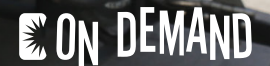
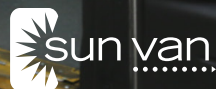
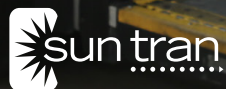




MONTHLY OPERATIONS REPORT

JUNE 2021



JUNE 2021 HIGHLIGHTS

FREE FARES

On June 8, the Tucson Mayor and Council voted to extend free transit fares through December 31, 2021. The city of Tucson pulled ride fees in March of 2020, with the onset of the pandemic. The move was an effort to avoid crowding at the farebox and to lift some financial stress from riders during a tough economic climate. Federal grant money was allocated to cover the loss in revenue. City leaders then incorporated free fares in the budget for fiscal year 2022.

The free rides are in effect for Sun Tran, Sun Express, Sun Link, Sun Van, Sun On Demand and Sun Shuttle.



ELECTRIC BUS DELIVERY

Two more electric buses were delivered to Sun Tran in June. The fleet additions complete an order of five Low Floor models from Gillig and are equipped with the Quantum Automatic Securement System. The vehicles will undergo testing, inspections and have equipment installed while charging stations are under construction. Fifteen Sun Tran employees attended training on the Electric buses with a Gillig representative. The electric buses reduce energy consumption, emissions and noise.

SUN LINK

About 20 members of the Utah Transit Authority visited Tucson on June 29th and 30th for a streetcar peer exchange. They were interested in the success of the Sun Link modern streetcar in downtown Tucson and how it has impacted development, existing businesses and the community. Sun Link leaders

and city staff took the group on a guided streetcar tour and answered operational and system development questions. UTA also met with Tucson business owners with property along the streetcar route for greater planning and development insight.



ON DEMAND APP

Several supervisors, dispatchers and drivers attended training in preparation for new technology being used for the Sun On Demand micro-transit service. Working with Spare, the team learned how to use the new platform to offer ride scheduling and tracking via the mobile app. The platform is also used to streamline driver assignments and gather service metrics. The Sun On Demand rider app launches in July.



SUN VAN DRIVERS

Three new Sun Van operators successfully completed training and are currently assisting paratransit clients with their transportation needs. Another new hire class got underway with participants expected to hit the road in July.



PARKING LOT CLEANING AND STRIPING

At the end of June, Sun Tran's employee parking lot at the Northwest facility underwent a light maintenance upkeep that included cleaning and striping. The facility maintenance project occurs every 3-5 years per industry standards and budget availability. The project helps ensure a safe area for employees to drive through and park.



SUN TRAN DRIVERS

Two new Sun Tran Operators began their training in June and have now been promoted. Sun Tran attended a local Job Fair hosted by Jobertising at Hotel Tucson City Center on June 16th, where they met lots of potential candidates and will measure the success of that event in July.



SUN LINK EMPLOYEES

Sun Link welcomed two new streetcar operators and one maintenance technician to the team. The additions led to full staffing in the month of June.





+19%

Year to Year Ridership

June 2021 - 956,625

June 2020 - 801,530

-1%
Month to
Month
Ridership

June
2021:
956,625

May
2021:
966,338



92.9%

on time
performance

17.8
Passengers
per Hour



15
Customer
Compliments



+165%

Year to Year Ridership

June 2021 - 42,507

June 2020 - 16,061

-26%
Month to
Month
Ridership

June
2021:
42,507

May
2021:
57,308



Weekend: June 26 - 1811 riders

Weekday: June 25 - 1957 riders

99%
on time
performance



19.25
Passengers
per Hour



+70%

Year to Year Ridership

June 2021 - 31,872

June 2020 - 18,736

+11%
Month to
Month
Ridership

June
2021:
31,872

May
2021:
28,814

2.00
Passengers
per Hour



910
Calls answered
per day



94.6%
on time
performance



Month to Month Ridership

-53%
Month to
Month
Ridership

June
2021:
321 TRIPS

May
2021:
690 TRIPS



1.35
Passengers
per Hour



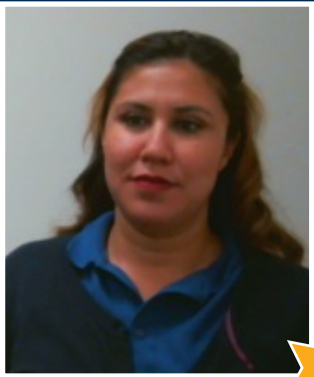
99%
on time
performance

300
Calls



Sun Family All-Stars

We like to recognize our employees who go the extra mile to help our passengers become *Raving Fans*.



Lluriana Casillas
Sun Tran Operator

"I wanted to compliment Lluriana for being so very nice, and helpful. Thank you!"



Betty Maruffo
Sun Tran CSR

"Betty was very helpful, friendly and patient. She went out of her way to find a church that I was looking for but had no address. I am very pleased with the customer service!"



Vance Addabbo
Sun Van Operator

"He was very customer service oriented and made sure clients were safe. I am very impressed."



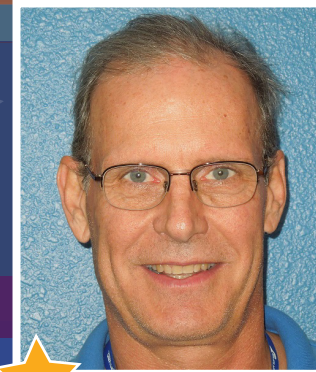
Johnnie Nelson
Sun Tran Operator

"Johnnie assisted me along with the security guard at the Ronstadt bus depot. They went above the call of duty and they accommodated my needs."



Roland Harrison
Sun Van Operator

"He was funny and fun to ride with. He was kind and exceptionally patient. An extraordinarily good driver."



John Spicker
Sun Van Operator

"He is always very polite and generous with assisting me. I feel privileged to use Sun Van and want to compliment John."

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System Summary



Month to Date	June		Prior Year	Variance		June Budget	Variance	
	2021	Current		Amount	Percent		Amount	Percent
Ridership								
Total Route Passengers		956,625	801,530	155,095	19%	1,211,202	(254,577)	-21%
Revenue								
Total Route Passenger Revenue	\$	-	\$ 11,798	\$ (11,798)	0%	\$ 930,651	\$ (930,651)	0%
Expenses								
Total Expenses	\$	7,159,531	\$ 6,907,989	\$ (251,542)	-4%	\$ 5,579,323	\$ (1,580,209)	-28%
Miles								
Revenue Miles		647,538	667,934	(20,396)	-3%	689,467	41,929	6%
Deadhead Miles		75,769	71,902	3,866	5%	97,125	21,356	22%
Total Service Miles		723,307	739,836	(16,529)	-2%	786,592	63,285	8%
Non-Route Miles		16,165	33,765	(17,600)	-52%	9,325	(6,840)	-73%
Total Miles		739,472	773,601	(34,129)	-4%	795,917	56,445	7%
Revenue Hours		53,696	59,272	(5,576)	-9%	57,224	3,528	6%
Service Hours		56,925	62,626	(5,701)	-9%	61,193	4,268	7%

Year to Date	June YTD		Prior Year	Variance		June YTD Budget	Variance	
	Current			Amount	Percent		Amount	Percent
Ridership								
Total Route Passengers		10,894,760	12,346,810	(1,452,050)	-12%	13,127,869	(2,233,109)	-17%
Revenue								
Total Route Passenger Revenue	\$	15,620	\$ 7,558,187	\$ (7,542,568)	-100%	\$ 10,082,129	\$ (10,066,510)	-100%
Expenses								
Total Expenses	\$	62,507,386	\$ 60,263,167	\$ (2,244,219)	-4%	\$ 66,576,870	\$ 4,069,484	6%
Miles								
Revenue Miles		7,902,895	8,206,957	(304,062)	-4%	7,615,917	(286,978)	-4%
Deadhead Miles		1,021,323	1,104,545	(83,222)	-8%	1,071,826	50,503	5%
Total Service Miles		8,924,218	9,311,503	(387,284)	-4%	8,687,743	(236,475)	-3%
Non-Route Miles		216,354	196,087	20,268	10%	92,489	(123,865)	-134%
Total Miles		9,140,573	9,507,589	(367,017)	-4%	8,780,232	(360,341)	-4%
Revenue Hours		669,345	693,039	(23,694)	-3%	632,517	(36,828)	-6%
Service Hours		711,032	740,083	(29,051)	-4%	676,415	(34,617)	-5%

*Note: The reduction in revenue for May is due to SunGo pass refunds issued to various agencies.

	System Indicator	Current Month	Prior Year	FY21 YTD	FY20 YTD
1.	Ridership	956,625	801,530	10,894,760	12,346,810
2.	Passenger Revenue	\$ -	\$ 11,798	\$ 15,620	7,558,187
3.	Passenger per Revenue Mile	1.48	1.20	1.38	1.50
4.	Passenger per Revenue Hour	17.82	14.04	16.30	17.87
5.	Revenue per Passenger	-	0.02	-	0.61
6.	Revenue per Revenue Mile	-	0.02	-	0.92
7.	Revenue per Revenue Hour	-	0.21	-	10.94
8.	Farebox Recovery Ratio	-	0.2%	-	12.5%
9.	Cost per Passenger	7.48	8.62	5.74	4.88
10.	Cost per Revenue Mile	11.06	10.34	7.91	7.35
11.	Cost per Revenue Hour	133.34	121.00	93.39	87.27
12.	Net Cost per Revenue Hour	133.34	120.80	93.36	76.33
13.	Miles Between Road Calls	18,501	23,442	22,909	18,497
14.	Miles Between Bus Inspections	5,878	5,840	5,846	5,916
15.	Vehicle Accidents per 100,000 Miles	0.69	1.55	1.23	1.65
16.	Complaints per 100,000 Passengers	31.05	31.56	29.72	25.02
17.	Vehicles Operated in Maximum Service	154	170	174	198

Route Performance



ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER REVENUE HOUR	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
1	25,254	\$ -	20,022	1,757	\$ 232,098	\$ 137.87	1.39	15.00	\$ -	\$ -	\$ 9.19
2	18,764	-	20,421	1,694	211,851	126.59	0.93	11.21	-	-	11.29
3	33,482	-	36,265	2,801	353,035	132.62	1.04	12.58	-	-	10.54
4	74,302	-	47,228	4,025	502,013	132.51	1.80	19.61	-	-	6.76
5	11,986	-	17,921	1,420	178,418	130.23	0.71	8.75	-	-	14.89
6	37,966	-	17,116	1,781	218,048	125.69	2.34	21.89	-	-	5.74
7	38,896	-	40,338	2,787	355,880	137.09	1.09	14.98	-	-	9.15
8	77,369	-	46,590	3,824	478,803	135.28	1.96	21.86	-	-	6.19
9	44,047	-	33,955	2,455	311,746	134.63	1.42	19.02	-	-	7.08
10	22,240	-	14,409	1,219	152,148	127.46	1.59	18.63	-	-	6.84
11	70,468	-	46,826	3,692	464,211	131.69	1.63	19.99	-	-	6.59
12	29,286	-	20,044	1,625	203,673	129.39	1.53	18.60	-	-	6.95
15	16,321	-	20,731	1,598	201,402	129.63	0.83	10.50	-	-	12.34
16	85,204	-	34,789	2,939	366,890	128.92	2.61	29.94	-	-	4.31
17	54,071	-	46,233	3,214	410,082	137.23	1.34	18.09	-	-	7.58
18	73,883	-	22,049	2,261	277,171	126.41	2.47	33.66	-	-	5.95
19	20,272	-	8,952	991	120,662	126.41	2.47	21.24	-	-	5.95
21	11,726	-	10,024	870	108,299	129.00	1.25	13.97	-	-	9.24
22	3,506	-	5,694	470	58,803	128.42	0.64	7.66	-	-	16.77
23	23,514	-	20,221	1,680	210,093	128.50	1.24	14.38	-	-	8.93
24	12,309	-	8,433	581	74,159	132.58	1.53	22.01	-	-	6.02
25	32,996	-	22,112	1,819	227,701	130.22	1.60	18.87	-	-	6.90
26	16,223	-	17,259	1,125	144,736	132.38	0.97	14.84	-	-	8.92
27	15,370	-	21,626	1,351	174,730	132.94	0.74	11.69	-	-	11.37
29	25,660	-	20,621	1,609	202,581	130.74	1.33	16.56	-	-	7.89
34	50,569	-	38,235	3,112	389,980	133.47	1.50	17.31	-	-	7.71
37	9,583	-	15,018	1,137	143,587	141.08	0.80	9.42	-	-	14.98
50	6,521	-	6,232	683	83,254	126.35	1.13	9.90	-	-	12.77
61	9,516	-	11,878	916	115,457	128.25	0.82	10.57	-	-	12.13
Total Non-Express Route	951,304	-	691,245	55,435	6,971,509	131.81	1.51	17.99	-	-	7.33

ROUTE	TOTAL ROUTE PASSENGERS	ROUTE REVENUE	TOTAL SERVICE MILES	TOTAL SERVICE HOURS	TOTAL COST ALLOCATION	NET COST PER REVENUE HOUR	PASSENGER PER REVENUE MILE	PASSENGER PER TRIP	REVENUE PER REVENUE MILE	REVENUE PER REVENUE HOUR	SUBSIDY PER PASSENGER
101X	743	\$ -	2,832	128	\$ 17,456	\$308.73	0.65	8.44	\$ -	\$ -	\$23.49
102X	401	-	1,832	82	11,149	244.83	0.39	9.11	-	-	27.80
103X	329	-	992	80	10,020	165.61	0.43	7.48	-	-	30.45
104X	475	-	1,385	54	7,536	257.56	0.73	10.80	-	-	15.87
105X	290	-	1,439	73	9,739	268.29	0.46	6.59	-	-	33.58
107X	414	-	2,096	108	14,418	166.76	0.26	4.70	-	-	34.83
108X	379	-	1,352	69	9,152	277.32	0.70	8.61	-	-	24.15
109X	263	-	1,454	75	9,952	361.89	0.47	5.98	-	-	37.84
110X	227	-	1,925	62	9,081	190.21	0.14	2.58	-	-	40.00
201X	449	-	4,418	193	26,393	242.36	0.19	5.10	-	-	58.78
203X	582	-	5,838	216	30,467	230.81	0.17	6.61	-	-	52.35
204X	769	-	6,499	229	32,660	230.16	0.21	5.83	-	-	42.47
Total Express Route	5,321	-	32,062	1,369	188,022	233	0.30	6.36	\$ -	\$ -	\$ 35.34
Total Service	956,625	-	723,307	56,804	7,159,531	\$ 133.34	1.47	\$ -	\$ -	\$ -	\$ 7.48

Route Productivity By Route



Rank	Route Number	Route Description	Passengers per Hour
1	18	S. 6TH AVENUE	33.7
2	16	ORACLE / INA	29.9
3	24	12TH AVENUE	22.0
4	6	EUCLID/ NORTH FIRST AVENUE	21.9
5	8	BROADWAY	21.9
6	19	STONE	21.2
7	11	ALVERNON	20.0
8	4	SPEEDWAY	19.6
9	9	GRANT ROAD	19.0
10	25	S. PARK AVENUE	18.9
11	10	FLOWING WELLS	18.6
12	12	10TH / 12TH AVENUE	18.6
13	17	COUNTRY CLUB / 29TH STREET	18.1
14	34	CRAYCROFT / FT LOWELL	17.3
15	29	VALENCIA	16.6
16	1	GLENN/SWAN	15.0
17	7	22ND STREET	15.0
18	26	BENSON HIGHWAY	14.8
19	23	MISSION ROAD	14.4
20	21	WEST CONGRESS / SILVERBELL	14.0
21	3	6TH STREET / WILMOT	12.6
22	27	MIDVALE PARK	11.7
23	2	CHERRYBELL	11.2
24	61	LA CHOLLA	10.6
25	15	CAMPBELL AVENUE	10.5
26	50	AJO	9.9
27	37	PANTANO	9.4
28	5	PIMA STREET / WEST SPEEDWAY	8.7
29	22	GRANDE	7.7
FIXED ROUTE SYSTEM AVERAGE			18.2

Rank	ROUTE NUMBER	ROUTE DESCRIPTION	PASSENGERS PER TRIP
1	105X	SUNRISE EXPRESS	10.8
2	101X	GOLF LINKS EXPRESS	9.1
3	109X	TANQUE VERDE EXPRESS	8.6
4	108X	BROADWAY EXPRESS	8.4
5	102X	INA ROAD EXPRESS	7.5
6	103X	OLDFATHER EXPRESS	6.6
7	104X	junANA EXPRESS	6.6
8	201X	SPEEDWAY/AEROPARK EXPRESS	6.0
9	110X	RITA RANCH/DOWNTOWN EXPRESS	5.8
10	107X	ORO VALLEY/DOWNTOWN EXPRESS	5.1
11	203X	ORO VALLEY/AEROPARK EXPRESS	4.7
12	204X	NW / AEROPARK EXPRESS	2.6
EXPRESS ROUTE SYSTEM AVERAGE			6.4

SUN LINK 



System Summary



Month to Date	June 2021	Current	Prior Year	Variance Amount	Variance Percent	June Budget	Variance Amount	Variance Percent
Ridership								
Total Route Passengers		42,507	16,061	26,446	164.7%	39,000	3,507	9.0%
Revenue								
Total Route Passenger Revenue	\$	-	\$ -	\$ -	0.0%	\$ 31,270	\$ (31,270)	0.0%
Expenses								
Total Expenses	\$	464,739	\$ 486,562	\$ 21,823	4.5%	\$ 382,152	\$ 82,587	21.6%
Miles								0.0%
Revenue Miles		17,221	15,814	1,407	8.9%	16,618	603	3.6%
Deadhead Miles		240	240	0	0.0%	240	0	0.0%
Total Service Miles		17,461	16,054	1,407	8.8%	16,858	603	3.6%
Revenue Hours		2,208	2,027	181	8.9%	2,095	113	5.4%
Year to Date	June YTD	Current	Prior Year	Variance Amount	Variance Percent	June YTD Budget	Variance Amount	Variance Percent
Ridership								
Total Route Passengers		438,815	682,262	(243,447)	-35.7%	741,736	(302,921)	-40.8%
Revenue								
Total Route Passenger Revenue	\$	-	\$ 530,299	\$ (530,299)	0.0%	\$ 360,361	\$ (360,361)	0.0%
Expenses								
Total Expenses	\$	3,801,047	\$ 3,868,110	\$ 67,064	1.7%	\$ 4,967,972	\$ (1,166,925)	-23.5%
Miles								
Revenue Miles		198,881	199,605	(724)	-0.4%	201,631	(2,750)	-1.4%
Deadhead Miles		2,920	2,928	(8)	-0.3%	2,920	0	0.0%
Total Service Miles		201,801	202,533	(732)	-0.4%	204,551	(2,750)	-1.3%
Revenue Hours		25,496	25,589	(93)	-0.4%	25,060	436	1.7%

System Indicator		Current Month	Prior Year	FY21 YTD	FY20 YTD
1.	Ridership	42,507	16,061	438,815	682,262
2.	Passengers per Revenue Mile	2.47	1.02	2.21	3.42
3.	Passengers per Revenue Hour	19.25	7.92	17.21	26.66
4.	Cost per Passenger	\$ 10.93	\$ 30.29	10.60	5.67
5.	Cost per Revenue Mile	\$ 26.99	\$ 30.77	20.72	19.38
6.	Cost per Revenue Hour	\$ 210.48	\$ 240.04	161.66	151.16
7.	Miles Between Road Calls	N/A	N/A	N/A	N/A
8.	Miles Between Streetcar Inspection	964	901	909	932
9.	Total Preventable Accidents per 100,000 Miles	5.73	0	0.85	0.49
10.	Total Complaints per 100,000 Passengers	2.35	19	6.15	11



System Summary



Month to Date	June		Variance		June Budget	Variance	
	2021	Current Year	Prior Year	Amount	Percent	Amount	Percent
Ridership							
Total Demand		43,348	29,993	13,355	44.5%	57,660	(14,312) -24.8%
Denials		-	-	-	0.0%	-	- 0.0%
Missed Trips		-	-	-	0.0%	-	- 0.0%
Cancellations		8,873	9,415	(542)	-5.8%	10,880	(2,007) -18.4%
No Shows		2,603	1,842	761	41.3%	3,120	(517) -16.6%
Total Passengers		<u>31,872</u>	<u>18,736</u>	<u>13,136</u>	<u>70.1%</u>	<u>43,660</u>	<u>(11,788) -27.0%</u>
ADA Passengers		30,151	17,884	12,267	68.6%		
Optional ADA		<u>1,721</u>	<u>852</u>	<u>869</u>	<u>102.0%</u>		
Percentage of Optional		5.4%	4.5%				
Trips							
ADA Trips		28,095	16,620	11,475	69.0%		
Optional ADA Trips		<u>1,613</u>	<u>769</u>	<u>844</u>	<u>109.8%</u>		
Total Trips		<u>29,708</u>	<u>17,389</u>	<u>12,319</u>	<u>70.8%</u>	<u>40,570</u>	<u>(10,862) -26.8%</u>
Revenue							
Regular Fare Revenue		-	-	-	-	39,570	(39,570) -100.0%
Economy Fare Revenue		-	-	-	-	50,180	(50,180) -100.0%
Total Fares Collected		<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>-</u>	<u>\$ 89,750</u>	<u>\$ (89,750) -100.0%</u>
Expenses							
Total Expenses		\$ 1,797,853	\$ 1,796,424	\$ (1,429)	-0.1%	\$ 1,588,904	\$ 208,949 13.2%
Miles							
Revenue Miles		227,401	151,789	75,612	49.8%	289,160	(61,759) -21.4%
Deadhead Miles		<u>41,525</u>	<u>34,090</u>	<u>7,435</u>	<u>21.8%</u>	<u>64,210</u>	<u>(22,685) -35.3%</u>
Total Service Miles		268,926	185,879	83,047	44.7%	353,370	(84,444) -23.9%
Non-Route Miles		<u>4,367</u>	<u>1,197</u>	<u>3,170</u>	<u>264.8%</u>	<u>1,840</u>	<u>2,527 137.3%</u>
Total Miles		<u>273,293</u>	<u>187,076</u>	<u>86,217</u>	<u>46.1%</u>	<u>355,210</u>	<u>(81,917) -23.1%</u>
Revenue Hours		15,905	10,850	5,055	46.6%	21,240	(5,335) -25.1%
Service Hours		18,382	12,891	5,491	42.6%	25,400	(7,018) -27.6%

System Summary



Year to Date	June YTD		Variance		June YTD Budget	Variance		
	2021	Current Year	Prior Year	Amount		Percent	Amount	Percent
Ridership								
Total Demand		406,977	598,691	(191,714)	-32.0%	731,770	(324,793)	-44.4%
Denials		-	-	-	0.0%	-	-	0.0%
Missed Trips		2	4	(2)	-50.0%	-	2	0.0%
Cancellations		94,384	141,366	(46,982)	-33.2%	138,050	(43,666)	-31.6%
No Shows		25,131	34,365	(9,234)	-26.9%	39,610	(14,479)	-36.6%
Total Passengers		287,460	422,956	(135,496)	-32.0%	554,110	(266,650)	-48.1%
ADA Passengers		271,451	401,460	(130,009)	-32.4%			
Optional ADA		16,009	21,496	(5,487)	-25.5%			
Percentage of Optional		5.6%	5.1%					
Trips								
ADA Trips		251,760	375,327	(123,567)	-32.9%			
Optional ADA Trips		14,858	19,735	(4,877)	-24.7%			
Total Trips		266,618	395,062	(128,444)	-32.5%	516,380	(249,762)	-48.4%
Revenue								
Regular Fare Revenue		-	346,368	(346,368)	-100.0%	496,850	(496,850)	-100.0%
Economy Fare Revenue		-	421,779	(421,779)	-100.0%	642,960	(642,960)	-100.0%
Total Fares Collected		\$ -	\$ 768,147	\$ (768,147)	-100.0%	\$ 1,139,810	\$ (1,139,810)	-100.0%
Expenses								
Total Expenses	\$	13,783,104	\$ 16,185,914	\$ 2,402,810	14.8%	\$ 18,571,870	\$ (4,788,766)	-25.8%
Miles								
Revenue Miles		2,194,446	2,895,974	(701,528)	-24.2%	3,718,870	(1,524,424)	-41.0%
Deadhead Miles		448,854	689,235	(240,381)	-34.9%	783,110	(334,256)	-42.7%
Total Service Miles		2,643,301	3,585,209	(941,908)	-26.3%	4,501,980	(1,858,679)	-41.3%
Non-Route Miles		45,382	36,391	8,991	24.7%	22,080	23,302	105.5%
Total Miles		2,688,683	3,621,600	(932,917)	-25.8%	4,524,060	(1,835,377)	-40.6%
Revenue Hours		160,549	217,767	(57,218)	-26.3%	279,520	(118,971)	-42.6%
Service Hours		189,435	263,549	(74,114)	-28.1%	329,510	(140,075)	-42.5%

Performance Indicators



System Indicator		Current Month	Prior Year	FY21 YTD	FY20 YTD
1.	Ridership	31,872	18,736	287,460	422,956
2.	Demand	43,348	29,993	406,977	598,691
3.	Cancellations	8,873	9,415	94,384	141,366
4.	No-Shows	2,603	1,842	25,131	34,365
5.	Passengers per Revenue Hour	2.00	1.73	1.79	1.94
6.	Passengers per Service Hour	1.73	1.45	1.52	1.60
7.	Revenue per Trip	\$ -	\$ -	\$ -	\$ 1.94
8.	Cost per Trip	\$ 60.52	\$ 103.31	\$ 51.70	\$ 40.97
9.	Vehicles Operated in Maximum Service	82	61	83	121
10.	Trip Time, Sun Tran	87.91%	90.14%	88.66%	84.22%
11.	Trip Time 110% + 5 Minutes	93.24%	94.35%	93.29%	89.76%
12.	Pick-Ups	93.60%	96.24%	95.92%	93.47%
13.	Pick-Ups Before Significantly Late	99.93%	99.98%	99.97%	99.88%

Appendices – Additional Data

A. Sun Tran

B. Sun Link

C. Sun Van

D. Glossary





Month to Date	June		Variance			June		Variance	
	2021	Current	Prior Year	Amount	Percent	Budget	Amount	Percent	
Route Passengers									
Full Fare		-	9	(9)	0.0%	325,716	(325,716)	0.0%	
Economy Fare		-	16	(16)	0.0%	441,663	(441,663)	0.0%	
Express Fare		-	1	(1)	0.0%	22,660	(22,660)	0.0%	
Day Pass		-	1	(1)	0.0%	73,880	(73,880)	0.0%	
Other		956,625	795,324	161,301	20.3%	88,916	867,709	975.9%	
Route Revenue Passengers		956,625	795,351	161,274	20.3%	952,834	3,791	0.4%	
Transfer Passengers		-	1	(1)	0.0%	196,203	(196,203)	0.0%	
Children 5 and Under		-	5,945	(5,945)	0.0%	22,475	(22,475)	0.0%	
PCA's		-	233	(233)	0.0%	618	(618)	0.0%	
Other Route Passengers		0	6,179	(6,179)	0.0%	219,297	(219,297)	0.0%	
Total Passengers		956,625	801,530	155,095	19.3%	1,172,131	(215,506)	-18.4%	

Month to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year
Weekdays	22	22	Current	Prior Year	Weekdays	37,024
Saturdays	4	4	0	0	Saturdays	20,102
Sundays	4	4			Sundays	15,421
Holidays	0	0			Holidays	-
Total	30	30			Total	31,888

Year to Date	June YTD		Variance			June YTD		Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent		
Route Passengers									
Full Fare	-	2,799,847	(2,799,847)	0.0%	3,973,730	(3,973,730)	0%		
Economy Fare	-	3,565,748	(3,565,748)	0.0%	5,388,290	(5,388,290)	0%		
Express Fare	-	128,902	(128,902)	0.0%	276,450	(276,450)	0%		
Day Pass	-	474,455	(474,455)	0.0%	901,330	(901,330)	0%		
Other	10,894,760	3,528,292	7,366,468	208.8%	1,084,780	9,809,980	904%		
Route Revenue Passengers	10,894,760	10,497,244	397,516	3.8%	11,624,580	(729,820)	-6%		
Transfer Passengers	-	1,639,389	(1,639,389)	0.0%	2,393,680	(2,393,680)	0%		
Children 5 and Under	-	203,616	(203,616)	0.0%	274,200	(274,200)	0%		
PCA's	-	6,561	(6,561)	0.0%	7,540	(7,540)	0%		
Other Route Passengers	0	1,849,566	(1,849,566)	0.0%	2,675,420	(2,675,420)	0%		
Total Passengers	10,894,760	12,346,810	(1,452,050)	-11.8%	14,300,000	(3,405,240)	-24%		

Year to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year
Weekdays	256	256	183	183	Weekdays	35,384
Saturdays	51	52			Saturdays	19,596
Sundays	52	52			Sundays	14,616
Holidays	6	6			Holidays	12,953
Total	365	366			Total	29,849

Annual Ridership



Current Year	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	YTD FY 2021
Fixed Routes	792,339	790,413	784,754	955,733	915,496	946,637	858,124	879,253	1,011,040	1,000,606	961,473	951,304	10,847,172
Express Routes	3,902	3,591	3,638	5,119	2,519	2,896	3,253	3,854	4,129	4,501	4,865	5,321	47,588
Total	796,241	794,004	788,392	960,852	918,015	949,533	861,377	883,107	1,015,169	1,005,107	966,338	956,625	10,894,760

Previous Year	July 2019	August 2019	September 2019	October 2019	November 2019	December 2019	January 2020	February 2020	March 2020	April 2020	May 2020	June 2020	YTD FY 2020
Fixed Routes	1,035,297	1,195,538	1,154,235	1,257,120	1,108,509	1,057,227	1,141,098	1,086,655	892,624	725,651	774,055	797,602	12,225,611
Express Routes	12,983	13,992	13,190	14,906	11,327	10,267	13,173	12,090	8,920	3,238	3,184	3,928	121,198
Total	1,048,280	1,209,530	1,167,425	1,272,026	1,119,837	1,067,494	1,154,271	1,098,745	901,544	728,889	777,239	801,530	12,346,810

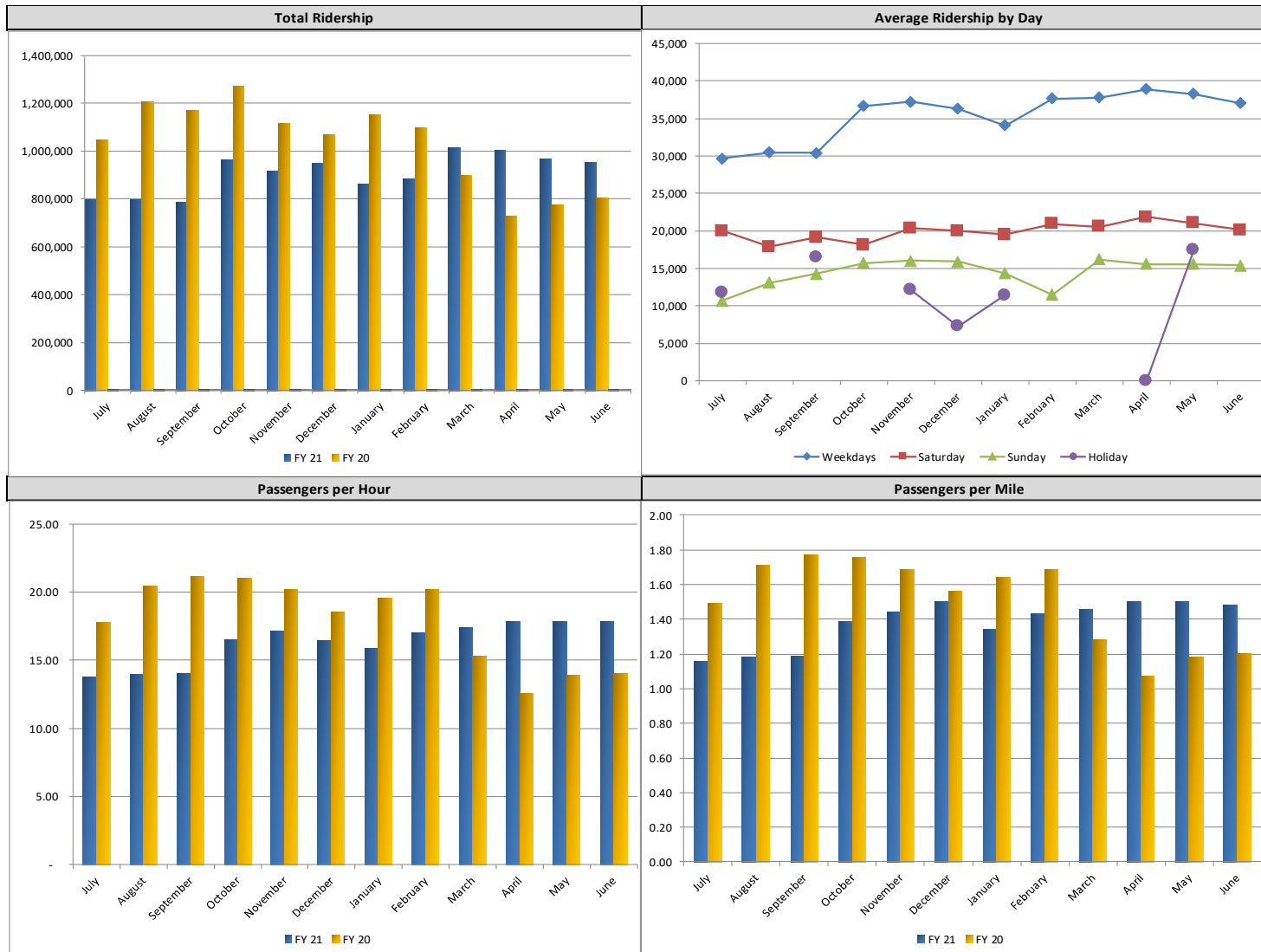
Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2021
Fixed Routes	(242,958)	(405,125)	(369,481)	(301,387)	(193,013)	(110,590)	(282,974)	(207,402)	118,416	274,955	187,418	153,702	(1,378,439)
Express Routes	(9,081)	(10,401)	(9,552)	(9,787)	(8,808)	(7,371)	(9,920)	-8,236	-4,791	1,263	1,681	1,393	(73,610)
Total	(252,039)	(415,526)	(379,033)	(311,174)	(201,822)	(117,961)	(292,894)	-215,638	113,625	276,218	189,099	155,095	(1,452,050)

% Variance	July	August	September	October	November	December	January	February	March	April	May	June	YTD FY 2021
Fixed Routes	-23.5%	-33.9%	-32.0%	-24.0%	-17.4%	-10.5%	-24.8%	-19.1%	13.3%	37.9%	24.2%	19.3%	-11.3%
Express Routes	-69.9%	-74.3%	-72.4%	-65.7%	-77.8%	-71.8%	-75.3%	-68.1%	-53.7%	39.0%	52.8%	35.5%	-60.7%
Total	-24.0%	-34.4%	-32.5%	-24.5%	-18.0%	-11.1%	-25.4%	-19.6%	12.6%	37.9%	24.3%	19.3%	-11.8%

Totals By:	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	YTD FY 2021
Weekday	675,891	639,386	638,547	807,326	744,461	798,627	680,992	753,559	868,406	855,394	765,649	814,533	9,042,771
Saturday	42,734	89,259	76,399	90,732	81,344	80,003	97,342	83,582	82,049	87,385	105,190	80,409	996,428
Sunday	46,798	65,360	57,027	62,793	80,087	63,636	71,622	45,966	64,714	62,328	78,031	61,683	760,045
Holiday	30,818		16,420		12,123	7,267	11,421	0	0	0	17,468	0	95,517
Total	796,241	794,004	788,392	960,852	918,015	949,533	861,377	883,107	1,015,169	1,005,107	966,338	956,625	10,894,761

Averages By:	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021	May 2021	June 2021	YTD FY 2021
Weekday	29,641	30,447	30,407	36,697	37,223	36,301	34,050	37,678	37,757	38,882	38,282	37,024	35,384
Saturday	19,991	17,852	19,100	18,146	20,336	20,001	19,468	20,896	20,512	21,846	21,038	20,102	19,596
Sunday	10,692	13,072	14,257	15,698	16,017	15,909	14,324	11,492	16,179	15,582	15,606	15,421	14,616
Holiday	11,769		16,420		12,123	7,267	11,421				17,468		12,953
Total	25,685	25,613	26,280	30,995	30,601	30,630	27,786	31,540	32,747	33,504	31,172	31,888	29,849

Ridership Charts

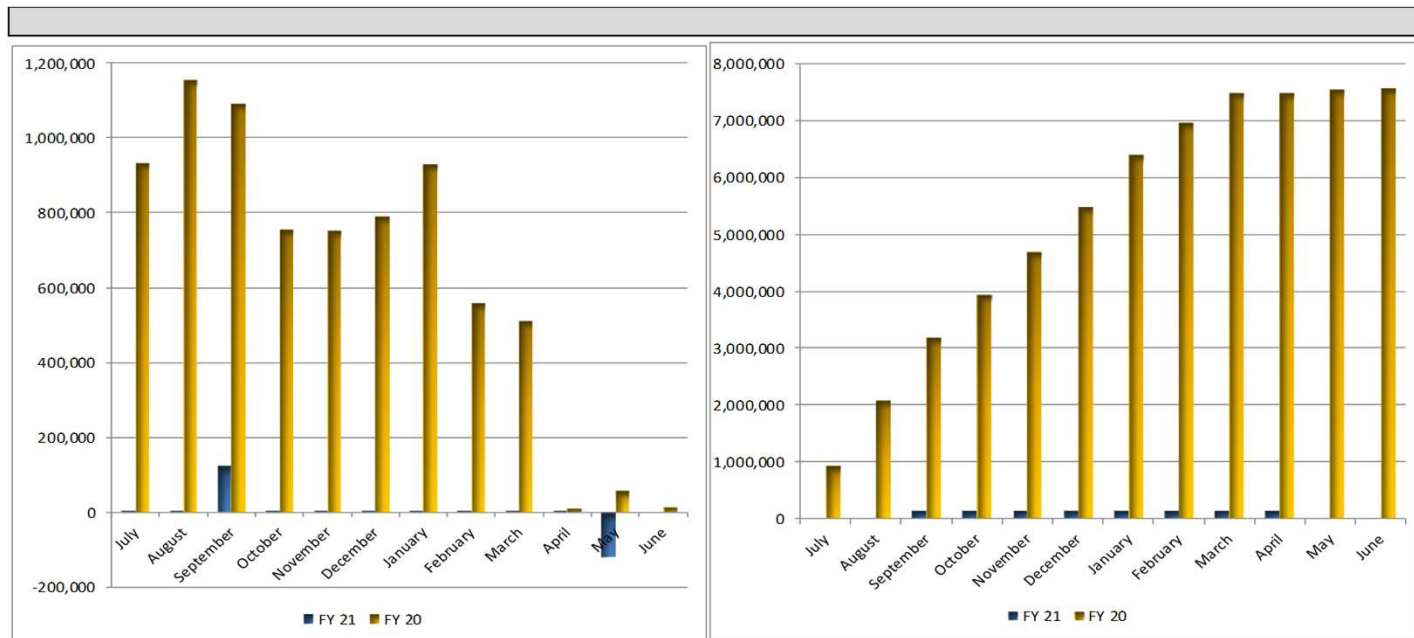


Revenue



Month to Date	2021	Current	June Prior Year	Variance Amount	Variance Percent	June Budget	Variance Amount	Variance Percent
Route Passenger Revenue								
Full Fare	\$	-	\$ 6,132	(6,132)	0.0%	\$ 592,863	(592,863)	0.00%
Economy Fare		-	2,576	(2,576)	0.0%	184,278	(184,278)	0.00%
Express Fare		-	962	(962)	0.0%	55,196	(55,196)	0.00%
Day Pass		-	2,728	(2,728)	0.0%	49,545	(49,545)	0.00%
Other		-	(600)	600	0.0%	48,769	(48,769)	0.00%
Route Passenger Revenue	\$	-	11,798	(11,798)	0.0%	\$ 930,651	(930,651)	0.00%

Year to Date	Current	June YTD	Prior Year	Variance Amount	Variance Percent	June YTD Budget	Variance Amount	Variance Percent
Route Passenger Revenue								
Full Fare	\$	9,208	\$ 4,981,331	(4,972,123)	-99.8%	\$ 6,421,333	(6,412,125)	-99.9%
Economy Fare		225	1,517,490	(1,517,265)	-100.0%	1,997,336	(1,997,111)	-100.0%
Express Fare		448	321,854	(321,406)	-99.9%	597,865	(597,417)	-99.9%
Day Pass		5,739	251,154	(245,415)	-97.7%	537,001	(531,262)	-98.9%
Other		0	486,358	(486,358)	0.0%	528,594	(528,594)	0.0%
Route Passenger Revenue	\$	15,620	\$ 7,558,187	(7,542,567)	-99.8%	\$ 10,082,129	(10,066,510)	-99.8%



*Note: The reduction in revenue for May is due to SunGo pass refunds issued to various agencies.

Pass Revenue



Month to Date	Passes Sold (Units)					Pass Revenue (\$'s)				
	June		Variance			June		Variance		
	2021	Current	Prior Year	Amount	Percent	Current	Prior Year	Amount	Percent	
Period Passes										
Day Pass	-	-	67	(67)	0.0%	\$ -	\$ 268	\$ (268)	0.0%	
Discounted Day Pass	-	-	1,200	(1200)	0.0%	-	2,460	(2,460)	0.0%	
3-Day Full Fare Pass	-	-	(18)	18	0.0%	-	(180)	180	0.0%	
30-Day Full Fare	-	-	33	(33)	0.0%	-	1,584	(1,584)	0.0%	
30-Day Economy	-	-	114	(114)	0.0%	-	2,565	(2,565)	0.0%	
30-Day Express	-	-	3	(3)	0.0%	-	192	(192)	0.0%	
SummerGo Youth Pass	-	-	-	0	0.0%	-	-	-	0.0%	
Annual	-	-	1	(1)	0.0%	-	480	(480)	0.0%	
College Pass	-	-	19	(19)	0.0%	-	3,648	(3,648)	0.0%	
College Express Pass	-	-	3	(3)	0.0%	-	768	(768)	0.0%	
Subtotal	-	-	1,422	(1,422)	0.0%	\$ -	\$ 11,785	(11,785)	0.0%	
Stored Value										
Full Fare Stored Value	-	-	3	(3)	0.0%	-	5	(5)	0.0%	
Economy Stored Value	-	-	11	(11)	0.0%	-	8	(8)	0.0%	
Express Stored Value	-	-	-	-	0.0%	-	-	-	0.0%	
Subtotal	-	-	14	(14)	0.0%	-	13	(104,670)	0.0%	
Total	-	-	1,436	(1,436)	0.0%	\$ -	\$ 11,798	(116,455)	0.0%	

Year to Date	Passes Sold (Units)					Pass Revenue (\$'s)				
	June		Variance			June		Variance		
	Current	YTD	Prior Year	Amount	Percent	Current	YTD	Prior Year	Amount	Percent
Period Passes										
Day Pass	554	56,959	(56,405)	-99.0%	\$ 2,216	\$ 82,163	(79,947)	-97.3%		
Discounted Day Pass	1,650	90,434	(88,784)	-98.2%	3,383	165,489	(162,107)	-98.0%		
3-Day Full Fare Pass	42	94,453	(94,411)	-100.0%	420	58,310	(57,890)	-99.3%		
30-Day Full Fare	146	34,757	(34,611)	-99.6%	7,008	1,539,241	(1,532,233)	-99.5%		
30-Day Economy	10	46,501	(46,491)	-100.0%	225	891,616	(891,391)	-100.0%		
30-Day Express	7	3,322	(3,315)	-99.8%	448	204,457	(204,009)	-99.8%		
SummerGo Youth Pass	-	(32)	32	0.0%	-	(1,573)	1,573	0.0%		
Annual	4	32	(28)	-87.5%	1,920	13,518	(11,598)	-85.8%		
College Pass	-	2,388	(2,388)	0.0%	-	510,588	(510,588)	0.0%		
College Express Pass	-	227	(227)	0.0%	-	78,654	(78,654)	0.0%		
Subtotal	2,413	329,041	(326,628)	-99.3%	\$ 15,620	\$ 3,542,463	(3,526,844)	-99.6%		
Stored Value										
Full Fare Stored Value	-	279,384	(279,384)	0.0%	-	447,014	(447,014)	0.0%		
Economy Stored Value	-	555,556	(555,556)	0.0%	-	416,667	(416,667)	0.0%		
Express Stored Value	-	10,295	(10,295)	0.0%	-	24,193	(24,193)	0.0%		
Subtotal	-	845,235	(845,235)	0.0%	\$ -	\$ 887,875	(887,875)	0.0%		
Total	2,413	1,174,276	(1,171,863)	-99.8%	\$ 15,620	\$ 4,430,338	(4,414,718)	-99.6%		

*Note: The reduction in revenue for May is due to SunGo pass refunds issued to various agencies.

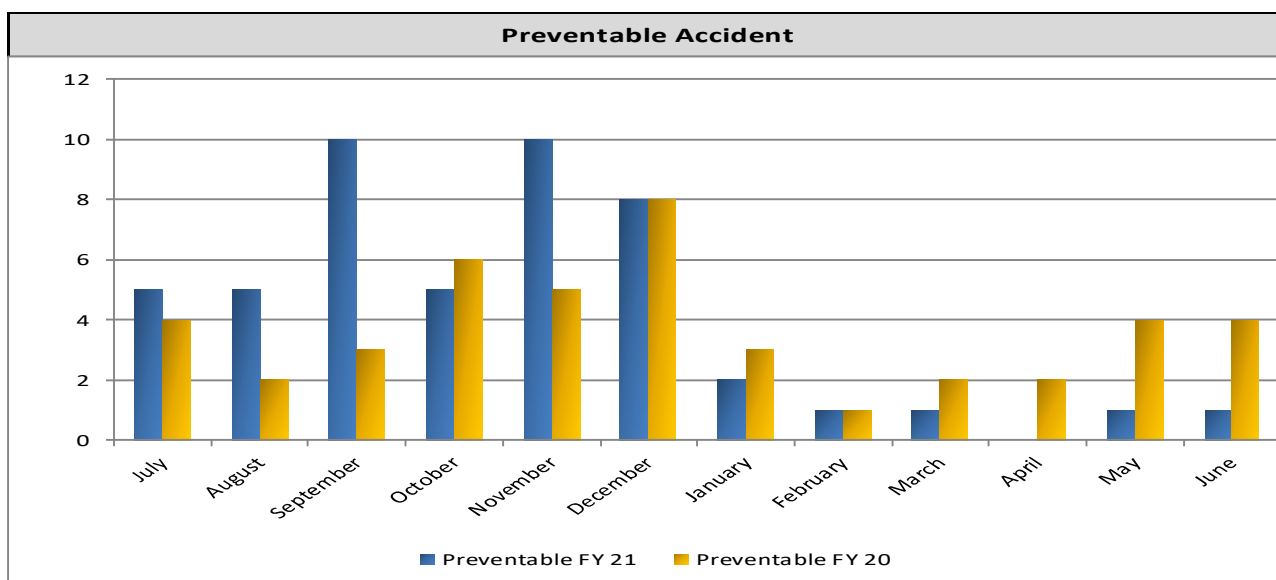
Expenses



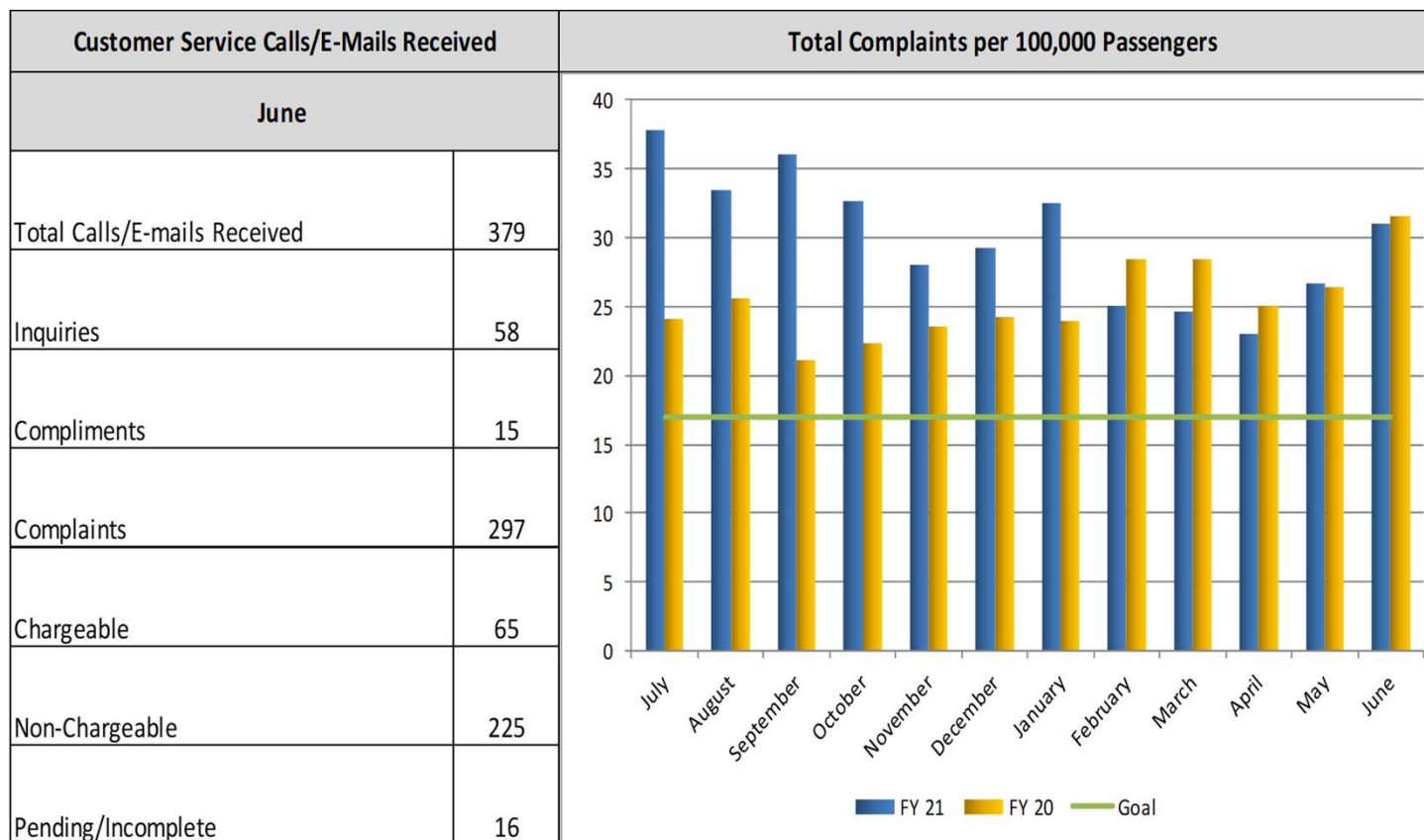
Month to Date	June		Prior Year	Variance		Monthly Budget	Variance	
	2021	Current		Amount	Percent		Amount	Percent
Operator Wages	\$	1,893,297	\$ 1,939,909	\$ 46,612	2%	\$ 1,503,376	\$ (389,921)	-26%
Maintenance Wages		532,647	513,988	(18,659)	-4%	443,814	(88,833)	-20%
Salaries		513,033	502,975	(10,058)	-2%	427,210	(85,823)	-20%
Fringe Benefits		1,071,292	1,091,554	20,261	2%	1,150,383	79,091	7%
Services		1,585,534	1,185,712	(399,822)	-34%	507,822	(1,077,712)	-212%
Utilities		78,114	96,464	18,351	19%	78,342	228	0%
Vehicle Maintenance		538,864	764,415	225,551	30%	424,501	(114,363)	-27%
Materials and Supplies		496,293	323,053	(173,240)	-54%	193,171	(303,123)	-157%
CNG Fuel		49,131	59,880	10,748	0%	71,667	22,535	31%
Diesel Fuel		272,589	382,672	110,083	29%	414,850	142,261	34%
Unleaded Fuel		10,161	6,806	(3,356)	-49%	12,875	2,714	21%
Capital Outlay		100,745	5,680	(95,065)	-1674%	106,663	5,918	6%
Insurance		20,833	25,836	5,003	19%	88,233	67,400	76%
Labor Credits/Expense Transfers		(3,002)	9,046	12,048	133%	125,167	128,169	102%
Total Expenses	\$	7,159,531	\$ 6,907,989	\$ (251,542)	-3.6%	\$ 5,548,073	\$ (1,611,459)	-29.0%

Year to Date	June YTD		Prior Year	Variance		Annual Budget	Budget Balance	
	Current Year			Amount	Percent		Amount	Percent
Operator Wages	\$	19,556,243	\$ 19,106,731	\$ (449,512)	-2%	\$ 18,040,510	\$ (1,515,733)	-8%
Maintenance Wages		5,370,152	4,937,819	(432,333)	-9%	5,325,770	(44,382)	-1%
Salaries		5,531,432	5,037,704	(493,728)	-10%	5,126,520	(404,912)	-8%
Fringe Benefits		13,230,185	13,502,177	271,992	2%	13,804,600	574,415	4%
Services		6,122,896	5,117,290	(1,005,606)	-20%	6,093,860	(29,036)	0%
Utilities		1,029,759	985,203	(44,556)	-5%	940,100	(89,659)	-10%
Vehicle Maintenance		5,024,772	5,412,852	388,080	7%	5,094,010	69,238	1%
Materials and Supplies		1,296,227	963,742	(332,485)	-34%	2,318,050	1,021,823	44%
CNG Fuel		609,662	661,740	52,078	8%	860,000	250,338	29%
Diesel Fuel		2,634,727	3,389,348	754,621	22%	4,978,200	2,343,473	47%
Unleaded Fuel		90,037	98,514	8,477	9%	154,500	64,463	42%
Capital Outlay		731,747	101,115	(630,632)	-624%	1,279,950	548,203	43%
Insurance		1,302,417	1,004,052	(298,365)	-30%	1,058,800	(243,617)	-23%
Labor Credits/Expense Transfers		(22,870)	(25,525)	(2,655)	10%	1,502,000	1,524,870	102%
Total Expenses	\$	62,507,386	\$ 60,292,761	\$ (2,214,625)	-3.7%	\$ 66,576,870	\$ 4,069,484	6.1%

Accidents						
	FY 2021			FY 2020		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	5	10	15	4	15	19
August	5	11	16	2	5	7
September	10	9	19	3	16	19
October	5	14	19	6	11	17
November	10	5	15	5	13	18
December	8	8	16	8	9	17
January	2	4	6	3	8	11
February	1	4	5	1	8	9
March	1	8	9	2	10	12
April	0	3	3	2	4	6
May	1	2	3	4	10	14
June	1	4	5	4	8	12



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



SUN LINK 



Month to Date	June		Variance		June	Variance	
	2021	Current	Prior Year	Amount	Budget	Amount	Percent

Route Passengers		42,507	16,061	(26,446)	-164.7%	39,000	3,507	9.0%
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Month to Date	School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year

Weekdays	22	22	0	0	Weekdays	1,537	591
Weekends	8	8			Weekends	1,086	383
Holidays	0	0			Holidays	0	0
Total	30	30			Total	1,417	535

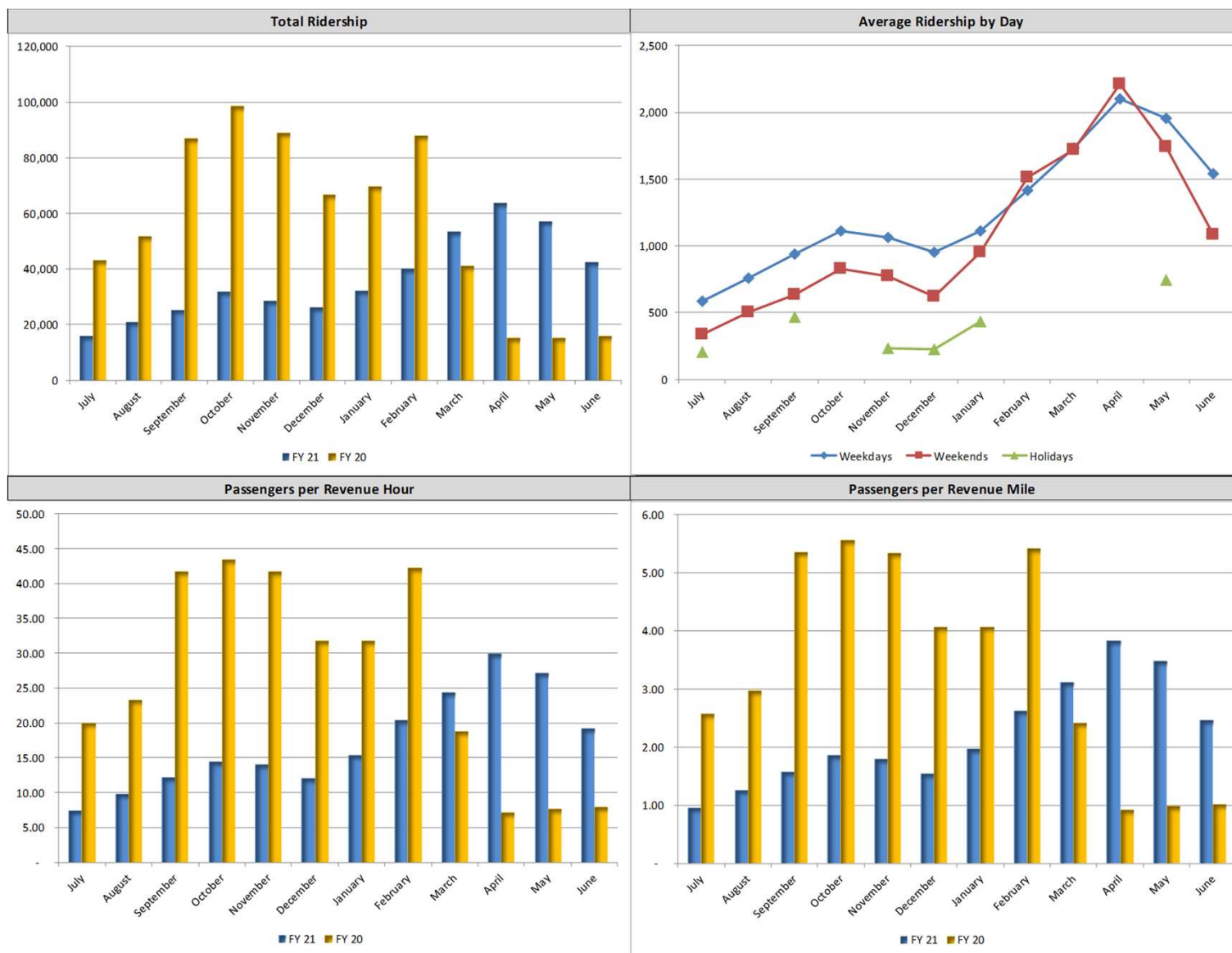
Year to Date	April YTD		Variance		April YTD	Variance	
	Current	Prior Year	Amount	Percent	Budget	Amount	Percent

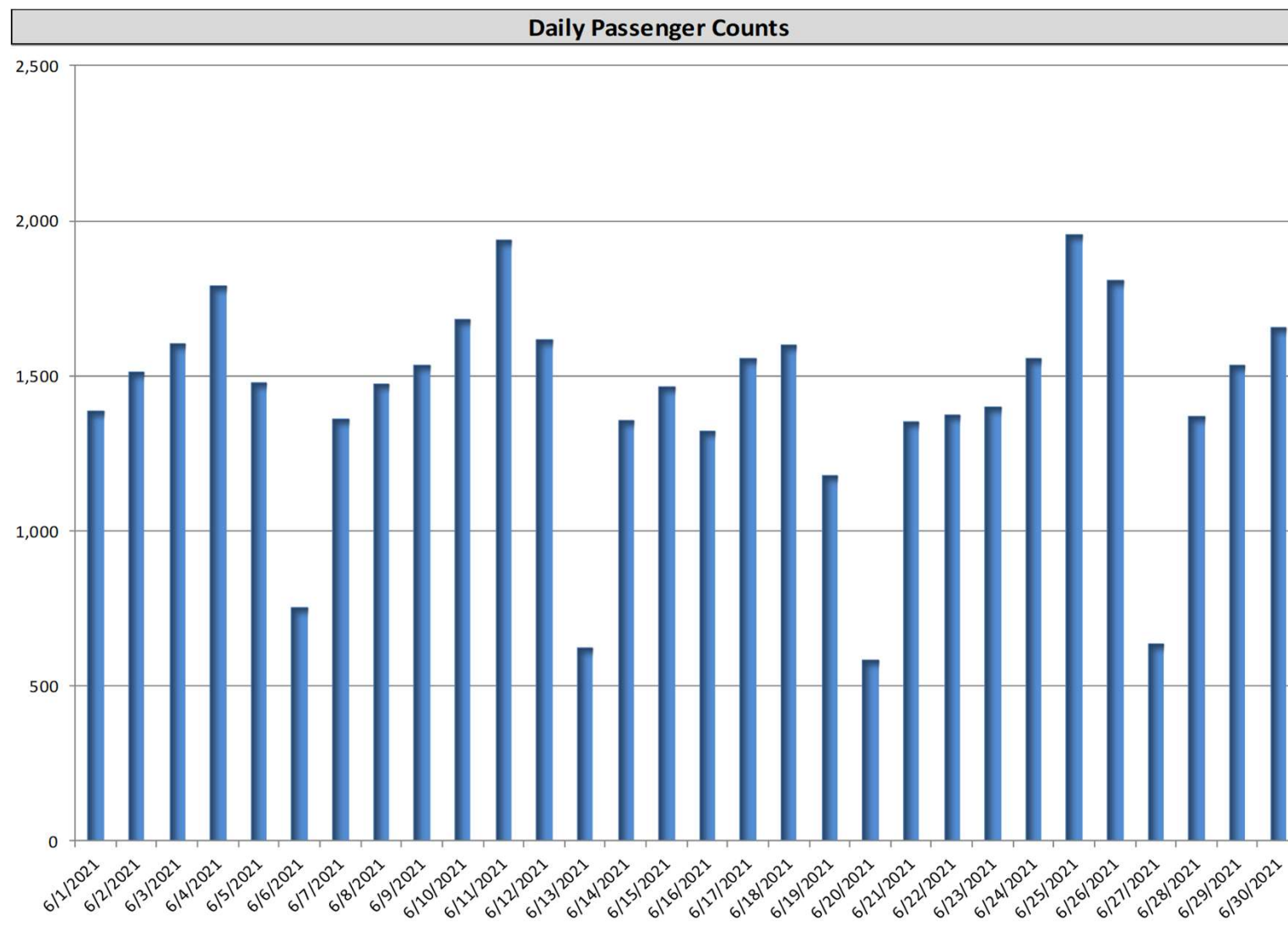
Route Passengers	438,815	682,262	243,447	35.7%	741,736	(302,921)	-40.8%
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Year to Date	Calendar Days		School Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year	Current	Prior Year

Weekdays	255	256	174	126	Weekdays	1,280	2,174
Weekends	104	104			Weekends	1,060	1,269
Holidays	6	6			Holidays	384	576
Total	365	366			Total	1,163	1,891

Ridership Charts



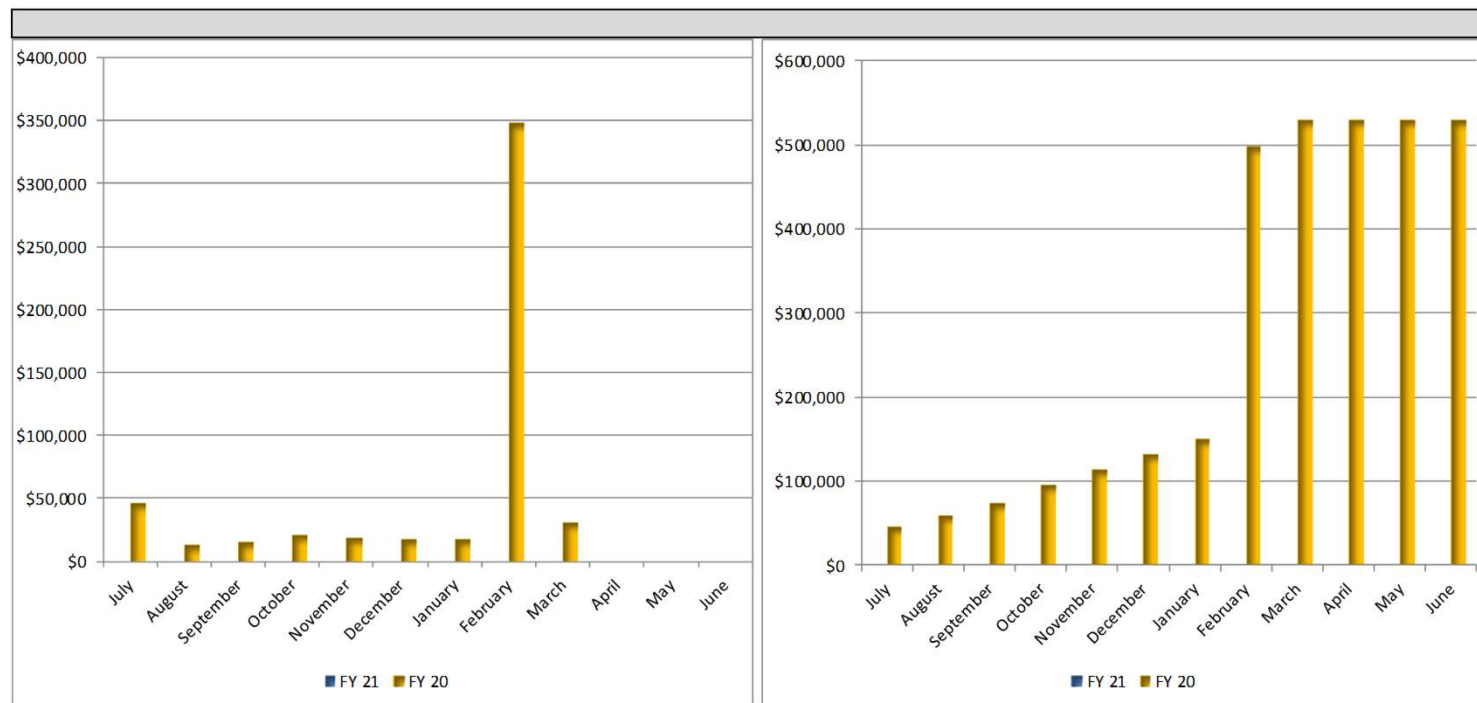


Month to Date	June 2021	June Current	Prior Year	Variance Amount	Variance Percent	June Budget	Variance Amount	Variance Percent
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Route Passenger Revenue	0	0	0	0.0%	31,270	(31,270)	0.0%
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Year to Date	June YTD Current	Prior Year	Variance Amount	Variance Percent	June YTD Budget	Variance Amount	Variance Percent
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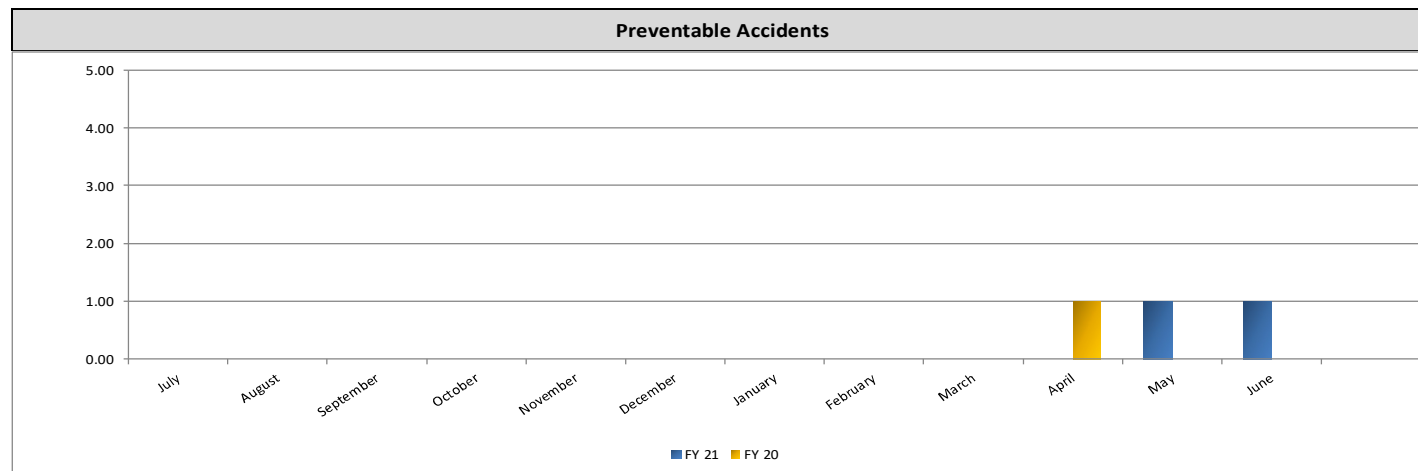
Route Passenger Revenue	0	530,299	(530,299)	0.0%	318,691	(318,691)	0.0%
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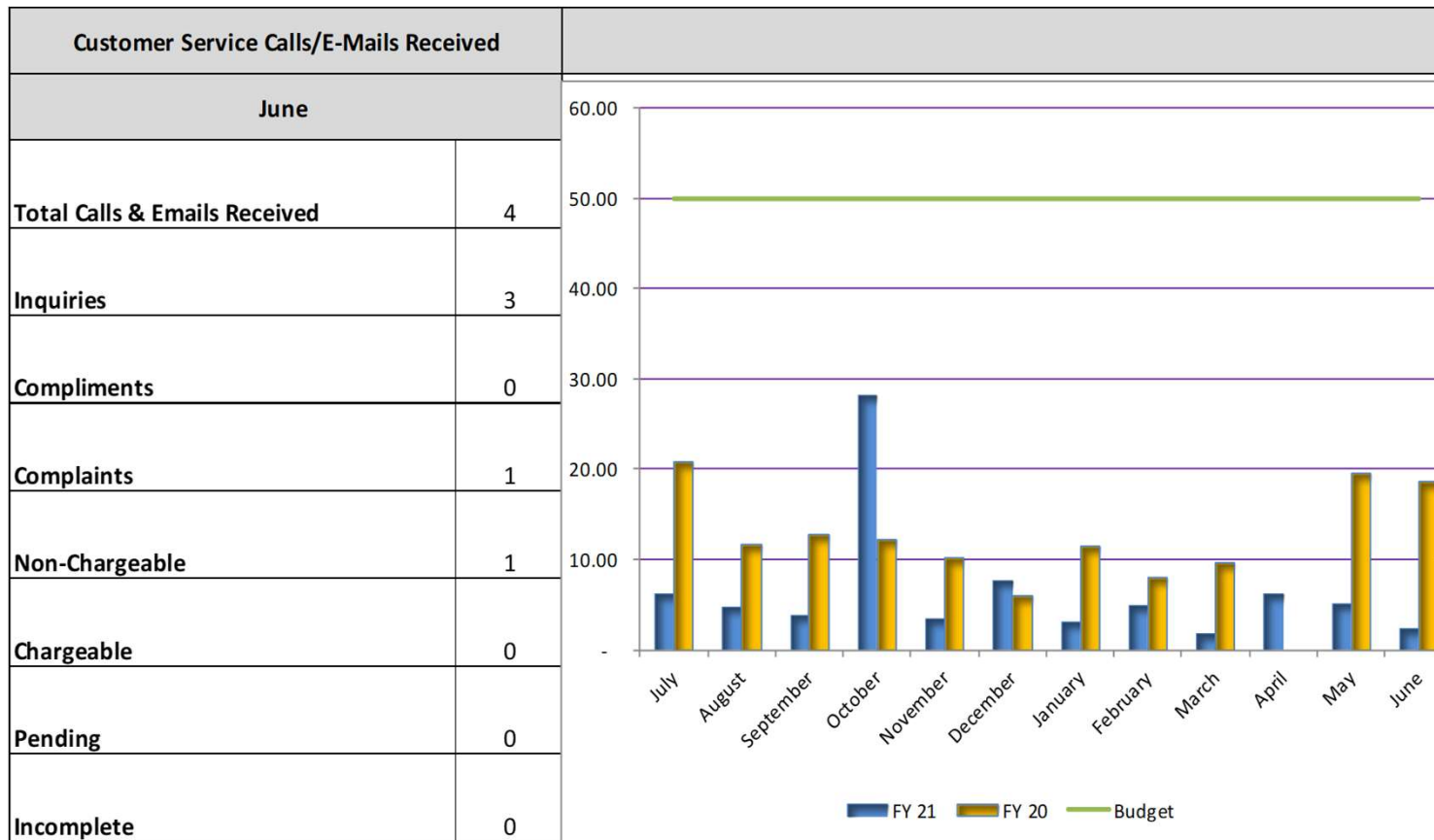
Month to Date	June		Variance		Monthly		Variance	
	2021	Current	Prior Year	Amount	Percent	Budget	Amount	Percent
Contracts	\$	61,839	\$ 23,341	\$ (38,498)	-164.9%	\$ 27,917	\$ (33,923)	-121.5%
Administration Wages		77,041	257,487	180,446	70.1%	24,263	(52,778)	-217.5%
Maintenance Wages		24,568	40,032	15,464	38.6%	34,029	9,461	27.8%
Operations Wages		72,098	(137,351)	(209,449)	152.5%	85,710	13,612	15.9%
Fringe Benefits		52,309	35,631	(16,678)	-46.8%	53,173	864	1.6%
Taxes		0	0	-	0.0%	0	-	0.0%
Staffing Costs		0	0	-	0.0%	167	167	100.0%
Supplies		8,515	6,225	(2,290)	-36.8%	13,102	4,587	35.0%
Information Technology		949	9,837	8,888	90.4%	3,663	2,714	74.1%
Maintenance Supplies		39,019	3,281	(35,738)	-1089.1%	20,660	(18,359)	-88.9%
NRV Maintenance		162	0	(162)		1,000	838	83.8%
Fuel		696	423	(274)	-64.7%	627	(70)	-11.1%
Utilities		29,334	23,235	(6,099)	-26.2%	34,158	4,825	14.1%
Public Education/Marketing		4,724	19,253	14,530		5,492	768	14.0%
Miscellaneous		93,485	58,193	(35,292)	-60.6%	78,192	(15,293)	-19.6%
Total Expenses	\$	464,739	\$ 339,587	(125,152)	-36.9%	\$ 382,152	\$ (82,587)	-21.6%

Year to Date	June		Variance		Annual		Budget Variance					
	Current Year	Prior Year	Amount	Percent	Budget	Amount	Percent					
Contracts	\$	231,473	\$	209,321	\$	(22,152)	-10.6%	\$	335,000	\$	103,527	30.9%
Administration Wages		500,464		553,222		52,757	9.5%		291,160		(209,304)	-71.9%
Maintenance Wages		421,862		404,651		(17,211)	-4.3%		408,350		(13,512)	-3.3%
Operations Wages		654,161		670,199		16,039	2.4%		1,028,520		374,359	36.4%
Fringe Benefits		472,064		430,585		(41,479)	-9.6%		638,070		166,006	26.0%
Taxes		-		-		-	0.0%		-		-	0.0%
Staffing Costs		-		595		595	0.0%		2,000		2,000	100.0%
Supplies		72,508		62,069		(10,438)	-16.8%		157,220		84,712	53.9%
Information Technology		32,765		80,518		47,753	59.3%		43,960		11,195	25.5%
Maintenance Supplies		385,834		332,831		(53,003)	-15.9%		247,920		(137,914)	-55.6%
NRV Maintenance		25,194		11,094		(14,099)	-127.1%		12,000		(13,194)	-109.9%
Fuel		6,361		6,266		(95)	-1.5%		7,520		1,159	15.4%
Utilities		323,268		325,117		1,849	0.6%		409,900		86,632	21.1%
Public Education/Marketing		29,384		54,753		25,369	46.3%		65,900		36,516	55.4%
Miscellaneous		645,709		722,439		76,730	10.6%		938,300		292,591	31.2%
Total Expenses	\$	3,801,047	\$	3,863,661	\$	62,614	1.6%	\$	4,585,820	\$	784,773	17.1%

Accidents						
	FY 2021			FY 2020		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July		1	1		2	2
August		1	1			
September						
October					1	1
November		2	2		2	2
December						
January					2	2
February					1	1
March		2	2			
April				1		1
May	1		1			
June	1		1			



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.





Month to Date	June		Variance		June Budget	Variance	
	2021	Current	Prior Year	Amount	Percent	Amount	Percent
Passengers							
Regular Fare Passengers		10,413	12,418	(2,005)	-16.1%	11,850	(1,437) -12.1%
Economy Fare Passengers		19,971	5,332	14,639	274.5%	29,380	(9,409) -32.0%
Revenue Passengers		30,384	17,750	12,634	71.2%	41,230	(10,846) -26.3%
Other Passengers (PCA)		1,488	986	502	50.9%	2,430	(942) -38.8%
Total Passengers		31,872	18,736	13,136	70.1%	43,660	(11,788) -27.0%

Month to Date	Calendar Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year
Weekdays	22	22	1,292	673
Saturdays	4	4	462	439
Sundays	4	4	403	304
Holidays	0	0	0	0
Total	30	30	1,062	625

Year to Date	June YTD		Variance		June YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
Passengers							
Regular Fare Passengers	95,034	125,517	(30,483)	-24.3%	148,780	(53,746)	-36.1%
Economy Fare Passengers	177,579	275,988	(98,409)	-35.7%	376,520	(198,941)	-52.8%
Revenue Passengers	272,613	401,505	(128,892)	-32.1%	525,300	(252,687)	-48.1%
Other Passengers (PCA)	14,847	21,451	(6,604)	-30.8%	28,810	(13,963)	-48.5%
Total Passengers	287,460	422,956	(135,496)	-32.0%	554,110	(266,650)	-48.1%

Year to Date	Calendar Days		Average Route Ridership	
	Current	Prior Year	Current	Prior Year
Weekdays	256	256	970	1,094
Saturdays	51	52	382	511
Sundays	52	52	321	483
Holidays	6	6	507	510
Total	365	366	788	916

Annual Ridership



CURRENT YEAR	JULY 2020	AUGUST 2020	SEPTEMBER 2020	OCTOBER 2020	NOVEMBER 2020	DECEMBER 2020	JANUARY 2021	FEBRUARY 2021	MARCH 2021	APRIL 2021	MAY 2021	JUNE 2021	YTD FY 2021
Demand Response	19,235	20,121	21,967	24,487	22,293	21,529	20,186	21,677	26,689	28,590	28,814	31,872	287,460
TOTAL	19,235	20,121	21,967	24,487	22,293	21,529	20,186	21,677	26,689	28,590	28,814	31,872	287,460

PREVIOUS YEAR	JULY 2019	AUGUST 2019	SEPTEMBER 2019	OCTOBER 2019	NOVEMBER 2019	DECEMBER 2019	JANUARY 2020	FEBRUARY 2020	MARCH 2020	APRIL 2020	MAY 2020	JUNE 2020	YTD FY 2020
Demand Response	44,813	46,671	43,585	48,016	41,028	39,938	43,422	40,629	30,231	11,152	14,735	18,736	183,085
TOTAL	44,813	46,671	43,585	48,016	41,028	39,938	43,422	40,629	30,231	11,152	14,735	18,736	183,085

VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	(25,578)	(26,550)	(21,618)	(23,529)	(18,735)	(18,409)	(23,236)	(18,952)	(3,542)	17,438	14,079	13,136	(135,496)
TOTAL	(25,578)	(26,550)	(21,618)	(23,529)	(18,735)	(18,409)	(23,236)	(18,952)	(3,542)	17,438	14,079	13,136	(135,496)

% VARIANCE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	YTD FY 2021
Demand Response	-57.1%	-56.9%	-49.6%	-49.0%	-45.7%	-46.1%	-53.5%	-46.6%	-11.7%	156.4%	95.5%	70.1%	-74.0%
TOTAL	-57.1%	-56.9%	-49.6%	-49.0%	-45.7%	-46.1%	-53.5%	-46.6%	-11.7%	156.4%	95.5%	70.1%	-74.0%

TOTALS BY:	JULY 2020	AUGUST 2020	SEPTEMBER 2020	OCTOBER 2020	NOVEMBER 2020	DECEMBER 2020	JANUARY 2021	FEBRUARY 2021	MARCH 2021	APRIL 2021	MAY 2021	JUNE 2021	YTD FY 2021
Weekday	17,087	17,109	18,299	21,048	18,949	18,872	16,797	18,980	23,796	25,411	23,469	28,413	248,230
Saturday	887	1,695	1,476	2,062	1,492	1,355	1,803	1,453	1,477	1,696	2,227	1,849	19,472
Sunday	965	1,317	1,209	1,377	1,654	1,141	1,379	1,244	1,416	1,483	1,922	1,610	16,717
Holiday	296	-	983		198	161	207	-			1,196		3,041
TOTAL	19,235	20,121	21,967	24,487	22,293	21,529	20,186	21,677	26,689	28,590	28,814	31,872	287,460

AVERAGES BY:	JULY 2020	AUGUST 2020	SEPTEMBER 2020	OCTOBER 2020	NOVEMBER 2020	DECEMBER 2020	JANUARY 2021	FEBRUARY 2021	MARCH 2021	APRIL 2021	MAY 2021	JUNE 2021	YTD FY 2021
Weekday	743	815	871	957	947	858	840	949	1,035	1,155	1,173	1,292	970
Saturday	296	339	369	412	373	339	361	363	369	424	445	462	382
Sunday	241	263	302	344	331	285	276	311	354	371	384	403	321
Holiday	296	-	983	-	198	161	207	-	-		1,196		507
TOTAL	620	649	732	790	743	694	651	774	861	953	929	1,062	788

Ridership Charts



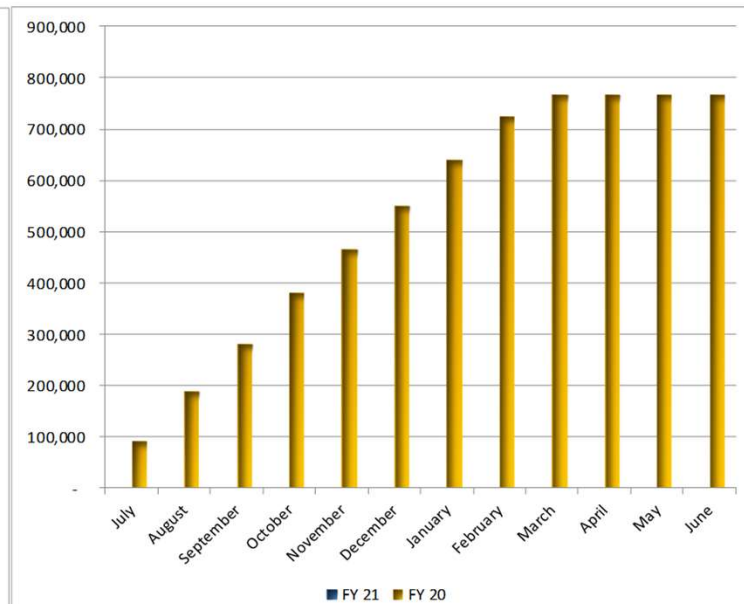
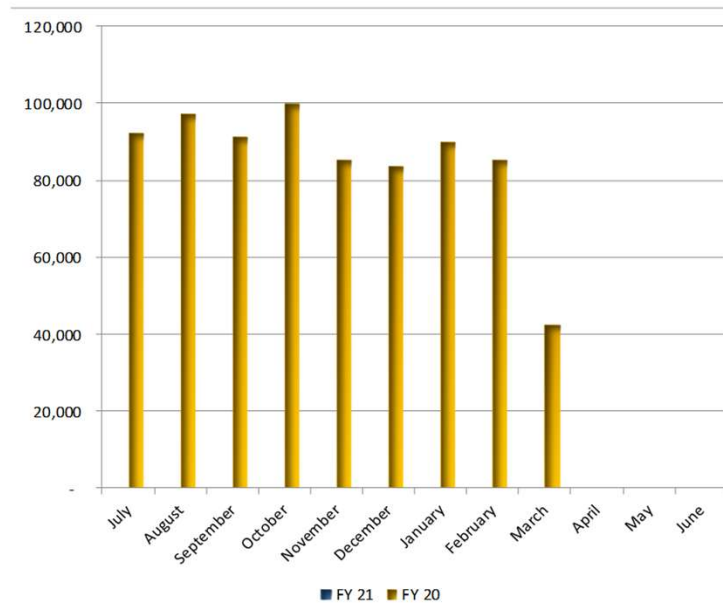
Revenue



Month to Date	June		Variance		June Budget	Variance	
	2021	Current	Prior Year	Amount	Percent	Amount	Percent
Fares Collected							
Regular Fare Revenue		0	0	0	-	42,850	(42,850) -100.0%
Economy Fare Revenue		0	0	0	-	54,720	(54,720) -100.0%
Total Fares Collected		0	0	0	-	97,570	(97,570) -100.0%

Year to Date	June YTD		Variance		June YTD Budget	Variance	
	Current	Prior Year	Amount	Percent		Amount	Percent
Fares Collected							
Regular Fare Revenue	0	346,368	(346,368)	-100.0%	496,850	(496,850)	-100.0%
Economy Fare Revenue	0	421,779	(421,779)	-100.0%	642,960	(642,960)	-100.0%
Total Fares Collected	0	768,147	(768,147)	-100.0%	1,139,810	(1,139,810)	-100.0%

Monthly Passenger Revenue	YTD Passenger Revenue
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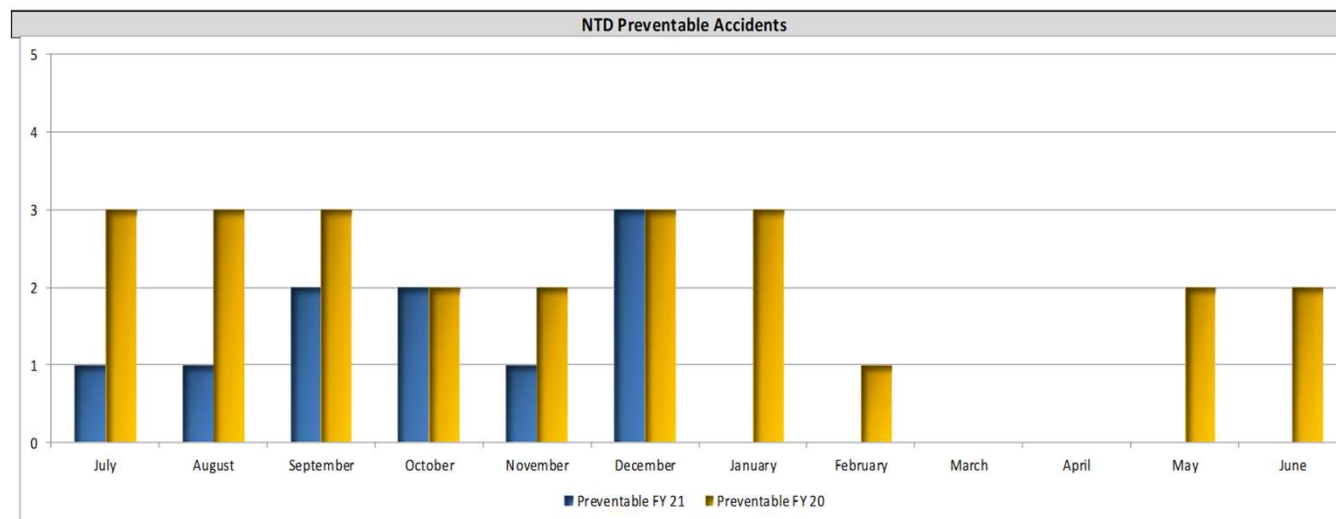
Expenses



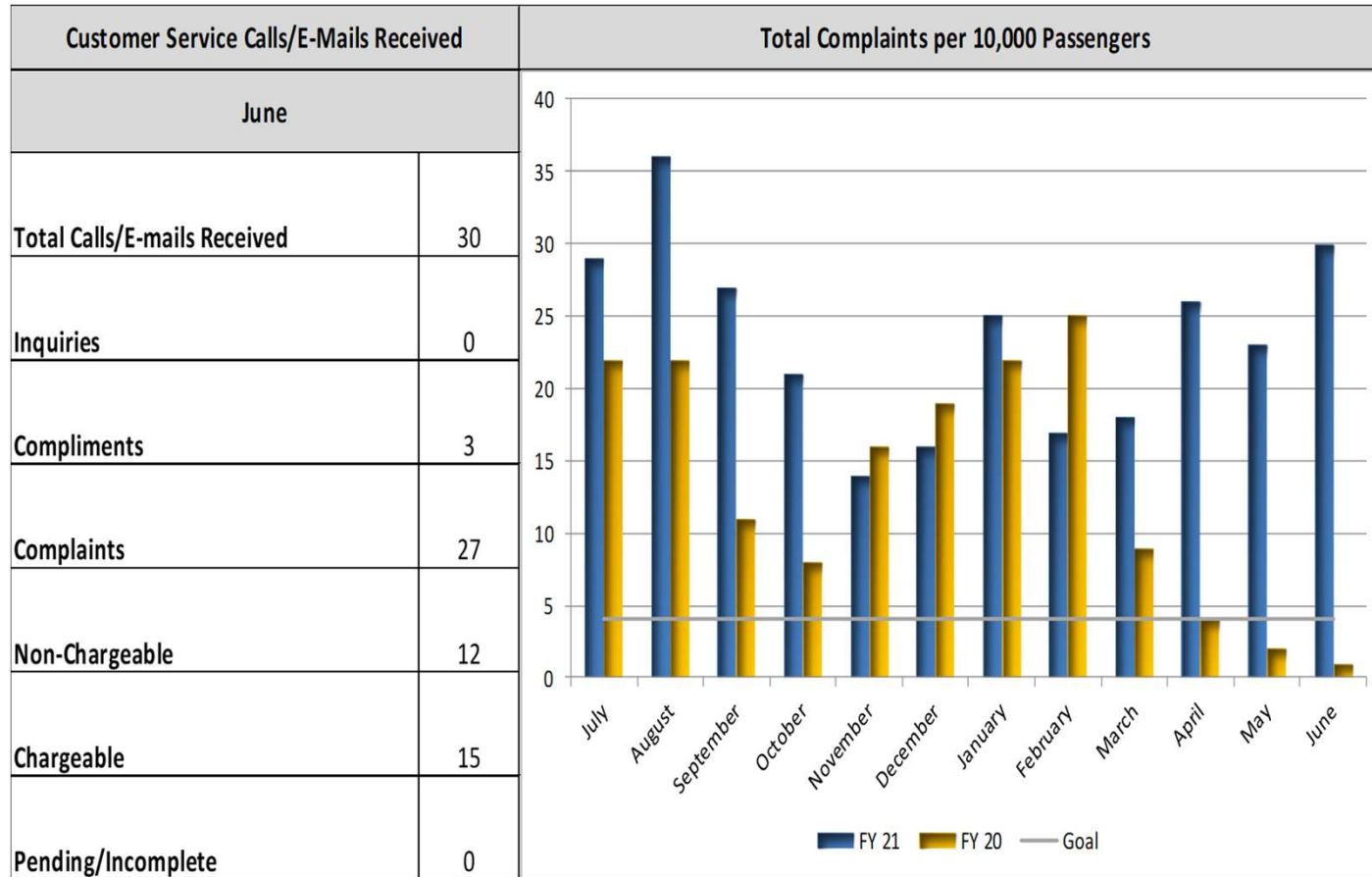
Month to Date	June		Variance		Monthly Budget	Variance	
	2021	Current Year	Prior Year	Amount	Percent	Amount	Percent
OPERATOR WAGES	\$	521,507	\$ 550,495	\$ 28,988	5.3%	\$ 511,507	\$ (10,000) -2.0%
OTHER BU WAGES		121,534	116,555	(4,979)	-4.3%	114,659	(6,875) -6.0%
SALARIES		127,099	99,598	(27,501)	-27.6%	91,618	(35,481) -38.7%
FRINGE BENEFITS		235,379	198,355	(37,024)	-18.7%	294,924	59,546 20.2%
SERVICES		251,176	375,315	124,139	33.1%	115,173	(136,003) -118.1%
CONTRACT VEHICLE MAINT.		141,393	109,317	(32,076)	-29.3%	175,000	33,607 19.2%
UTILITIES		17,818	30,701	12,882	42.0%	18,008	190 1.1%
MATERIALS AND SUPPLIES		80,393	61,429	(18,963)	-31%	25,767	(54,626) -212.0%
DIESEL FUEL		-	0	0	0.0%	250	250 100.0%
UNLEADED FUEL		276,564	77,683	(198,880)	-256.0%	148,458	(128,105) -86.3%
CAPITAL OUTLAY		-	164,420	164,420	100.0%	-	- 0.0%
LIABILITY INSURANCE		24,990	12,555	(12,435)	-99.0%	47,500	22,510 47.4%
LABOR CREDITS/EXP TRANSFERS		-	-	-	0.0%	-	- 0.0%
TOTAL EXPENSES	\$	<u>1,797,853</u>	\$ <u>1,796,424</u>	\$ <u>(1,429)</u>	<u>-0.1%</u>	\$ <u>1,542,864</u>	\$ <u>(254,989)</u> <u>-16.5%</u>

Year to Date	JuneYTD		Variance		YTD Budget	Variance	
	Current Year	Prior Year	Amount	Percent		Amount	Percent
OPERATOR WAGES	\$ 4,890,287	\$ 5,939,114	\$ 1,048,827	17.7%	\$ 6,138,080	\$ 1,247,793	20.3%
OTHER BU WAGES	1,184,195	1,184,559	363	0.0%	1,375,910	191,715	13.9%
SALARIES	1,047,202	1,091,577	44,374	4.1%	1,099,410	52,208	4.7%
FRINGE BENEFITS	2,660,051	2,838,129	178,052	6.3%	3,539,090	879,039	24.8%
SERVICES	888,579	1,010,059	121,480	12.0%	1,382,080	493,501	35.7%
CONTRACT VEHICLE MAINT.	1,462,763	1,970,212	507,449	25.8%	2,100,000	637,237	30.3%
UTILITIES	177,006	184,923	7,918	4.3%	216,100	39,094	18.1%
MATERIALS AND SUPPLIES	189,969	192,447	2,477	1.3%	309,200	119,231	38.6%
DIESEL FUEL	-	1,969	1,969	100.0%	3,000	3,000	100.0%
UNLEADED FUEL	786,421	1,060,768	274,347	25.9%	1,781,500	995,079	55.9%
CAPITAL OUTLAY	19,519	186,876	167,357	89.6%	-	(19,519)	0.0%
LIABILITY INSURANCE	486,129	525,281	39,152	7.5%	570,000	83,871	14.7%
LABOR CREDITS/EXP TRANSFERS	(9,018)	-	9,018	0.0%	-	-	0.0%
TOTAL EXPENSES	\$ 13,783,104	\$ 16,185,914	\$ 2,402,784	14.8%	\$ 18,514,370	\$ 4,731,266	25.6%

Accidents						
	FY 2021			FY 2020		
	Preventable	Non-Preventable	Total	Preventable	Non-Preventable	Total
July	0	1	1	1	2	3
August	0	0	0	1	0	1
September	0	0	0	0	2	2
October	0	0	0	0	0	0
November	0	0	0	0	1	1
December	0	1	1	0	0	0
January	0	0	0	1	0	1
February	0	0	0	0	0	0
March	0	1	1	0	0	0
April	0	0	0	0	0	0
May	1	1	2	0	0	0
June	0	2	2	0	0	0



*Note: Preventable accidents/incidents are defined by the contract between the City of Tucson and RATP Dev.



Glossary of Terms

Cancellations (Sun Van)	When the passenger or the passenger's representative cancels the reservation two or more hours prior to the beginning of the scheduled pick-up time.
Complaints per 100,000 Passengers	Equals total complaints divided by total passengers times 100,000.
Cost per Mile	Equals total operating expenditures divided by total miles.
Cost per Service Hour	Equals total operating expenditures divided by total service hours.
Cost per Trip (Sun Van)	Total operating expenses divided by total trips.
Deadhead Miles and Hours	Miles that a vehicle travels when out of revenue service. Deadhead includes leaving or returning to the garage or yard facility, changing routes or when there is no expectation of carrying revenue passengers. Deadhead does not include operator or maintenance training.
Denial (Sun Van)	An ADA-eligible trip requested that is not scheduled by Sun Van within the permissible scheduled window of one hour before or one hour after the requested pick up time.
MDBF (Sun Link)	Mean distance between failure is the distance between failures of any of the major sub-systems of the streetcar that cause significant delays or disruptions of service and/or cause the streetcar to be removed from service.
No-Shows (Sun Van)	When the passenger does not board the Sun Van vehicle when the vehicle arrives at the pick-up location within the pick-up window and the driver waits two minutes, or when the customer does not cancel the reservation within two the scheduled pick-up time.
On-Time	<p>Sun Tran: A bus may be up to 5 minutes late, but less than 1 minute early and be classified as on-time.</p> <p>Sun Link: Regularly scheduled streetcars arriving at their last station stop less than six minutes behind schedule.</p> <p>Sun Van: The vehicle is considered on-time if it arrives between 15 minutes before or 15 minutes after the requested pick-up time.</p>
Optional ADA (Sun Van)	Passenger trips outside 3/4-mile corridors around Sun Tran fixed routes or beyond times available on a Sun Tran fixed route, a same day request, and will calls.
Passengers per Mile	Equals total passengers divided by total revenue miles.
Passengers per Service Hour	Equals total ridership divided by total service hours.
Passenger Revenue	Equals revenue collected from passengers (includes farebox revenue and revenue from pass sales).

Glossary of Terms

Pick-Ups Before Significantly Late (Sun Van)	Pick-ups 30 minutes outside of the originally scheduled pick-up window.
Revenue Miles and Hours	The miles and hours that vehicles travel while in revenue service. Vehicle revenue miles and hours (VRM and VRH) include layover/recovery time but exclude deadhead, operator training and maintenance testing.
Revenue per Mile	Equals total passenger revenue divided by total miles.
Revenue per Passenger	Equals total passenger revenue divided by total passengers.
Revenue per Service Hour	Equals passenger revenue divided by service hours.
Revenue per Trip (Sun Van)	Total passenger revenue divided by trips.
Ridership (Unlinked Passenger Trips)	The number of passengers who board public transportation vehicles. Passengers are counted each time they board vehicles no matter how many vehicles they use to travel from their origin to their destination.
Ridership (Unlinked Passenger Trips) Sun Van	Equals Total passengers actually transported. A one-way trip taken by an ADA paratransit-eligible passenger, a personal care attendant (PCA) or companions from the pick-up point to the destination.
Road Calls	A road call is defined as a mechanical failure of a vehicle in revenue service that necessitates removing the vehicle from service until repairs are made.
Service Miles and Hours	Miles and hours that vehicles travel while in revenue service plus deadhead miles/hours. Service miles/hours does not include operator or maintenance traing.
Total Demand (Sun Van)	Total number of passenger trips requested.
Total Cost per Passenger	Equals total operating expenditures divided by total passengers.
Trip (Sun Van)	A one-way trip taken by an ADA paratransit-eligible passenger from the pick-up point to the destination (excludes PCA's and companions).
Trip Time (Sun Van)	The percentage of ADA trips with a trip time less than the comparable Sun Tran fixed route trip.
Trip Time 110% + 5 Minutes (Sun Van)	When an ADA trip length exceed 110% + 5 minutes of the comparable Sun Tran fixed route trip.