5.0% 0.4%	11,213,107 2,292,122	(2,677,838) 815,444	-23.9% 35.6%
	Saturday Sunday	13,890,945 1,476,678 1,106,703	13,232,122 1,470,115 976,192	\$ 6	58,823 6,563 30,511	5.0% 0.4% 13.4%	11,213,107 2,292,122 2,288,251	(2,677,838) 815,444 1,181,548	-23.9% 35.6% 51.6%
	Saturday Sunday Holiday	13,890,945 1,476,678	13,232,122 1,470,115	\$ 69	58,823 6,563	5.0% 0.4%	11,213,107 2,292,122	(2,677,838) 815,444	-23.9% 35.6% 51.6% 52.7%
RIDERSHIP Total Route Passengers	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332	13,232,122 1,470,115 976,192 114,144	\$ 69	58,823 6,563 30,511 9,188	5.0% 0.4% 13.4% 8.0%	11,213,107 2,292,122 2,288,251 260,962	(2,677,838) 815,444 1,181,548 137,630	-23.9% 35.6% 51.6% 52.7%
RIDERSHIP Total Route Passengers Expenses	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658	 13,232,122 1,470,115 976,192 114,144 15,792,573	\$ 6:	58,823 6,563 30,511 9,188 05,085	5.0% 0.4% 13.4% 8.0% 5.1%	11,213,107 2,292,122 2,288,251 260,962 16,054,442	 (2,677,838) 815,444 1,181,548 137,630 (543,216)	-23.9% 35.6% 51.6% 52.7% -3.4%
RIDERSHIP Total Route Passengers	Saturday Sunday Holiday	\$ 13,890,945 1,476,678 1,106,703 123,332	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573	\$ 6:	58,823 6,563 30,511 9,188	5.0% 0.4% 13.4% 8.0%	11,213,107 2,292,122 2,288,251 260,962	\$ (2,677,838) 815,444 1,181,548 137,630	-23.9% 35.6% 51.6% 52.7%
RIDERSHIP Total Route Passengers Expenses	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573	\$ 6:	58,823 6,563 30,511 9,188 05,085	5.0% 0.4% 13.4% 8.0% 5.1%	11,213,107 2,292,122 2,288,251 260,962 16,054,442	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216)	-23.9% 35.6% 51.6% 52.7% -3.4%
RIDERSHIP Total Route Passengers Expenses Total Expenses	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573	\$ 69	58,823 6,563 30,511 9,188 05,085	5.0% 0.4% 13.4% 8.0% 5.1%	11,213,107 2,292,122 2,288,251 260,962 16,054,442	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216)	-23.9% 35.6% 51.6% 52.7% -3.4%
RIDERSHIP Total Route Passengers Expenses Total Expenses Miles	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658 71,034,436	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573 66,669,187	\$ 69	58,823 6,563 30,511 9,188 05,085	5.0% 0.4% 13.4% 8.0% 5.1%	11,213,107 2,292,122 2,288,251 260,962 16,054,442 66,816,401	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216) (4,218,035)	-23.9% 35.6% 51.6% 52.7% -3.4% -6.3%
RIDERSHIP Total Route Passengers Expenses Total Expenses Miles Revenue Miles	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658 71,034,436	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573 66,669,187 7,316,890	\$ 6.1 86 (4,36	58,823 6,563 30,511 9,188 05,085	5.0% 0.4% 13.4% 8.0% 5.1% 6.5% \$	11,213,107 2,292,122 2,288,251 260,962 16,054,442 66,816,401 7,274,000	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216) (4,218,035)	-23.9% 35.6% 51.6% 52.7% -3.4% -6.3% 33.3%
RIDERSHIP Total Route Passengers Expenses Total Expenses Miles Revenue Miles Deadhead Miles	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658 71,034,436 7,294,153 798,998	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573 66,669,187 7,316,890 807,536	\$ 6.	58,823 6,563 30,511 9,188 05,085 65,249) 22,737) (8,538)	5.0% 0.4% 13.4% 8.0% 5.1% 6.5% \$	11,213,107 2,292,122 2,288,251 260,962 16,054,442 66,816,401 7,274,000 1,197,732	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216) (4,218,035) (20,153) 398,734	-23.9% 35.6% 51.6% 52.7% -3.4% -6.3% -0.3% 33.3% 4.5%
RIDERSHIP Total Route Passengers Expenses Total Expenses Miles Revenue Miles Deadhead Miles Total Service Miles	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658 71,034,436 7,294,153 798,998 8,093,150	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573 66,669,187 7,316,890 807,536 8,124,426	\$ 6.1 80 (4,3)	58,823 6,563 30,511 9,188 05,085 55,249) 22,737) (8,538) 31,276)	5.0% 0.4% 13.4% 8.0% 5.1% 6.5% \$	11,213,107 2,292,122 2,288,251 260,962 16,054,442 66,816,401 7,274,000 1,197,732 8,471,732	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216) (4,218,035) (20,153) 398,734 378,582	-23.9% 35.6% 51.6% 52.7% -3.4% -6.3% -0.3% 33.3% 4.5% -99.6%
RIDERSHIP Total Route Passengers Expenses Total Expenses Miles Revenue Miles Deadhead Miles Total Service Miles Non-Route Miles Total Miles	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658 71,034,436 7,294,153 798,998 8,093,150 175,424 8,268,574	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573 66,669,187 7,316,890 807,536 8,124,426 201,767 8,326,193	\$ 6.1 80 (4,3)	58,823 6,563 30,511 9,188 05,085 65,249) 22,737) (8,538) 31,276) 26,343) 57,619)	5.0% 0.4% 13.4% 8.0% 5.1% 6.5% \$ -0.3% -1.1% -0.4% -13.1% -0.7%	11,213,107 2,292,122 2,288,251 260,962 16,054,442 66,816,401 7,274,000 1,197,732 8,471,732 87,900 8,559,632	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216) (4,218,035) (20,153) 398,734 378,582 (87,524) 291,058	-23.9% 35.6% 51.6% 52.7% -3.4% -6.3% -0.3% 33.3% 4.5% -99.6% 3.4%
RIDERSHIP Total Route Passengers Expenses Total Expenses Miles Revenue Miles Deadhead Miles Total Service Miles Non-Route Miles	Saturday Sunday Holiday	13,890,945 1,476,678 1,106,703 123,332 16,597,658 71,034,436 7,294,153 798,998 8,093,150 175,424	\$ 13,232,122 1,470,115 976,192 114,144 15,792,573 66,669,187 7,316,890 807,536 8,124,426 201,767	\$ 6.1 80 (4,3)	58,823 6,563 30,511 9,188 05,085 55,249) 22,737) (8,538) 31,276) 26,343)	5.0% 0.4% 13.4% 8.0% 5.1% 6.5% \$ -0.3% -1.1% -0.4% -13.1%	11,213,107 2,292,122 2,288,251 260,962 16,054,442 66,816,401 7,274,000 1,197,732 8,471,732 87,900	\$ (2,677,838) 815,444 1,181,548 137,630 (543,216) (4,218,035) (20,153) 398,734 378,582 (87,524)	-23.9% 35.6% 51.6% 52.7% -3.4%

Route Ridership — Sun Tran



				Ridership		
	FIXED ROUTE	Weekdays	Saturdays	Sundays	Holiday	Totals
1	GLENN/SWAN	28,728	2,544	2,905		34,177
2	CHERRYBELL	24,045	2,088	1,000		27,133
3	6TH STREET / WILMOT	36,057	2,884	2,880		41,821
4	SPEEDWAY	83,496	9,380	8,305		101,181
5	PIMA STREET / WEST SPEEDWAY	15,309	1,548	1,610		18,467
6	EUCLID/ NORTH FIRST AVENUE	41,454	4,924	3,680		50,058
7	22ND STREET	44,457	4,352	3,575		52,384
8	BROADWAY	88,137	11,028	10,610		109,775
9	GRANT ROAD	44,982	3,676	3,540		52,198
10	FLOWING WELLS	27,951	2,404	2,705		33,060
11	ALVERNON	87,717	8,660	8,345		104,722
12	10TH / 12TH AVENUE	26,292	2,504	3,015		31,811
15	CAMPBELL AVENUE	19,509	1,704	1,795		23,008
16	ORACLE / INA	75,600	9,364	9,415		94,379
17	COUNTRY CLUB / 29TH STREET	60,228	5,632	4,650		70,510
18	S. 6TH AVENUE	82,593	8,912	9,070		100,575
19	STONE	20,076	2,912	2,235		25,223
21	WEST CONGRESS / SILVERBELL	10,794	1,412	1,465		13,671
22	GRANDE	3,822	516	420		4,758
23	MISSION ROAD	28,875	2,808	2,250		33,933
24	12TH AVENUE	15,813	1,584	1,810		19,207
25	S. PARK AVENUE	36,960	4,212	3,690		44,862
26	BENSON HIGHWAY	16,296	1,760	1,930		19,986
27	MIDVALE PARK	13,167	1,696	1,085		15,948
29	VALENCIA	23,961	2,608	2,145		28,714
34	CRAYCROFT / FT LOWELL	49,602	4,412	3,960		57,974
37	PANTANO	11,193	1,268	1,100		13,561
61	LA CHOLLA	9,681	756	835		11,272
	TOTAL FIXED ROUTE	1,026,795	107,548	100,025		1,234,368
		<u> </u>	<u> </u>	<u> </u>		
101X	GOLF LINKS EXPRESS	672				672
101X 102X	INA ROAD EXPRESS	252				252
		252 252				_
103X	OLDFATHER EXPRESS	252				252
104X	JUNANA EXPRESS					273
105X	SUNRISE EXPRESS	399				399
107X	ORO VALLEY/DOWNTOWN EXPRESS	420				420
108X	BROADWAY EXPRESS	420				420
109X	TANQUE VERDE EXPRESS	189				189
110X	RITA RANCH/DOWNTOWN EXPRESS	441				441
203X	ORO VALLEY/AEROPARK EXPRESS	567				567
204X	NW / AEROPARK EXPRESS	798				798
	TOTAL EXPRESS ROUTE	4,683				4,683
TOTAL S		1,031,478	107,548	100,025		1,239,051

Route Productivity — Sun Tran



		WEEKI	DAY PRODUCT	TIVITY	SATUR	DAY PRODUC	TIVITY	SUND	AY PRODUCT	IVITY	HOLII	DAY PRODUC	TIVITY
	FIXED ROUTE	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip	Passenger Per Hour	Passenger Per Mile	Passenger Per Trip
1	GLENN/SWAN	25.4	1.9	23.2	24.4	1.8	21.2	25.9	1.9	22.4			
2	CHERRYBELL	22.4	1.5	19.4	21.2	1.4	18.6	18.6	1.3	16.7			
3	6TH STREET / WILMOT	22.4	1.5	27.7	18.0	1.2	22.5	17.5	1.2	22.2			
4	SPEEDWAY	34.8	2.5	32.1	41.5	3.0	37.8	34.0	2.4	31.3			
5	PIMA STREET / WEST SPEEDWAY	16.7	1.1	14.0	19.7	1.1	14.3	17.6	1.0	12.9			
6	EUCLID/ NORTH FIRST AVENUE	41.6	3.2	20.6	42.0	3.3	21.2	55.8	4.4	28.3			
7	22ND STREET	31.8	1.7	24.6	48.7	2.6	36.3	36.6	1.9	27.5			
8	BROADWAY	42.5	3.0	32.8	36.9	2.4	26.0	35.5	2.4	26.5			
9	GRANT ROAD	26.5	1.7	22.8	37.4	2.3	30.6	31.8	2.0	26.2			
10	FLOWING WELLS	36.9	2.5	21.5	35.9	2.3	20.0	35.5	2.3	20.0			
11	ALVERNON	39.0	2.4	33.4	44.6	2.6	36.1	35.5	2.1	28.8			
12	10TH / 12TH AVENUE	32.3	2.3	12.9	28.2	1.9	11.2	29.1	2.0	11.6			
15	CAMPBELL AVENUE	20.2	1.3	15.2	20.7	1.2	14.2	19.9	1.2	13.8			
16	ORACLE / INA	41.8	3.0	30.3	42.1	3.0	24.9	41.4	2.9	26.2			
17	COUNTRY CLUB / 29TH STREET	29.4	1.8	44.8	32.3	1.9	47.0	28.9	1.7	42.3			
18	S. 6TH AVENUE	82.6	6.8	31.0	58.6	4.7	21.2	64.2	5.1	23.3			
19	STONE	40.0	3.1	15.2	38.1	3.0	14.6	42.0	3.2	16.0			
21	WEST CONGRESS / SILVERBELL	21.9	1.6	8.9	17.2	1.1	6.2	15.8	1.0	5.8			
22	GRANDE	13.9	0.9	3.0	19.6	1.2	4.2	14.7	0.9	3.1			
23	MISSION ROAD	26.2	1.9	21.2	32.4	2.2	25.1	25.0	1.7	19.6			
24	12TH AVENUE	41.4	2.4	25.1	45.3	2.5	26.4	47.7	2.7	27.9			
25	S. PARK AVENUE	32.4	2.3	26.3	28.6	2.0	17.9	33.0	2.3	26.4			
26	BENSON HIGHWAY	23.4	1.3	12.7	25.7	1.4	13.8	28.2	1.5	15.4			
27	MIDVALE PARK	17.6	0.9	10.5	25.2	1.3	14.7	15.1	0.8	8.7			
29	VALENCIA	24.3	1.5	19.0	27.8	1.7	21.0	23.3	1.4	17.9			
34	CRAYCROFT / FT LOWELL	30.8	2.2	27.5	42.7	2.9	36.8	35.0	2.4	30.5			
37	PANTANO	16.0	0.9	9.7	16.4	0.9	9.9	11.8	0.7	7.1			
61	LA CHOLLA	18.3	1.0	8.2	15.3	0.8	6.8	14.5	0.8	6.4			
	AVERAGE TOTAL	32.0	2.1	22.9	34.1	2.2	21.7	31.4	2.0	20.8			

EXPRESS ROUTE 101X GOLF LINKS EXPRESS 13.5 0.6 8.0 102X INA ROAD EXPRESS 6.0 0.3 6.0 103X OLDFATHER EXPRESS 5.3 6.0 104X MARANA EXPRESS 12.8 6.5 105X SUNRISE EXPRESS 10.3 0.6 9.5 107X ORO VALLEY/DOWNTOWN EXPRESS 6.3 0.3 5.0 108X **BROADWAY EXPRESS** 15.2 0.8 10.0 TANQUE VERDE EXPRESS 5.8 0.3 109X 4.5 8.7 0.3 5.3 110X RITA RANCH/DOWNTOWN EXPRESS 203X ORO VALLEY/AEROPARK EXPRESS 5.2 0.2 6.8 204X NW / AEROPARK EXPRESS 7.0 0.2 6.3 6.6 AVERAGE TOTAL

Expenses – Sun Tran



Month to Date		June		Varian	ce	Monthly	Variance	е
	2025	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
OPERATOR WAGES	\$	2,187,730	\$ 1,688,524	\$ (499,206)	29.6% \$	1,858,892	\$ (328,838)	-25.4%
MAINTENANCE WAGES		481,534	362,006	(119,527)	33.0%	388,658	(92,875)	-45.4%
SALARIES		671,445	497,585	(173,860)	34.9%	553,467	(117,978)	-36.4%
FRINGE BENEFITS		1,338,433	1,239,683	(98,750)	8.0%	938,817	(399,616)	-30.6%
SERVICES		1,218,776	1,552,306	333,529	-21.5%	561,858	(656,918)	60.4%
UTILITIES		94,594	72,894	(21,700)	29.8%	90,750	(3,844)	3.6%
VEHICLE MAINTENANCE		863,299	729,107	(134,192)	18.4%	566,500	(296,799)	41.5%
MATERIALS AND SUPPLIES		83,019	110,000	26,982	-24.5%	91,692	8,673	72.1%
CNG FUEL		134,276	116,086	(18,191)	15.7%	189,792	55,515	36.1%
DIESEL FUEL		168,625	472,059	303,433	-64.3%	176,625	8,000	66.3%
UNLEADED FUEL		24,521	21,558	(2,964)	13.7%	12,875	(11,646)	8.7%
ELECTRICITY FUEL		8,917	9,954	1,037	-10.4%	9,167	250	13.8%
CAPITAL OUTLAY		233,225	0	(233,225)		-	(233,225)	0.0%
INSURANCE		107,506	107,506	-		128,942	21,435	16.6%
LABOR CREDITS/EXP TRANSFER	S	15,930	0	(15,930)		-	(15,930)	0.0%
Total Expenses	\$	7,631,830	\$ 6,979,268	\$ (652,562)	-9.4% \$	5,568,033	\$ (2,063,797)	-37.1%

Year to Date	Ju	une YTD			Varian	ice		Annual	Budget Bala	ance
	Cur	rrent Year	F	Prior Year	Amount	Percent		Budget	Amount	Percent
OPERATOR WAGES	\$	23,174,140	\$	21,874,689	\$ (1,299,451)	5.9%	\$	22,306,700	(867,440)	-3.9%
MAINTENANCE WAGES		5,055,467		4,812,734	(242,734)	5.0%	ć	4,663,900	(391,568)	-8.4%
SALARIES		7,219,452		6,325,164	(894,289)	14.1%	ć	6,641,600	(577,852)	-8.7%
FRINGE BENEFITS		15,093,998		14,465,857	(619,860)	4.3%	ó	11,265,800	(3,828,198)	-34.0%
SERVICES		8,505,245		7,089,667	(1,423,860)	20.0%	ó	6,742,300	(1,762,945)	-26.1%
UTILITIES		1,055,256		933,542	(121,714)	13.0%	ó	1,089,000	33,744	3.1%
VEHICLE MAINTENANCE		5,523,355		4,949,843	(573,512)	11.6%	ó	6,798,000	1,274,645	18.8%
MATERIALS AND SUPPLIES		667,297		723,867	56,570	-7.8%	ó	1,100,300	433,003	39.4%
CNG FUEL		1,439,783		1,422,907	(16,876)	1.2%	ó	2,277,500	837,717	36.8%
DIESEL FUEL		1,354,105		1,974,825	620,720	-31.4%	ó	2,119,500	765,395	36.1%
UNLEADED FUEL		151,810		161,462	9,653	-6.0%	ó	154,500	2,690	1.7%
ELECTRICITY FUEL		113,266		67,125	(46,141)	68.7%	ó	110,000	(3,266)	-3.0%
CAPITAL OUTLAY		262,141		569,649	307,509	-54.0%	ó	-	(262,141)	0.0%
INSURANCE		1,290,077		1,297,857	7,780	-0.6%	ó	1,547,300	257,223	16.6%
LABOR CREDITS/EXP TRANSFERS		129,043		0	(129,043)			-	(129,043)	0.0%
Total Expenses	\$	71,034,436	\$	66,669,188	\$ (4,365,249)	-6.5%	\$	66,816,401	\$ (4,218,035)	-6.3%

Note: The financial figures presented reflect transactions that have posted to fiscal year 2025 as of June 15, 2025.

Please be aware that the final numbers published in the annual report may differ, as additional transactions may continue to post to the ledger after this date.

System Summary – Electric Bus



Month to Date		June		Varia	ance	June	Varia	nce
20	025	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Expenses								
Vehicle Maintenanc	e \$	-	-	\$ -	0.0%	10,000	10,000	100%
Services		11,792	6,689	(5,103)	-76.3%	-	(11,792)	0%
Materials & Supplies	S	-	-	-	0.0%	-	-	0%
Electricity		8,917	9,954	1,037	10.4%	9,167	250	3%
Total Expenses		20,709	16,643	(4,066)	-24.4%	19,167	(1,542)	-8%
Miles								
Total Miles		21,798	21,423	(375)	-2%			
KWH		26,798	16,390	(10,408)	-64%			

Year to Date		June YTD			Varia	ance	June YTD	Varia	nce
		Current	Prior Year	Ar	nount	Percent	Budget	Amount	Percent
Expenses									
•	۲		672	Ļ	672	0.00/	120,000	120,000	1000/
Vehicle Maintenance	\$	-	673	\$	673	0.0%	120,000	120,000	100%
Services		25 <i>,</i> 675	44,629		18,954	42.5%	-	(25,675)	0%
Materials & Supplies		-	-		-	0.0%	-	-	0%
Electricity		113,266	67,125	(4	46,141)	-68.7%	110,000	(3,266)	-3%
Total Expenses		138,941	112,427	(2	26,515)	-23.6%	230,000	91,059	40%
Miles									
Total Miles		255,261	225,397	(2	29,864)	-13%			
KWH		355,414	252,850	(10	02,564)	-41%			

Performance Indicators – Sun Link



	System Indicator	Current Month	Prior Year	FY25 YTD	FY24 YTD
1.	Ridership	66,218	61,687	1,693,871	1,671,376
2.	Passengers per Revenue Mile	4.31	3.91	9.22	8.88
3.	Passengers per Revenue Hour	33.12	29.04	70.27	66.24
4.	Cost per Passenger	9.59	11.59	3.24	2.99
5.	Cost per Revenue Mile	41.30	45.26	29.85	26.58
6.	Cost per Revenue Hour	317.50	336.49	227.39	198.21
7.	Miles Between Streetcar Inspection	950.00	893.00	952.92	946.42
8.	Total Preventable Accidents per 100,000 Miles	0	0	0.54	1.05
9.	Total Complaints per 100,000 Passengers	4.53	3.24	0.18	0.12

System Summary – Sun Link



Month to Date	June			Variance	June	V	ariance
2025	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Ridership							
WEEKDAYS	53,446	47,900	5,546	11.6%	48,379	5,067	10.5%
SATURDAY	7,756	9,239	(1,483)	-16.1%	9,331	(1,575)	-16.9%
SUNDAY	5,016	4,548	468	10.3%	4,593	423	9.2%
HOLIDAY	-	-	0	0.0%	-	-	0.0%
Total Route Passengers	66,218	61,687	4,531	7.3%	62,304	3,914	6.3%
Expenses							
Total Expenses	\$ 634,839	\$ 714,869	\$ (80,030)	-11.2%	\$ 471,392	\$ 163,447	34.7%
Miles							
Revenue Miles	15,372	15,796	(424)	-2.7%	15,796	(424)	-2.7%
Deadhead Miles	240	240	=	0.0%	240	=	0.0%
Total Service Miles	15,612	16,036	(424)	-2.6%	16,036	(424)	-2.6%
Revenue Hours	2,000	2,125	(125)	-5.9%	2,125	(125)	-5.9%
Service Hours	2,030	2,155	(125)	-5.8%	2,155	(125)	-5.8%
Year to Date	June		v	ariance YTD	June	YTD V	ariance YTD
Year to Date	June Current	Prior Year		ariance YTD Percent	June Budget		
Year to Date		Prior Year					
Year to Date Ridership			Amount	Percent		Amount	Percent
Ridership WEEKDAYS	1,348,674	1,332,723	Amount 15,951	Percent	Budget 1,346,050	Amount 2,624	Percent
Ridership WEEKDAYS SATURDAY	1,348,674 240,030	1,332,723 236,587	Amount	1.2% 1.5%	1,346,050 238,953	2,624 1,077	0.2% 0.5%
Ridership WEEKDAYS SATURDAY SUNDAY	1,348,674 240,030 97,993	1,332,723 236,587 96,174	15,951 3,443 1,819	1.2% 1.5% 1.9%	1,346,050 238,953 97,136	2,624 1,077 857	0.2% 0.5% 0.9%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY	1,348,674 240,030 97,993 7,174	1,332,723 236,587 96,174 5,892	15,951 3,443 1,819 1,282	1.2% 1.5% 1.9% 21.8%	1,346,050 238,953 97,136 5,951	2,624 1,077 857 1,223	0.2% 0.5% 0.9% 20.6%
Ridership WEEKDAYS SATURDAY SUNDAY	1,348,674 240,030 97,993	1,332,723 236,587 96,174	15,951 3,443 1,819	1.2% 1.5% 1.9%	1,346,050 238,953 97,136	2,624 1,077 857	0.2% 0.5% 0.9% 20.6%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY	1,348,674 240,030 97,993 7,174	1,332,723 236,587 96,174 5,892	15,951 3,443 1,819 1,282	1.2% 1.5% 1.9% 21.8%	1,346,050 238,953 97,136 5,951	2,624 1,077 857 1,223	0.2% 0.5% 0.9% 20.6%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses	1,348,674 240,030 97,993 7,174	1,332,723 236,587 96,174 5,892 1,671,376	15,951 3,443 1,819 1,282 22,495	1.2% 1.5% 1.9% 21.8%	1,346,050 238,953 97,136 5,951 1,688,090	2,624 1,077 857 1,223 5,781	0.2% 0.5% 0.9% 20.6% 0.3%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses	1,348,674 240,030 97,993 7,174 1,693,871	1,332,723 236,587 96,174 5,892 1,671,376	15,951 3,443 1,819 1,282 22,495	1.2% 1.5% 1.9% 21.8% 1.3%	1,346,050 238,953 97,136 5,951 1,688,090	2,624 1,077 857 1,223 5,781	0.2% 0.5% 0.9% 20.6% 0.3%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses Total Expenses	1,348,674 240,030 97,993 7,174 1,693,871	1,332,723 236,587 96,174 5,892 1,671,376	15,951 3,443 1,819 1,282 22,495	1.2% 1.5% 1.9% 21.8% 1.3%	1,346,050 238,953 97,136 5,951 1,688,090	2,624 1,077 857 1,223 5,781	0.2% 0.5% 0.9% 20.6% 0.3%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses Total Expenses	1,348,674 240,030 97,993 7,174 1,693,871	1,332,723 236,587 96,174 5,892 1,671,376	15,951 3,443 1,819 1,282 22,495 \$ 480,079	1.2% 1.5% 1.9% 21.8% 1.3%	1,346,050 238,953 97,136 5,951 1,688,090 \$ 5,656,700	\$ (175,217)	0.2% 0.5% 0.9% 20.6% 0.3% -3.1%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses Total Expenses Miles Revenue Miles	1,348,674 240,030 97,993 7,174 1,693,871 5 5,481,483	1,332,723 236,587 96,174 5,892 1,671,376 \$ 5,001,404	15,951 3,443 1,819 1,282 22,495 \$ 480,079 (4,505)	1.2% 1.5% 1.9% 21.8% 1.3%	1,346,050 238,953 97,136 5,951 1,688,090 \$ 5,656,700	\$ (175,217)	0.2% 0.5% 0.9% 20.6% 0.3% -3.1% -2.4% -0.3%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses Total Expenses Miles Revenue Miles Deadhead Miles	1,348,674 240,030 97,993 7,174 1,693,871 5 5,481,483 183,624 2,920	1,332,723 236,587 96,174 5,892 1,671,376 \$ 5,001,404 188,129 2,928	15,951 3,443 1,819 1,282 22,495 \$ 480,079 (4,505) (8)	1.2% 1.5% 1.9% 21.8% 1.3% 9.6%	1,346,050 238,953 97,136 5,951 1,688,090 \$ 5,656,700 188,129 2,928	\$ (175,217) (4,505) (8)	0.2% 0.5% 0.9% 20.6% 0.3% -3.1% -2.4% -0.3%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses Total Expenses Miles Revenue Miles Deadhead Miles	1,348,674 240,030 97,993 7,174 1,693,871 5 5,481,483 183,624 2,920	1,332,723 236,587 96,174 5,892 1,671,376 \$ 5,001,404 188,129 2,928	15,951 3,443 1,819 1,282 22,495 \$ 480,079 (4,505) (8)	1.2% 1.5% 1.9% 21.8% 1.3% 9.6%	1,346,050 238,953 97,136 5,951 1,688,090 \$ 5,656,700 188,129 2,928	\$ (175,217) (4,505) (8)	0.2% 0.5% 0.5% 0.9% 20.6% 0.3% -3.1% -2.4% -0.3%
Ridership WEEKDAYS SATURDAY SUNDAY HOLIDAY Total Route Passengers Expenses Total Expenses Miles Revenue Miles Deadhead Miles Total Service Miles	1,348,674 240,030 97,993 7,174 1,693,871 5 5,481,483 183,624 2,920 186,544	1,332,723 236,587 96,174 5,892 1,671,376 \$ 5,001,404 188,129 2,928 191,057	\$ 480,079 \$ (4,505) (8) (4,513)	9.6% -2.4% -2.4%	\$ 5,656,700 188,129 2,928 191,057	\$ (175,217) (4,505) (8) (4,513)	0.2% 0.5% 0.9% 20.6% 0.3% -3.1% -2.4% -0.3%

Expenses – Sun Link



Month to Date		June		Variance		Monthly	Variance	
	2025	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
OPERATOR WAGES	\$	128,466 \$	71,158 \$	(57,308)	-80.5% \$	94,608 \$	(33,857)	-35.8%
MAINTENANCE WAGES		48,843	32,767	(16,075)	-49.1%	63,108	14,266	22.6%
SALARIES		125,204	77,466	(47,738)	-61.6%	69,133	(56,071)	-81.1%
FRINGE BENEFITS		79,067	60,482	(18,585)	-30.7%	65,992	(13,075)	-19.8%
SERVICES		80,839	132,466	51,627	39.0%	101,467	20,628	20.3%
UTILITIES		16,417	20,386	3,968	19.5%	18,250	1,833	10.0%
VEHICLE MAINTENANCE		29,475	209,272	179,797	85.9%	3,267	(26,209)	-802.3%
MATERIALS AND SUPPLIES		22,462	27,447	4,984	18.2%	22,100	(362)	-1.6%
FUEL-ELECTRICITY		19,522	10,222	(9,300)	-91.0%	15,742	(3,780)	-24.0%
CAPITAL OUTLAY		9,158	-	(9,158)		1,667	(7,492)	-449.5%
INSURANCE		75,385	73,203	(2,182)	-3.0%	16,058	(59,327)	-369.4%
TOTAL EXPENSES	\$	634,839 \$	714,869 \$	80,030	11.2% \$	471,392 \$	(163,447)	-34.7%

Year to Date	June		Variance		Annual	Budget Varia	ance
	Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent
OPERATOR WAGES	\$ 1,086,106 \$	956,212	\$ (129,894)	-13.6% \$	1,135,300 \$	49,194	4.3%
MAINTENANCE WAGES	447,360	381,171	(66,189)	-17.4%	757,300	309,940	40.9%
SALARIES	1,121,204	1,092,160	(29,044)	-2.7%	829,600	(291,604)	-35.1%
FRINGE BENEFITS	858,302	727,585	(130,717)	-18.0%	791,900	(66,402)	-8.4%
SERVICES	812,368	797,220	(15,148)	-1.9%	1,217,600	405,232	33.3%
UTILITIES	177,669	197,528	19,859	10.1%	219,000	41,331	18.9%
VEHICLE MAINTENANCE	287,145	355,893	68,747	19.3%	39,200	(247,945)	-632.5%
MATERIALS AND SUPPLIES	117,683	199,105	81,421	40.9%	265,200	147,516	55.6%
FUEL-ELECTRICITY	206,447	194,180	(12,267)	-6.3%	188,900	(17,547)	-9.3%
CAPITAL OUTLAY	72,205	-	(72,205)	0.0%	20,000	(52,205)	-261.0%
INSURANCE	294,994	100,351	(194,643)	-194.0%	192,700	(102,294)	-53.1%
TOTAL EXPENSES	\$ 5,481,483 \$	5,001,404	\$ (480,079)	-9.6% \$	5,656,700 \$	175,217	3.1%

Note: The financial figures presented reflect transactions that have posted to fiscal year 2025 as of June 15, 2025.

Please be aware that the final numbers published in the annual report may differ, as additional transactions may continue to post to the ledger after this date.

Performance Indicators – Sun Van



	System Indicator	Curre	nt Month	Prior	Year	FY25	YTD	FY	24 YTD
1.	Ridership		43,653	41	1,309	540,	817	Ĺ	506,164
2.	Demand		59,984	58	3,008	750,	226	-	701,253
3.	Cancellations		12,030	12	2,658	154,	835		146,074
4.	No-Shows		4,301	4	1,039	54,	562		49,003
5.	Passengers per Revenue Hour		1.92		1.90	1	91		1.90
6.	Passengers per Service Hour		1.66		1.66	1	65		1.66
7.	Cost per Trip	\$	55.33	\$ 5	56.79	\$ 45	.82	\$	43.80
8.	Vehicles Operated in Maximum Service		115		112		123		114
9.	Trip Time,Sun Tran		85.41%	8	2.49%	82.	67%		81.28%
10.	Trip Time 110% + 5 Minutes		92.31%	9	0.72%	90.	42%		89.58%
11.	Pick-Ups		86.92%	8	8.51%	84.	88%		87.26%
12.	Pick-Ups Before Significantly Late		99.52%	9	9.62%	99.	01%		99.35%

System Summary- Sun Van



Month to Date		June		Varian	ice	June	Variance		
	2025	Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent	
Ridership									
Weekday		37,846	34,876	2,970	8.5%				
Saturday		2,607	3,328	(721)	-21.7%				
Sunday		3,200	3,105	95	3.1%				
Holiday	_	0	0	0					
Total Passengers	_	43,653	41,309	2,344	5.7%				
Total Booked Passengers		59,984	58,008	1,976	3.4%	47,710	12,274	25.7%	
Missed Trips		-	2	(2)	-100.0%	-	-	0.0%	
Cancellations		12,030	12,658	(628)	-5.0%	10,810	1,220	11.3%	
No Shows		4,301	4,039	262	6.5%	2,580	1,721	66.7%	
Total Passengers	_	43,653	41,309	2,344	5.7%	33,800	9,853	29.2%	
ADA Passengers		40,571	38,489	2,082	5.4%				
Optional ADA Passengers		3,082	2,820	262	9.3%				
Percentage of Optional	_	7.1%	6.8%						
Trips									
ADA Trips		37,434	35,578	1,856	5.2%				
Optional ADA Trips		2,857	2,619	238	9.1%				
Total Trips		40,291	38,197	2,094	5.5%	32,160	8,131	25.3%	
Expenses									
Total Expenses		\$ 2,229,245	2,169,352	59,893	2.8% \$	1,793,892 \$	435,353	24.3%	
Miles									
Revenue Miles		306,454	295,322	11,132	3.8%	261,287	45,167	17.3%	
Deadhead Miles		52,307	51,826	481	0.9%	44,683	7,624	17.1%	
Total Service Miles		358,761	347,148	11,613	3.3%	305,970	52,791	17.3%	
Non-Route Miles		4,303	580	3,723	641.9%	3,201	1,102	34.4%	
Total Miles	_	363,064	347,728	15,336	4.4%	309,171	53,893	17.4%	
Revenue Hours		22,704	21,780	923	4.2%	18,652	4,052	21.7%	
Service Hours		26,320	24,842	1,478	6.0%	21,428	4,893	22.8%	

System Summary- Sun Van



Weekday	Year to Date	June	YTD	Varian	ce	June YTD	Variano	e
Weekday		2025 Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent
Saturday 36,168 33,443 2725 8% Sunday 33,282 30,658 2624 9% Holiday 2,615 2,112 503 24% Total Passengers 540,817 506,164 34,653 6.8% Total Booked Passengers 750,226 701,253 48,973 7.0% 410,440 339,786 82.8% Missed Trips 12 12 12 0.0% - 12 0.0% Cancellations 154,835 146,074 8,761 6.0% 93,010 61,825 66.5% No Shows 54,562 49,003 5,559 11.3% 22,240 32,322 145.3% Total Passengers 501,942 474,063 27,879 5.9% 295,190 245,627 83.2% ADA Trips 464,582 440,639 23,943 5.4% 20 20 20 20 20 83.2% Trips 464,582 440,639 23,943 5.4% 20	Ridership							
Sunday 33,282 30,658 2624 9% Holiday 2,615 2,112 503 24% Total Passengers 540,817 506,164 34,653 6.8% Total Booked Passengers 750,226 701,253 48,973 7.0% 410,440 339,786 82,8% Missed Trips 12 12 - 0.0% - 12 0.0% Cancellations 154,835 146,074 8,761 6.0% 93,010 61,825 66.5% No Shows 54,562 49,003 5,559 11.3% 22,240 32,322 145.3% Total Passengers 540,817 506,164 34,653 6.8% 295,190 245,627 83.2% ADA Passengers 501,942 474,063 27,879 5.9% Optional ADA 38,875 32,101 6,774 21.1% Percentage of Optional 7.2% 6.3% 39,43 5.4% Optional ADA Trips 35,920 30,260 5,660 18.7% Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Doadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Non-Route Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Weekday	468,752	439,951	28801	7%			
Holiday	Saturday	36,168	33,443	2725	8%			
Total Passengers 540,817 506,164 34,653 6.8% Total Booked Passengers 750,226 701,253 48,973 7.0% 410,440 339,786 82.8% Missed Trips 12 12 12 - 0.0% - 12 0.0% Cancellations 154,835 146,074 8,761 6.0% 93,010 61,825 66.5% No Shows 54,562 49,003 5,559 11.3% 22,240 32,322 145,337 Total Passengers 501,942 474,063 27,879 5.9% 295,190 245,627 83.2% ADA Passengers 501,942 474,063 27,879 5.9% 295,190 245,627 83.2% Optional ADA 38,875 32,101 6,774 21.1% 21.1% 20,507 245,627 83.2% Trips 464,582 440,639 23,943 5.4% 24,24 24,24 24,24 24,24 24,24 24,24 24,24 24,24 24,24	Sunday	33,282	30,658	2624	9%			
Total Booked Passengers 750,226 701,253 48,973 7.0% 410,440 339,786 82.8% Missed Trips 12 12 - 0.0% - 12 0.0% Cancellations 154,835 146,074 8,761 6.0% 93,010 61,825 66.5% No Shows 54,562 49,003 5,559 11.3% 22,240 32,322 145.3% Total Passengers 540,817 506,164 34,653 6.8% 295,190 245,627 83.2% ADA Passengers 501,942 474,063 27,879 5.9% Optional ADA 38,875 32,101 6,774 21.1% Percentage of Optional 7.2% 6.3% Trips ADA Trips 464,582 440,639 23,943 5.4% Optional ADA Trips 35,920 30,260 5,660 18.7% Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles Pevenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Poedhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours	Holiday	2,615	2,112	503	24%			
Missed Trips 12 12 12 - 0.0% - 12 0.0% Cancellations 154,835 146,074 8,761 6.0% 93,010 61,825 66.5% No Shows 54,562 49,003 5,559 11.3% 22,240 32,322 145.3% Total Passengers 540,817 506,164 34,653 6.8% 295,190 245,627 83.2% ADA Passengers 501,942 474,063 27,879 5.9% 295,190 245,627 83.2% Percentage of Optional 7.2% 6.3% 21.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% 22.1% <td>Total Passengers</td> <td>540,817</td> <td>506,164</td> <td>34,653</td> <td>6.8%</td> <td></td> <td></td> <td></td>	Total Passengers	540,817	506,164	34,653	6.8%			
Cancellations 154,835 146,074 8,761 6.0% 93,010 61,825 66.5% No Shows 54,562 49,003 5,559 11.3% 22,240 32,322 145.3% Total Passengers 540,817 506,164 34,653 6.8% 295,190 245,627 83.2% ADA Passengers 501,942 474,063 27,879 5.9% Optional ADA 38,875 32,101 6,774 21.1% Percentage of Optional Passengers 7.2% 6.3% Percentage of Optional ADA 7.2% 6.3% Total Trips 35,920 30,260 5,660 18.7% Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses 7 Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles 8.8% 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours	Total Booked Passengers	750,226	701,253	48,973	7.0%	410,440	339,786	82.8%
No Shows 54,562 49,003 5,559 11.3% 22,240 32,322 145.3% Total Passengers 540,817 506,164 34,653 6.8% 295,190 245,627 83.2% ADA Passengers 501,942 474,063 27,879 5.9% Optional ADA 38,875 32,101 6,774 21.1% Percentage of Optional 7.2% 6.3% Trips ADA Trips 464,582 440,639 23,943 5.4% Optional ADA Trips 35,920 30,260 5,660 18.7% Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 1		12	12	-	0.0%	-	12	0.0%
Total Passengers 540,817 506,164 34,653 6.8% 295,190 245,627 83.2% ADA Passengers 501,942 474,063 27,879 5.9% Optional ADA 38,875 32,101 6,774 21.1% Percentage of Optional 7.2% 6.3% Trips ADA Trips ADA Trips Optional ADA Trips 35,920 30,260 5,660 18.7% Total Trips Total Trips Total Expenses Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 4,505,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Cancellations	154,835	146,074	8,761	6.0%	93,010	61,825	66.5%
ADA Passengers Optional ADA Optional ADA Percentage of Optional 7.2% ADA Trips ADA Trips Optional ADA Trips Optional ADA Trips ADA Trips Optional ADA Trips Optional ADA Trips ADA Trips Optional ADA Trips 500,502 464,582 440,639 23,943 5.4% Optional ADA Trips Optional ADA Trips 500,502 470,899 29,603 6.3% Expenses Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles Revenue Miles \$3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% ADA Trips ADA Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles ADA Trips ADA Trips 5.9% ADA Trips ADA	No Shows	54,562	49,003	5,559	11.3%	22,240	32,322	145.3%
Optional ADA Percentage of Optional 7.2% 6.3% Trips ADA Trips Optional ADA Trips Optional ADA Trips Optional ADA Trips Optional ADA Trips Optional ADA Trips Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles Revenue Miles Revenue Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles Non-Route Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 283,444 266,591 16,852 6.3% 140,880 142,564 101.2% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Total Passengers	540,817	506,164	34,653	6.8%	295,190	245,627	83.2%
Trips ADA Trips ADA Trips Optional ADA Trips Optional ADA Trips Total Trips Expenses Total Expenses Revenue Miles Deadhead Miles Total Service Miles A502,500 A502,500 A503,501 A503	ADA Passengers	501,942	474,063	27,879	5.9%			
Trips ADA Trips Optional ADA Trips Optional ADA Trips Total Trips 500,502 470,899 23,943 5.4% 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$22,935,131 \$20,625,335 \$2,309,796 11.2% \$21,800,140 \$1,134,991 5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours	Optional ADA	38,875	32,101	6,774	21.1%			
ADA Trips Optional ADA Trips Optional ADA Trips 35,920 30,260 5,660 18.7% Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$ \$22,935,131 \$20,625,335 \$2,309,796 \$11.2% \$21,800,140 \$1,134,991 \$5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 42,915 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4%	Percentage of Optional	7.2%	6.3%					
Optional ADA Trips 35,920 30,260 5,660 18.7% Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses \$ 22,935,131 \$ 20,625,335 \$ 2,309,796 11.2% \$ 21,800,140 \$ 1,134,991 5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4%	Trips							
Total Trips 500,502 470,899 29,603 6.3% 262,600 237,902 90.6% Expenses Total Expenses Total Expenses \$ 22,935,131 \$ 20,625,335 \$ 2,309,796 11.2% \$ 21,800,140 \$ 1,134,991 5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	ADA Trips	464,582	440,639		5.4%			
Expenses Total Expenses \$ 22,935,131 \$ 20,625,335 \$ 2,309,796 \$ 11.2% \$ 21,800,140 \$ 1,134,991 \$ 5.2% Miles Revenue Miles \$ 3,823,014 \$ 3,623,051 \$ 199,963 \$ 5.5% \$ 1,985,500 \$ 1,837,514 \$ 92.5% \$ 1,040	Optional ADA Trips	35,920	30,260	5,660				
Total Expenses \$ 22,935,131 \$ 20,625,335 \$ 2,309,796 11.2% \$ 21,800,140 \$ 1,134,991 5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Total Trips	500,502	470,899	29,603	6.3%	262,600	237,902	90.6%
Total Expenses \$ 22,935,131 \$ 20,625,335 \$ 2,309,796 11.2% \$ 21,800,140 \$ 1,134,991 5.2% Miles Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Expenses							
Revenue Miles 3,823,014 3,623,051 199,963 5.5% 1,985,500 1,837,514 92.5% Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	•	\$ 22,935,131	\$ 20,625,335	\$ 2,309,796	11.2%	\$ 21,800,140 \$	1,134,991	5.2%
Deadhead Miles 679,586 619,008 60,578 9.8% 362,700 316,886 87.4% Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Miles							
Total Service Miles 4,502,600 4,242,059 260,541 6.1% 2,348,200 2,154,400 91.7% Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Revenue Miles	3,823,014	3,623,051	199,963	5.5%	1,985,500	1,837,514	92.5%
Non-Route Miles 42,915 38,612 4,303 11.1% 14,400 28,515 198.0% Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Deadhead Miles	679,586	619,008	60,578	9.8%	362,700	316,886	87.4%
Total Miles 4,545,515 4,280,671 264,844 6.2% 2,362,600 2,182,915 92.4% Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%	Total Service Miles	4,502,600	4,242,059	260,541	6.1%	2,348,200	2,154,400	91.7%
Revenue Hours 283,444 266,591 16,852 6.3% 140,880 142,564 101.2%			38,612				•	198.0%
	Total Miles	4,545,515	4,280,671	264,844	6.2%	2,362,600	2,182,915	92.4%
	Revenue Hours	283,444	266,591	16,852	6.3%	140,880	142,564	101.2%
	Service Hours		•	•		·	•	103.6%

Expenses – Sun Van



Month to Date		Jui	ne		Varian	ce	Monthly	Variance	
	2025	Current Year		Prior Year	Amount	Percent	Budget	Amount	Percent
OPERATOR WAGES		\$ 746,477	\$	581,670	\$ 164,806	28.3% \$	692,208	\$ (54,268)	-7.8%
OTHER BU WAGES		360,087		247,304	112,784	45.6%	126,358	(233,729)	-185.0%
SALARIES		127,517		99,719	27,798	27.9%	117,600	(9,917)	-8.4%
FRINGE BENEFITS		326,678		264,422	62,256	23.5%	352,525	25,847	7.3%
SERVICES		101,736		214,022	(112,286)	-52.5%	100,267	(1,469)	-1.5%
CONTRACT VEHICLE MAINT		262,783		200,169	62,615	31.3%	158,333	(104,450)	-66.0%
UTILITIES		18,638		29,971	(11,334)	-37.8%	15,792	(2,846)	-18.0%
MATERIALS AND SUPPLIES		40,544		38,829	1,716	4%	14,767	(25,778)	-174.6%
UNLEADED FUEL		174,937		451,208	(276,270)	-61.2%	163,125	(11,812)	-7.2%
CAPITAL OUTLAY		17,711		-	17,711	0.0%	-	(17,711)	0.0%
LIABILITY INSURANCE		52,138		42,040	10,098	24.0%	52,917	779	1.5%
TOTAL EXPENSES	=	\$ 2,229,245	\$	2,169,352	\$ 59,893	2.8% \$	1,793,892	\$ (435,353)	-24.3%

Year to Date		June YTD			Varian	ce	YTD	٧	Variance	
	Cı	urrent Year	P	rior Year		Amount	Percent	Budget	Amount	Percent
OPERATOR WAGES	\$	8,036,030	\$	6,926,631	\$	1,109,399	16.0% \$	8,306,500	\$ 270,47	70 3.3%
OTHER BU WAGES		3,563,719		3,244,629		319,090	9.8%	1,516,300	(2,047,43	19) -135.0%
SALARIES		1,346,564		1,168,910		177,654	15.2%	1,411,200	64,63	36 4.6%
FRINGE BENEFITS		3,797,752		3,419,598		378,154	11.1%	4,230,300	432,54	10.2%
SERVICES		1,186,211		1,029,073		157,138	15.3%	1,203,200	16,98	39 1.4%
CONTRACT VEHICLE MAINT.		2,250,860		1,943,410		307,450	15.8%	1,900,000	(350,86	50) -18.5%
UTILITIES		210,856		236,409		(25,552)	-10.8%	189,500	(21,35	56) -11.3%
MATERIALS AND SUPPLIES		195,359		187,853		7,506	4.0%	177,200	(18,15	59) -10.2%
UNLEADED FUEL		1,704,417		1,947,551		(243,134)	-12.5%	1,957,500	253,08	33 12.9%
CAPITAL OUTLAY		17,711		16,797		914	5.4%	-	(17,7	11) 0.0%
LIABILITY INSURANCE		625,651		504,475		121,176	24.0%	635,000	9,34	1.5%
						0				
TOTAL EXPENSES	\$	22,935,131	\$	20,625,335	\$	2,309,796	11.2% \$	21,526,700	\$ (1,408,43	31) -6.5%

Note: The financial figures presented reflect transactions that have posted to fiscal year 2025 as of June 15, 2025.

Please be aware that the final numbers published in the annual report may differ, as additional transactions may continue to post to the ledger after this date.

System Summary- On Demand



Month to Date		June		Varian	ce
	2025	Current Year	Prior Year	Amount	Percent
Ridership					
Weekday		1,833	1,713	120	7.0%
Saturday		223	274	(51)	-18.6%
Sunday		204	196	8	4.1%
Holiday	_	0	-	0	0.0%
Total Passengers	_	2,260	2,183	77	3.5%
Ridership					
Total Demand		3,271	3,435	(164)	-4.8%
Missed Trips		-	-	-	0.0%
Cancellations		908	1,142	(234)	-20.5%
No Shows		103	110	(7)	-6.4%
Total Passengers	_	2,260	2,183	77	3.5%
Trips	_				
Total Trips	_	1,970	1,827	143	7.8%
Miles					
Revenue Miles		9,062	9,808	(746)	-7.6%
Deadhead Miles		1,979	1,881	98	5.2%
Total Service Miles		11,040	11,689	(649)	-5.6%
Non-Route Miles		146	399	(253)	-63.3%
Total Miles	-	11,187	12,088	(901)	-7.5%
Revenue Hours		740	768	(28)	-3.6%
Service Hours		948	923	26	2.8%

System Summary- On Demand



Year to Date		June Y	TD	Varian	ce
	2025	Current Year	Prior Year	Amount	Percent
Ridership					
Weekday		21,244	20,118	1,126	5.6%
Saturday		2,678	2,770	(92)	-3.3%
Sunday		2,229	2,136	93	4.4%
Holiday	_	207	173	34	19.7%
Total Passengers	_	26,358	25,197	1,161	4.6%
Total Demand		38,620	36,752	1,868	5.1%
Missed Trips		-	-	-	0.0%
Cancellations		11,309	10,761	548	5.1%
No Shows	_	953	794	159	20.0%
Total Passengers	_	26,358	25,197	1,161	4.6%
Trips					
Total Trips	_	22,631	19,722	2,909	14.8%
Miles					
Revenue Miles		113,238	102,779	10,459	10.2%
Deadhead Miles		22,222	20,849	1,373	6.6%
Total Service Miles	_	135,460	123,628	11,832	9.6%
Non-Route Miles		1,141	2,308	(1,167)	-50.6%
Total Miles	_	136,601	125,935	10,665	8.5%
Revenue Hours		9,077	8,743	334	3.8%
Service Hours		11,058	10,812	246	2.3%

Customer Service – Sun Tran, Sun Link, Sun Van and On Demand

SUN TRAN CUSTOMER INFORMATION CENTER						
June 2025						
Total Calls/E-mails Received	381					
Inquiries	32					
Compliments	33					
Complaints	310					
Chargeable	58					
Non-chargeable	252					
Pending/Incomplete	6					

SUN VAN CUSTOMER INFORMATION CENTER						
June 2025						
Total Calls/E-mails Received	19					
Inquiries	0					
Compliments	6					
Complaints	13					
Chargeable	2					
Non-Chargeable	11					
Pending/Incomplete	0					

SUN LINK CUSTOMER INFORMATION CENTER							
June 2025							
Total Calls & Emails Received	9						
Inquiries	5						
Compliments	1						
Complaints	3						
Chargeable	3						
Non-Chargeable	0						
Pending/Incomplete	0						

ON DEMAND CUSTOMER INFORMATION CENTER		
June 2025		
Total Calls/E-mails Received	0	
Inquiries	0	
Compliments	0	
Complaints	0	
Chargeable	0	
Non-chargeable	0	
 Pending/Incomplete	0	

Glossary of Terms

Cancellations (Sun Van) When the passenger or the passenger's representative cancels the reservation two or more hours prior to the beginning

of the scheduled pick-up time.

Complaints per 100,000 Passengers Equals total complaints divided by total passengers times 100,000.

Cost per Mile Equals total operating expenditures divided by total miles.

Cost per Service Hour Equals total operating expenditures divided by total service hours.

Cost per Trip (Sun Van)Total operating expenses divided by total trips.

Deadhead Miles and HoursMiles that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard

facility, changing routes or when there is no expectation of carrying revenue passengers. Deadhead does not include

operator or maintenance training.

No-Shows (Sun Van) When the passenger does not board the Sun Van vehicle when the vehicle arrives at the pick-up location within the pick-

up window and the driver waits two minutes, or when the customer does not cancel the reservation within two hours of

the scheduled pick-up time.

Optional ADA (Sun Van) Passenger trips outside 3/4-mile corridors around Sun Tran fixed routes or beyond times availbale on a Sun Tran fixed

route, a same day request, and will calls.

Passengers per Mile Equals total passengers divided by total revenue miles.

Passengers per Service Hour Equals total ridership divided by total service hours.

Glossary of Terms

Pick-Ups Before Significantly Late (Sun Van)	Pick-ups 30 minutes outside of the originally scheduled pick-up window.
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Revenue Miles and Hours

The miles and hours that vehicles travel while in revenue service. Vehicle revenue miles and hours (VRM and VRH)

include layover/recovery time but exclude deadhead, operator training and maintenance testing.

Ridership (Unlinked Passenger Trips)

The number of passengers who board public transportation vehicles. Passengers are counted each time they board

vehicles no matter how many vehicles they use to travel from their origin to their destination.

Ridership (Unlinked Passenger Trips) Sun

Van

Equals Total passengers actually transported. A one-way trip taken by an ADA paratransit-eligible passenger, a personal

care attendant (PCA) or companions from the pick-up point to the destination.

Service Miles and Hours

Miles and hours that vehicles travel while in revenue service plus deadhead miles/hours. Service miles/hours does not

include operator or maintenance traing.

Total Demand (Sun Van)Total number of passenger trips requested.

Total Cost per Passenger Equals total operating expenditures divided by total passengers.

Trip (Sun Van)A one-way trip taken by an ADA paratransit-eligible passenger from the pick-up point to the destination (excludes PCA's

and companions).

Trip Time (Sun Van)The percentage of ADA trips with a trip time less than the comparable Sun Tran fixed route trip.

Trip Time 110% + 5 Minutes (Sun Van) When an ADA trip length exceed 110% + 5 minutes of the comparable Sun Tran fixed route trip.