

Guaranteed Ride Home

Guaranteed Ride Home is a free taxi service for registered commuters in the case of an emergency or unexpected overtime.

One of the main obstacles to using an alternative mode of transportation for commuting is the fear of being stranded at work without transportation. What happens when your child is sick at school or your boss asks you to stay late to finish a project and you don't have a car? Pima Association of Governments and Sun Tran provide Guaranteed Ride Home for just these types of situations. Guaranteed Ride Home offers a free voucher for taxi service for registered commuters when there is an emergency or unexpected overtime.

How do I qualify for Guaranteed Ride Home if I carpool, vanpool, bike or walk to work?

- You must work and live in Pima County
- You must work for a Travel Reduction Program employer or an employer that is voluntarily promoting alternative transportation at the worksite
- You must use an alternative mode of transportation at least two times a week
- You must register your commute at www.884ride.org

How do I qualify if I ride the bus to work?

- You must work for a Travel Reduction Program or Sun Tran Get On Board employer
- You must ride the bus at least two times a week.
- You must register your commute at www.884ride.org

What is a legitimate emergency?

- Personal or family illness
- Personal or family emergency
- Unexpected overtime
- No transportation because of carpool or vanpool driver emergency

Each registered commuter can use up to four vouchers every 12 months. A voucher will be mailed upon receipt of a completed application. When an emergency arises, follow the instructions on the voucher. Additional vouchers will be issued after previous usage is verified.

PAG trusts its commuters to be honest, use their vouchers responsibly, and update their registration as needed. PAG reserves the right to terminate any commuter for abuse of the system or to revise the guidelines as needed.

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To learn more about Guaranteed Ride Home visit www.884ride.org or call (520) 884-RIDE (7433).

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