

Fare Free Travel for ALL!

- Since **MARCH 2020** Sun Tran, Sun Link, Sun Van, Sun On Demand and Sun Shuttle services have been free

Sun On Demand: Curb-to-Curb Services

- Launched **NOVEMBER 2020**
- Service in 2 zones (West & South)
- **6** Sun On Demand vehicles
- Reservations or same day service

Projects & Future Plans

Keeping it Green

- New **CNG** plant at northwest facility expected to be completed in **2025**
- All buses will now operate from one facility

Celebrating Sun Link's 10th Anniversary

- Join us **JULY 20, 2024** for an eventful day!
- Launched July 25, 2014
- **1.7** million ridership in 2023

Ride with Respect Campaign

- Features a full set of **RULES FOR RIDING** aimed to create best rider experience, while discouraging disruptive, unsafe and inappropriate behaviors on board.
- 2023 Tucson American Advertising Award **SILVER WINNERS** for Integrated Campaign

Scan here for complete set of rules

MAP KEY

suntran SYSTEM-WIDE TRANSIT MAP
EFFECTIVE FEBRUARY 23, 2024

OVERVIEW

- **29** fixed routes
- **12** fast commuter transportation routes
- **10** routes service every **20** minutes or less!
- Daily service in Tucson, South Tucson, Tohono O'odham Nation, Pasqua Yaqui Tribe and Pima County.
- **2,287** Bus stops
- **51+** thousand daily riders

Green Transit: Eco-Friendly Vehicles Reducing Carbon Footprint

Cleaner Burning Fuels

- **126** buses use Compressed Natural Gas (CNG)
- Awarded **\$21 MILLION** FTA grant to purchase 39 CNG buses in June 2023

It's Electric!

- **10** electric buses
- All-electric streetcar system

Sunny Solutions

- **150+** bus shelters utilize solar energy to provide well lit shelters

24/7 Accessibility: Transportation Solutions for All Needs

- **24/7** Accessibility: Transportation Solutions for All Needs
- All Sun Link streetcars and **23** stops are ADA accessible
- All buses are equipped for mobility devices
- Some buses equipped with **Quantum7** Automatic Mobility Device Securement Station
- Sun Van Paratransit
 - Reservation based system by calling or through Sun Van Paratransit app
 - Serving metro Tucson area and areas up to 14 of a mile from outside city limits
- **138** Sun Van vehicles

Stay in the Loop: Join us on Social Media!

@SunTranTucson
 @SunTran_Tucson
 @SunTran_Tucson
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MONTHLY OPERATIONS REPORT
MARCH 2024



MARCH 2024 HIGHLIGHTS

Sun Tran, Sun Van and Sun Link Mission & Vision statement

Mission: Working together to improve the community's quality of life by providing safe, secure, efficient and reliable customer- focused public transportation.

Vision: Sun Tran, Sun Link and Sun Van enhancing lives through mobility.

SUN TRAN HOSTED 2024 THINK TRANSIT CONFERENCE

This year Sun Tran, Sun Van and Sun Link hosted the 2024 ThinkTransit Conference from March 24 – 27. Hundreds of transit professionals from all agencies came together to learn about the latest transit technology trends and best practices.

ThinkTransit kicked off with a sunny welcome from Sun Tran General Manager Sabrina Herrera. Day two was filled with engaging product showcases, plus a live session of the podcast Transit Unplugged with Paul Comfort. Attendees also had the opportunity to tour Sun Tran, Sun Van and Sun Link facilities, further learning about the city of Tucson and its transit system.

The final day began with ThinkTransit Awards of Excellence, and a keynote address from Sun Tran General Manager Steve Spade and Vice President of Business Development Robert Smith. Thank you to everyone who attended!



AAF AWARDS – MARKETING TEAM WINS FOR RIDE WITH RESPECT CAMPAIGN

The Sun Tran Marketing team was recognized for its innovative approach and impactful execution, the Ride with Respect campaign was honored with the 2023 Silver American Advertising Award, highlighting its effectiveness as an integrated campaign dedicated to enhancing the transit experience for all. The Ride with Respect Campaign began as an initiative aimed at cultivating the best rider experience, all while discouraging any form of disruptive, unsafe, or inappropriate behaviors aboard transit vehicles. At its core, this campaign supports a secure environment for all passengers, fostering a culture of mutual respect and consideration. The campaign also features a comprehensive set of Rules for Riding detailing what's allowed and what's not allowed on vehicles, as well as what to know before you go. Congratulations Sun Tran Marketing!



PROMOTIONS & NEW HIRES

BEVERLY MORENO, PAYROLL TECHNICIAN



Beverly brings her solid payroll experience and skills to the Sun Tran accounting and finance team. She previously worked at Desert Diamond Casino in accounting, auditing and payroll. Beverly has two bachelor's degrees in human resource management and business management. Her goals are to make a positive impact in payroll management and being a team player.

REBECCA HEPBURN, SUN TRAN SUPERVISOR/DISPATCH

Rebecca has been a Sun Tran Operator for five years. Two out of those five years she has been a Union Steward, where she developed skills to lead and help others. Her goal as a Sun Tran Supervisor is to guide others in working together to create a happier and safe environment.



ANTOINETTE HEGGINS, SUN TRAN SUPERVISOR/DISPATCH

MICHELLE RUELAS, CUSTOMER SERVICE REPRESENTATIVE

Originating from Los Angeles, CA and now residing in Tucson, AZ, Michelle has established a career spanning over 15 years in the healthcare industry. With a passion for the field, she has navigated various roles across the healthcare department from mailroom sending out member materials and customer care assistant to managing claims and administrative tasks. Now in her new role as Sun Tran's Customer Service Representative, she is hoping to be the best representative. Beyond her professional career, she is a mom to eight children who are all in the Air Force. She also enjoys traveling, fitness, gardening and whatever her five grandkids are interested in.



TUCSON VETERANS CAREER FAIR

On Thursday, March 14th, Sun Tran attended the Tucson Veterans Career Fair, accompanied by Sun Link's Operations Manager Jeannette Haro. Throughout the event, a total of 30 applications were distributed. Sun Tran, Sun Van and Sun Link are actively seeking dedicated individuals to join our team. Visit Suntran.com to explore a rewarding career path with us!



SUN TRAN

SUN VAN

SUN LINK

NEW HIRES

14 - Coach Operators
1 - Supervisor/Dispatch
1 - Customer Service Representative

16 - Van Operator Trainees
2 - Reservationists

N/A

PROMOTIONS

Rebecca Hepburn, Supervisor/Dispatch

13 - Van Operator Trainees to full time Van Operators

N/A

EMPLOYEE APPRECIATION AT SUN TRAN

On Transit Employee Appreciation Day, Sun Tran, Sun Link and Sun Van celebrated their staff with a morning treat. Operators along with maintenance, customer service representative and administrative staff enjoyed some coffee, muffins, croissants and cookies to begin their day.

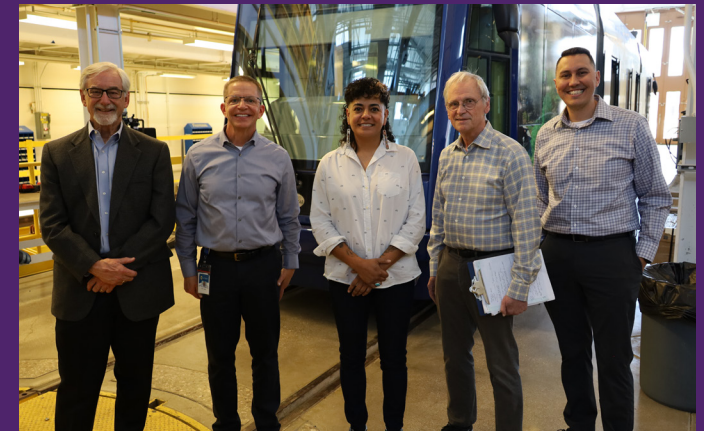
National Transit Employee Appreciation Day celebrates the contribution of transit workers and raises awareness about the importance of public transportation and the workforce behind it. Thank you all for your hard work and dedication to Sun Tran, Sun Link and Sun Van.



SUN TRAN TEST ULINE PILOT PROGRAM

Sun Tran's bus stop team has developed and begun to pilot a new standard trash receptacle for all Sun Tran bus stops. The pilot for this project consists of ordering 50 new lids and custom hinges for existing metal trash drums. Over the years, many bus stops have become a target to trash receptacle fires, which can lead to the fire spreading and damaging bus stop shelters, benches or landscaping. With the new lids, this can help extinguish out fires before they spread and extend the life span of bus stop amenities.

SUN LINK AND THE CITY OF TUCSON WELCOME CONGRESSMAN EARL BLUMENAUER



Oregon Congressman Earl Blumenauer stopped by Sun Link this month after his Bicycle Leadership Conference. Congressman Blumenauer boarded the streetcar at Mercado San Agustin and was provided a guided tour of downtown Tucson. Landing at the Historic Fourth Avenue district, the congressman made his way to Sun Link's facility where he was greeted by the Sun Link team, General Manager Steve Spade, Council Member Lane Santa Cruz and Director of Transportation and Mobility Samuel Credio. He had the opportunity to visit the admin, operations, control and maintenance centers.

2024 BUS ROADEO



Thirteen Sun Tran operators and one operator from Mountain Line Transit in Flagstaff, AZ competed in the Bus Rodeo on March 16. The Bus Rodeo is an obstacle course that includes very specific and precise right



turns, lefts turns, reversing and servicing stops with a 35 or 40-foot bus. Operators had an opportunity to compete in two different categories, 40-foot or 35-foot bus with each category going through 11 obstacles. The winners for this year's bus Rodeo were Flagstaff operator Nick Johnson for the 35-foot bus



and Sun Tran operator Carlos Murillo for the 40-foot bus. Carlos Murillo will be attending the International Rodeo in Portland, Oregon on behalf of Sun Tran and the state of Arizona. Congratulations to everyone who participated!





sun tran **+3.2%**
Year to Year Ridership

March 2024 - 1,321,552

March 2023 - 1,280,024



SUN LINK **-14%**
Year to Year Ridership

March 2024 - 153,089

March 2023 - 176,154



sun van **+2.9%**
Year to Year Ridership

March 2024 - 43,349

March 2023 - 42,122



ON DEMAND **+68.3%**
Year to Year Ridership

March 2024 - 2,167

March 2023 - 1,064

 **90.4%**
On Time Performance



27.08 Passengers per Hour

14
Customer Compliments 



74.10
Passengers per Hour

 **90%**
On Time Performance

 **90.48%**
On Time Performance



1.90
Passengers per Hour



86.48%
On Time Performance

Sun Family All-Stars

We like to recognize our employees who go the extra mile to help our passengers become Raving Fans.



Sylvia Vega
Sun Van Coach Operator

"The driver is a gem of a human. She's kind and patient and always hollers pleasantries and well wishes as people disembark."



Jennifer Snook
Sun Van Coach Operator

"I appreciate the thoughtfulness and kindness that this driver always displays. She automatically lowers the bus to ease my boarding, for this she has my gratitude."



Scott Logan
Sun Van Driver

"Scott has excellent customer service and an excellent driver. He took an efficient route to my destination and arrived early, which I appreciate."



Tami Armijo
Sun Van Driver

"She was a sweetheart, and is also a great driver. She is a great asset to Sun Van."

To all Sun Tran and Sun Van



"You are incredible. I don't think you can hear it often enough and I want you to know that the service you provide is wonderful. The time you spend helping my family and me is very much appreciated. Every person I have interacted with delivers. Your kindness and caring make I and my children feel safe. From those who drive and assist us physically, those who answer the phones, those that enable the apps and infrastructure, and those who maintain and clean, we are so grateful for the opportunities you enable. As the weather gets warmer and the challenges of heat and dispositions rise, please know that what you do matters and improves our lives. You are important to us and we appreciate you. Thank you!"

Sun Tran

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Month to Date	March		Variance		March		Variance	
	2024	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Ridership								
Total Route Passengers		1,321,552	1,280,024	41,528	3%	1,211,202	110,350	9%
Revenue								
Total Route Passenger Revenue	\$	-	\$ -	\$ -	0%	\$ -	\$ -	0%
Expenses								
Total Expenses	\$	5,899,786	\$ 4,896,762	\$ 1,003,024	20%	\$ 6,181,301	\$ 281,514	5%
Miles								
Revenue Miles		602,938	640,519	(37,581)	-6%	659,167	56,229	9%
Deadhead Miles		65,693	71,881	(6,188)	-9%	99,811	34,118	34%
Total Service Miles		668,631	712,400	(43,769)	-6%	758,978	90,346	12%
Non-Route Miles		26,509	26,322	187	1%	7,325	(19,184)	-262%
Total Miles		695,140	738,722	(43,582)	(0)	766,303	71,163	0
Revenue Hours		48,793	53,434	(4,641)	-9%	55,763	6,970	12%
Service Hours		52,071	56,982	(4,911)	-9%	59,158	7,087	12%

Year to Date	March YTD		Variance		March YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	
Ridership								
Total Route Passengers		11,796,802	10,946,307	850,495	8%	10,725,000	1,071,802	10%
Revenue								
Total Route Passenger Revenue	\$	-	\$ -	\$ -	0%	\$ -	\$ -	0%
Expenses								
Total Expenses	\$	48,970,366	\$ 47,399,700	\$ (10,889,473)	-29%	\$ 74,175,610	\$ 25,205,244	34%
Miles								
Revenue Miles		5,486,805	5,504,117	(17,312)	0%	5,932,500	445,695	8%
Deadhead Miles		608,022	628,022	(19,999)	-3%	898,299	290,277	32%
Total Service Miles		6,094,827	6,132,138	(37,311)	-1%	6,830,799	735,972	11%
Non-Route Miles		164,977	208,795	(43,818)	-21%	65,925	(99,052)	-150%
Total Miles		6,259,804	6,340,933	(81,129)	-1%	6,896,724	636,920	9%
Revenue Hours		444,302	459,027	(14,724)	-3%	501,870	57,568	11%
Service Hours		474,441	490,713	(16,272)	-3%	532,425	57,984	11%

System Indicator		Current Month	Prior Year	FY24 YTD	FY23 YTD
1.	Ridership	1,321,552	1,280,024	11,796,802	10,946,307
2.	Passenger Revenue	\$ -	\$ -	\$ -	\$ -
3.	Passenger per Revenue Mile	2.19	2.00	2.15	1.99
4.	Passenger per Revenue Hour	27.08	23.96	26.55	23.85
5.	Revenue per Passenger	\$ -	\$ -	\$ -	\$ -
6.	Revenue per Revenue Mile	\$ -	\$ -	\$ -	\$ -
7.	Revenue per Revenue Hour	\$ -	\$ -	\$ -	\$ -
8.	Farebox Recovery Ratio	\$ -	\$ -	\$ -	\$ -
9.	Cost per Passenger	4.46	3.83	4.15	1.63
10.	Cost per Revenue Mile	9.79	7.64	8.93	3.24
11.	Cost per Revenue Hour	120.91	91.64	110.22	38.85
12.	Net Cost per Revenue Hour	120.91	91.64	110.22	38.85
13.	Miles Between Road Calls	20,098	17,311	18,575	20,066
14.	Miles Between Bus Inspections	6,181	5,863	6,107	5,870
15.	Vehicle Accidents per 100,000 Miles	0.14	0.54	0.59	0.68
16.	Complaints per 100,000 Passengers	15.06	19.61	17.42	18.76
17.	Vehicles Operated in Maximum Service	142	147	147	147

Route Performance



ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER REVENUE HOUR	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
1	38,526	-	18,960	1,765	\$ 198,346	\$ 117	2.17	22.65	\$ -	\$ -	-
2	28,898	-	19,731	1,490	170,751	117	1.49	19.73	-	-	-
3	51,955	-	35,126	2,713	310,174	121	1.65	20.26	-	-	-
4	107,337	-	44,752	3,597	409,634	121	2.69	31.62	-	-	-
5	23,306	-	17,720	1,346	154,136	119	1.41	18.04	-	-	-
6	54,875	-	16,150	1,684	187,586	115	3.61	33.59	-	-	-
7	60,509	-	30,639	2,124	245,610	124	2.21	30.58	-	-	-
8	117,246	-	44,923	3,593	409,389	122	3.01	34.98	-	-	-
9	59,679	-	32,521	2,353	270,823	122	2.03	26.91	-	-	-
10	35,524	-	14,243	1,211	137,158	117	2.63	30.18	-	-	-
11	104,212	-	44,994	3,495	399,329	119	2.49	31.14	-	-	-
12	35,068	-	14,533	1,306	147,211	115	2.47	27.32	-	-	-
15	25,634	-	19,390	1,513	172,768	118	1.41	17.52	-	-	-
16	99,451	-	33,696	2,828	320,732	118	3.18	36.60	-	-	-
17	73,789	-	44,144	2,935	340,889	125	1.90	27.10	-	-	-
18	94,041	-	16,530	1,776	197,395	113	5.85	53.87	-	-	-
19	26,162	-	8,894	802	90,413	118	3.17	34.11	-	-	-
21	13,016	-	9,981	868	98,089	117	1.40	15.56	-	-	-
22	6,069	-	5,322	447	50,728	116	1.19	13.88	-	-	-
23	34,480	-	18,745	1,592	180,411	115	1.88	22.03	-	-	-
24	16,800	-	8,012	555	64,133	118	2.14	30.92	-	-	-
25	45,274	-	21,221	1,774	201,265	118	2.28	26.43	-	-	-
26	21,981	-	16,469	1,012	118,684	121	1.38	22.38	-	-	-
27	17,587	-	17,937	1,153	134,419	119	1.01	15.63	-	-	-
29	28,892	-	20,208	1,470	169,037	119	1.52	20.38	-	-	-
34	60,342	-	29,226	2,416	274,447	120	2.31	26.45	-	-	-
37	17,529	-	16,209	1,129	130,482	131	1.33	17.56	-	-	-
50	6,791	-	5,607	522	58,631	115	1.25	13.29	-	-	-
61	10,237	-	11,876	838	96,747	118	0.89	12.53	-	-	-
Total Non-Express Route	1,315,210	-	637,756	50,309	5,739,418	125	2.3	27.9			

ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER REVENUE HOUR	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
101X	945	\$ -	2,576	109	\$ 13,501	\$ 227	0.58	11.25	\$ -	\$ -	-
102X	567	-	1,740	76	9,309	177	0.48	13.50	-	-	-
103X	357	-	1,241	70	8,288	245	0.44	8.50	-	-	-
104X	273	-	1,171	42	5,394	254	1.01	6.50	-	-	-
105X	630	-	1,479	79	9,448	145	0.24	15.00	-	-	-
107X	357	-	1,954	104	12,459	284	1.07	4.25	-	-	-
108X	546	-	1,419	69	8,335	271	0.54	13.00	-	-	-
109X	294	-	1,439	75	9,002	176	0.33	7.00	-	-	-
110X	504	-	1,969	74	9,379	214	0.34	6.00	-	-	-
201X	777	-	4,189	193	23,542	219	0.18	9.25	-	-	-
203X	588	-	5,436	196	24,936	215	0.15	7.00	-	-	-
204X	504	-	6,202	207	26,775	215	0.37	4.00	-	-	-
Total Express Route	6,342	-	30,814	1,295	160,368	2,642	5.7	7.9			
Total Service	1,321,552	-	668,570	51,605	5,899,787	121	8.0				

Rank	Route Number	Route Description	Passengers per Hour
1		18 S. 6TH AVENUE	53.9
2		16 ORACLE / INA	36.6
3		8 BROADWAY	35.0
4		19 STONE	34.1
5		6 EUCLID/ NORTH FIRST AVENUE	33.6
6		4 SPEEDWAY	31.6
7		11 ALVERNON	31.1
8		24 12TH AVENUE	30.9
9		7 22ND STREET	30.6
10		10 FLOWING WELLS	30.2
11		12 10TH / 12TH AVENUE	27.3
12		17 COUNTRY CLUB / 29TH STREET	27.1
13		9 GRANT ROAD	26.9
14		34 CRAYCROFT / FT LOWELL	26.5
15		25 S. PARK AVENUE	26.4
16		1 GLENN/SWAN	22.7
17		26 BENSON HIGHWAY	22.4
18		23 MISSION ROAD	22.0
19		29 VALENCIA	20.4
20		3 6TH STREET / WILMOT	20.3
21		2 CHERRYBELL	19.7
22		5 PIMA STREET / WEST SPEEDWAY	18.0
23		37 PANTANO	17.6
24		15 CAMPBELL AVENUE	17.5
25		27 MIDVALE PARK	15.6
26		21 WEST CONGRESS / SILVERBELL	15.6
27		22 GRANDE	13.9
28		50 AJO	13.3
29		61 LA CHOLLA	12.5
FIXED ROUTE SYSTEM AVERAGE			27.4

Rank	ROUTE NUMBER	ROUTE DESCRIPTION	PASSENGERS PER TRIP
1		105X SUNRISE EXPRESS	15.0
2		102X INA ROAD EXPRESS	13.5
3		108X BROADWAY EXPRESS	13.0
4		101X GOLF LINKS EXPRESS	11.3
5		201X SPEEDWAY/AEROPARK EXPRESS	9.3
6		103X OLDFATHER EXPRESS	8.5
7		109X TANQUE VERDE EXPRESS	7.0
8		203X ORO VALLEY/AEROPARK EXPRESS	7.0
9		104X MARANA EXPRESS	6.5
10		110X RITA RANCH/DOWNTOWN EXPRESS	6.0
11		107X ORO VALLEY/DOWNTOWN EXPRESS	4.3
12		204X NW / AEROPARK EXPRESS	4.0
EXPRESS ROUTE SYSTEM AVERAGE			7.9

SUN LINK 



Month to Date	March		Prior Year	Variance		March Budget	Variance					
	2024	Current		Amount	Percent		Amount	Percent				
Ridership												
Total Route Passengers		153,089	176,154	(23,065)	-13.1%	176,154	(23,065)	-13.1%				
Revenue												
Total Route Passenger Revenue	\$	-	\$	-	0.0%	\$	-	0.0%				
Expenses												
Total Expenses	\$	271,928	\$	395,751	\$	(123,823)	-31.3%	\$	438,787	\$	(166,859)	-38.0%
Miles												
Revenue Miles		15,456	16,323	(867)	-5.3%	17,240	(1,784)	-10.3%				
Deadhead Miles		248	248	0	0.0%	248	0	0.0%				
Total Service Miles		15,704	16,571	(867)	-5.2%	17,488	(1,784)	-10.2%				
Revenue Hours		2,066	2,093	(27)	-1.3%	2,057	9	0.4%				

Year to Date	March YTD		Prior Year	Variance YTD		March YTD Budget	Variance YTD					
	Current			Amount	Percent		Amount	Percent				
Ridership												
Total Route Passengers		1,338,328	1,302,514	35,814	2.7%	1,302,514	35,814	2.7%				
Revenue												
Total Route Passenger Revenue	\$	-	\$	-	0.0%	\$	-	0.0%				
Expenses												
Total Expenses	\$	3,556,129	\$	3,057,672	\$	498,457	16.3%	\$	3,949,080	\$	(392,951)	-10.0%
Miles												
Revenue Miles		140,048	144,270	(4,222)	-2.9%	151,131	(11,083)	-7.3%				
Deadhead Miles		2,200	2,192	8	0.4%	2,200	0	0.0%				
Total Service Miles		142,248	146,462	(4,214)	-2.9%	153,331	(11,083)	-7.2%				
Revenue Hours		18,801	18,497	304	1.6%	18,779	22	0.1%				

System Indicator		Current Month	Prior Year	FY24 YTD	FY23 YTD
1.	Ridership	153,089	176,154	1,338,328	1,302,514
2.	Passengers per Revenue Mile	9.90	10.79	9.56	9.08
3.	Passengers per Revenue Hour	74.10	84.16	71.18	70.84
4.	Cost per Passenger	\$ 1.78	\$ 2.25	\$ 2.66	\$ 2.63
5.	Cost per Revenue Mile	\$ 17.59	\$ 24.24	\$ 25.39	\$ 21.19
6.	Cost per Revenue Hour	\$ 131.62	\$ 189.08	\$ 189.15	\$ 165.24
7.	Miles Between Road Calls	N/A	N/A	N/A	N/A
8.	Miles Between Streetcar Inspection	932	980	950	942
9.	Total Preventable Accidents per 100,000 Miles	0	0	1	0
10.	Total Complaints per 100,000 Passengers	3	5	3	3



Month to Date	March		Variance		March Budget	Variance		
	2024	Current Year	Prior Year	Amount		Percent	Amount	Percent
Ridership								
Total Demand		59,920	58,681	1,239	2.1%	52,750	7,170	13.6%
Denials		-	-	-	0.0%	-	-	0.0%
Missed Trips		2	-	2	0.0%	-	2	0.0%
Cancellations		12,363	12,249	114	0.9%	11,950	413	3.5%
No Shows		4,206	4,312	(106)	-2.5%	2,850	1,356	47.6%
Total Passengers		<u>43,349</u>	<u>42,120</u>	<u>1,229</u>	<u>2.9%</u>	<u>37,370</u>	<u>5,979</u>	<u>16.0%</u>
ADA Passengers		40,536	39,517	1,019	2.6%			
Optional ADA		<u>2,813</u>	<u>2,603</u>	210	8.1%			
Percentage of Optional		6.5%	6.2%					
Trips								
ADA Trips		37,715	36,774	941	2.6%			
Optional ADA Trips		<u>2,634</u>	<u>2,500</u>	134	5.4%			
Total Trips		<u>40,349</u>	<u>39,274</u>	<u>1,075</u>	<u>2.7%</u>	<u>37,740</u>	<u>2,609</u>	<u>6.9%</u>
Revenue								
Regular Fare Revenue		-	-	-	-	\$0	-	0.0%
Economy Fare Revenue		-	-	-	-	\$0	-	0.0%
Total Fares Collected		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>-</u>	<u>\$ -</u>	<u>\$ -</u>	<u>0.0%</u>
Expenses								
Total Expenses		<u>\$ 1,610,924</u>	<u>\$ 1,661,724</u>	<u>\$ 50,800</u>	<u>3.1%</u>	<u>\$ 1,592,678</u>	<u>\$ 18,245</u>	<u>1.1%</u>
Miles								
Revenue Miles		309,835	297,898	11,937	4.0%	277,300	32,535	11.7%
Deadhead Miles		53,316	49,644	3,672	7.4%	49,400	3,916	7.9%
Total Service Miles		<u>363,151</u>	<u>347,542</u>	<u>15,609</u>	<u>4.5%</u>	<u>326,700</u>	<u>36,451</u>	<u>11.2%</u>
Non-Route Miles		<u>1,328</u>	<u>5,576</u>	<u>(4,248)</u>	<u>-76.2%</u>	<u>1,800</u>	<u>(472)</u>	<u>-26.2%</u>
Total Miles		<u>364,479</u>	<u>353,118</u>	<u>11,361</u>	<u>3.2%</u>	<u>328,500</u>	<u>35,979</u>	<u>11.0%</u>
Revenue Hours		22,832	21,145	1,688	8.0%	19,400	3,432	17.7%
Service Hours		25,979	24,271	1,708	7.0%	22,320	3,659	16.4%

Year to Date	March YTD		Variance		March YTD		Variance	
	2024	Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent
Ridership								
Total Demand		518,849	484,904	33,945	7.0%	463,190	55,659	12.0%
Denials		-	-	-	0.0%	-	-	0.0%
Missed Trips		9	2	7	350.0%	-	9	0.0%
Cancellations		107,313	104,538	2,775	2.7%	104,960	2,353	2.2%
No Shows		36,466	36,447	19	0.1%	25,090	11,376	45.3%
Total Passengers		<u>375,061</u>	<u>343,917</u>	<u>31,144</u>	<u>9.1%</u>	<u>333,140</u>	<u>41,921</u>	<u>12.6%</u>
ADA Passengers		351,453	320,454	30,999	9.7%			
Optional ADA		<u>23,608</u>	<u>23,463</u>	145	0.6%			
Percentage of Optional		6.3%	6.8%					
Trips								
ADA Trips		326,674	298,884	27,790	9.3%			
Optional ADA Trips		<u>22,290</u>	<u>22,224</u>	66	0.3%			
Total Trips		<u>348,964</u>	<u>321,108</u>	<u>27,856</u>	<u>8.7%</u>	<u>300,340</u>	<u>48,624</u>	<u>16.2%</u>
Revenue								
Regular Fare Revenue		-	-	-	0.0%	\$0	-	0.0%
Economy Fare Revenue		-	-	-	0.0%	\$0	-	0.0%
Total Fares Collected		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>0.0%</u>	<u>\$ -</u>	<u>\$ -</u>	<u>0.0%</u>
Expenses								
Total Expenses		\$ 14,761,281	\$ 13,226,092	\$ (1,535,189)	-11.6%	\$ 16,350,105	\$ (1,588,824)	-9.7%
Miles								
Revenue Miles		2,682,938	2,466,165	216,773	8.8%	2,262,800	420,138	18.6%
Deadhead Miles		<u>454,884</u>	<u>430,223</u>	<u>24,661</u>	<u>5.7%</u>	<u>412,100</u>	<u>42,784</u>	<u>10.4%</u>
Total Service Miles		<u>3,137,822</u>	<u>2,896,388</u>	<u>241,434</u>	<u>8.3%</u>	<u>2,674,900</u>	<u>462,922</u>	<u>17.3%</u>
Non-Route Miles		<u>37,819</u>	<u>26,313</u>	<u>11,506</u>	<u>43.7%</u>	<u>16,200</u>	<u>21,619</u>	<u>133.5%</u>
Total Miles		<u>3,175,641</u>	<u>2,922,702</u>	<u>252,940</u>	<u>8.7%</u>	<u>2,691,100</u>	<u>484,541</u>	<u>18.0%</u>
Revenue Hours		197,468	173,603	23,865	13.7%	160,280	37,188	23.2%
Service Hours		225,923	199,892	26,031	13.0%	183,500	42,423	23.1%

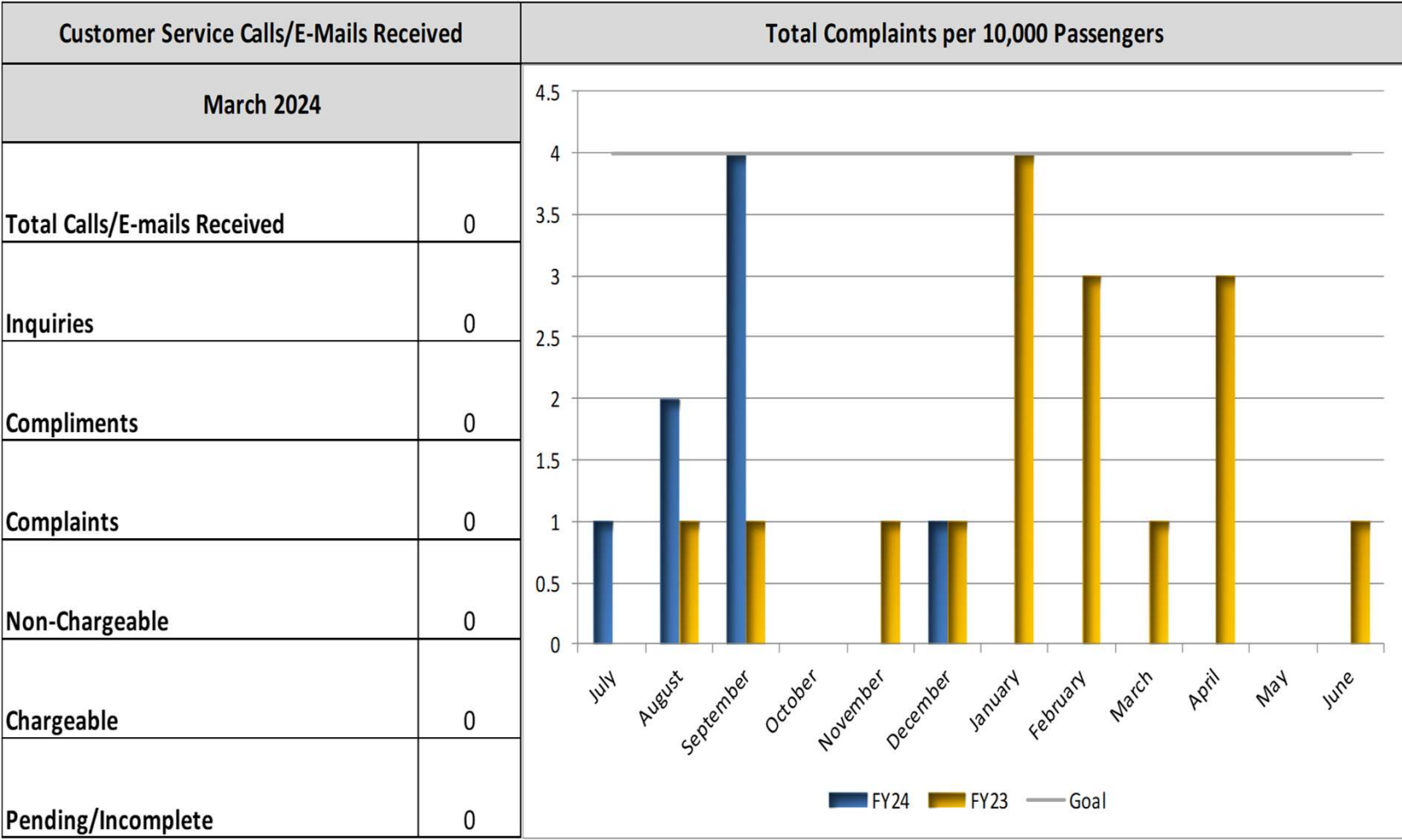
System Indicator		Current Month	Prior Year	FY24 YTD	FY23 YTD
1.	Ridership	43,349	42,120	375,061	343,917
2.	Demand	59,920	58,681	518,849	484,904
3.	Cancellations	12,363	12,249	107,313	104,538
4.	No-Shows	4,206	4,312	36,466	36,447
5.	Passengers per Revenue Hour	1.90	1.99	1.90	1.98
6.	Passengers per Service Hour	1.67	1.74	1.66	1.72
7.	Revenue per Trip	\$ -	\$ -	\$ -	\$ -
8.	Cost per Trip	\$ 39.92	\$ 42.31	\$ 42.30	\$ 41.19
9.	Vehicles Operated in Maximum Service	111	100	113	106
10.	Trip Time,Sun Tran	81.17%	85.48%	81.18%	80.87%
11.	Trip Time 110% + 5 Minutes	89.48%	91.31%	89.44%	88.87%
12.	Pick-Ups	86.35%	85.64%	87.17%	83.62%
13.	Pick-Ups Before Significantly Late	99.14%	98.84%	99.32%	98.60%

ON DEMAND



Month to Date	March		Variance		
	2024	Current Year	Prior Year	Amount	Percent
Ridership					
Total Demand		3,053	1,608	1,445	89.9%
Denials		-	-	-	0.0%
Missed Trips		-	-	-	0.0%
Cancellations		840	480	360	75.0%
No Shows		46	32	14	43.8%
Total Passengers		<u>2,167</u>	<u>1,096</u>	<u>1,071</u>	<u>97.7%</u>
Trips					
Total Trips		<u>1,729</u>	<u>883</u>	<u>846</u>	<u>95.8%</u>
Revenue					
Regular Fare Revenue		-	-	-	-
Economy Fare Revenue		-	-	-	-
Total Fares Collected		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>-</u>
Miles					
Revenue Miles		8,809	4,640	4,169	89.8%
Deadhead Miles		<u>1,970</u>	<u>1,475</u>	<u>495</u>	<u>33.6%</u>
Total Service Miles		10,779	6,115	4,664	76.3%
Non-Route Miles		<u>430</u>	<u>294</u>	<u>136</u>	<u>46.3%</u>
Total Miles		<u>11,209</u>	<u>6,409</u>	<u>4,800</u>	<u>74.9%</u>
Revenue Hours		772	545	226	41.5%
Service Hours		953	671	282	42.1%

Year to Date	March YTD		Variance		
	2024	Current Year	Prior Year	Amount	Percent
Ridership					
Total Demand		27,073	11,485	15,588	135.7%
Denials		-	-	-	0.0%
Missed Trips		-	-	-	0.0%
Cancellations		7,725	3,089	4,636	150.1%
No Shows		542	286	256	89.5%
Total Passengers		<u>18,806</u>	<u>8,110</u>	<u>10,696</u>	<u>131.9%</u>
Trips					
Total Trips		<u>14,404</u>	<u>6,687</u>	<u>7,717</u>	<u>115.4%</u>
Revenue					
Regular Fare Revenue		-	-	-	0.0%
Economy Fare Revenue		-	-	-	0.0%
Total Fares Collected		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>0.0%</u>
Expenses					
Total Expenses		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>0.0%</u>
Miles					
Revenue Miles		75,324	32,544	42,780	131.5%
Deadhead Miles		15,312	12,790	2,522	19.7%
Total Service Miles		<u>90,636</u>	<u>45,334</u>	<u>45,302</u>	<u>99.9%</u>
Non-Route Miles		2,732	1,119	1,613	144.2%
Total Miles		<u>93,368</u>	<u>46,453</u>	<u>46,915</u>	<u>101.0%</u>
Revenue Hours		6,441	3,764	2,677	71.1%
Service Hours		8,017	5,547	2,470	44.5%





Month to Date	March		Variance		March Budget	Variance		
	2024	Current	Prior Year	Amount		Percent	Amount	Percent
Expenses								
Vehicle Maintenance	\$	-	-	\$ -	0.0%	10,000	10,000	100%
Services		10,646	-	(10,646)	0.0%	-	(10,646)	0%
Materials & Supplies		-	-	-	0.0%	-	-	0%
Electricity		-	-	-	0.0%	9,167	9,167	100%
Total Expenses		10,646	-	(10,646)	0.0%	19,167	8,521	44%
Miles								
Total Miles		19,516	17,430	(2,086)	-12%			
KWH								
		24,357	45,495	21,138	46%			

Year to Date	March YTD		Variance		March YTD Budget	Variance		
	Current	Prior Year	Amount	Percent		Amount	Percent	
Expenses								
Vehicle Maintenance	\$	673	-	\$ (673)	0.0%	120,000	119,327	99%
Services		21,487	195	(21,292)	-10918.9%	-	(21,487)	0%
Materials & Supplies		-	-	-	0.0%	-	-	0%
Electricity		38,873	44,406	5,533	12.5%	110,000	71,127	65%
Total Expenses		61,032	44,601	(16,431)	-36.8%	230,000	168,968	73%
Miles								
Total Miles		157,056	90,126	(66,930)	-74%			
KWH								
		186,581	498,362	311,781	63%			

Appendices – Additional Data

- A. Sun Tran
- B. Sun Link
- C. Sun Van
- D. Glossary





Month to Date	March		Variance		March Budget	Variance	
	2024	Current	Prior Year	Amount		Percent	Amount

Total Passengers	1,321,552	1,280,024	41,528	3.2%	1,191,667	129,885	10.9%
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Month to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

Weekdays	21	23	Current	Prior Year	Weekdays	51,667	47,900
Saturdays	5	4	21	21	Saturdays	28,091	25,925
Sundays	5	4			Sundays	19,218	18,655
Holidays	0	0			Holidays	-	-
Total	31	31			Total	42,631	41,291

Year to Date	March YTD		Variance		March YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent

Total Passengers	11,796,802	10,946,307	850,495	7.8%	10,725,000	1,071,802	10.0%
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Year to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

Weekdays	189	192	137	138	Weekdays	52,021	48,100
Saturdays	40	38			Saturdays	27,788	26,841
Sundays	40	39			Sundays	17,785	17,623
Holidays	5	5			Holidays	17,999	11,248
Total	274	274			Total	42,897	39,950

Current Year	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	YTD FY 2024
Fixed Routes	1,134,739	1,374,578	1,331,496	1,390,545	1,336,899	1,265,103	1,322,483	1,267,259	1,315,210				11,738,312
Express Routes	5,460	7,475	6,920	7,590	6,240	6,080	6,600	6,783	6,342				59,490
Total	1,140,199	1,382,053	1,338,416	1,398,135	1,343,139	1,271,183	1,329,083	1,274,042	1,321,552				11,797,802

Previous Year	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023	June 2023	YTD FY 2023
Fixed Routes	1,053,296	1,272,792	1,267,865	1,293,237	1,233,511	1,177,929	1,183,923	1,134,208	1,273,699				10,890,460
Express Routes	5,460	7,222	6,573	6,783	6,258	5,166	6,300	5,760	6,325				55,847
Total	1,058,756	1,280,014	1,274,438	1,300,020	1,239,769	1,183,095	1,190,223	1,139,968	1,280,024				10,946,307

Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD
Fixed Routes	81,443	101,786	63,631	97,308	103,388	87,174	138,560	133,051	41,511				847,852
Express Routes		253	347	807	(18)	914	300	1,023	17				3,643
Total	81,443	102,039	63,978	98,115	103,370	88,088	138,860	134,074	41,528				851,495

% Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD
Fixed Routes	-4.2%	0.5%	14.8%	21.2%	8.4%	8.4%	11.7%	11.7%	3.3%				7.8%
Express Routes	45.3%	66.6%	51.9%	62.3%	-0.3%	-0.3%	4.8%	17.8%	0.3%				6.5%
Total	-4.0%	0.7%	14.9%	21.4%	8.3%	8.3%	11.7%	11.8%	3.2%				7.8%

Totals By:	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	YTD
Weekday	902,860	1,199,289	1,098,700	1,187,780	1,120,680	1,206,200	1,133,286	1,130,094	1,085,007				10,063,896
Saturday	125,305	107,240	137,835	112,680	132,520	138,900	108,172	108,396	140,455				1,111,503
Sunday	92,880	75,524	78,144	97,675	74,016	92,075	69,452	35,552	96,090				711,408
Holiday	19,154		23,737		15,923	13,008	18,173						89,995
Total	1,140,199	1,382,053	1,338,416	1,398,135	1,343,139	1,450,183	1,329,083	1,274,042	1,321,552				11,976,802

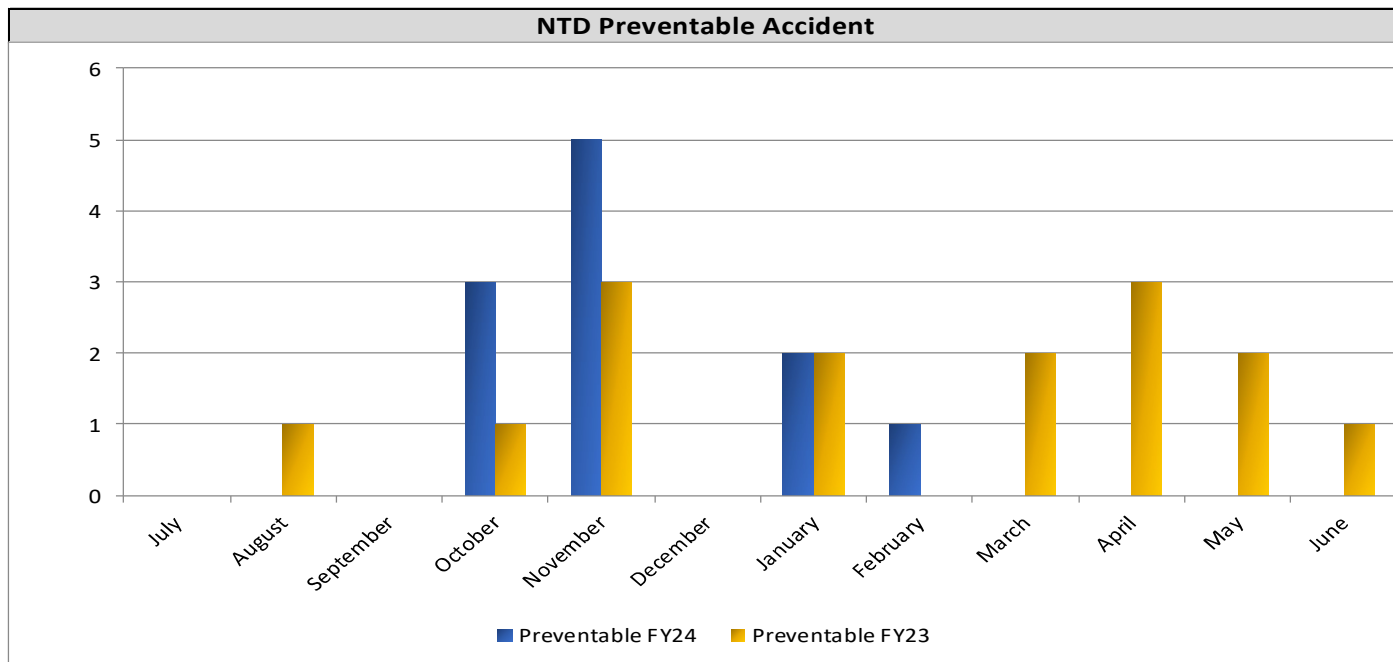
Averages By:	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	YTD
Weekday	45,143	52,143	54,935	53,990	53,366	51,310	51,513	53,814	51,667				52,021
Saturday	25,061	26,810	27,567	28,170	33,130	27,780	27,043	27,099	28,091				27,788
Sunday	18,576	18,881	19,536	19,535	18,504	18,415	17,363	8,888	19,218				17,785
Holiday	19,154		23,737		15,923	13,008	18,173						17,999
Total	36,781	44,582	44,614	45,101	44,771	40,974	42,874	43,932	42,631				42,897



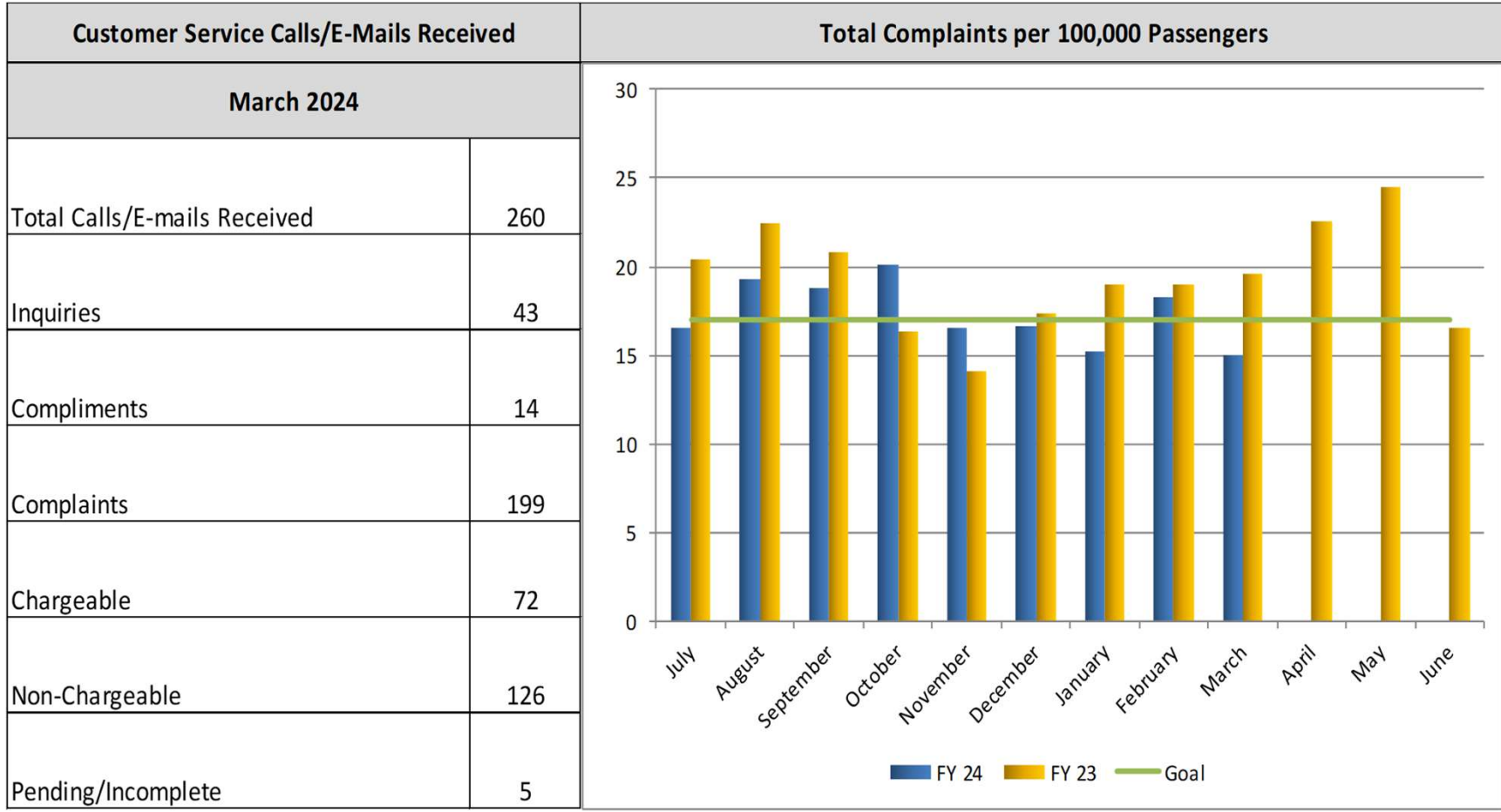
Month to Date	March		Variance		Monthly		Variance					
	2024	Current	Prior Year	Amount	Percent	Budget	Amount	Percent				
OPERATOR WAGES	\$	1,663,741	\$	2,025,903	\$	362,161	17.9%	\$	1,389,398	\$	(274,343)	-20%
MAINTENANCE WAGES		360,380		495,386		135,006	27.3%		431,208		70,828	16%
SALARIES		482,139		547,921		65,782	12.0%		421,430		(60,709)	-14%
FRINGE BENEFITS		1,198,222		505,313		(692,909)	-137.1%		1,181,293		(16,929)	-1%
SERVICES		740,119		235,521		(504,598)	-214.2%		1,406,467		666,348	47%
UTILITIES		70,683		13,870		(56,813)	-409.6%		90,333		19,651	22%
VEHICLE MAINTENANCE		518,803		473,124		(45,679)	-9.7%		566,500		47,697	8%
MATERIALS AND SUPPLIES		78,728		39,716		(39,012)	-98.2%		202,723		123,995	61%
CNG FUEL		122,999		-		(122,999)			57,630		(65,369)	-113%
DIESEL FUEL		153,584		560,009		406,425	0.0%		291,667		138,083	47%
UNLEADED FUEL		12,037		0		(12,037)			12,875		838	7%
ELECTRICITY FUEL		-		0		-	0.0%		9,167		9,167	100%
CAPITAL OUTLAY		390,846		0		(390,846)			-		(390,846)	0%
INSURANCE		107,506		0		(107,506)	0.0%		116,591		9,084	8%
LABOR CREDITS/EXP TRANSFERS		-		0		-	0.0%		4,020		4,020	100%
Total Expenses	\$	5,899,787	\$	4,896,762	\$	(1,003,025)	-20.5%	\$	6,181,301	\$	281,514	5%

Year to Date	March YTD		Variance		Annual		Budget Balance					
	Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent					
OPERATOR WAGES	\$	16,531,744	\$	15,813,586	\$	(718,157)	-4.5%	\$	16,672,780		141,036	0.8%
MAINTENANCE WAGES		3,653,587		4,138,653		485,067	11.7%		5,174,500		1,520,913	29.4%
SALARIES		4,718,799		4,387,473		(331,326)	-7.6%		5,057,160		338,361	6.7%
FRINGE BENEFITS		10,855,252		9,878,071		(977,181)	-9.9%		14,175,510		3,320,258	23.4%
SERVICES		4,573,638		3,650,417		(923,220)	-25.3%		16,877,600		12,303,962	72.9%
UTILITIES		793,389		252,247		(541,142)	-214.5%		1,084,000		290,611	26.8%
VEHICLE MAINTENANCE		3,316,431		2,945,181		(371,250)	-12.6%		6,798,000		3,481,569	51.2%
MATERIALS AND SUPPLIES		521,858		568,686		46,827	8.2%		2,432,670		1,910,812	78.5%
CNG FUEL		1,061,036		1,519,692		458,656	30.2%		691,560		(369,476)	-53.4%
DIESEL FUEL		1,272,991		2,911,327		1,638,336	56.3%		3,500,000		2,227,009	63.6%
UNLEADED FUEL		113,261		108,924		(4,337)	-4.0%		154,500		41,239	26.7%
ELECTRICITY FUEL		38,873		88,013		49,140	55.8%		110,000		71,127	64.7%
CAPITAL OUTLAY		544,171		0		(544,171)	0.0%		-		(544,171)	0.0%
INSURANCE		975,338		1,141,355		166,018	14.5%		1,399,090		423,752	30.3%
LABOR CREDITS/EXP TRANSFERS		-		(3,927)		(3,927)	0.0%		48,240		48,240	100.0%
Total Expenses	\$	48,970,368	\$	47,399,700	\$	(1,570,668)	-3.3%	\$	74,175,610	\$	25,205,242	34.0%

Accidents						
	FY 2024			FY 2023		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	5	5	0	6	6
August	0	2	2	1	6	7
September	0	5	5	0	3	3
October	3	3	6	1	8	9
November	5	2	7	3	7	10
December	0	5	5	0	2	2
January	2	4	6	2	4	6
February	1	2	3	0	1	1
March	0	1	1	2	2	4
April	0	0	0	3	4	7
May	0	0	0	2	1	3
June	0	0	0	1	3	4



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



SUN LINK



Month to Date	March		Variance		March Budget	Variance	
	2024	Current	Prior Year	Amount		Percent	Amount

Route Passengers		153,089	176,154	(23,065)	-13.1%	176,154	(23,065)	-13.1%
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Month to Date	Current		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

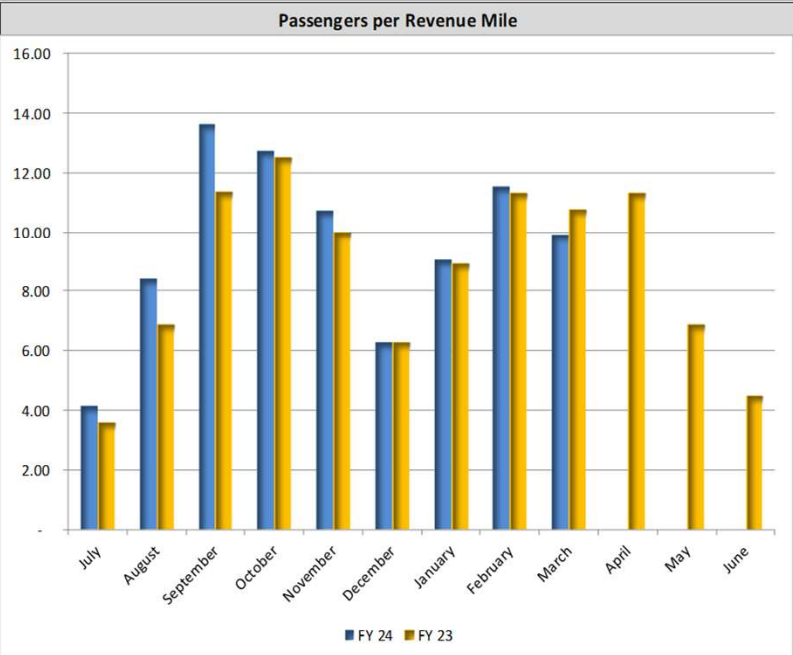
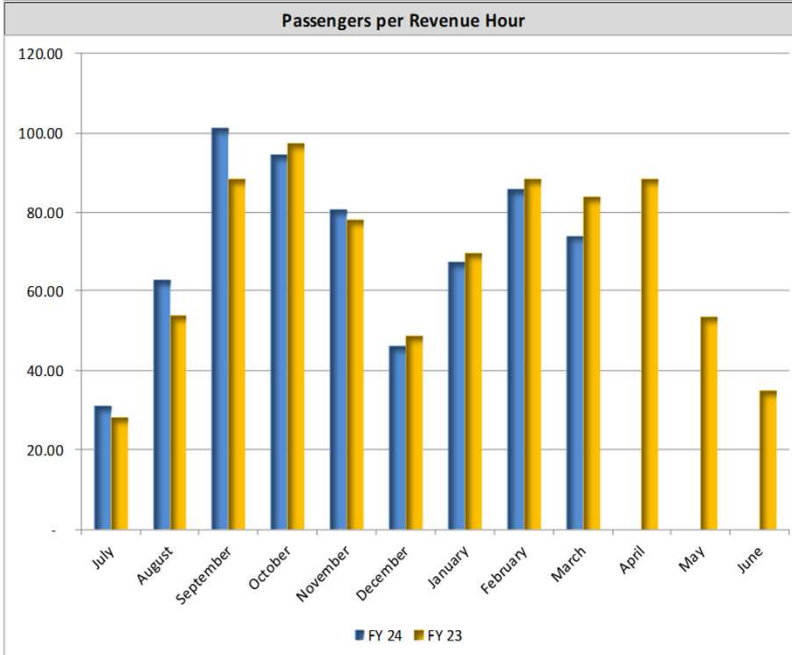
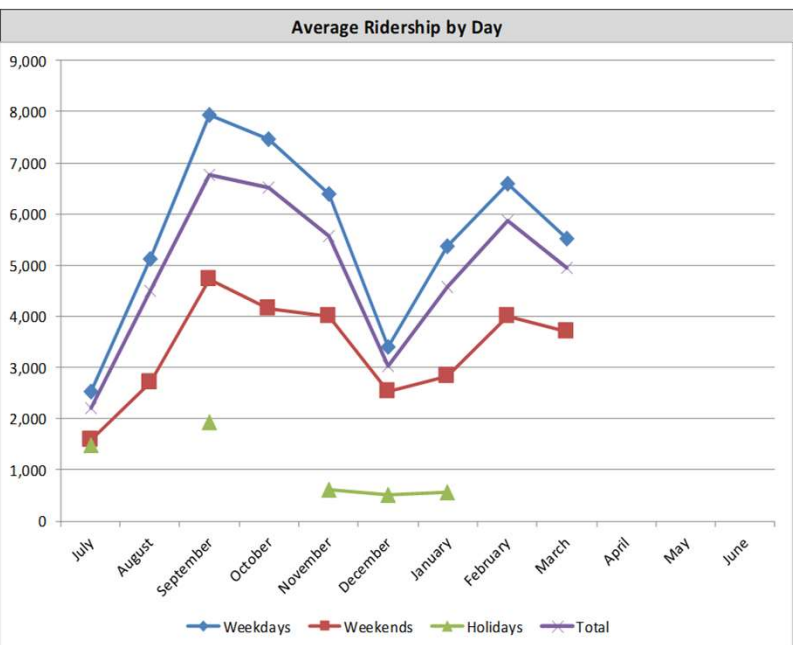
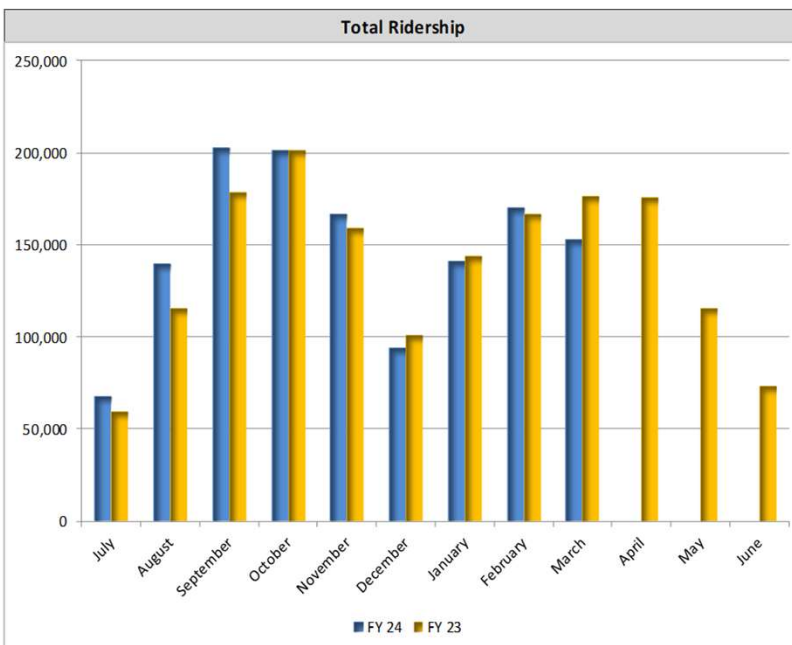
Weekdays	21	23	16	18	Weekdays	5,531	6,027
Weekends	10	8			Weekends	3,693	4,693
Holidays	0	0			Holidays		
Total	31	31			Total	4,938	5,682

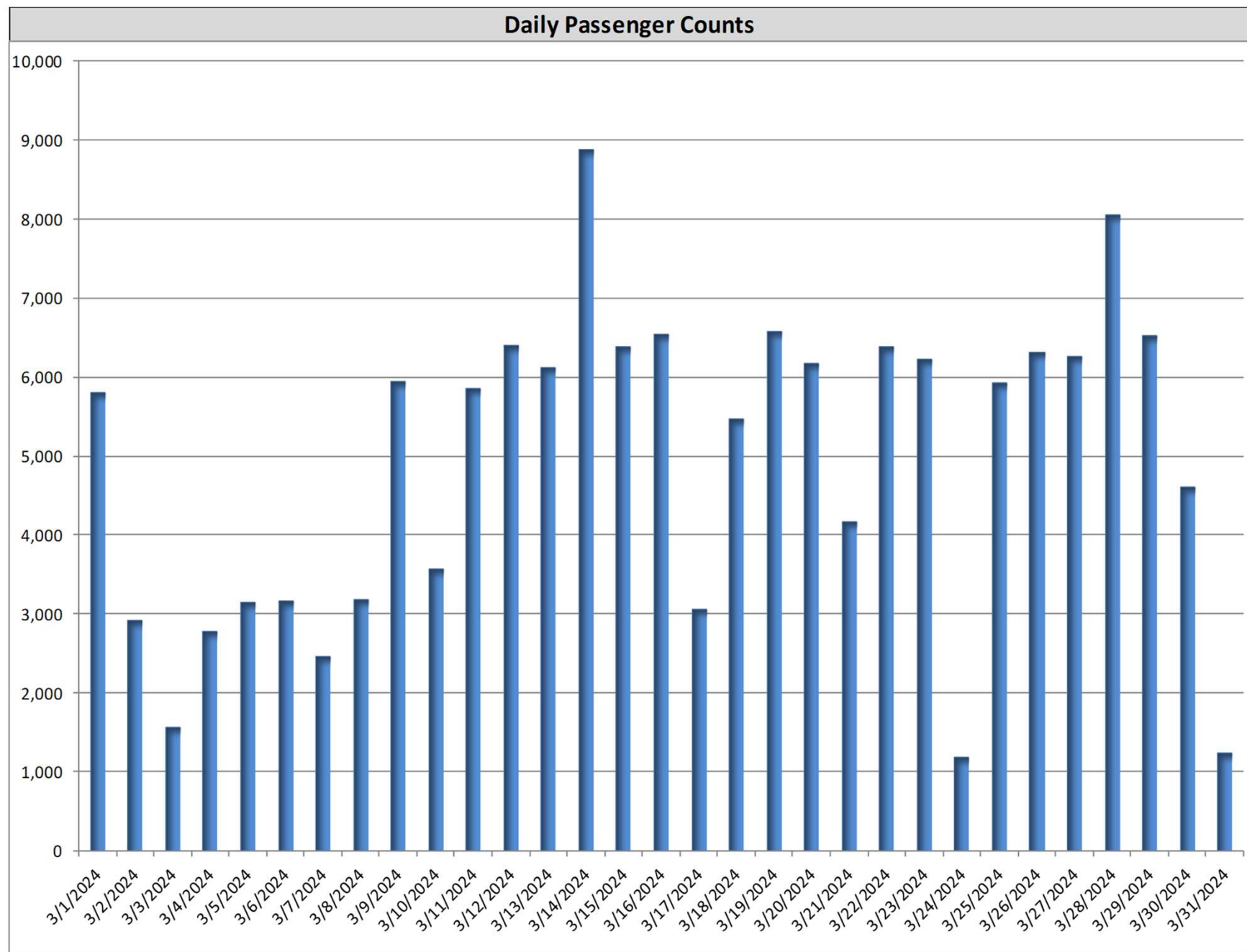
Year to Date	March YTD		Variance Amount	March YTD Percent	March YTD Budget	Variance	
	Current	Prior Year				Amount	Percent

Route Passengers	1,338,328	1,302,514	35,814	2.7%	1,302,514	35,814	2.7%
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Year to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

Weekdays	190	191	136	129	Weekdays	5,616	5,376
Weekends	80	75			Weekends	3,329	3,579
Holidays	5	8			Holidays	1,018	907
Total	275	274			Total	4,867	4,754

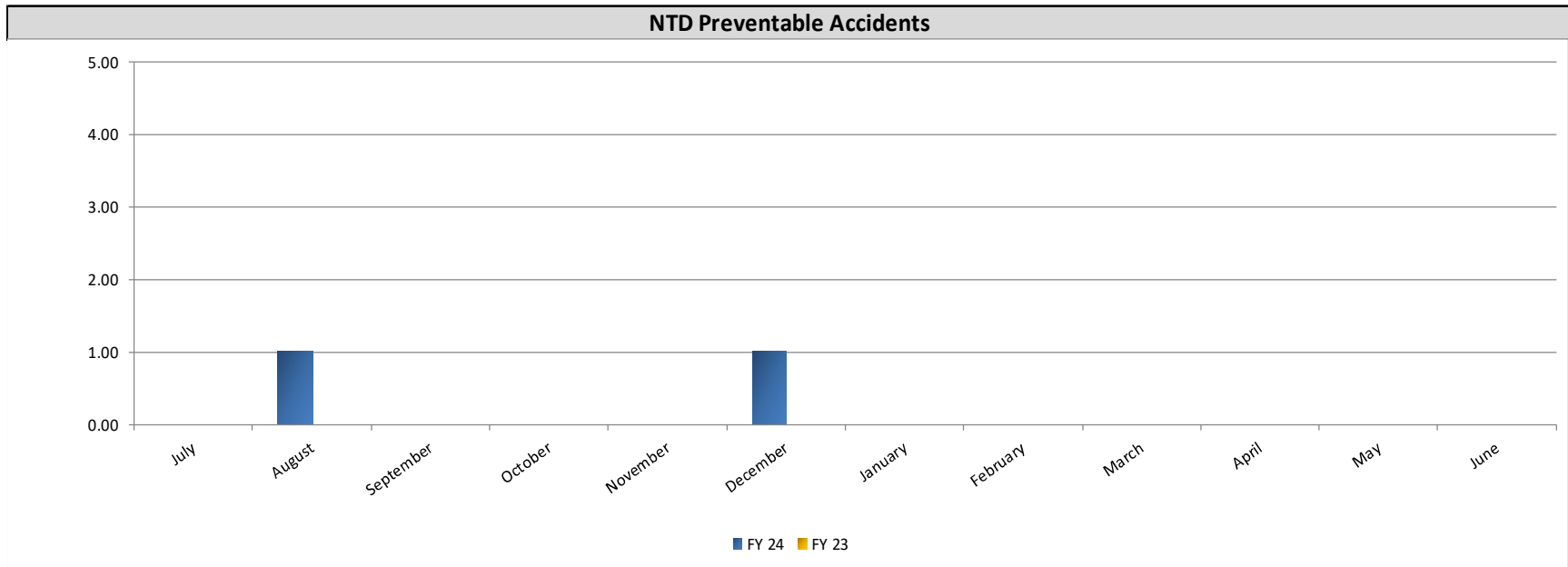




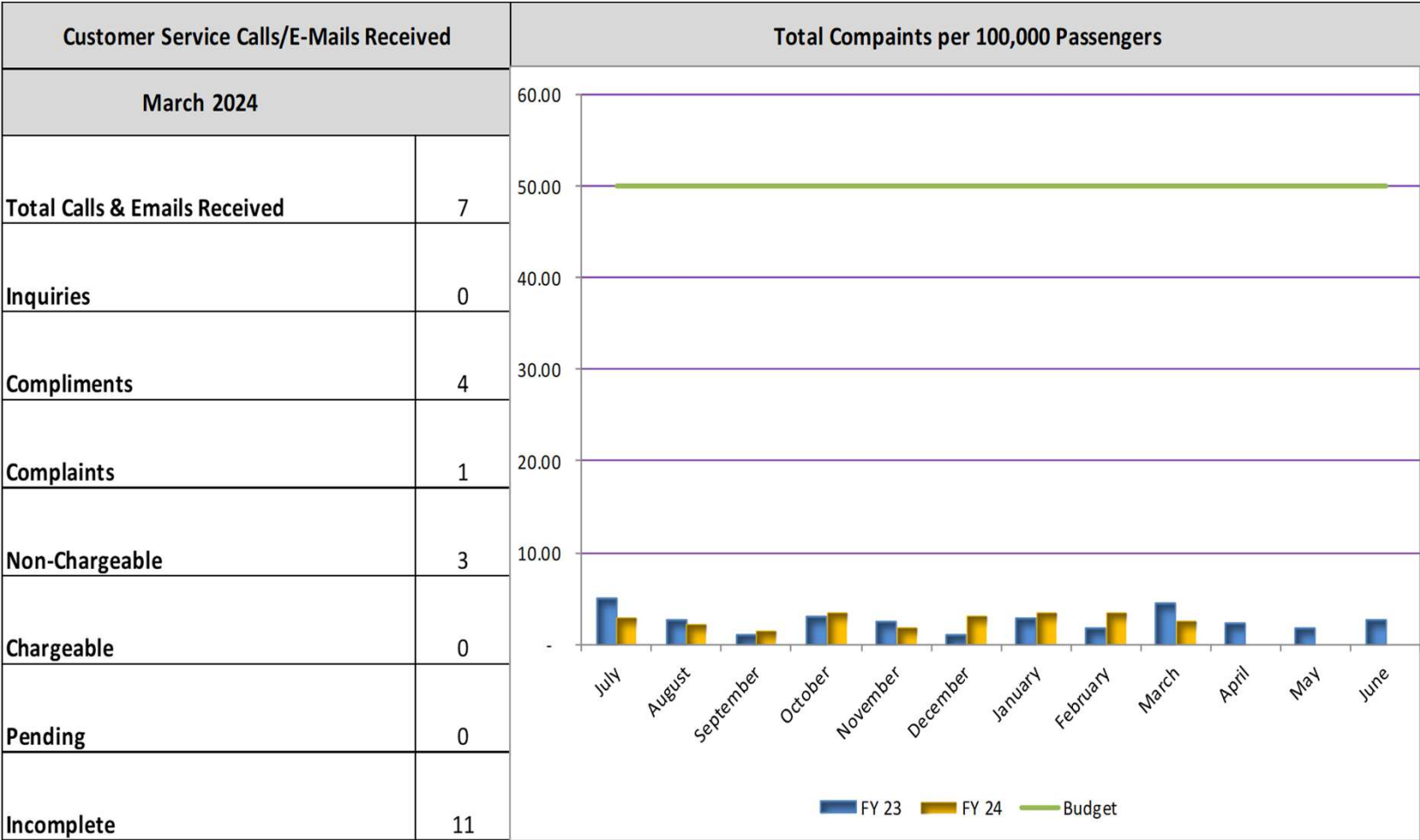
Month to Date	March		Variance		Monthly Budget	Variance	
	2024	Current	Prior Year	Amount		Percent	Amount
OPERATOR WAGES	\$ 72,982	\$ 109,409	\$ 36,427	33.3%	\$ 75,031	\$ 2,049	2.7%
MAINTENANCE WAGES	29,122	35,168	6,046	17.2%	27,173	(1,949)	-7.2%
SALARIES	83,819	112,144	28,325	25.3%	74,680	(9,139)	-12.2%
FRINGE BENEFITS	55,685	27,179	(28,507)	-104.9%	44,539	(11,146)	-25.0%
SERVICES	(30,860)	71,422	102,282	143.2%	135,400	166,259	122.8%
UTILITIES	17,003	11,600	(5,403)	-46.6%	16,008	(995)	-6.2%
VEHICLE MAINTENANCE	17,005	6,657	(10,348)	-155.4%	3,183	(13,822)	-434.2%
MATERIALS AND SUPPLIES	11,854	10,893	(961)	-8.8%	20,718	8,865	42.8%
FUEL-ELECTRICITY	12,301	11,279	(1,022)	-9.1%	15,658	3,358	21.4%
CAPITAL OUTLAY	-	-	-	0.0%	1,667	1,667	100.0%
INSURANCE	3,016	-	(3,016)	0.0%	24,729	21,713	87.8%
TOTAL EXPENSES	\$ 271,928	\$ 395,751	\$ 123,823	31.3%	\$ 438,787	\$ 166,859	38.0%

Year to Date	March		Variance		Annual Budget	Budget Variance	
	Current Year	Prior Year	Amount	Percent		Amount	Percent
OPERATOR WAGES	\$ 744,188	\$ 679,199	\$ (64,989)	-9.6%	\$ 900,370	\$ 156,182	17.3%
MAINTENANCE WAGES	290,199	254,406	(35,792)	-14.1%	326,070	35,871	11.0%
SALARIES	860,875	690,462	(170,412)	-24.7%	896,162	35,287	3.9%
FRINGE BENEFITS	529,594	399,454	(130,141)	-32.6%	534,470	4,876	0.9%
SERVICES	541,138	557,704	16,566	3.0%	1,624,798	1,083,660	66.7%
UTILITIES	144,428	116,002	(28,426)	-24.5%	192,100	47,672	24.8%
VEHICLE MAINTENANCE	149,513	107,111	(42,402)	-39.6%	38,200	(111,313)	-291.4%
MATERIALS AND SUPPLIES	120,263	73,084	(47,179)	-64.6%	248,620	128,357	51.6%
FUEL-ELECTRICITY	148,783	133,330	(15,452)	-11.6%	187,900	39,117	20.8%
CAPITAL OUTLAY	-	-	-	0.0%	20,000	20,000	100.0%
INSURANCE	27,148	46,919	19,771	42.1%	296,750	269,602	90.9%
TOTAL EXPENSES	\$ 3,556,129	\$ 3,057,672	\$ (498,457)	-16.3%	\$ 5,265,440	\$ 1,709,311	32.5%

Accidents						
	FY 2024			FY 2023		
	NTD Preventable	NTD Non-Preventable	Total	NTD Preventable	NTD Non-Preventable	Total
July	0	1	1	0	0	0
August	1	0	1	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	1	0	1	0	2	2
January	0	0	0	0	1	1
February	0	0	0	0	0	0
March	0	0	0	0	0	0
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.





Month to Date	March		Variance		March Budget	Variance	
	2024 Current	Prior Year	Amount	Percent		Amount	Percent
Passengers							
Regular Fare Passengers	21,153	17,830	3,323	18.6%	13,710	7,443	54.3%
Economy Fare Passengers	20,550	22,599	(2,049)	-9.1%	21,600	(1,050)	-4.9%
Revenue Passengers	41,703	40,429	1,274	3.2%	35,310	6,393	18.1%
Other Passengers (PCA)	1,646	1,691	(45)	-2.7%	1,580	66	4.2%
Total Passengers	43,349	42,120	1,229	2.9%	36,890	6,459	17.5%

Month to Date	Calendar Days		Average Route Ridership		
	Current	Prior Year	Current	Prior Year	
Weekdays	21	23	Weekdays	1,771	1,632
Saturdays	5	4	Saturdays	651	624
Sundays	5	4	Sundays	579	525
Holidays	0	0	Holidays	0	0
Total	31	31	Total	1,398	1,359

Year to Date	March YTD		Variance		March YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
Passengers							
Regular Fare Passengers	173,934	141,434	32,500	23.0%	117,900	56,034	47.5%
Economy Fare Passengers	186,844	188,580	(1,736)	-0.9%	186,120	724	0.4%
Revenue Passengers	360,778	330,014	30,764	9.3%	304,020	56,758	18.7%
Other Passengers (PCA)	14,283	13,903	380	2.7%	13,630	653	4.8%
Total Passengers	375,061	343,917	31,144	9.1%	317,650	57,411	18.1%

Year to Date	Calendar Days		Average Route Ridership		
	Current	Prior Year	Current	Prior Year	
Weekdays	190	191	Weekdays	1,715	1,583
Saturdays	40	39	Saturdays	621	545
Sundays	40	39	Sundays	566	470
Holidays	5	5	Holidays	336	403
Total	275	274	Total	1,364	1,255

CURRENT YEAR	JULY 2023	AUGUST 2023	SEPTEMBER 2023	OCTOBER 2023	NOVEMBER 2023	DECEMBER 2023	JANUARY 2024	FEBRUARY 2024	MARCH 2024	APRIL 2024	MAY 2024	JUNE 2024	YTD FY 2024
Demand Response	38,457	44,202	41,515	43,911	40,587	39,145	41,781	42,114	43,349				375,061
TOTAL	38,457	44,202	41,515	43,911	40,587	39,145	41,781	42,114	43,349				375,061

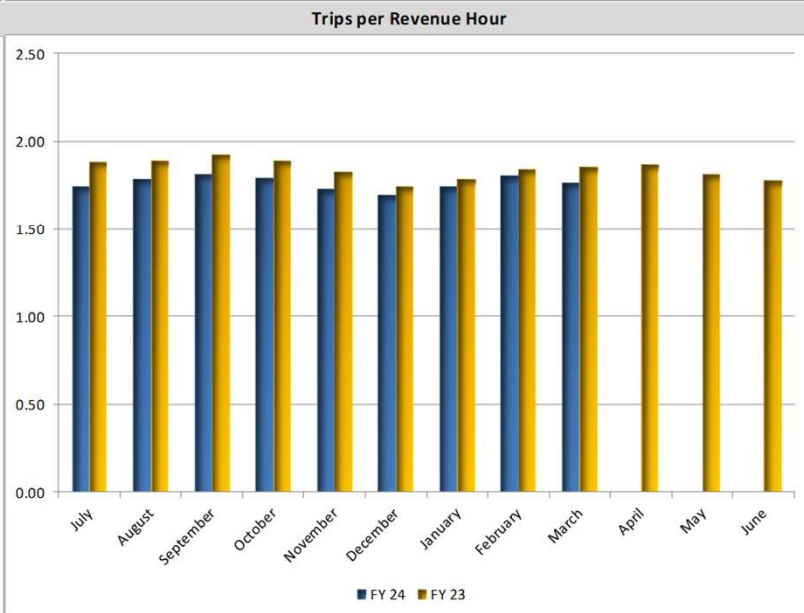
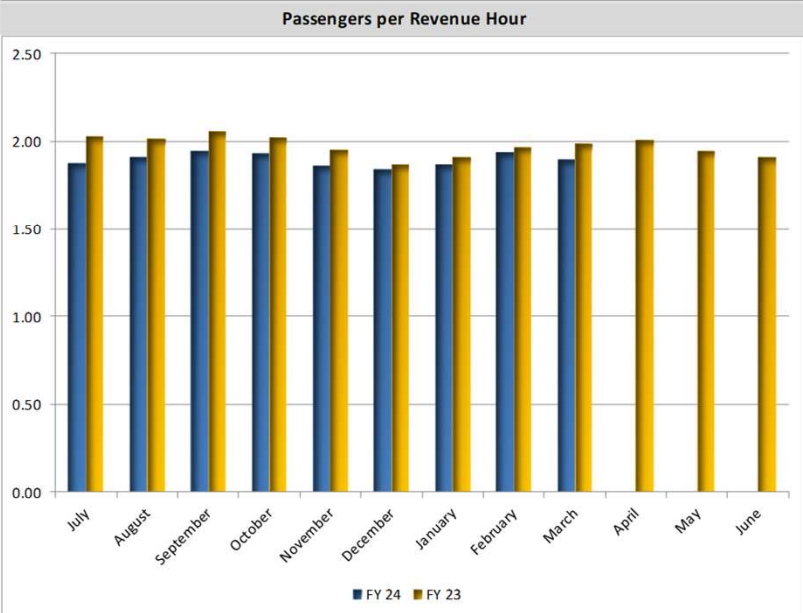
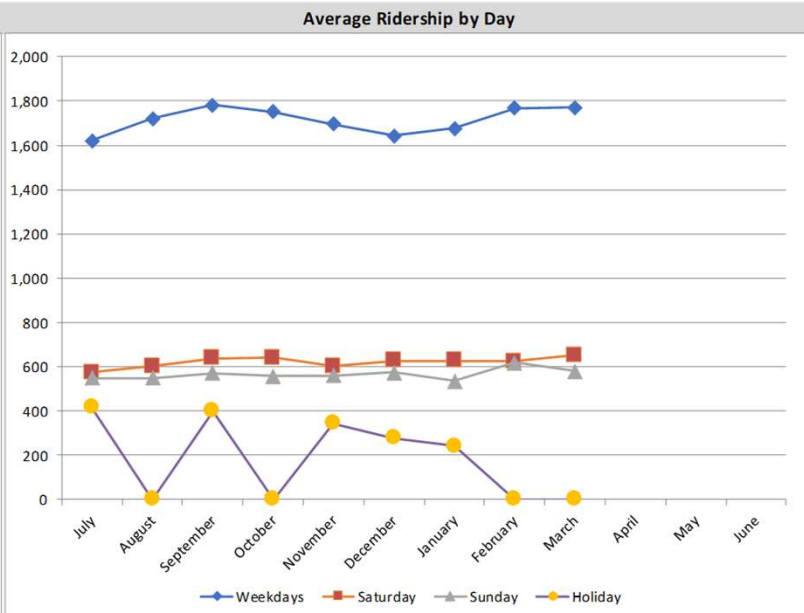
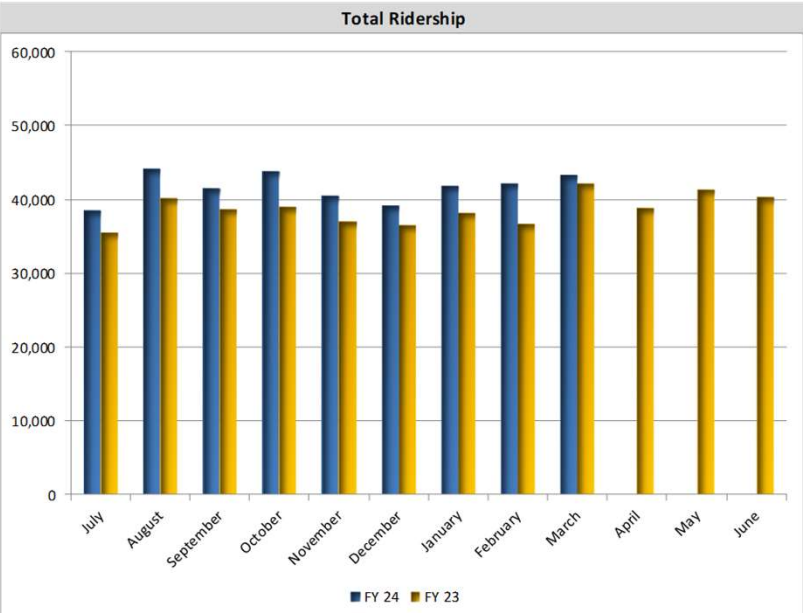
PREVIOUS YEAR	JULY 2022	AUGUST 2022	SEPTEMBER 2022	OCTOBER 2022	NOVEMBER 2022	DECEMBER 2022	JANUARY 2023	FEBRUARY 2023	MARCH 2023	APRIL 2023	MAY 2023	JUNE 2023	YTD FY 2023
Demand Response	35,548	40,128	38,642	39,009	37,076	36,485	38,153	36,756	42,120				464,538
TOTAL	35,548	40,128	38,642	39,009	37,076	36,485	38,153	36,756	42,120				464,538

VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2024
Demand Response	2,909	4,074	2,873	4,902	3,511	2,660	3,628	5,358	1,229				(89,477)
TOTAL	2,909	4,074	2,873	4,902	3,511	2,660	3,628	5,358	1,229				(89,477)

% VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2024
Demand Response	8.2%	10.2%	7.4%	12.6%	9.5%	7.3%	9.5%	14.6%	2.9%				-19.3%
TOTAL	8.2%	10.2%	7.4%	12.6%	9.5%	7.3%	9.5%	14.6%	2.9%				-19.3%

TOTALS BY:	JULY 2023	AUGUST 2023	SEPTEMBER 2023	OCTOBER 2023	NOVEMBER 2023	DECEMBER 2023	JANUARY 2024	FEBRUARY 2024	MARCH 2024	APRIL 2024	MAY 2024	JUNE 2024	YTD FY 2024
Weekday	32,421	39,590	35,638	38,552	35,594	32,865	36,881	37,148	37,201				325,890
Saturday	2,873	2,410	3,193	2,567	2,404	3,136	2,511	2,495	3,255				24,844
Sunday	2,747	2,202	2,283	2,792	2,245	2,865	2,147	2,471	2,893				22,645
Holiday	416	-	401	-	344	279	242	-					1,682
TOTAL	38,457	44,202	41,515	43,911	40,587	39,145	41,781	42,114	43,349				375,061

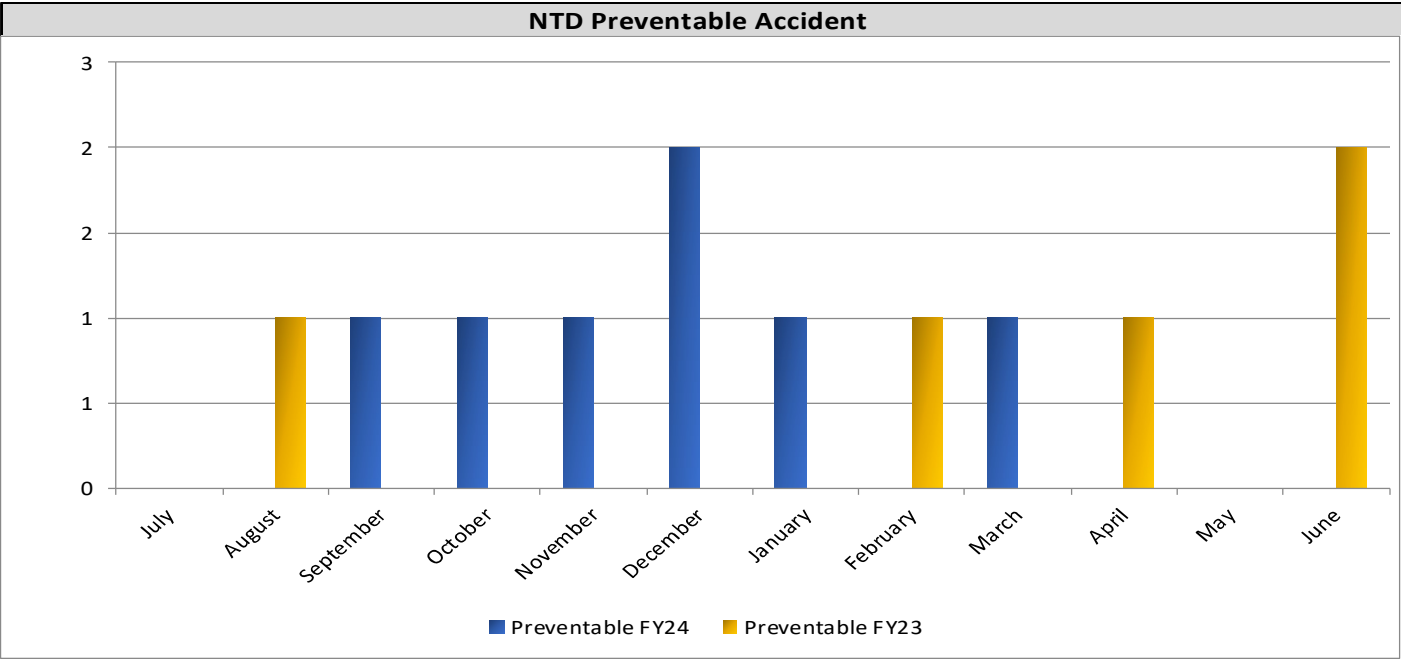
AVERAGES BY:	JULY 2023	AUGUST 2023	SEPTEMBER 2023	OCTOBER 2023	NOVEMBER 2023	DECEMBER 2023	JANUARY 2024	FEBRUARY 2024	MARCH 2024	APRIL 2024	MAY 2024	JUNE 2024	YTD FY 2024
Weekday	1,621	1,721	1,782	1,752	1,695	1,643	1,676	1,769	1,771				1,715
Saturday	575	603	639	642	601	627	628	624	651				621
Sunday	549	551	571	558	561	573	537	618	579				566
Holiday	416	0	401		344	279	242						336
TOTAL	1,241	1,426	1,384	1,416	1,353	1,263	1,348	1,452	1,398				1,364



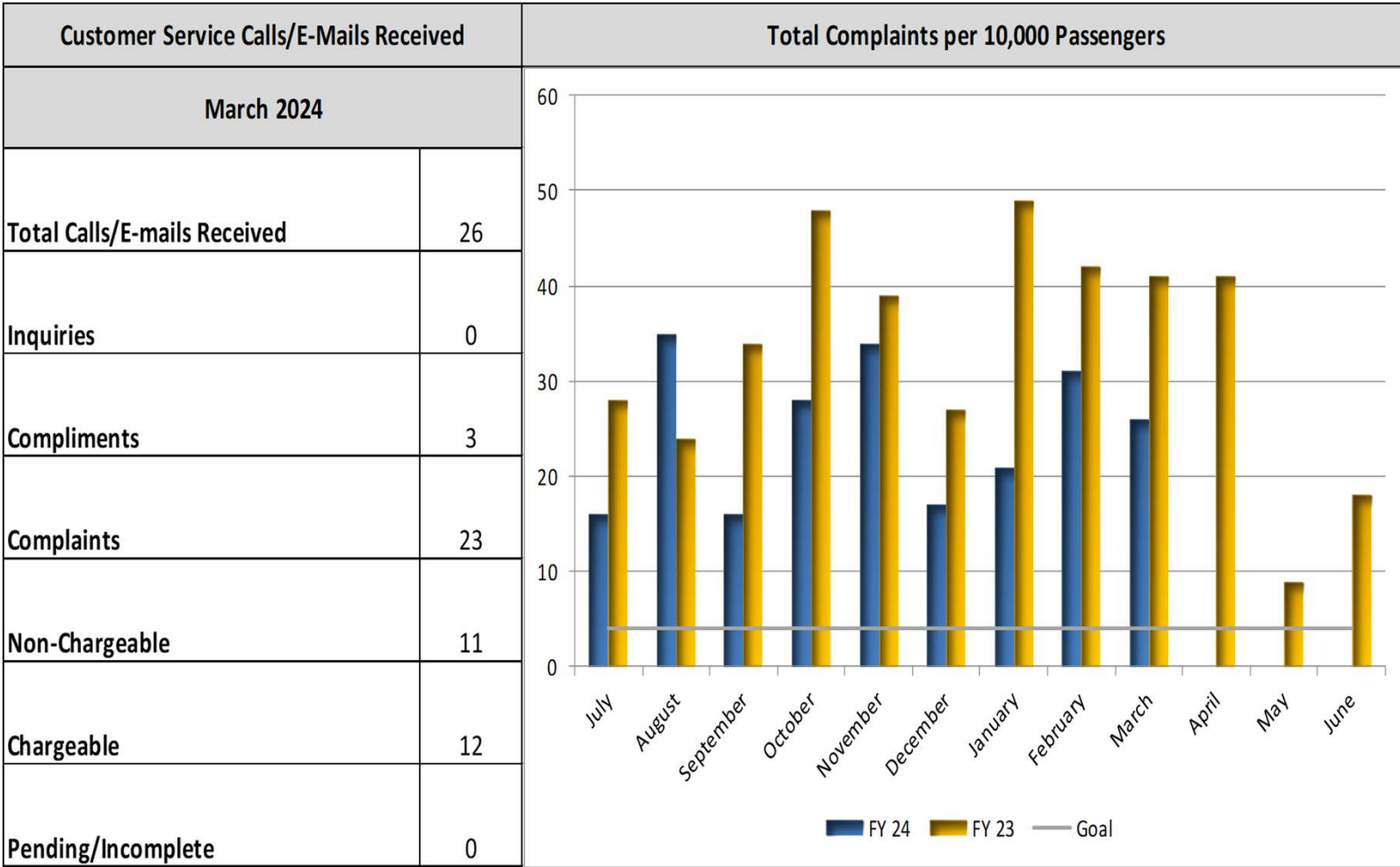
Month to Date	March		Variance		Monthly Budget	Variance						
	2024	Current Year	Prior Year	Amount		Percent	Amount	Percent				
OPERATOR WAGES	\$	541,554	\$	578,980	\$	37,426	6.5%	\$	346,883	\$	(194,671)	-56.1%
OTHER BU WAGES		268,362		301,701		33,339	11.1%		157,813		(110,549)	-70.1%
SALARIES		91,839		100,811		8,972	8.9%		76,208		(15,631)	-20.5%
FRINGE BENEFITS		281,909		164,628		(117,281)	-71.2%		253,757		(28,153)	-11.1%
SERVICES		52,556		14,862		(37,694)	-253.6%		485,036		432,480	89.2%
CONTRACT VEHICLE MAINT.		185,527		277,712		92,185	33.2%		158,333		(27,193)	-17.2%
UTILITIES		31,112		20,254		(10,858)	-53.6%		19,333		(11,779)	-60.9%
MATERIALS AND SUPPLIES		23,935		7,220		(16,715)	-232%		14,317		(9,618)	-67.2%
DIESEL FUEL		-		-		-	0.0%		83,333		83,333	100.0%
UNLEADED FUEL		75,294		195,556		120,262	61.5%		163,125		87,831	53.8%
CAPITAL OUTLAY		16,797		-		(16,797)	0.0%		-		(16,797)	0.0%
LIABILITY INSURANCE		42,040		-		(42,040)	0.0%		58,542		16,502	28.2%
LABOR CREDITS/EXP TRANSFE		-		-		-	0.0%		-		-	0.0%
TOTAL EXPENSES	\$	1,610,924	\$	1,661,724	\$	50,800	3.1%	\$	1,816,678	\$	205,755	11.3%

Year to Date	March YTD		Variance		YTD Budget	Variance						
	Current Year	Prior Year	Amount	Percent		Amount	Percent					
OPERATOR WAGES	\$	5,085,208	\$	4,608,466	\$	(476,742)	-10.3%	\$	4,162,590	\$	(922,618)	-22.2%
OTHER BU WAGES		2,403,209		1,682,155		(721,054)	-42.9%		1,893,750		(509,459)	-26.9%
SALARIES		858,240		718,389		(139,851)	-19.5%		914,491		56,251	6.2%
FRINGE BENEFITS		2,587,428		2,248,450		(338,977)	-15.1%		3,045,080		457,652	15.0%
SERVICES		597,133		772,422		175,289	22.7%		5,820,429		5,223,296	89.7%
CONTRACT VEHICLE MAINT.		1,395,949		1,364,705		(31,244)	-2.3%		1,900,000		504,051	26.5%
UTILITIES		159,373		120,612		(38,761)	-32.1%		232,000		72,627	31.3%
MATERIALS AND SUPPLIES		110,125		109,772		(353)	-0.3%		171,800		61,675	35.9%
DIESEL FUEL		-		-		-	0.0%		1,000,000		1,000,000	100.0%
UNLEADED FUEL		1,169,464		1,180,164		10,699	0.9%		1,957,500		788,036	40.3%
CAPITAL OUTLAY		16,797		20,957		4,160	19.9%		-		(16,797)	0.0%
LIABILITY INSURANCE		378,356		400,000		21,644	5.4%		702,500		324,144	46.1%
LABOR CREDITS/EXP TRANSFE		-		-		-	0.0%		-		-	0.0%
TOTAL EXPENSES	\$	14,761,280	\$	13,226,092	\$	(1,535,189)	-11.6%	\$	21,800,140	\$	7,038,860	32.3%

Accidents						
	FY 2024			FY 2023		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	0	0	0	1	1
August	0	0	0	1	1	2
September	1	0	1	0	1	1
October	1	0	1	0	1	1
November	1	0	1	0	0	0
December	2	0	2	0	0	0
January	1	0	1	0	2	2
February	0	1	1	1	1	2
March	1	0	1	0	0	0
April	0	0	0	1	1	2
May	0	0	0	0	0	0
June	0	0	0	2	0	2



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



Glossary of Terms

Cancellations (Sun Van)	When the passenger or the passenger's representative cancels the reservation two or more hours prior to the beginning of the scheduled pick-up time.
Complaints per 100,000 Passengers	Equals total complaints divided by total passengers times 100,000.
Cost per Mile	Equals total operating expenditures divided by total miles.
Cost per Service Hour	Equals total operating expenditures divided by total service hours.
Cost per Trip (Sun Van)	Total operating expenses divided by total trips.
Deadhead Miles and Hours	Miles that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes or when there is no expectation of carrying revenue passengers. Deadhead does not include operator or maintenance training.
Denial (Sun Van)	An ADA-eligible trip requested that is not scheduled by Sun Van within the permissible scheduled window of one hour before or one hour after the requested pick up time.
MDBF (Sun Link)	Mean distance between failure is the distance between failures of any of the major sub-systems of the streetcar that cause significant delays or disruptions of service and/or cause the streetcar to be removed from service.
No-Shows (Sun Van)	When the passenger does not board the Sun Van vehicle when the vehicle arrives at the pick-up location within the pick-up window and the driver waits two minutes, or when the customer does not cancel the reservation within two the scheduled pick-up time.
On-Time	Sun Tran: A bus may be up to 5 minutes late, but less than 1 minute early and be classified as on-time. Sun Link: Regularly scheduled streetcars arriving at their last station stop less than six minutes behind schedule. Sun Van: The vehicle is considered on-time if it arrives between 15 minutes before or 15 minutes after the requested pick-up time.
Optional ADA (Sun Van)	Passenger trips outside 3/4-mile corridors around Sun Tran fixed routes or beyond times available on a Sun Tran fixed route, a same day request, and will calls.
Passengers per Mile	Equals total passengers divided by total revenue miles.
Passengers per Service Hour	Equals total ridership divided by total service hours.
Passenger Revenue	Equals revenue collected from passengers (includes farebox revenue and revenue from pass sales).

Pick-Ups Before Significantly Late (Sun Van)	Pick-ups 30 minutes outside of the originally scheduled pick-up window.
Revenue Miles and Hours	The miles and hours that vehicles travel while in revenue service. Vehicle revenue miles and hours (VRM and VRH) include layover/recovery time but exclude deadhead, operator training and maintenance testing.
Revenue per Mile	Equals total passenger revenue divided by total miles.
Revenue per Passenger	Equals total passenger revenue divided by total passengers.
Revenue per Service Hour	Equals passenger revenue divided by service hours.
Revenue per Trip (Sun Van)	Total passenger revenue divided by trips.
Ridership (Unlinked Passenger Trips)	The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.
Ridership (Unlinked Passenger Trips) Sun Van	Equals Total passengers actually transported. A one-way trip taken by an ADA paratransit-eligible passenger, a personal care attendant (PCA) or companions from the pick-up point to the destination.
Road Calls	A road call is defined as a mechanical failure of a vehicle in revenue service that necessitates removing the vehicle from service until repairs are made.
Service Miles and Hours	Miles and hours that vehicles travel while in revenue service plus deadhead miles/hours. Service miles/hours does not include operator or maintenance training.
Total Demand (Sun Van)	Total number of passenger trips requested.
Total Cost per Passenger	Equals total operating expenditures divided by total passengers.
Trip (Sun Van)	A one-way trip taken by an ADA paratransit-eligible passenger from the pick-up point to the destination (excludes PCA's and companions).
Trip Time (Sun Van)	The percentage of ADA trips with a trip time less than the comparable Sun Tran fixed route trip.
Trip Time 110% + 5 Minutes (Sun Van)	When an ADA trip length exceed 110% + 5 minutes of the comparable Sun Tran fixed route trip.