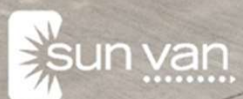




# MONTHLY OPERATIONS REPORT

MARCH 2022



# MARCH 2022 HIGHLIGHTS

## TRANSIT EMPLOYEE APPRECIATION DAY

For Transit Employee Appreciation Day on March 18, the 822 combined employees of Sun Tran, Sun Link and Sun Van received recognition for their essential service to the Tucson community. Staff was presented with gifts including a special keychain, a certificate of appreciation and a treat from local bakery La Estrella. Commemorative banners greet employees at each transit yard and a new Sun Tran bus wrap features our frontline employees.



## MARKETING AWARD

The Sun Tran Marketing department nabbed an award from American Advertising Federation Tucson for their Masked Heroes campaign. The concept used a catchy call to action presented in an easy-to-understand and memorable way.



## SAFETY AWARD

Parent company RATP Dev presented a special award to the safety team for Sun Tran, Sun Link and Sun Van. The honor for Best Safety Management System Program highlights the dedication to safety by transit employees across all three modes.



## NEW HIRES

Paula Guereque joined the team as the Director of Human Resources. With 20 years of experience, Guereque has extensive knowledge in benefit management, recruitment, regulatory requirements and labor relations. She will put these skills to use heading up the Human Resources department with team members across Sun Tran, Sun Link and Sun Van.



Allen Smith was hired as the new Transit Security Manager for Sun Tran, Sun Link and Sun Van. Smith previously served as a sergeant with the Tucson Police Department, retiring after 27 years. He will be overseeing the security services contractor, conducting training, strengthening connections with regional law enforcement resources and coordinating solutions relevant to the security of the transit system.

### SUN VAN APP



A new mobile app is upgrading the paratransit experience for Tucson riders. Sun Van is one of the first paratransit agencies in the country to provide a mobile app which tracks trips in real time. The software from Trapeze makes it easy for paratransit-eligible riders to book and track trips, check account information and receive notifications. Users can enjoy free app downloads to Apple and Android devices. Desktop access is also available at: [trips.sunvan.com](https://trips.sunvan.com).

## NEW HIRES

### SUN TRAN

4 - Coach Operators  
2 - Service Island Attendants  
2 - Body Shop Mechanics  
1 - Human Resources Director  
1 - Transit Security Manager

### SUN VAN

11 - New Van Operators  
4 - Van Operators Completed Training

### SUN LINK

2 - Streetcar Operators  
2 - Maintenance Technicians

## NEW BUSES

18

Sun Tran received 18 new buses, which all run on compressed natural gas (CNG). The cost of the vehicles manufactured by Gillig was 83% covered by grant funds. Once the new buses join the active fleet in May, they will increase the number of CNG buses on the road by 20%. These models offer emissions benefits, plus lower fuel and maintenance costs. The newest buses are also equipped with a system that allows passengers to self-secure their wheelchairs with the push of a button.

## BEACON MOBILITY TRAINING



Sun Tran partnered with Beacon Group to provide mobility training for 21 participants. Conducted by Sun Tran's Community Outreach Manager, the course taught attendees how to utilize transit services independently throughout the region.

## STREETCAR RECRUITMENT



Sun Link held a job fair to recruit streetcar operators and maintenance technicians. The event drew 10 potential applicants.

## STREETCAR TOUR

Members of the Tucson Singletarians, a senior social club, participated in an informational session on the Sun Link streetcar. Twelve participants learned how to ride the streetcar, read the map and find various attractions along the route.



## CYCLOVIA

Sun Tran participated in the festivities for Cyclovia on March 27. Event participants toured a Sun Tran bus and practiced using the bike rack. A daily rider named Pops won the friendly competition to see who could load a bike on the rack the fastest. His record-setting time was 3.3 seconds.



## STUDENT OUTREACH

Students at Mission View Elementary School enjoyed a ride on Sun Tran's electric bus March 3. The outing coincided with the 4th Grade class learning about electric vehicles. Sun Tran staff shared information about the bus and the environmental benefits of electric vehicles in public transportation. All students in grades K-5 had the chance to hop on the whisper-quiet bus for a tour.



## SAFETY MESSAGE

In March, transit employees learned ways to prevent slips, trips and falls. The information from J.J. Keller & Associates included these tips:

### CAUTION

- AVOID DISTRACTED WALKING
- WALK AT A REASONABLE PACE AND BE AWARE OF YOUR SURROUNDINGS
- KEEP AT LEAST ONE HAND FREE AND USE HANDRAILS WHEN AVAILABLE
- AVOID TAKING UNNECESSARY SHORTCUTS
- KEEP A CLEAR LINE OF SIGHT AND ALWAYS MAKE SURE YOU CAN SEE WHERE YOU'RE GOING
- MOVE SLOWLY AND PAY CLOSE ATTENTION TO THE SURFACE YOU'RE WALKING ON





March 2022 - 1,127,784

March 2021 - 1,015,169



**21**  
Passengers  
per Hour



**11**  
Customer  
Compliments



March 2022 - 132,721

March 2021 - 53,596



**61**  
Passengers per Hour



HOLIDAY RECORD St. Patrick's Day Ridership				
Year	Month	Date	Day	Ridership
2022	March	3/17/22	Thu	9,137
2017	March	3/17/17	Fri	3,195
2021	March	3/17/21	Wed	2,893
2018	March	3/17/18	Sat	2,726
2016	March	3/17/16	Thu	2,337



March 2022 - 669

March 2021 - 630



SUN LINK ALL-TIME DAILY RIDERSHIP RECORDS				
Year	Month	Date	Day	Ridership
2014	October	10/11/14	Sat	10,047
2022	March	3/17/22	Thu	9,137
2021	October	10/9/21	Sat	9,101
2015	July	7/25/15	Sat	9,043
2014	August	8/29/14	Fri	8,946



March 2022 - 38,541

March 2021 - 26,689



**2**  
Passengers  
per Hour



# Sun Family All-Stars

We like to recognize our employees who go the extra mile to help our passengers become *Raving Fans*.



**Jose Acuna**  
Sun Tran Coach Operator

"It is my first time in Tucson and I boarded the bus at the airport. Jose is amazing and a hard worker. I really appreciate his service."

**Ruben Norzagaray**  
Sun Van Operator

"Ruben drove safely and provided excellent customer service. He is a real gentleman and it is apparent Ruben cares about his passengers."



**Danny Perez**  
Sun Tran Coach Operator

"I think Danny is an exemplary Sun Tran bus driver! He is professional, courteous, safety conscious and a wonderful start to anyone's morning. He makes my half-hour journey in to work each morning very relaxing. Thank you for hiring him - he's a keeper."

**Zenia Melgoza**  
Sun Van Reservationist

"What a wonderful job Zenia did in scheduling my trips. Thank you!"



**Amber Sipe**  
Sun Tran Customer Service Representative

"Amber was so friendly, kind, understanding and brilliant. I really appreciate her help. I can relax now and not be so stressed about my trip."



**Michael Martin**  
Sun Van Operator

"What a wonderful driver Michael is. He is always pleasant and professional."

Sun Tran

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Month to Date	2022	March Current	Prior Year	Variance Amount	Variance Percent	March Budget	Variance Amount	Variance Percent
<b>Ridership</b>								
Total Route Passengers		1,127,784	1,015,169	112,615	11%	1,211,202	(83,418)	-7%
<b>Revenue</b>								
Total Route Passenger Revenue	\$	-	\$ 1,054	\$ (1,054)	0%	\$ -	\$ -	0%
<b>Expenses</b>								
Total Expenses	\$	5,644,606	\$ 5,629,966	\$ (14,640)	0%	\$ 7,348,473	\$ 1,703,866	23%
<b>Miles</b>								
Revenue Miles		647,915	695,750	(47,835)	-7%	704,689	56,774	8%
Deadhead Miles		74,555	86,667	(12,113)	-14%	99,630	25,075	25%
Total Service Miles		722,470	782,418	(59,948)	-8%	804,319	81,849	10%
Non-Route Miles		15,973	17,841	(1,868)	-10%	9,325	(6,648)	-71%
Total Miles		738,443	800,259	(61,816)	-8%	813,644	75,201	9%
<b>Revenue Hours</b>		53,874	58,507	(4,633)	-8%	58,937	5,063	9%
<b>Service Hours</b>		57,128	62,176	(5,049)	-8%	63,077	5,949	9%

Year to Date	March YTD Current	Prior Year	Variance Amount	Variance Percent	March YTD Budget	Variance Amount	Variance Percent
<b>Ridership</b>							
Total Route Passengers	9,734,460	7,996,690	1,737,770	22%	10,725,000	(990,540)	-9%
<b>Revenue</b>							
Total Route Passenger Revenue	\$ -	\$ 135,826	\$ (135,826)	0%	\$ -	\$ -	0%
<b>Expenses</b>							
Total Expenses	\$ 46,005,016	\$ 44,726,755	\$ (1,278,261)	-3%	\$ 66,136,253	\$ 20,131,237	30%
<b>Miles</b>							
Revenue Miles	5,683,631	5,943,567	(259,936)	-4%	6,231,903	548,272	9%
Deadhead Miles	688,795	782,984	(94,189)	-12%	876,347	187,552	21%
Total Service Miles	6,372,425	6,726,551	(354,126)	-5%	7,108,250	735,825	10%
Non-Route Miles	125,931	173,818	(47,887)	-28%	73,839	(52,092)	-71%
Total Miles	6,498,356	6,900,369	(402,013)	-6%	7,182,089	683,733	10%
<b>Revenue Hours</b>	476,301	505,306	(29,005)	-6%	518,158	41,857	8%
<b>Service Hours</b>	504,353	536,867	(32,514)	-6%	554,125	49,772	9%

	System Indicator	Current Month	Prior Year	FY22 YTD	FY21 YTD
1.	Ridership	1,127,784	1,015,169	9,734,460	7,966,690
2.	Passenger Revenue	\$ -	\$ 1,054	\$ -	135,826
3.	Passenger per Revenue Mile	1.74	1.46	1.71	1.34
4.	Passenger per Revenue Hour	20.93	17.35	20.31	15.77
5.	Revenue per Passenger	-	-	-	-
6.	Revenue per Revenue Mile	-	-	-	-
7.	Revenue per Revenue Hour	-	-	-	-
8.	Farebox Recovery Ratio	-	-	-	-
9.	Cost per Passenger	5.01	5.55	4.73	5.61
10.	Cost per Revenue Mile	8.71	8.09	8.09	7.53
11.	Cost per Revenue Hour	104.77	96.23	96.59	88.51
12.	Net Cost per Revenue Hour	104.77	96.21	96.59	88.25
13.	Miles Between Road Calls	19,634	20,006	19,995	22,773
14.	Miles Between Bus Inspections	5,817	5,823	5,881	5,841
15.	Vehicle Accidents per 100,000 Miles	0.69	1.15	0.60	1.74
16.	Complaints per 100,000 Passengers	25.54	24.63	24.21	30.77
17.	Vehicles Operated in Maximum Service	147	168	165	174

# Route Performance

ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER REVENUE HOUR	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
1	32,339	\$ -	20,408	1,870	\$ 181,067	\$ 100.82	1.72	18.01	\$ -	\$ -	\$ 5.60
2	19,947	-	21,806	1,764	174,144	99.91	0.93	11.44	-	-	8.73
3	49,659	-	37,743	2,865	285,953	106.11	1.49	18.43	-	-	5.76
4	89,090	-	49,041	4,179	409,087	103.95	2.08	22.64	-	-	4.59
5	19,026	-	18,637	1,474	146,061	102.68	1.08	13.38	-	-	7.68
6	42,794	-	17,115	2,061	192,396	95.97	2.65	21.35	-	-	4.50
7	46,810	-	32,932	2,288	232,002	108.86	1.60	21.96	-	-	4.96
8	95,105	-	47,077	3,855	379,850	105.42	2.33	26.39	-	-	3.99
9	53,055	-	34,778	2,522	253,738	106.78	1.68	22.33	-	-	4.78
10	29,683	-	14,996	1,267	124,194	100.11	2.05	23.93	-	-	4.18
11	82,608	-	48,770	3,775	375,451	104.32	1.84	22.95	-	-	4.54
12	31,865	-	17,206	1,418	139,569	100.86	1.93	23.03	-	-	4.38
15	18,898	-	22,155	1,661	166,122	102.89	0.90	11.70	-	-	8.79
16	96,218	-	36,280	3,271	317,447	100.34	2.85	30.41	-	-	3.30
17	65,450	-	47,907	3,341	338,592	108.82	1.56	21.03	-	-	5.17
18	85,235	-	18,383	1,916	182,139	98.90	2.93	45.62	-	-	3.38
19	24,967	-	9,029	880	84,398	98.90	2.93	29.26	-	-	3.38
21	11,771	-	10,383	899	87,823	101.18	1.22	13.56	-	-	7.46
22	3,817	-	5,949	486	47,925	101.37	0.68	8.07	-	-	12.56
23	27,234	-	21,069	1,747	171,750	101.04	1.38	16.02	-	-	6.31
24	14,305	-	8,772	603	61,285	105.43	1.71	24.61	-	-	4.28
25	38,915	-	23,168	1,891	186,393	102.68	1.82	21.44	-	-	4.79
26	18,079	-	17,957	1,116	115,640	106.55	1.04	16.66	-	-	6.40
27	17,571	-	20,061	1,427	144,082	103.64	0.91	12.64	-	-	8.20
29	28,157	-	21,950	1,567	158,133	104.65	1.37	18.63	-	-	5.62
34	54,209	-	31,378	2,569	253,110	104.19	1.93	22.32	-	-	4.67
37	11,856	-	15,640	1,181	117,974	111.62	0.95	11.22	-	-	9.95
50	6,864	-	6,339	567	55,079	100.79	1.16	12.56	-	-	8.02
61	7,036	-	12,357	944	94,135	101.41	0.58	7.58	-	-	13.38
Total Non-Express Route	1,122,563	-	689,286	55,405	5,475,537	103	1.78	21.21	-	-	4.88

ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER TRIP	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
101X	897	\$ -	2,864	119	\$ 13,596	\$265.09	0.74	9.75	\$ -	\$ -	\$15.16
102X	506	-	1,840	82	9,209	202.23	0.47	11.00	-	-	18.20
103X	276	-	1,162	78	7,927	134.11	0.34	6.00	-	-	28.72
104X	230	-	1,383	47	5,716	241.30	0.34	5.00	-	-	24.85
105X	299	-	1,459	71	7,792	215.78	0.45	6.50	-	-	26.06
107X	391	-	2,099	112	11,969	132.07	0.24	4.25	-	-	30.61
108X	414	-	1,461	63	7,149	254.76	0.74	9.00	-	-	17.27
109X	230	-	1,441	75	8,049	273.40	0.39	5.00	-	-	35.00
110X	437	-	1,985	64	7,874	158.49	0.26	4.75	-	-	18.02
201X	437	-	4,708	221	24,421	186.93	0.18	4.75	-	-	55.88
203X	552	-	5,890	221	25,988	184.02	0.16	6.00	-	-	47.08
204X	552	-	6,492	239	28,229	179.70	0.15	4.00	-	-	51.14
Total Express Route	5,221	-	32,783	1,391	157,918	187	0.28	5.97	\$ -	\$ -	\$ 30.25
Total Service	1,127,784	-	722,070	56,796	5,633,455	\$ 290.90	2.06		\$ -	\$ -	\$ 35.12

Rank	Route Number	Route Description	Passengers per Hour
1	18	S. 6TH AVENUE	45.6
2	16	ORACLE / INA	30.4
3	19	STONE	29.3
4	8	BROADWAY	26.4
5	24	12TH AVENUE	24.6
6	10	FLOWING WELLS	23.9
7	12	10TH / 12TH AVENUE	23.0
8	11	ALVERNON	23.0
9	4	SPEEDWAY	22.6
10	9	GRANT ROAD	22.3
11	34	CRAYCROFT / FT LOWELL	22.3
12	7	22ND STREET	22.0
13	25	S. PARK AVENUE	21.4
14	6	EUCLID/ NORTH FIRST AVENUE	21.3
15	17	COUNTRY CLUB / 29TH STREET	21.0
16	29	VALENCIA	18.6
17	3	6TH STREET / WILMOT	18.4
18	1	GLENN/SWAN	18.0
19	26	BENSON HIGHWAY	16.7
20	23	MISSION ROAD	16.0
21	21	WEST CONGRESS / SILVERBELL	13.6
22	5	PIMA STREET / WEST SPEEDWAY	13.4
23	27	MIDVALE PARK	12.6
24	50	AJO	12.6
25	15	CAMPBELL AVENUE	11.7
26	2	CHERRYBELL	11.4
27	37	PANTANO	11.2
28	22	GRANDE	8.1
29	61	LA CHOLLA	7.6
FIXED ROUTE SYSTEM AVERAGE			21.2

Rank	ROUTE NUMBER	ROUTE DESCRIPTION	PASSENGERS PER TRIP
1	102X	INA ROAD EXPRESS	11.0
2	101X	GOLF LINKS EXPRESS	9.8
3	108X	BROADWAY EXPRESS	9.0
4	105X	SUNRISE EXPRESS	6.5
5	103X	OLDFATHER EXPRESS	6.0
6	203X	ORO VALLEY/AEROPARK EXPRESS	6.0
7	104X	marANA EXPRESS	5.0
8	109X	TANQUE VERDE EXPRESS	5.0
9	110X	RITA RANCH/DOWNTOWN EXPRESS	4.8
10	201X	SPEEDWAY/AEROPARK EXPRESS	4.8
11	107X	ORO VALLEY/DOWNTOWN EXPRESS	4.3
12	204X	NW / AEROPARK EXPRESS	4.0
EXPRESS ROUTE SYSTEM AVERAGE			6.0

**SUN** LINK 



Month to Date	March		Variance		March		Variance	
	2022	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
<b>Ridership</b>								
Total Route Passengers		132,721	53,596	79,125	147.6%	90,200	42,521	47.1%
<b>Revenue</b>								
Total Route Passenger Revenue	\$	-	\$	-	0.0%	\$	-	0.0%
<b>Expenses</b>								
Total Expenses	\$	300,590	\$	281,894	6.6%	\$	382,552	-21.4%
<b>Miles</b>								
Revenue Miles		16,937	17,156	(219)	-1.3%	17,240	(303)	-1.8%
Deadhead Miles		248	248	0	0.0%	248	0	0.0%
Total Service Miles		17,185	17,404	(219)	-1.3%	17,488	(303)	-1.7%
<b>Revenue Hours</b>		2,171	2,199	(28)	-1.3%	2,057	114	5.5%

Year to Date	March YTD			Variance YTD		March YTD			Variance YTD	
	Current		Prior Year	Amount	Percent	Budget		Amount	Percent	
Ridership										
Total Route Passengers	970,125		275,089	695,036	252.7%	554,036		416,089	75.1%	
Revenue										
Total Route Passenger Revenue	\$	-	\$	-	0.0%	\$	-	\$	-	0.0%
Expenses										
Total Expenses	\$	2,882,815	\$	2,568,053	12.3%	\$	3,442,965	\$	(560,150)	-16.3%
Miles										
Revenue Miles	149,839		148,513	1,326	0.9%	151,131		(1,292)	-0.9%	
Deadhead Miles	2,192		2,192	0	0.0%	2,192		0	0.0%	
Total Service Miles	152,031		150,705	1,326	0.9%	153,323		(1,292)	-0.8%	
Revenue Hours	19,209		19,038	171	0.9%	18,779		430	2.3%	


System Indicator		Current Month	Prior Year	FY22 YTD	FY21 YTD
1.	Ridership	132,721	53,596	970,125	275,089
2.	Passengers per Revenue Mile	7.84	3.12	6.47	1.86
3.	Passengers per Revenue Hour	61.13	24.37	50.50	14.47
4.	Cost per Passenger	\$ 2.26	5.26	\$ 2.97	\$ 10.11
5.	Cost per Revenue Mile	\$ 17.75	16.43	\$ 19.24	\$ 17.30
6.	Cost per Revenue Hour	\$ 138.46	128.19	\$ 150.08	\$ 134.93
7.	Miles Between Road Calls	N/A	N/A	N/A	N/A
8.	Miles Between Streetcar Inspection	943	850	950	895
9.	Total Preventable Accidents per 100,000 Miles	0	0	0	0
10.	Total Complaints per 100,000 Passengers	3	2	5	7



Month to Date	March		Variance		March Budget	Variance	
	2022	Current Year	Prior Year	Amount	Percent	Amount	Percent
<b>Ridership</b>							
<b>Total Demand</b>		52,889	36,171	16,718	46.2%	62,210	(9,321) -15.0%
Denials		-	-	-	0.0%	-	- 0.0%
Missed Trips		-	1	(1)	-100.0%	-	- 0.0%
Cancellations		10,955	7,164	3,791	52.9%	11,740	(785) -6.7%
No Shows		3,393	2,317	1,076	46.4%	3,360	33 1.0%
<b>Total Passengers</b>		<u>38,541</u>	<u>26,689</u>	<u>11,852</u>	<u>44.4%</u>	<u>47,110</u>	<u>(8,569) -18.2%</u>
ADA Passengers		36,482	25,179	11,303	44.9%		
Optional ADA		<u>2,059</u>	<u>1,510</u>	<u>549</u>	<u>36.4%</u>		
Percentage of Optional		5.3%	5.7%				
<b>Trips</b>							
ADA Trips		33,995	23,499	10,496	44.7%		
Optional ADA Trips		<u>1,949</u>	<u>1,409</u>	<u>540</u>	<u>38.3%</u>		
<b>Total Trips</b>		<u>35,944</u>	<u>24,908</u>	<u>11,036</u>	<u>44.3%</u>	<u>43,890</u>	<u>(7,946) -18.1%</u>
<b>Revenue</b>							
Regular Fare Revenue		-	-	-	-	43,070	(43,070) -100.0%
Economy Fare Revenue		-	-	-	-	54,130	(54,130) -100.0%
<b>Total Fares Collected</b>		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>-</u>	<u>\$ 97,200</u>	<u>\$ (97,200) -100.0%</u>
<b>Expenses</b>							
<b>Total Expenses</b>		\$ 1,379,364	\$ 982,618	\$ (396,746)	-40.4%	\$ 1,588,904	\$ (209,540) -13.2%
<b>Miles</b>							
Revenue Miles		264,128	198,910	65,218	32.8%	313,010	(48,882) -15.6%
Deadhead Miles		<u>47,085</u>	<u>41,617</u>	<u>5,468</u>	<u>13.1%</u>	<u>64,510</u>	<u>(17,425) -27.0%</u>
Total Service Miles		311,213	240,527	70,686	29.4%	377,520	(66,307) -17.6%
Non-Route Miles		<u>4,243</u>	<u>5,281</u>	<u>(1,038)</u>	<u>-19.7%</u>	<u>1,840</u>	<u>2,403 130.6%</u>
<b>Total Miles</b>		<u>315,456</u>	<u>245,808</u>	<u>69,648</u>	<u>28.3%</u>	<u>379,360</u>	<u>(63,904) -16.8%</u>
<b>Revenue Hours</b>		18,489	14,519	3,970	27.3%	23,420	(4,931) -21.1%
<b>Service Hours</b>		21,262	17,230	4,032	23.4%	27,450	(6,188) -22.5%

Year to Date	March YTD		Variance		March YTD Budget	Variance	
	2022	Current Year	Prior Year	Amount	Percent	Amount	Percent
<b>Ridership</b>							
<b>Total Demand</b>		433,403	284,178	149,225	52.5%	548,150	(114,747) -20.9%
Denials		-	-	-	0.0%	-	- 0.0%
Missed Trips		10	2	8	400.0%	-	10 0.0%
Cancellations		98,430	68,238	30,192	44.2%	103,410	(4,980) -4.8%
No Shows		28,135	17,754	10,381	58.5%	29,670	(1,535) -5.2%
<b>Total Passengers</b>		<u>306,828</u>	<u>198,184</u>	<u>108,644</u>	<u>54.8%</u>	<u>415,070</u>	<u>(108,242) -26.1%</u>
ADA Passengers		289,605	187,166	102,439	54.7%		
Optional ADA		<u>17,223</u>	<u>11,018</u>	<u>6,205</u>	<u>56.3%</u>		
Percentage of Optional		5.6%	5.6%				
<b>Trips</b>							
ADA Trips		269,705	173,321	96,384	55.6%		
Optional ADA Trips		<u>16,376</u>	<u>10,222</u>	<u>6,154</u>	<u>60.2%</u>		
<b>Total Trips</b>		<u>286,081</u>	<u>183,543</u>	<u>102,538</u>	<u>55.9%</u>	<u>386,960</u>	<u>(100,879) -26.1%</u>
<b>Revenue</b>							
Regular Fare Revenue		-	-	-	0.0%	370,470	(370,470) -100.0%
Economy Fare Revenue		-	-	-	0.0%	482,840	(482,840) -100.0%
<b>Total Fares Collected</b>		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>0.0%</u>	<u>\$ 853,310</u>	<u>\$ (853,310) -100.0%</u>
<b>Expenses</b>							
<b>Total Expenses</b>		\$ 11,288,117	\$ 9,655,588	\$ (1,632,530)	-16.9%	\$ 13,501,275	\$ (2,213,158) -16.4%
<b>Miles</b>							
Revenue Miles		2,160,147	1,546,509	613,638	39.7%	2,794,070	(633,923) -22.7%
Deadhead Miles		<u>392,568</u>	<u>327,687</u>	<u>64,881</u>	<u>19.8%</u>	<u>586,280</u>	<u>(193,712) -33.0%</u>
Total Service Miles		2,552,716	1,874,197	678,519	36.2%	3,380,350	(827,634) -24.5%
Non-Route Miles		<u>35,588</u>	<u>29,536</u>	<u>6,052</u>	<u>20.5%</u>	<u>16,560</u>	<u>19,028 114.9%</u>
<b>Total Miles</b>		<u>2,588,304</u>	<u>1,903,733</u>	<u>684,571</u>	<u>36.0%</u>	<u>3,396,910</u>	<u>(808,606) -23.8%</u>
<b>Revenue Hours</b>		152,650	114,835	37,815	32.9%	210,880	(58,230) -27.6%
<b>Service Hours</b>		174,763	136,319	38,444	28.2%	248,390	(73,627) -29.6%

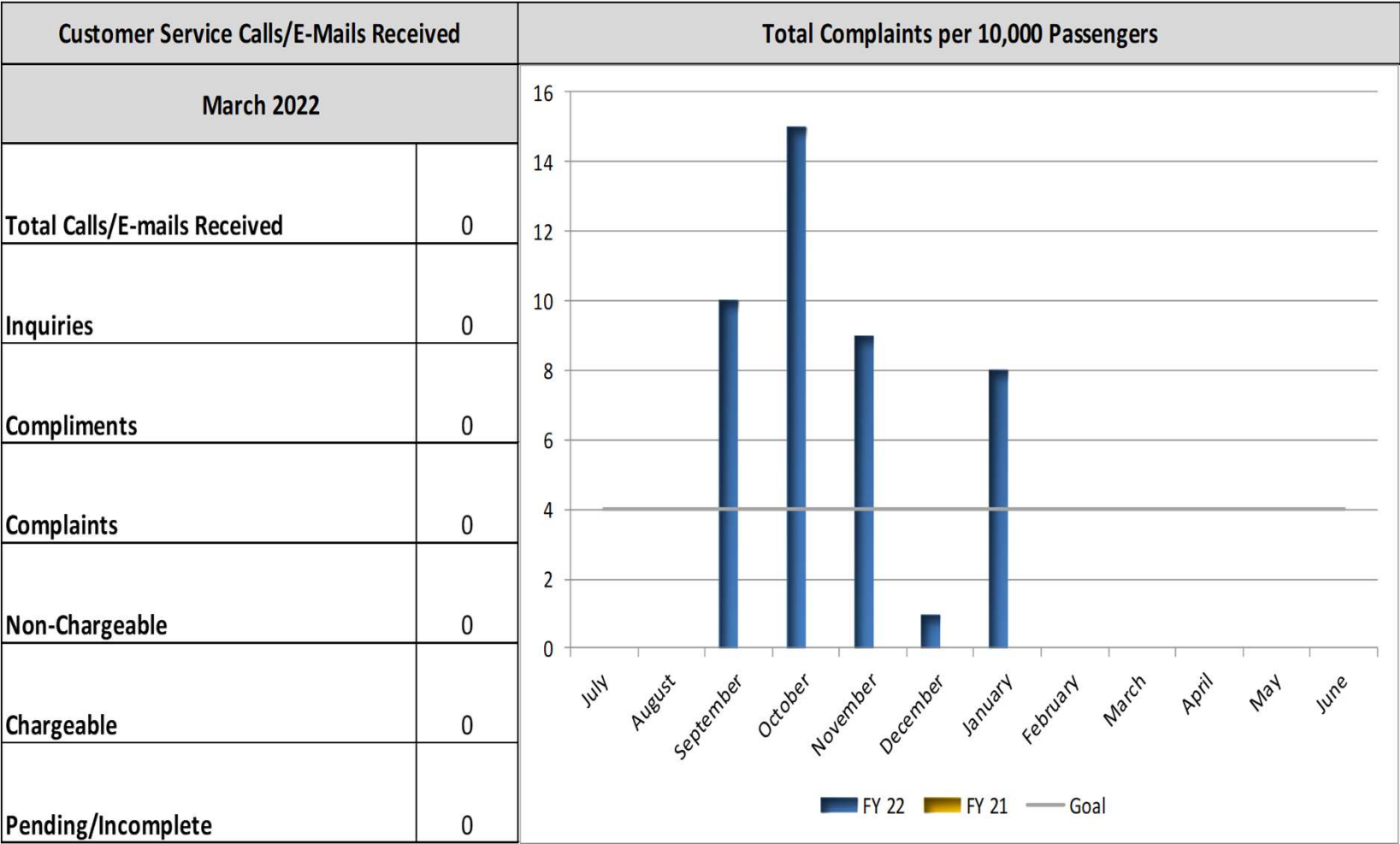
System Indicator		Current Month		Prior Year		FY22 YTD		FY21 YTD	
1.	Ridership		38,541		26,689		306,828		198,184
2.	Demand		52,889		36,171		433,403		284,178
3.	Cancellations		10,955		7,164		98,430		68,238
4.	No-Shows		3,393		2,317		28,135		17,754
5.	Passengers per Revenue Hour		2.08		1.84		2.01		1.73
6.	Passengers per Service Hour		1.81		1.55		1.76		1.45
7.	Revenue per Trip	\$	-	\$	-	\$	-	\$	-
8.	Cost per Trip	\$	38.38	\$	39.45	\$	39.46	\$	52.61
9.	Vehicles Operated in Maximum Service		93		77		94		83
10.	Trip Time,Sun Tran		80.66%		89.37%		82.82%		88.85%
11.	Trip Time 110% + 5 Minutes		88.58%		93.80%		90.02%		93.31%
12.	Pick-Ups		86.33%		95.96%		88.80%		96.55%
13.	Pick-Ups Before Significantly Late		99.19%		99.97%		99.51%		99.98%

 **ON DEMAND**



Month to Date	March		Variance	
	2022	Current Year	Prior Year	Amount      Percent
<b>Ridership</b>				
<b>Total Demand</b>		912	809	103      12.7%
Denials		-	-	-      0.0%
Missed Trips		-	-	-      0.0%
Cancellations		213	122	91      74.6%
No Shows		30	57	(27)    -47.4%
<b>Total Passengers</b>		<u>669</u>	<u>630</u>	<u>39</u> <u>6.2%</u>
<b>Trips</b>				
<b>Total Trips</b>		<u>569</u>	<u>589</u>	<u>(20)</u> -3.4%
<b>Revenue</b>				
Regular Fare Revenue		-	-	-      -
Economy Fare Revenue		-	-	-      -
<b>Total Fares Collected</b>		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u> <u>-</u>
<b>Miles</b>				
Revenue Miles		3,092	2,569	523      20.4%
Deadhead Miles		533	2,371	(1,839)   -77.5%
Total Service Miles		<u>3,625</u>	<u>4,940</u>	<u>(1,315)</u> -26.6%
Non-Route Miles		727	492	235      47.8%
<b>Total Miles</b>		<u>4,352</u>	<u>5,432</u>	<u>(1,080)</u> -19.9%
<b>Revenue Hours</b>		333	364	(31)      -8.5%
<b>Service Hours</b>		482	809	(327)    -40.4%

Year to Date	March YTD		Variance	
	2022	Current Year	Prior Year	Amount      Percent
<b>Ridership</b>				
<b>Total Demand</b>		6,537	2,416	4,121      170.6%
Denials		-	-	-      0.0%
Missed Trips		-	-	-      0.0%
Cancellations		1,436	318	1,118      351.6%
No Shows		316	134	182      135.8%
<b>Total Passengers</b>		<u>4,785</u>	<u>1,964</u>	<u>2,821</u> <u>143.6%</u>
<b>Trips</b>				
<b>Total Trips</b>		<u>3,959</u>	<u>1,890</u>	<u>2,069</u> <u>109.5%</u>
<b>Revenue</b>				
Regular Fare Revenue		-	-	-      0.0%
Economy Fare Revenue		-	-	-      0.0%
<b>Total Fares Collected</b>		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u> <u>0.0%</u>
<b>Expenses</b>				
<b>Total Expenses</b>		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u> <u>0.0%</u>
<b>Miles</b>				
Revenue Miles		19,919	9,233	10,687      115.7%
Deadhead Miles		6,256	10,992	(4,736)      -43.1%
Total Service Miles		<u>26,176</u>	<u>20,225</u>	<u>5,950</u> <u>29.4%</u>
Non-Route Miles		7,275	5,642	1,633      29.0%
<b>Total Miles</b>		<u>33,451</u>	<u>25,867</u>	<u>7,584</u> <u>29.3%</u>
<b>Revenue Hours</b>		2,674	1,474	1,200      81.4%
<b>Service Hours</b>		4,845	3,613	1,232      34.1%





Month to Date	March		Variance		March		Variance	
	2021	Current	Prior Year	Amount Percent	Budget		Amount Percent	

## Expenses

Parts		7,491						
Electricity		474						
Total Expenses	\$	7,965						

## Miles

Total Miles		1,871						
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KWH		3,951						
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Year to Date	March YTD		Variance		March YTD		Variance	
	Current	Prior Year	Amount Percent		Budget		Amount Percent	

## Expenses

Parts		14,938						
Electricity		2,430						
Total Expenses		17,368						

## Miles

Total Miles		8,671						
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KWH		20,248						
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## Appendices – Additional Data

- A. Sun Tran
- B. Sun Link
- C. Sun Van
- D. Glossary





Month to Date	March		Variance		March		Variance	
	2022	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Total Passengers		1,127,784	1,015,169	112,615	11.1%	1,191,667	(63,883)	-5.4%

Month to Date	Calendar Days		School Days		Average Route Ridership		
	Current	Prior Year	Current	Prior Year		Current	Prior Year
Weekdays	23	23	Current	Prior Year	Weekdays	42,284	37,757
Saturdays	4	4	21	21	Saturdays	22,096	20,512
Sundays	4	4			Sundays	16,717	16,179
Holidays	0	0			Holidays	-	-
Total	31	31			Total	36,380	32,747

Year to Date	March YTD		Variance		March YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	
Total Passengers	9,734,460	7,966,690	1,767,770	22.2%	10,725,000	(990,540)	-9.2%	

Year to Date	Calendar Days		School Days		Average Route Ridership		
	Current	Prior Year	Current	Prior Year		Current	Prior Year
Weekdays	192	192	152	152	Weekdays	42,864	34,493
Saturdays	38	39			Saturdays	22,615	19,116
Sundays	39	39			Sundays	16,403	14,308
Holidays	5	5			Holidays	10,674	11,930
Total	274	275			Total	35,527	29,076

Current Year	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Fixed Routes	1,098,929	1,266,795	1,104,679	1,066,594	1,053,006	972,004	1,017,665	994,332	1,122,563				9,696,567
Express Routes	3,759	4,334	4,326	4,179	4,190	3,717	3,927	4,240	5,221				37,893
<b>Total</b>	<b>1,102,688</b>	<b>1,271,129</b>	<b>1,109,005</b>	<b>1,070,773</b>	<b>1,057,196</b>	<b>975,721</b>	<b>1,021,592</b>	<b>998,572</b>	<b>1,127,784</b>				<b>9,734,460</b>

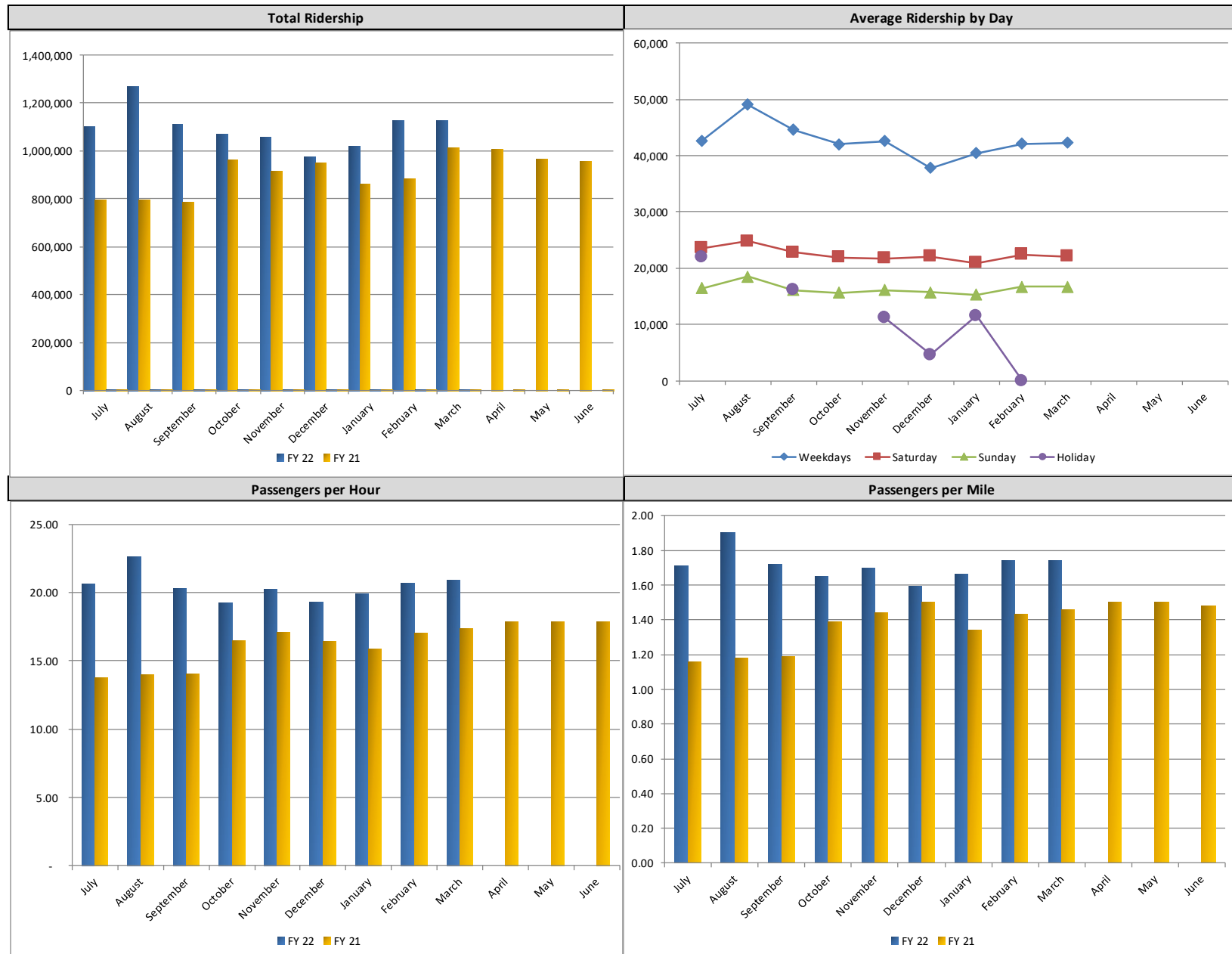
Previous Year	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	YTD FY 2021
Fixed Routes	792,339	790,413	784,754	955,733	915,496	946,637	858,124	879,253	1,011,040				7,933,789
Express Routes	3,902	3,591	3,638	5,119	2,519	2,896	3,253	3,854	4,129				32,901
<b>Total</b>	<b>796,241</b>	<b>794,004</b>	<b>788,392</b>	<b>960,852</b>	<b>918,015</b>	<b>949,533</b>	<b>861,377</b>	<b>883,107</b>	<b>1,015,169</b>				<b>7,966,690</b>

Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2022
Fixed Routes	306,590	476,382	319,925	110,861	137,510	25,367	159,541	115,079	111,523				1,762,778
Express Routes	(143)	743	688	(940)	1,671	821	674	386	1,092				4,992
<b>Total</b>	<b>306,447</b>	<b>477,125</b>	<b>320,613</b>	<b>109,921</b>	<b>139,181</b>	<b>26,188</b>	<b>160,215</b>	<b>115,465</b>	<b>112,615</b>				<b>1,767,770</b>

% Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2022
Fixed Routes	38.7%	60.3%	40.8%	11.6%	15.0%	2.7%	18.6%	13.1%	11.0%				22.2%
Express Routes	-3.7%	20.7%	18.9%	-18.4%	66.3%	28.3%	20.7%	10.0%	26.4%				15.2%
<b>Total</b>	<b>38.5%</b>	<b>60.1%</b>	<b>40.7%</b>	<b>11.4%</b>	<b>15.2%</b>	<b>2.8%</b>	<b>18.6%</b>	<b>13.1%</b>	<b>11.1%</b>				<b>22.2%</b>

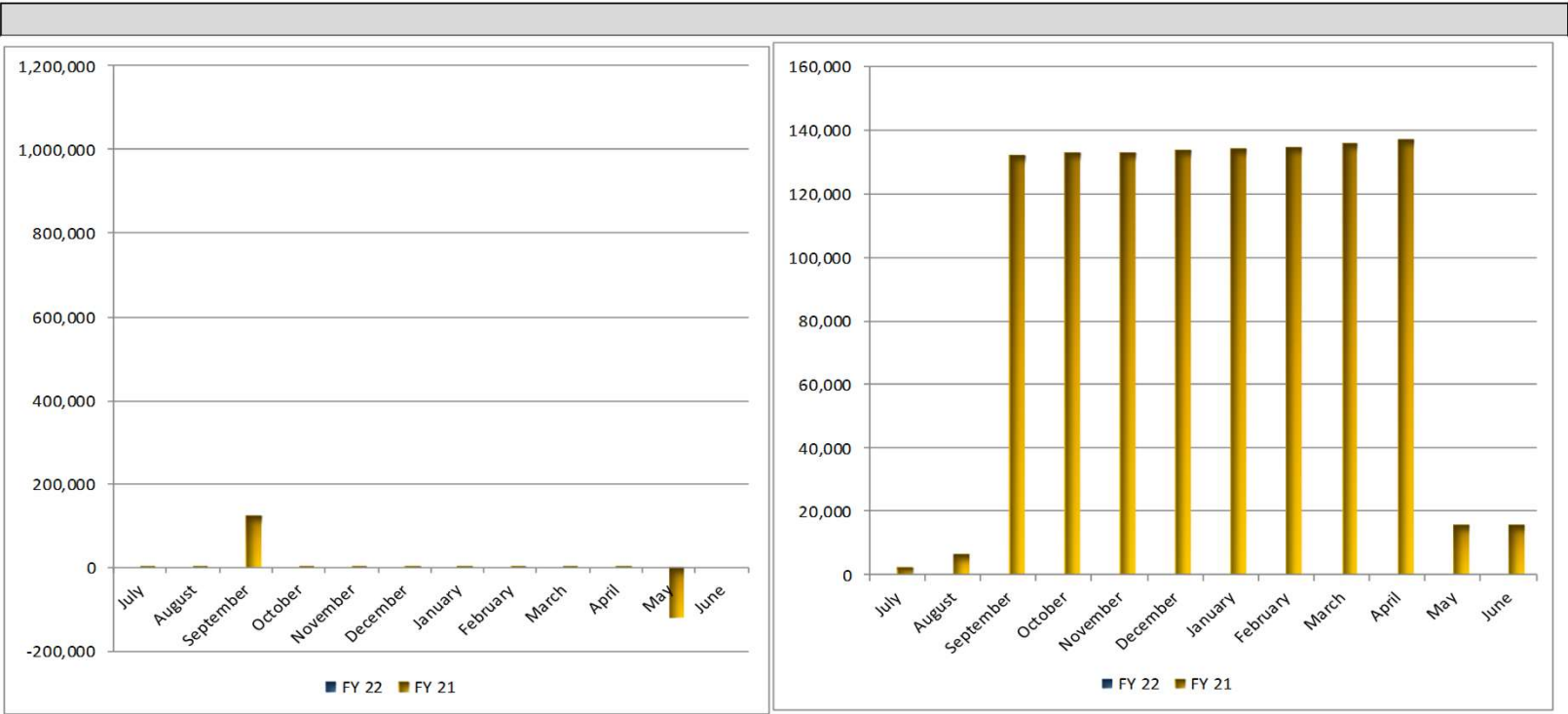
Totals By:	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Weekday	896,973	1,079,298	936,789	882,903	894,285	832,650	849,681	841,900	972,532				8,187,011
Saturday	117,775	99,296	91,476	109,455	87,020	66,294	83,648	89,672	88,384				833,020
Sunday	65,955	92,535	64,592	78,415	64,684	62,952	76,710	67,000	66,868				639,711
Holiday	21,985		16,148		11,207	13,825	11,553						74,718
<b>Total</b>	<b>1,102,688</b>	<b>1,271,129</b>	<b>1,109,005</b>	<b>1,070,773</b>	<b>1,057,196</b>	<b>975,721</b>	<b>1,021,592</b>	<b>998,572</b>	<b>1,127,784</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>9,734,460</b>

Averages By:	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	YTD FY 2022
Weekday	42,713	49,059	44,609	42,043	42,585	37,848	40,461	42,095	42,284				42,864
Saturday	23,555	24,824	22,869	21,891	21,755	22,098	20,912	22,418	22,096				22,615
Sunday	16,489	18,507	16,148	15,683	16,171	15,738	15,342	16,750	16,717				16,403
Holiday	21,985		16,148		11,207	4,608	11,553						10,674
<b>Total</b>	<b>35,571</b>	<b>41,004</b>	<b>36,967</b>	<b>34,541</b>	<b>35,240</b>	<b>30,491</b>	<b>32,955</b>	<b>35,663</b>	<b>36,380</b>				<b>35,527</b>



Month to Date	March		Variance		March Budget	Variance	
	2022	Current	Prior Year	Amount		Percent	Amount
Route Passenger Revenue							
Full Fare	\$	-	\$ 550	(550)	0.0%	-	0.00%
Economy Fare		-	-	0	0.0%	-	0.00%
Express Fare		-	64	(64)	0.0%	-	0.00%
Day Pass		-	440	(440)	0.0%	-	0.00%
Other		-	-	0	0.0%	-	0.00%
Route Passenger Revenue	\$	-	1,054	(1,054)	0.0%	\$ -	0.00%

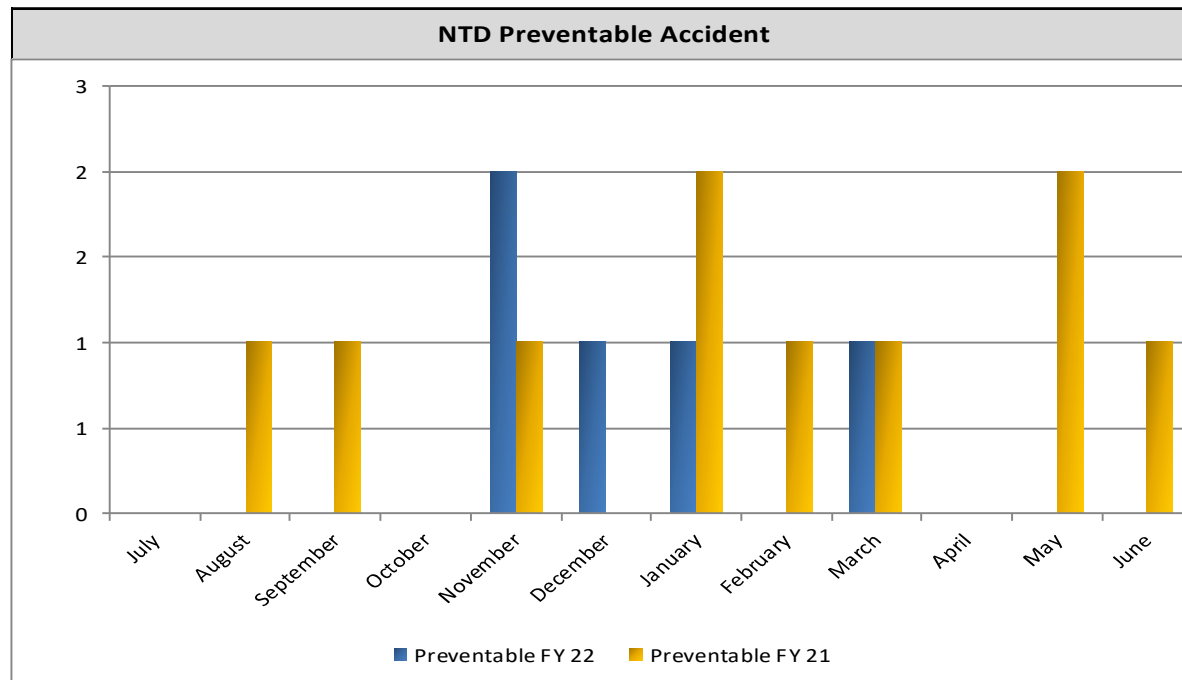
Year to Date	March YTD		Variance		March YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
Route Passenger Revenue							
Full Fare	\$	-	\$ 120,002	(120,002)	0.0%	-	0.0%
Economy Fare		-	225	(225)	0.0%	-	0.0%
Express Fare		-	9,504	(9,504)	0.0%	-	0.0%
Day Pass		-	5,041	(5,041)	0.0%	-	0.0%
Other		-	-	0	0.0%	-	0.0%
Route Passenger Revenue	\$	-	\$ 134,772	(134,772)	0.0%	\$ -	0.0%



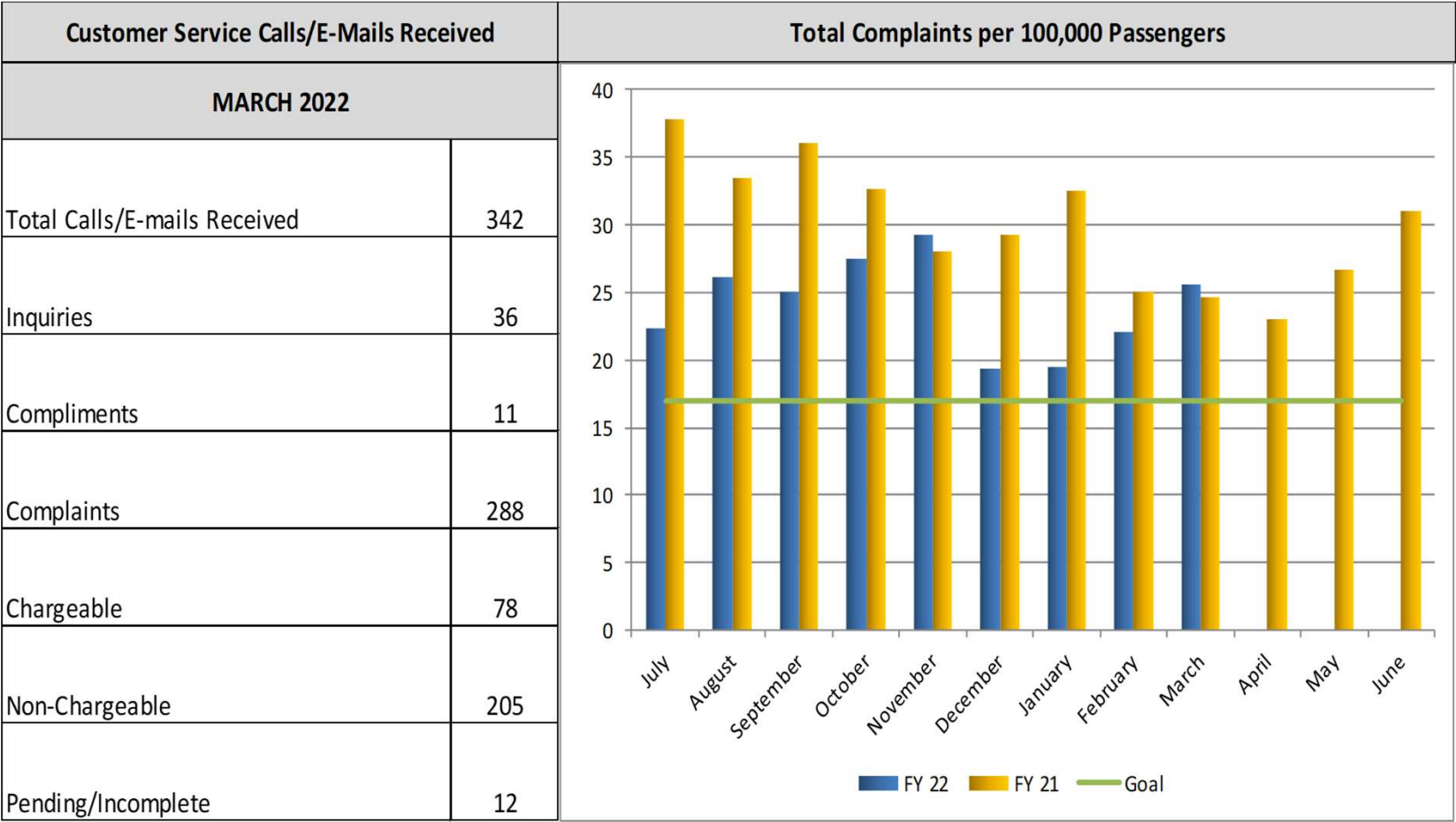
Month to Date	March		Variance		Monthly Budget	Variance	
	2022	Current	Prior Year	Amount	Percent	Amount	Percent
Operator Wages	\$	1,922,525	\$ 1,758,417	\$ (164,108)	-9%	\$ 1,497,428	\$ (425,097) -28%
Maintenance Wages		521,959	572,629	50,670	9%	450,917	(71,043) -16%
Salaries		524,433	573,792	49,359	9%	459,668	(64,765) -14%
Fringe Benefits		1,212,330	1,081,532	(130,799)	-12%	1,188,701	(23,630) -2%
Services		460,363	291,590	(168,773)	-58%	445,284	(15,079) -3%
Utilities		111,282	76,279	(35,003)	-46%	99,500	(11,782) -12%
Vehicle Maintenance		598,048	621,301	23,252	4%	556,500	(41,548) -7%
Materials and Supplies		(174,926)	50,751	225,677	445%	173,035	347,961 201%
CNG Fuel		202,731	38,719	(164,012)		62,250	(140,481) -226%
Diesel Fuel		357,544	328,083	(29,461)	-9%	351,720	(5,824) -2%
Unleaded Fuel		16,000	8,166	(7,834)	-96%	12,875	(3,125) -24%
Capital Outlay		(114,754)	191,985	306,739		36,950	151,704 411%
Insurance		21,250	41,666	20,416		113,333	92,083 81%
Labor Credits/Expense Transfers		(14,179)	(4,943)	9,236	-187%	1,900,311	1,914,490 101%
Total Expenses	\$	5,644,606	\$ 5,629,966	\$ (14,640)	-0.3%	\$ 7,348,473	\$ 1,703,866 23.2%

Year to Date	March YTD		Variance		Annual Budget	Budget Balance	
	Current Year	Prior Year	Amount	Percent		Amount	Percent
Operator Wages	\$ 14,831,586	\$ 14,218,324	\$ (613,263)	-4%	\$ 17,969,140	\$ 3,137,554	17%
Maintenance Wages	4,162,707	3,831,464	(331,242)	-9%	5,411,000	1,248,293	23%
Salaries	4,067,489	3,997,461	(70,028)	-2%	5,516,020	1,448,531	26%
Fringe Benefits	10,381,349	9,995,209	(386,140)	-4%	14,264,410	3,883,061	27%
Services	3,279,528	3,781,286	501,758	13%	5,343,410	2,063,882	39%
Utilities	866,508	806,104	(60,404)	-7%	1,194,000	327,492	27%
Vehicle Maintenance	3,436,178	3,620,758	184,580	5%	6,678,000	3,241,822	49%
Materials and Supplies	178,621	614,993	436,372	71%	2,076,420	1,897,799	91%
CNG Fuel	738,225	401,324	(336,902)	-84%	747,000	8,775	1%
Diesel Fuel	2,558,903	1,784,341	(774,562)	-43%	4,220,640	1,661,737	39%
Unleaded Fuel	100,634	59,783	(40,850)	-68%	154,500	53,866	35%
Capital Outlay	207,585	389,637	182,052	0%	443,400	235,815	53%
Insurance	1,239,517	1,239,918	401	0%	1,360,000	120,483	9%
Labor Credits/Expense Transfers	(43,813)	(13,847)	29,966	-216%	22,803,730	22,847,543	100%
Total Expenses	\$ 46,005,016	\$ 44,726,755	\$ (1,278,261)	-2.9%	\$ 88,181,670	\$ 42,176,654	47.8%

Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	5	5	0	1	1
August	0	8	8	1	2	3
September	0	1	1	1	4	5
October	0	4	4	0	4	4
November	2	3	5	1	2	3
December	1	4	5	0	3	3
January	1	4	5	2	4	6
February	0	0	0	1	4	5
March	1	4	5	1	8	9
April	0	0	0	0	3	3
May	0	0	0	2	2	4
June	0	0	0	1	3	4



\*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



**SUN** LINK 



Month to Date	March 2022	Current	Prior Year	Variance Amount	Percent	March Budget	Variance Amount	Percent
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Route Passengers		132,721	53,596	79,125	147.6%	90,200	42,521	47.1%
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Month to Date	Current	Prior Year	School Days Current	Prior Year	Average Route Ridership Current	Prior Year
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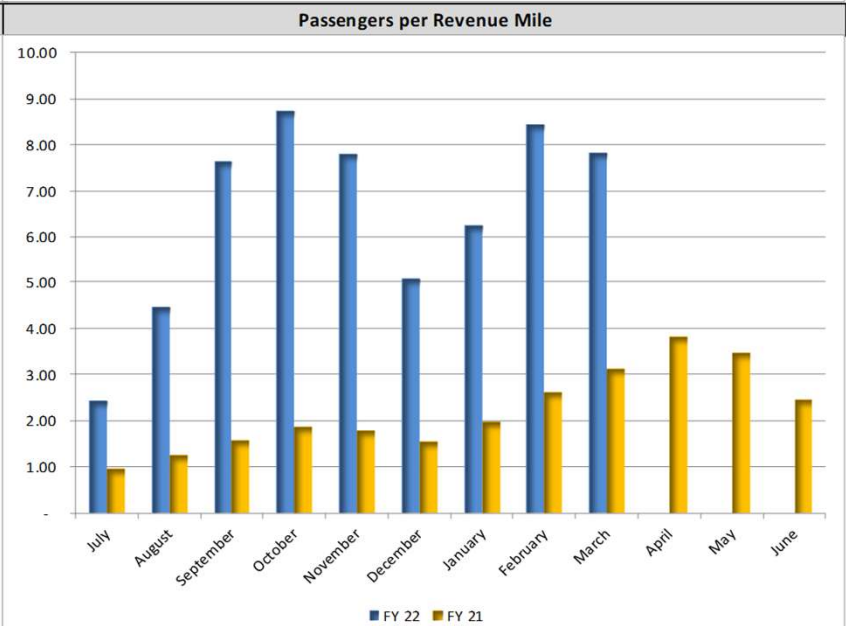
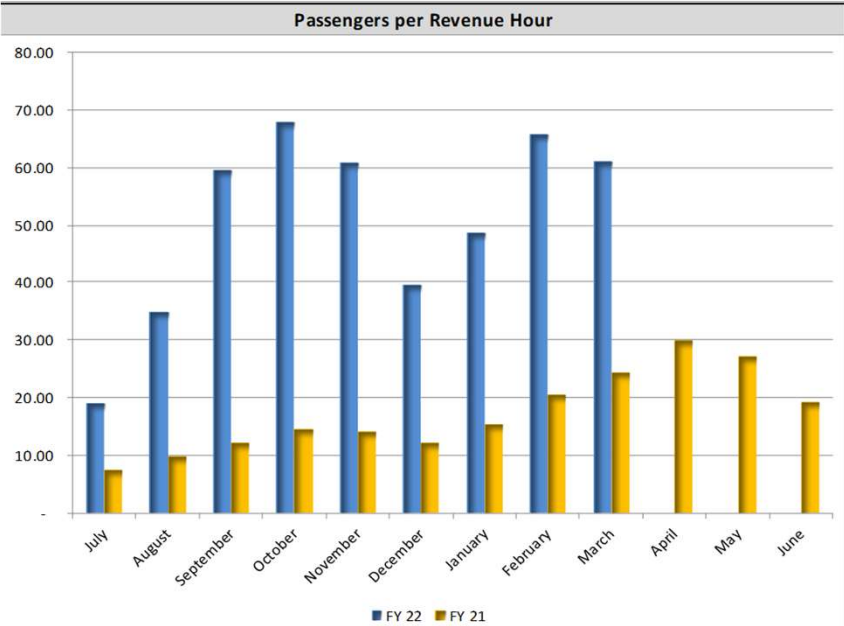
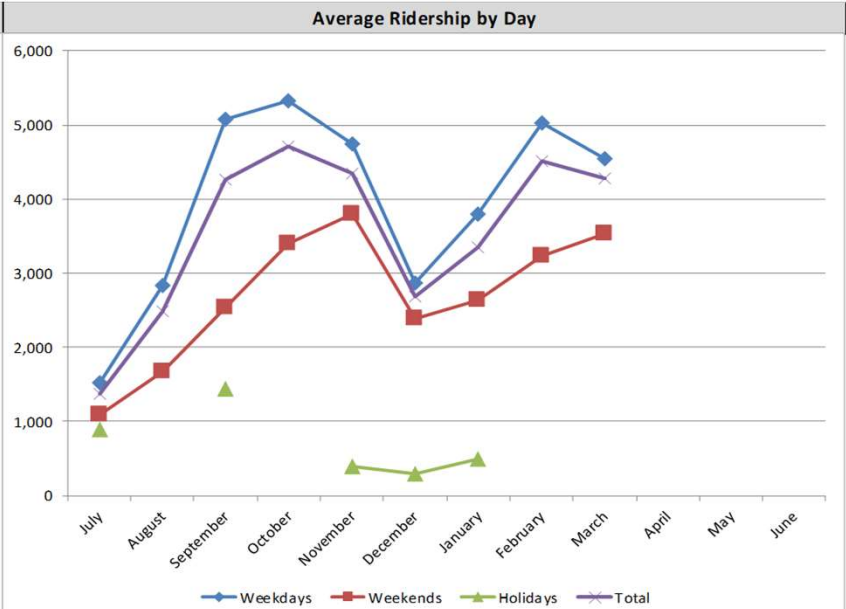
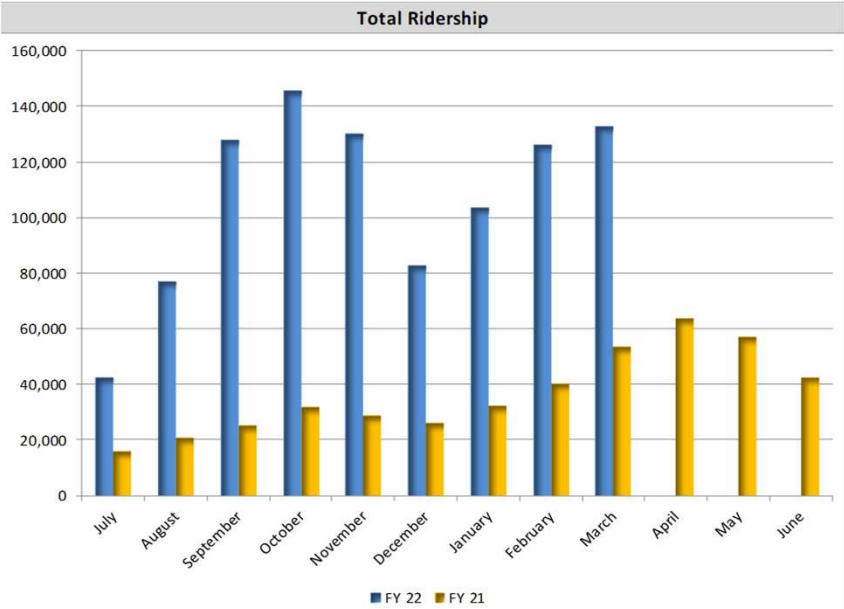
Weekdays	23	23	18	22	Weekdays	4,544	1,733
Weekends	8	8			Weekends	3,525	1,717
Holidays	0	0			Holidays		
Total	31	31			Total	4,281	1,729

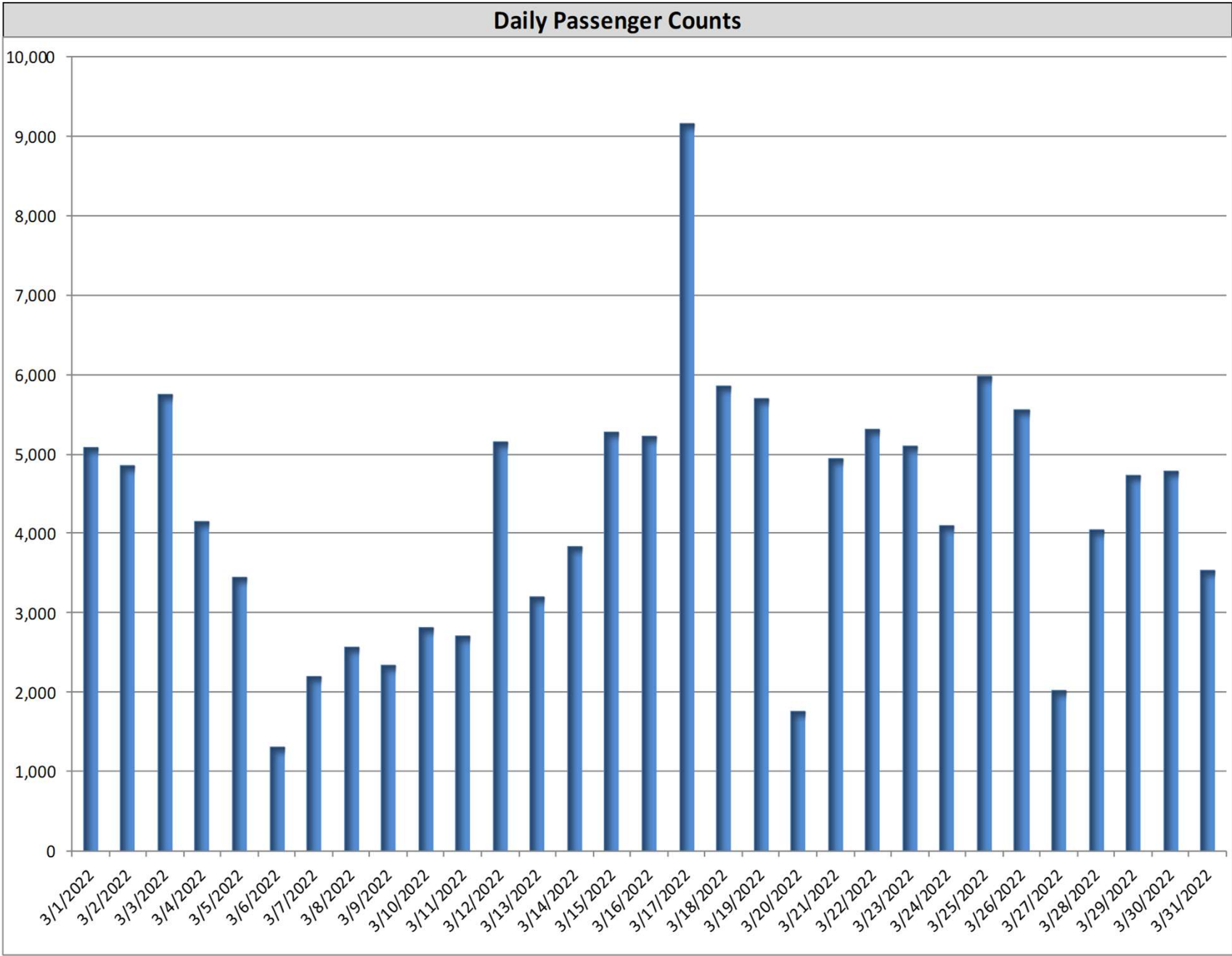
Year to Date	March YTD Current	Prior Year	Variance Amount	Percent	March YTD Budget	Variance Amount	Percent
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Route Passengers	970,125	275,089	695,036	252.7%	554,036	416,089	75.1%
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Year to Date	Calendar Days Current	Prior Year	School Days Current	Prior Year	Average Route Ridership Current	Prior Year
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Weekdays	193	191	133	142	Weekdays	3,953	1,084
Weekends	76	78			Weekends	2,681	851
Holidays	5	5			Holidays	698	312
Total	274	274			Total	3,541	1,004

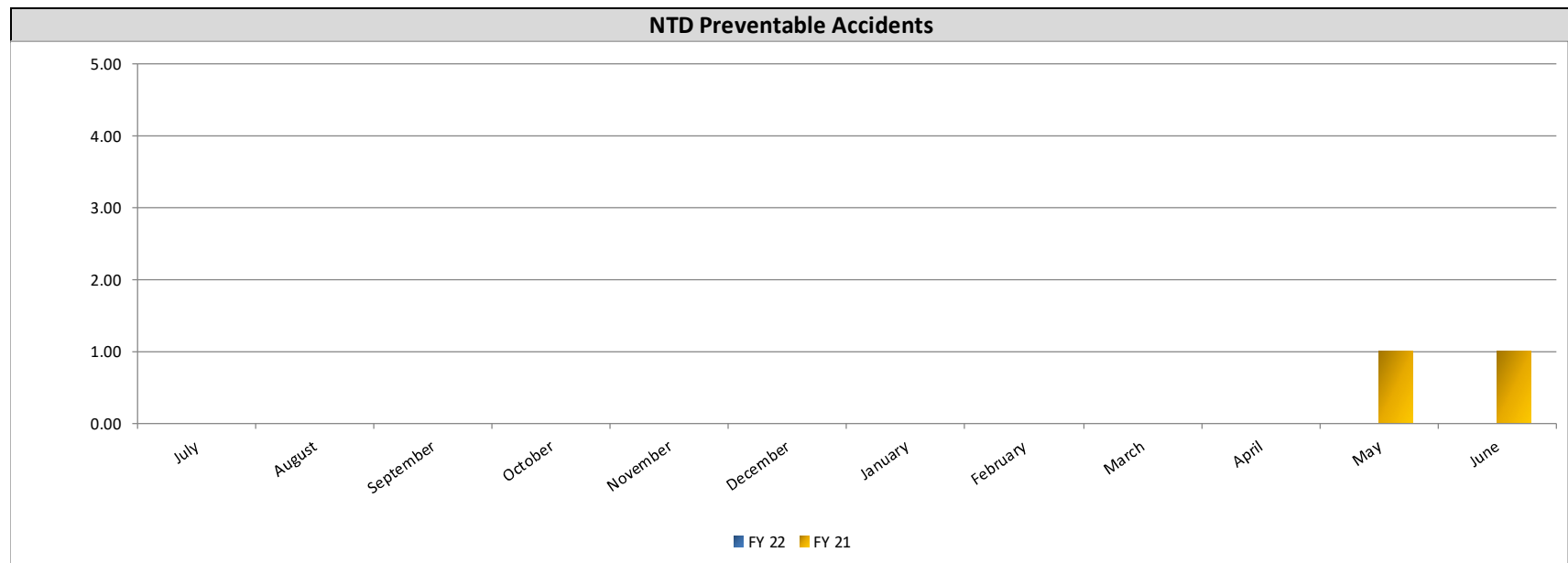




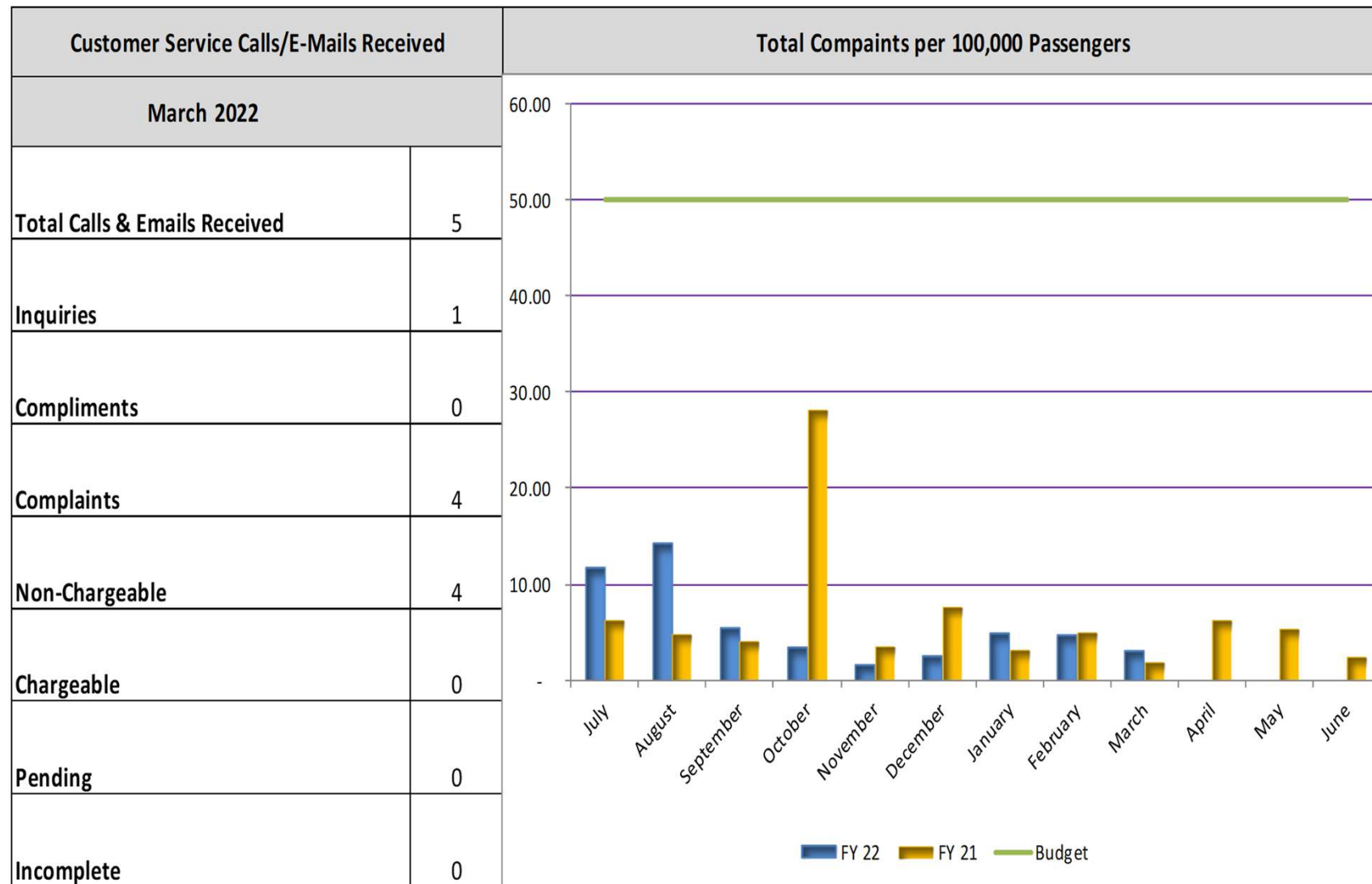
Month to Date	March		Variance		Percent	Monthly	Variance		Percent
2021	Current	Prior Year	Amount	Amount		Budget	Amount	Amount	
Contracts	\$ 25,266	\$ 42,890	\$ 17,623		41.1%	\$ 20,833	\$ (4,433)		-21.3%
Administration Wages	60,302	29,001	(31,301)		-107.9%	25,274	(35,028)		-138.6%
Maintenance Wages	23,765	40,377	16,612		41.1%	28,616	4,851		17.0%
Operations Wages	56,865	55,203	(1,663)		-3.0%	90,361	33,496		37.1%
Fringe Benefits	43,154	35,547	(7,607)		-21.4%	46,374	3,220		6.9%
Taxes	-	-	-		0.0%	-	-		0.0%
Staffing Costs	-	-	-		0.0%	167	167		100.0%
Supplies	7,659	2,977	(4,682)		-157.3%	7,093	(566)		-8.0%
Information Technology	-	-	-		0.0%	5,917	5,917		100.0%
Maintenance Supplies	3,768	2,804	(964)		-34.4%	31,850	28,082		88.2%
NRV Maintenance	1,184	7,251	6,067			1,667	483		29.0%
Fuel	1,015	620	(395)		-63.7%	625	(390)		-62.3%
Utilities	24,317	22,059	(2,257)		-10.2%	34,158	9,842		28.8%
Public Education/Marketing	2,221	-	(2,221)			5,492	3,271		59.6%
Miscellaneous	51,074	43,166	(7,908)		-18.3%	84,125	33,051		39.3%
Total Expenses	\$ 300,590	\$ 281,894	\$ (18,696)		-6.6%	\$ 382,552	\$ 81,962		21.4%

Year to Date	March		Variance		Percent	Annual	Budget Variance		Percent
Current Year	Current Year	Prior Year	Amount	Amount		Budget	Amount	Amount	
Contracts	\$ 151,483	\$ 169,634	\$ 18,151		10.7%	\$ 250,000	\$ 98,517		39.4%
Administration Wages	562,853	328,290	(234,563)		-71.5%	303,290	(259,563)		-85.6%
Maintenance Wages	220,124	316,140	96,016		30.4%	343,390	123,266		35.9%
Operations Wages	541,499	455,819	(85,680)		-18.8%	1,084,330	542,831		50.1%
Fringe Benefits	462,827	346,164	(116,663)		-33.7%	556,490	93,663		16.8%
Taxes	-	-	-		0.0%	-	-		0.0%
Staffing Costs	200	-	(200)			2,000	1,800		90.0%
Supplies	65,083	51,838	(13,245)		-25.6%	85,120	20,037		23.5%
Information Technology	8,919	28,470	19,551		68.7%	71,000	62,081		87.4%
Maintenance Supplies	156,241	198,236	41,996		21.2%	382,200	225,959		59.1%
NRV Maintenance	5,526	19,536	14,010		71.7%	20,000	14,474		72.4%
Fuel	7,217	4,586	(2,631)		-57.4%	7,500	283		3.8%
Utilities	252,288	247,852	(4,436)		-1.8%	409,900	157,612		38.5%
Public Education/Marketing	35,366	23,665	(11,701)		-49.4%	65,900	30,534		46.3%
Miscellaneous	413,189	377,822	(35,367)		-9.4%	1,009,500	596,311		59.1%
Total Expenses	\$ 2,882,815	\$ 2,568,053	\$ (314,762)		-12.3%	\$ 4,590,620	\$ 1,707,805		37.2%

Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	0	0	0	1	1
August	0	0	0	0	1	1
September	0	0	0	0	0	0
October	0	1	1	0	0	0
November	0	0	0	0	2	2
December	0	1	1	0	0	0
January	0	0	0	0	0	0
February	0	3	3	0	0	0
March	0	0	0	0	2	2
April	0	0	0	0	0	0
May	0	0	0	1	0	1
June	0	0	0	1	0	1



\*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.





Month to Date 2022	March		Variance		March Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
<b>Passengers</b>							
Regular Fare Passengers	14,872	9,274	5,598	60.4%	12,900	1,972	15.3%
Economy Fare Passengers	22,115	16,198	5,917	36.5%	31,700	(9,585)	-30.2%
<b>Revenue Passengers</b>	<b>36,987</b>	<b>25,472</b>	<b>11,515</b>	<b>45.2%</b>	<b>44,600</b>	<b>(7,613)</b>	<b>-17.1%</b>
<b>Other Passengers (PCA)</b>	<b>1,554</b>	<b>1,217</b>	<b>337</b>	<b>27.7%</b>	<b>2,510</b>	<b>(956)</b>	<b>-38.1%</b>
<b>Total Passengers</b>	<b>38,541</b>	<b>26,689</b>	<b>11,852</b>	<b>44.4%</b>	<b>47,110</b>	<b>(8,569)</b>	<b>-18.2%</b>

Month to Date		Calendar Days		Average Route Ridership			
		Current	Prior Year		Current	Prior Year	
	Weekdays	23	23		Weekdays	1,510	1,035
	Saturdays	4	4		Saturdays	497	369
	Sundays	4	4		Sundays	458	354
	Holidays	0	0		Holidays	0	0
	Total	31	31		Total	1,243	861

Year to Date	March YTD		Variance		March YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
<b>Passengers</b>							
Regular Fare Passengers	112,089	64,769	47,320	73.1%	110,940	1,149	1.0%
Economy Fare Passengers	181,462	122,863	58,599	47.7%	282,760	(101,298)	-35.8%
<b>Revenue Passengers</b>	<b>293,551</b>	<b>187,632</b>	<b>105,919</b>	<b>56.5%</b>	<b>393,700</b>	<b>(100,149)</b>	<b>-25.4%</b>
<b>Other Passengers (PCA)</b>	<b>13,277</b>	<b>10,552</b>	<b>2,725</b>	<b>25.8%</b>	<b>21,370</b>	<b>(8,093)</b>	<b>-37.9%</b>
<b>Total Passengers</b>	<b>306,828</b>	<b>198,184</b>	<b>108,644</b>	<b>54.8%</b>	<b>415,070</b>	<b>(108,242)</b>	<b>-26.1%</b>

Year to Date	Calendar Days		Average Route Ridership			
	Current	Prior Year		Current	Prior Year	
	Weekdays	191	192	Weekdays	1,412	890
	Saturdays	37	38	Saturdays	472	361
	Sundays	39	39	Sundays	413	300
	Holidays	7	5	Holidays	514	369
	Total	274	274	Total	1,120	723

CURRENT YEAR	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Demand Response	32,136	34,423	34,563	35,663	33,917	33,181	31,635	32,769	38,541				306,828
<b>TOTAL</b>	<b>32,136</b>	<b>34,423</b>	<b>34,563</b>	<b>35,663</b>	<b>33,917</b>	<b>33,181</b>	<b>31,635</b>	<b>32,769</b>	<b>38,541</b>				<b>306,828</b>

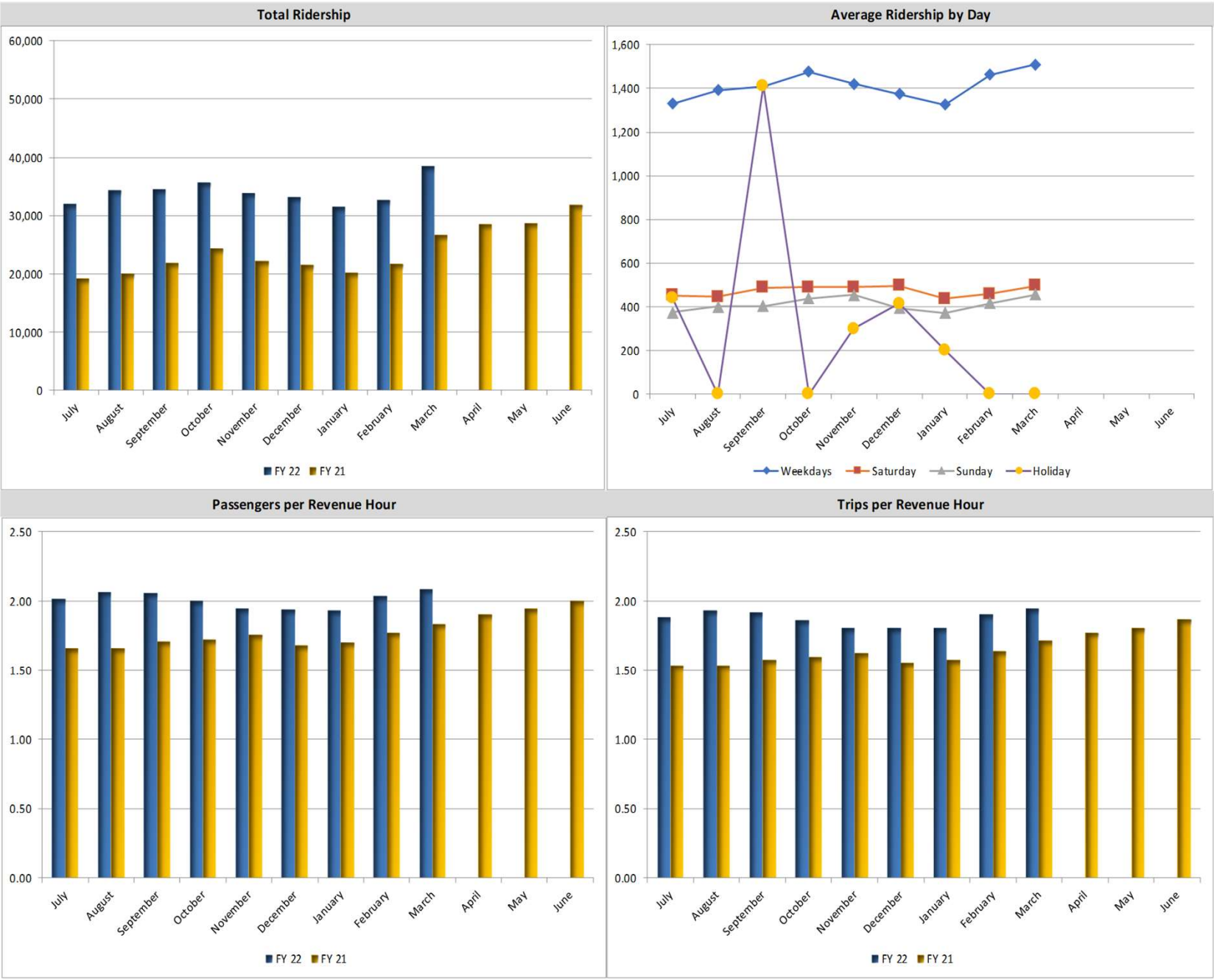
PREVIOUS YEAR	JULY 2020	AUGUST 2020	SEPTEMBER 2020	OCTOBER 2020	NOVEMBER 2020	DECEMBER 2020	JANUARY 2021	FEBRUARY 2021	MARCH 2021	APRIL 2021	MAY 2021	JUNE 2021	YTD FY 2021
Demand Response	19,235	20,121	21,967	24,487	22,293	21,529	20,186	21,677	26,689				85,810
<b>TOTAL</b>	<b>19,235</b>	<b>20,121</b>	<b>21,967</b>	<b>24,487</b>	<b>22,293</b>	<b>21,529</b>	<b>20,186</b>	<b>21,677</b>	<b>26,689</b>				<b>85,810</b>

VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	12,901	14,302	12,596	11,176	11,624	11,652	11,449	11,092	11,852				108,644
<b>TOTAL</b>	<b>12,901</b>	<b>14,302</b>	<b>12,596</b>	<b>11,176</b>	<b>11,624</b>	<b>11,652</b>	<b>11,449</b>	<b>11,092</b>	<b>11,852</b>				<b>108,644</b>

% VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	67.1%	71.1%	57.3%	45.6%	52.1%	54.1%	56.7%	51.2%	44.4%				126.6%
<b>TOTAL</b>	<b>67.1%</b>	<b>71.1%</b>	<b>57.3%</b>	<b>45.6%</b>	<b>52.1%</b>	<b>54.1%</b>	<b>56.7%</b>	<b>51.2%</b>	<b>44.4%</b>				<b>126.6%</b>

TOTALS BY:	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Weekday	27,928	30,629	29,586	31,016	29,839	28,863	27,818	29,264	34,723				269,666
Saturday	2,264	1,786	1,949	2,450	1,960	1,491	1,749	1,838	1,987				17,474
Sunday	1,503	2,008	1,616	2,197	1,819	1,584	1,866	1,667	1,831				16,091
Holiday	441	-	1,412		299	1,243	202	-					3,597
<b>TOTAL</b>	<b>32,136</b>	<b>34,423</b>	<b>34,563</b>	<b>35,663</b>	<b>33,917</b>	<b>33,181</b>	<b>31,635</b>	<b>32,769</b>	<b>38,541</b>				<b>306,828</b>

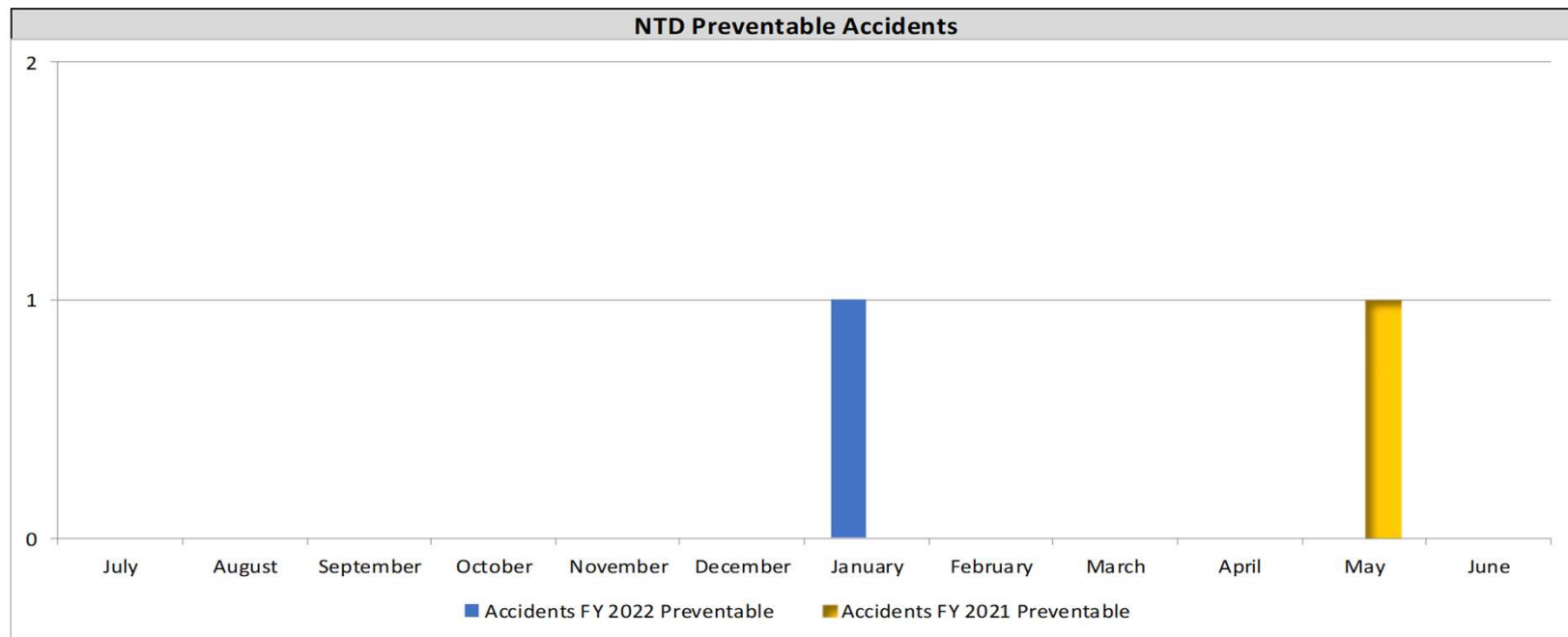
AVERAGES BY:	JULY 2021	AUGUST 2021	SEPTEMBER 2021	OCTOBER 2021	NOVEMBER 2021	DECEMBER 2021	JANUARY 2022	FEBRUARY 2022	MARCH 2022	APRIL 2022	MAY 2022	JUNE 2022	YTD FY 2022
Weekday	1,330	1,392	1,409	1,477	1,421	1,374	1,325	1,463	1,510				1,412
Saturday	453	447	487	490	490	497	437	460	497				472
Sunday	376	402	404	439	455	396	373	417	458				413
Holiday	441	-	1,412	-	299	414	202	-	-				514
<b>TOTAL</b>	<b>1,037</b>	<b>1,110</b>	<b>1,152</b>	<b>1,150</b>	<b>1,131</b>	<b>1,070</b>	<b>1,020</b>	<b>1,170</b>	<b>1,243</b>				<b>1,120</b>



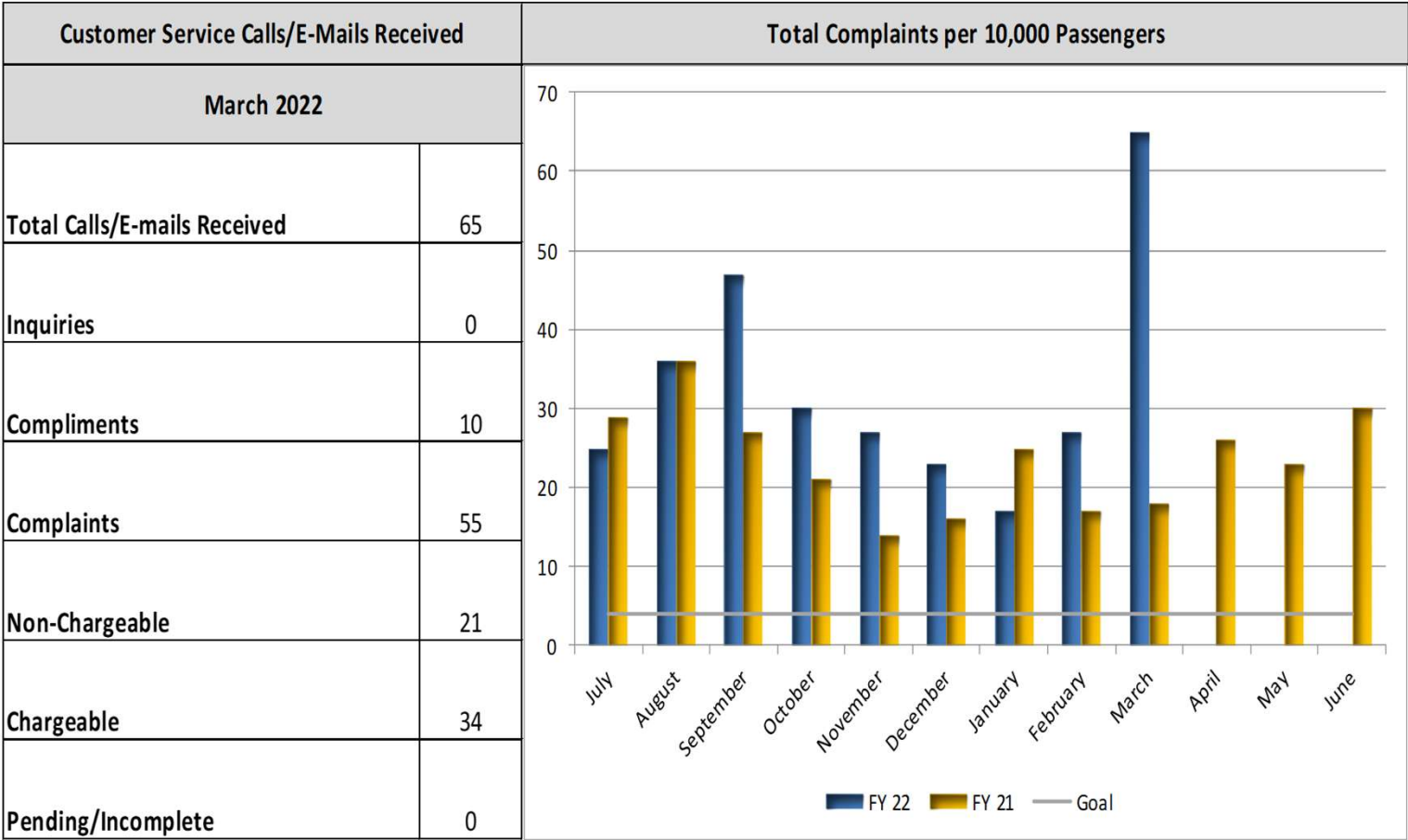
Month to Date	March		Variance		Monthly Budget	Variance	
	2022	Current Year	Prior Year	Amount		Amount	Percent
OPERATOR WAGES	\$	488,371	\$ 336,484	\$ (151,887)	-45.1%	\$ 504,603	\$ 16,233 3.2%
OTHER BU WAGES		100,799	82,776	(18,023)	-21.8%	99,751	(1,048) -1.1%
SALARIES		67,589	65,993	(1,596)	-2.4%	98,320	30,731 31.3%
FRINGE BENEFITS		264,136	191,856	(72,280)	-37.7%	313,568	49,432 15.8%
SERVICES		55,255	65,798	10,542	16.0%	104,908	49,653 47.3%
CONTRACT VEHICLE MAINT.		142,594	110,899	(31,694)	-28.6%	158,333	15,740 9.9%
UTILITIES		22,158	13,937	(8,221)	-59.0%	19,333	(2,824) -14.6%
MATERIALS AND SUPPLIES		49,271	12,574	(36,696)	-292%	23,483	(25,787) -109.8%
DIESEL FUEL		-	0	0	0.0%	500	500 100.0%
UNLEADED FUEL		169,185	89,807	(79,378)	-88.4%	146,550	(22,635) -15.4%
CAPITAL OUTLAY		7,507	-	(7,507)	0.0%	3,333	(4,174) -125.2%
LIABILITY INSURANCE		12,500	12,495	(5)	0.0%	47,500	35,000 73.7%
LABOR CREDITS/EXP TRANSFE		-	-	-	0.0%	(20,000)	(20,000) 100.0%
TOTAL EXPENSES	\$	1,379,364	\$ 982,618	\$ (396,746)	-40.4%	\$ 1,500,183	\$ 120,819 8.1%

Year to Date	March YTD		Variance		YTD Budget	Variance	
	Current Year	Prior Year	Amount	Percent		Amount	Percent
OPERATOR WAGES	\$ 4,086,733	\$ 3,297,002	\$ (789,731)	-24.0%	\$ 6,055,240	\$ 1,968,507	32.5%
OTHER BU WAGES	892,483	818,520	(73,963)	-9.0%	1,197,010	304,527	25.4%
SALARIES	692,327	702,770	10,444	1.5%	1,179,840	487,513	41.3%
FRINGE BENEFITS	2,226,397	2,052,830	(173,567)	-8.5%	3,762,810	1,536,413	40.8%
SERVICES	546,448	619,347	72,899	11.8%	1,258,900	712,452	56.6%
CONTRACT VEHICLE MAINT.	1,224,155	1,037,560	(186,596)	-18.0%	1,900,000	675,845	35.6%
UTILITIES	128,279	130,616	2,337	1.8%	232,000	103,721	44.7%
MATERIALS AND SUPPLIES	11,814	71,234	59,420	83.4%	281,800	269,986	95.8%
DIESEL FUEL	-	-	-	0.0%	6,000	6,000	100.0%
UNLEADED FUEL	966,380	479,059	(487,322)	-101.7%	1,758,600	792,220	45.0%
CAPITAL OUTLAY	7,507	19,519	12,012	61.5%	40,000	32,493	81.2%
LIABILITY INSURANCE	505,594	436,149	(69,445)	-15.9%	570,000	64,406	11.3%
LABOR CREDITS/EXP TRANSFE	-	(9,018)	(9,018)	100.0%	(240,000)	-	0.0%
TOTAL EXPENSES	\$ 11,288,117	\$ 9,655,588	\$ (1,632,530)	-16.9%	\$ 18,002,200	\$ 6,714,083	37.3%

Accidents						
	FY 2022			FY 2021		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	1	1	0	1	1
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	1	1	0	0	0
November	0	0	0	0	0	0
December	0	2	2	0	1	1
January	1	0	1	0	0	0
February	0	0	0	0	0	0
March	0	0	0	0	1	1
April	0	0	0	0	0	0
May	0	0	0	1	1	2
June	0	0	0	0	2	2



\*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



# Glossary of Terms

<b>Cancellations (Sun Van)</b>	When the passenger or the passenger's representative cancels the reservation two or more hours prior to the beginning of the scheduled pick-up time.
<b>Complaints per 100,000 Passengers</b>	Equals total complaints divided by total passengers times 100,000.
<b>Cost per Mile</b>	Equals total operating expenditures divided by total miles.
<b>Cost per Service Hour</b>	Equals total operating expenditures divided by total service hours.
<b>Cost per Trip (Sun Van)</b>	Total operating expenses divided by total trips.
<b>Deadhead Miles and Hours</b>	Miles that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes or when there is no expectation of carrying revenue passengers. Deadhead does not include operator or maintenance training.
<b>Denial (Sun Van)</b>	An ADA-eligible trip requested that is not scheduled by Sun Van within the permissible scheduled window of one hour before or one hour after the requested pick up time.
<b>MDBF (Sun Link)</b>	Mean distance between failure is the distance between failures of any of the major sub-systems of the streetcar that cause significant delays or disruptions of service and/or cause the streetcar to be removed from service.
<b>No-Shows (Sun Van)</b>	When the passenger does not board the Sun Van vehicle when the vehicle arrives at the pick-up location within the pick-up window and the driver waits two minutes, or when the customer does not cancel the reservation within two the scheduled pick-up time.
<b>On-Time</b>	<p>Sun Tran: A bus may be up to 5 minutes late, but less than 1 minute early and be classified as on-time.</p> <p>Sun Link: Regularly scheduled streetcars arriving at their last station stop less than six minutes behind schedule.</p> <p>Sun Van: The vehicle is considered on-time if it arrives between 15 minutes before or 15 minutes after the requested pick-up time.</p>
<b>Optional ADA (Sun Van)</b>	Passenger trips outside 3/4-mile corridors around Sun Tran fixed routes or beyond times available on a Sun Tran fixed route, a same day request, and will calls.
<b>Passengers per Mile</b>	Equals total passengers divided by total revenue miles.
<b>Passengers per Service Hour</b>	Equals total ridership divided by total service hours.
<b>Passenger Revenue</b>	Equals revenue collected from passengers (includes farebox revenue and revenue from pass sales).

# Glossary of Terms

<b>Pick-Ups Before Significantly Late (Sun Van)</b>	Pick-ups 30 minutes outside of the originally scheduled pick-up window.
<b>Revenue Miles and Hours</b>	The miles and hours that vehicles travel while in revenue service. Vehicle revenue miles and hours (VRM and VRH) include layover/recovery time but exclude deadhead, operator training and maintenance testing.
<b>Revenue per Mile</b>	Equals total passenger revenue divided by total miles.
<b>Revenue per Passenger</b>	Equals total passenger revenue divided by total passengers.
<b>Revenue per Service Hour</b>	Equals passenger revenue divided by service hours.
<b>Revenue per Trip (Sun Van)</b>	Total passenger revenue divided by trips.
<b>Ridership (Unlinked Passenger Trips)</b>	The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.
<b>Ridership (Unlinked Passenger Trips) Sun Van</b>	Equals Total passengers actually transported. A one-way trip taken by an ADA paratransit-eligible passenger, a personal care attendant (PCA) or companions from the pick-up point to the destination.
<b>Road Calls</b>	A road call is defined as a mechanical failure of a vehicle in revenue service that necessitates removing the vehicle from service until repairs are made.
<b>Service Miles and Hours</b>	Miles and hours that vehicles travel while in revenue service plus deadhead miles/hours. Service miles/hours does not include operator or maintenance traing.
<b>Total Demand (Sun Van)</b>	Total number of passenger trips requested.
<b>Total Cost per Passenger</b>	Equals total operating expenditures divided by total passengers.
<b>Trip (Sun Van)</b>	A one-way trip taken by an ADA paratransit-eligible passenger from the pick-up point to the destination (excludes PCA's and companions).
<b>Trip Time (Sun Van)</b>	The percentage of ADA trips with a trip time less than the comparable Sun Tran fixed route trip.
<b>Trip Time 110% + 5 Minutes (Sun Van)</b>	When an ADA trip length exceed 110% + 5 minutes of the comparable Sun Tran fixed route trip.